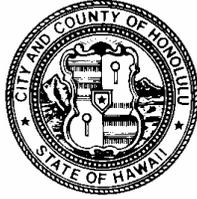


DEPARTMENT OF ENTERPRISE SERVICES
CITY AND COUNTY OF HONOLULU

777 WARD AVENUE · HONOLULU, HAWAII 96814-2166
PHONE: (808) 768-5400 * FAX: (808) 768-5433 * INTERNET: www.honolulu.gov/des

GOLF COURSE DIVISION * HONOLULU ZOO * NEAL S. BLAISDELL CENTER AND WAIKIKI SHELL



PETER B. CARLISLE
MAYOR

GEORGE "KEOKI" MIYAMOTO
DIRECTOR

RANDY M. LEONG
DEPUTY DIRECTOR

The Honolulu Zoo
Service Animal Admittance Policy Acknowledgement Form

The Honolulu Zoo welcomes persons with disabilities and their fully trained service animals. In order to enjoy your visit to The Honolulu Zoo with your service animal and to ensure the safety and well-being of all visitors as well as our Zoo animals, please review and acknowledge your understanding and consent to our Service Animal Admittance Policy:

I understand and agree as follows:

1. The service animal accompanying me is my fully trained service animal. I understand that pets, service animals in-training, and/or animals whose purpose is to provide comfort or therapy, are not permitted in the Zoo.
2. Zoo personnel may verify the service status of my service animal including a description of the nature of the kinds of services provided by my service animal. I understand that a service animal performs a task(s) that a person with a disability is unable to perform independently due to his or her disability.
3. My service animal must be under my full control at all times while I am visiting The Honolulu Zoo and be tethered by a leash, cord or chain no more than four (4) feet in length.
4. If my service animal becomes agitated, behaves improperly, fails to remain under my control, acts in an unpredictable manner, causes Zoo animals to become agitated, or in any way presents a direct threat to the health and safety of others, including other Zoo visitors, Zoo personnel or Zoo animals, I may be asked to remove my service animal from the particular area and/or the Zoo, as necessary, while I visit the remainder of the exhibits. If needed, I may request an escort to assist me with the remainder of my visit.
5. While most areas/exhibits are open to all visitors, there are a few that are designated as "non-public" areas or areas that may be designated as "service animal restricted." These restricted areas may include the Savanna walk-through aviary, the Keiki Zoo, Chimpanzee Exhibit and periodically exhibits that may have nesting, recently born, newly imported or recently relocated animals. I must refrain from entering areas/exhibits where service animals are restricted. I may request an escort should I wish to visit an area/exhibit that has been designated as "service animal restricted".

6. I am expected to clean up after my service animal.
7. I may request a reasonable modification to the policies, practices and procedures of The Honolulu Zoo, including any portion of the Service Animal Admittance Policy, as applicable.

I have reviewed and understand The Honolulu Zoo's Service Animal Admittance Policy. I acknowledge and accept responsibility for all actions of my service animal, and liability for any damage caused directly or indirectly by my service animal. I agree to comply with the Zoo's Service Animal Admittance Policy.

Name of Zoo Visitor (please print)

Service Animal's Name/Type/Breed

Signature of Zoo Visitor
(or parent/legal guardian if under age 18)

Date

For information or assistance while at the Honolulu Zoo, please call (808) 971-7174 at anytime during your visit at the Zoo. Please enjoy your visit! Mahalo!

Service Animal Restricted Area Map

Paki Avenue



THESE AREAS RESTRICTED

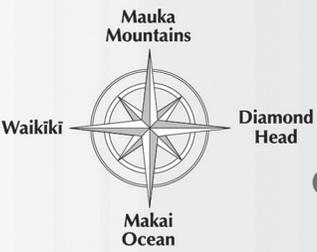
THIS AREA RESTRICTED

KEIKI ZOO

African Savanna

Parking

RESPECT THE ANIMALS!
 The animals in our Zoo are wild and can be sensitive. You are a guest in their home so PLEASE do not tap on glass, cross barriers, throw anything into exhibits, or make excessive noise.
 Please report any disturbance to (808) 971-7174 immediately. Thank you for your understanding and support!



→ **Kapi'olani Park**

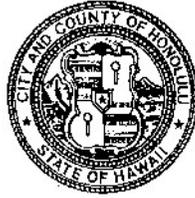


...to preserve and appreciate the diversity of wildlife.

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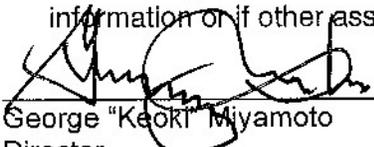
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DEPUTY DIRECTOR

**The Honolulu Zoo
Service Animal Admittance Policy**

Fully trained service animals are welcome!

- The Honolulu Zoo welcomes individuals with disabilities and their fully trained service animals to visit the Honolulu Zoo. Generally, a service animal is a **dog** that is trained to perform tasks for the benefit of an individual with a disability.
- Dogs that are not trained to perform tasks that mitigate the effects of a disability, including dogs that are used purely for emotional support, are not service animals. In addition, pets, service animals in-training, and animals whose purpose is to provide comfort or therapy are not service animals, and, therefore, not permitted in the Zoo.
- Visiting the Zoo with a service animal begins with checking in with the Zoo Office. There, you will be required to fill out the Honolulu Zoo's Service Animal Admittance Policy Acknowledgement Form. This form is to ensure that your visit to the Honolulu Zoo with your service animal is officially noted with Zoo personnel so that your visit is safe, relaxing and enjoyable.
- While most areas and exhibits at the Zoo are open to all visitors, there are a few areas that are designated as restricted to the public in general and to service animals. The Zoo Office will provide a map to visitors with services animals that indicates restricted areas of the Zoo to allow the service animal handlers to make an informed decisions about whether or not to visit the Zoo prior to paying an admission fee or to request an escort in order to visit an area/exhibit that has been designated as "service animal restricted."
- Service animal handlers must accompany and be in the full control of the service animal at all times while visiting the Zoo. All service animals must be tethered by a leash, cord or chain up to a maximum of four (4) feet in length.
- If a service animal becomes agitated, behaves improperly, fails to remain under the control of its handler, acts in an unpredictable manner, adversely affects Zoo animals, or otherwise presents a direct threat to the health and safety of others, the handler may be asked to remove the animal from the particular area and/or the Zoo, as necessary, while the person completes his/her visit of the Zoo. If necessary, the individual with a disability may request an escort to complete his or her visit of the Zoo without his/her service animal.
- The service animal's handler is required to clean up after the service animal.
- Individuals with disabilities may request reasonable modification to the policies, practices and procedures of The Honolulu Zoo, including any portion of the Service Animal Admittance Policy.
- Prior arrangements are encouraged, but not required. Please call (808) 971-7174 for more information or if other assistance is required.


George "Keoki" Miyamoto
Director
Department of Enterprise Services

7-11-12
Date