

COVID-19 TESTING GUIDE FOR HOMELESS SERVICE PROVIDERS

This guide should be used by homeless service providers to determine a client's level of symptom severity for the purposes of possible COVID-19 testing. Information in this guide is subject to change based on the availability of testing resources and recommendations from the CDC and the State of Hawaii Department of Health.

The State of Hawaii Behavioral Health and Homelessness Statewide Unified Response Group (BHHSURG) is the coordinated hub for COVID-19 resources for behavioral health and homeless services providers. Additional information is available on the BHHSURG website at <http://bhhsurg.hawaii.gov>.

LEVEL ONE

- ✓ **RECENT TRAVEL OUTSIDE OF HAWAII**
- ✓ **SYMPTOMATIC WITH COUGHING, AND/OR MILD RESPIRATORY PROBLEMS**
- ✓ **MAY HAVE UNDERLYING MEDICAL CONDITIONS**

TESTING MAY BE NEEDED

- Call Access Line/CARES at 832-3100 to complete a pre-screening for COVID-19 testing. If possible, complete call while client is present, using appropriate social distancing measures.
 - **IF TESTING IS NEEDED:** Access Line/CARES staff will refer you to an established testing site.
 - **IF TESTING IS NOT NEEDED:** Educate client about hygiene practices and social distancing. Continue to monitor for changes in symptoms.

LEVEL TWO

- ✓ **SYMPTOMATIC WITH CONTINUING FEVER, SEVERE COUGH, AND/OR SHORTNESS OF BREATH**
- ✓ **MAY HAVE COME INTO CLOSE OR EXTENDED CONTACT WITH SOMEONE WHO HAS TESTED POSITIVE FOR COVID-19**

TESTING MAY BE NEEDED

- Refer client directly to an established testing site for in-person assessment and possible testing.

LEVEL THREE

- ✓ **SEVERE SYMPTOMS INCLUDING:**
 - ✓ **EXTREME DIFFICULTY BREATHING**
 - ✓ **BLUISH LIPS OR FACE**
 - ✓ **CHEST PAIN/PRESSURE**
 - ✓ **SEVERE DIZZINESS OR LIGHTHEADEDNESS**
 - ✓ **NEW CONFUSION OR INABILITY TO AROUSE**
 - ✓ **NEW SEIZURE OR CONTINUING SEIZURES**

IMMEDIATE MEDICAL ATTENTION IS NEEDED

- Call 911 to request immediate assistance.
 - Client may be tested and referred for quarantine services at the hospital.

