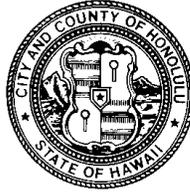


KIRK CALDWELL
Mayor



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Director

TIMOTHY A. HOUGHTON
Deputy Director

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2nd Deputy Director

FACT SHEET

Keep Chinatown-Downtown Area Clean and Safe

Public complaints and concerns have prompted the City to increase its efforts to educate businesses and residents in helping to keep the Chinatown-Downtown area a cleaner safer place to work and live by asking you to comply with applicable refuse, sidewalk, storm water and wastewater ordinances, which are summarized below. In addition, better upkeep will help make your area a nicer environment for shoppers and visitors to enjoy.

Refuse Collection

Businesses are required by law to have proper means for disposal of their business refuse. You can make arrangements with a private refuse hauler or arrange for City collection services. Both charge a fee for service. The City collects refuse, at assigned pickup points, **only** from businesses that have City accounts.

The following rules apply to City collection service:

- ❑ **Securely bag and contain all refuse, especially any food waste mixed with garbage.**
Containers or plastic bags used for your refuse must be leak-proof and strong enough to remain intact until collected. Put all food waste and garbage in sealed containers or double bag it to prevent spills on the sidewalk.
- ❑ **Do not use produce boxes with holes on the sides for refuse** unless the contents are first securely bagged and then placed into the box.
- ❑ **Drain all liquids from food waste.** The City does not collect liquids. Liquids, such as cooking oil, should never be placed for City collection in liquid form.
- ❑ **Put refuse out for collection after 5:00 p.m. Sunday through Friday.** Refuse is collected six (6) days per week, Monday through Saturday. Do not put refuse out for collection on Saturday evenings (there is no Sunday collection).
- ❑ **Remove your containers from the street or sidewalk area** after the refuse has been collected.
- ❑ **Do not put bulky items out for collection.** The City does not collect bulky items (large items such as furniture, refrigerators, air conditioners, appliances, etc.) from commercial businesses. These items must be disposed of at a proper disposal facility by the owner or hire a hauler. There is a fee for disposal.

Sidewalks, Gutters and Storm Drains

Businesses and property owners are required by law to maintain the area fronting or abutting their property. This includes sidewalks and gutter areas. Dumping or discharging of any contaminated water into streets or storm drains is against the law. The following are some recommended practices:

- ❑ **Sweep and clean the sidewalk and gutter areas daily** for any visible spills, stains, garbage and other waste. Dispose of any collected material in trash containers.
- ❑ **Clean any liquid waste with rags or absorbents.** If using granular absorbent material (cat litter), sweep and dispose of before washing.
- ❑ **Use water only (i.e. no chemicals) to clean the sidewalk area.** Washing is allowed provided businesses or properties have cleaned all visible pollutants from sidewalk area prior to the washing.

- ❑ **Do not dump liquids or trash into the gutters or storm drains.**

Restaurants (i.e. Cooking Oils)

For all restaurants and businesses that have grease interceptors, the law requires that records be kept of the disposal method, quantity and recipient of your cooking oil. The following are some recommended practices for restaurants:

- ❑ **Cooking oils in liquid form should never be placed in the trash** for City or private refuse collection. Arrangements can be made with your grease trap cleaning company for removal of large quantities of used cooking oil.
- ❑ **Completely absorb small quantities of used cooking oils and/or greases** with shredded paper or other absorbent materials like sawdust or old rags and dispose in the trash.
- ❑ **Do not pour used cooking oil down drains.** Read the label or Material Safety Data Sheet (MSDS) for proper disposal of other liquids.

WARNING!!

City laws require observance of the rules outlined in this flyer. Failure to do so may result in fines and penalties against property owners and other persons found in violation of City ordinances and regulations. Violations pertaining to refuse collection matters will be referred to the Honolulu Police Department for enforcement, and upon conviction, may be subject to a fine up to \$500 or imprisonment up to 90 days, or both [Section 9-5.1, R.O., 1978]. Similarly, Section 14-12.23(a) of the Revised Ordinances of Honolulu 1990 provides that it is unlawful for any person to discharge or cause to be discharged any pollutant into any drainage facility including streets and storm drains, which causes a pollution problem in State Waters. These include penalties of not less than \$1,000 up to \$25,000 per violation per day and imprisonment of up to six months. While improper maintenance of sidewalks would fall under Section 14-20.1 and cooking oil collection log requirements would fall under Section 14-1.11 and 14-5.1 of the Revised Ordinances of Honolulu 1990.

Contact Us

For more information or questions about:

Refuse Collection Operations and Service:	call the Honolulu Collection Yard	832-7840
City Refuse Accounts:	call the Refuse Division Business Accounts Section	768-3410
Illegal Discharges into the storm drains:	call the Storm Water Quality Branch	768-3247
Proper disposal of Cooking Oils/Grease Trap issues:	call the Regulatory Control Branch	768-3268
Street and Sidewalk Maintenance:	call Road Division’s Clean Team	522-7098
Sidewalk Violations:	call the Residential Code Branch	768-8280
To report any illegal or after hours activity		911

To download this fact sheet or to obtain follow-up brochures translated in different languages, visit the City’s website at: **www.cleanwaterhonolulu.com**