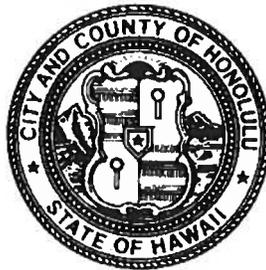


**Fiscal Years 2020-2024**  
**PUBLIC HOUSING AGENCY 5-YEAR PLAN**

April 2019



City and County of Honolulu  
Department of Community Services  
Community Assistance Division  
51 Merchant Street, 2<sup>nd</sup> Floor  
Honolulu, Hawaii 96813  
(808) 768-7076  
[www.honolulu.gov/dcs/housing.html](http://www.honolulu.gov/dcs/housing.html)



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## ABBREVIATIONS

<p>AI Analysis of Impediments</p> <p>AMHD Hawaii Department of Health Adult Mental Health Division</p> <p>APR Annual Progress Report</p> <p>ARRA American Recovery and Reinvestment Act of 2009 (transportation infrastructure funding)</p> <p>BWS Board of Water Supply</p> <p>CAD Department of Community Services Community Assistance Division</p> <p>CoC Continuum of Care</p> <p>CDBG Community Development Block Grant</p> <p>CFDA Catalog of Federal Domestic Assistance</p> <p>CFR Code of Federal Regulations</p> <p>CY Calendar Year</p> <p>DCAB State of Hawaii Disability and Communication Access Board</p> <p>DCS City and County of Honolulu Department of Community Services</p> <p>DIT City and County of Honolulu Department of Information Technology</p> <p>DPP City and County of Honolulu Department of Planning and Permitting</p> <p>ENV City and County of Honolulu Department of Environmental Services</p> <p>ERS Employees' Retirement System</p> <p>ESG Emergency Solutions Grants</p>	<p>FFATA Federal Funding Accountability and Transparency Act</p> <p>FSRS Federal Subaward Reporting System</p> <p>FSS Family Self-Sufficiency</p> <p>FY City and County of Honolulu Fiscal Year July to June</p> <p>GASB Governmental Accounting Standards Board</p> <p>HAP Housing Assistance Payment</p> <p>HART Honolulu Authority for Rapid Transportation</p> <p>HCV Housing Choice Voucher</p> <p>HOME Home Investment Partnerships</p> <p>HOP Homeownership Option Program</p> <p>HOTMA Housing Opportunity Through Modernization Act</p> <p>HUD U.S. Department of Housing and Urban Development</p> <p>LLP Limited Liability Partnership</p> <p>OMB United States Office of Management and Budget</p> <p>OTS Oahu Transit Services</p> <p>PBV Project-Based Voucher</p> <p>PCC Program Coordinating Committee</p> <p>PHA Public Housing Authority</p> <p>PTS Public Transportation System</p> <p>RAB Resident Advisory Board</p>
--	---

SEMAP Section Eight Management Assessment  
Program

TA Technical Assistance

TANF Temporary Assistance for Needy  
Families

TIGER Transportation Investment Generating  
Economic Recovery

## **2.0**

### **Streamlined PHA 5-Year Plan**



<b>5-Year PHA Plan</b> <b>(for All PHAs)</b>	<b>U.S. Department of Housing and Urban Development</b> <b>Office of Public and Indian Housing</b>	<b>OMB No. 2577-0226</b> <b>Expires: 02/29/2016</b>
---	---	--

**Purpose.** The 5-Year and Annual PHA Plans provide a ready source for interested parties to locate basic PHA policies, rules, and requirements concerning the PHA's operations, programs, and services, and informs HUD, families served by the PHA, and members of the public of the PHA's mission, goals and objectives for serving the needs of low- income, very low- income, and extremely low- income families

