Department of Transportation Services (DTS)
Transportation Mobility Division Title VI Program
Service Equity Analysis Report
Trunk Route: 4 Nuuanu-Punahou

Introduction

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. DTS' 2019 Public Transit Title VI Program identifies:

- the policies and procedures used to determine whether service change proposals are considered "major" and to evaluate the impact of major service changes on minority (TVI) and low income (EJ) populations.
- bus routes designated TVI/EJ based on the proportion of TVI/EJ population in the service area.

TheBus Route 4 currently provides service between lower Nuuanu (Kuakini/Nuuanu Sts) and the western end of Waikiki (Kalakaua Av/Pau St) via the Central Business District (CBD), Makiki/Punahou, the University of Hawaii at Manoa (UHM), and McCully/Moiliili.

The proposed service change to extend the Nuuanu end of Route 4 does not trigger the requirement for a Service Equity Analysis based on the following.

- Route 4 is not designated a TVI/EJ route.
- The proposed changes do not meet the criteria for a "major" service change as detailed below.

Proposed Changes

- Extends Route 4 further up Nuuanu Avenue to provide main line service for a pocket of high-rise residential condominiums in the Judd Street area.
- End of route turn-around expands service to Liliha Street, providing a connection to Route 13 and access to St. Francis Medical Center.

Major Service Change Criteria

"Changing service levels (ie: trips, service hours/miles, span of service, headways) for existing routes when ridership of the affected route exceeds 10% of system-wide ridership."

Annual ridership FY 2020	
System-wide:	48,536,030
Route 4:	1,480,018
Affected ridership:	3.0%

Background

Route 4 was previously restructured into three (3) separate routes, a main line and two (2) ancillary lines (Routes 121, 122). The restructure transferred the upper Nuuanu/Nuuanu Valley segments to Route 121 and truncated Route 4 to end at Kuakini Street fronting Kawananakoa Intermediate School, just short of a pocket of high-rise residential condominiums in the Judd Street area. As an ancillary line with marginal ridership in the upper Nuuanu/Nuuanu Valley segments, the restructure provided Route 121 with hourly frequencies and reduced span of service. The proposed extension of Route 4 addresses rider feedback and higher ridership levels in the Nuuanu/Judd Street area and provides riders with a connection to Route 13 and access to St. Francis Medical Center along Liliha Street.

Public Outreach Activities

Public outreach activities for the proposed changes include:

- Notification email and copies of Rider Notices to Honolulu City Council Members whose districts are affected by the proposals and the Transportation Committee Chair.
- Notification email and copies of Rider Notices to the Neighborhood Boards affected by the proposals. (Presentation to be made upon request)
- Media Notifications by DTS Public Information Specialist. (ie Press Release, Twitter, Instagram).
- Notification email and copies of Rider Notice to Department of Human Services/Division of Vocational Rehabilitation/Hoopono Services for the Blind.
- Rider Notices posted at affected bus stops along affected routes.
- Onboard distribution of Rider Notices by bus operators of affected routes.
- Mail/email distribution of Rider Notices to selected developments, businesses, facilities, residents, etc. affected by the proposals.
- Notifications on TheBus.org website and linked to the DTS website.