**Applicability.** Form HUD-50075-5Y is to be completed once every 5 PHA fiscal years by all PHAs.

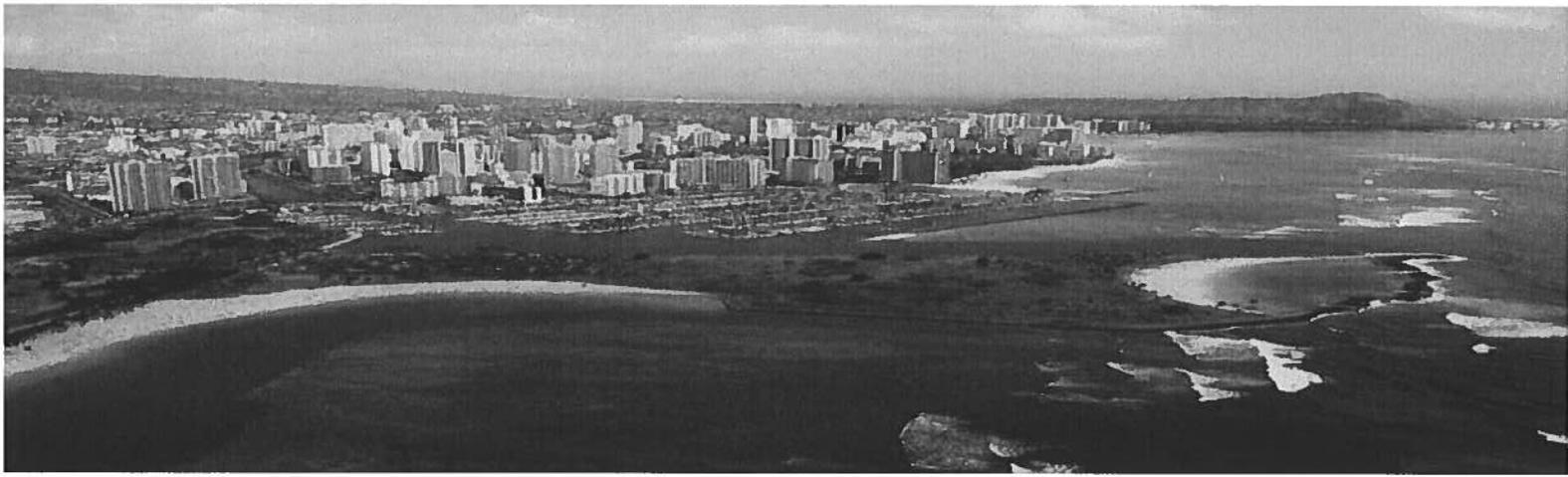
<b>A.</b>	<b>PHA Information.</b>																																				
A.1	<b>PHA Name:</b> <u>City and County of Honolulu</u>				<b>PHA Code:</b> <u>HI003</u>																																
<b>PHA Plan for Fiscal Year Beginning:</b> (MM/YYYY): <u>07/2019</u> <b>PHA Plan Submission Type:</b> <input checked="" type="checkbox"/> 5-Year Plan Submission <input type="checkbox"/> Revised 5-Year Plan Submission																																					
<p><b>Availability of Information.</b> In addition to the items listed in this form, PHAs must have the elements listed below readily available to the public. A PHA must identify the specific location(s) where the proposed PHA Plan, PHA Plan Elements, and all information relevant to the public hearing and proposed PHA Plan are available for inspection by the public. Additionally, the PHA must provide information on how the public may reasonably obtain additional information on the PHA policies contained in the standard Annual Plan, but excluded from their streamlined submissions. At a minimum, PHAs must post PHA Plans, including updates, at each Asset Management Project (AMP) and main office or central office of the PHA. PHAs are strongly encouraged to post complete PHA Plans on their official websites. PHAs are also encouraged to provide each resident council a copy of their PHA Plans.</p>																																					
<p>The Plan will be made available for viewing at the following locations:</p>																																					
<ol style="list-style-type: none"> <li>1. 51 Merchant St., 2nd Floor (CAD Main Office)</li> <li>2. 842 Bethel St. (Section 8 Main Office)</li> <li>3. 1000 Uluohia St., #118 (Kapolei Hale Office)</li> <li>4. 925 Dillingham Blvd., Suite 200 (DCS Main Office)</li> <li>5. 550 South King St. (Dept. of Customer Services)</li> <li>6. 558 S. King St. (Municipal Reference Center)</li> <li>7. Community Assistance Division (CAD) Website:  <a href="http://www.honolulu.gov/cms-dcs-menu/site-dcs-sitearticles">http://www.honolulu.gov/cms-dcs-menu/site-dcs-sitearticles</a> </li> </ol>																																					
<input type="checkbox"/> PHA Consortia: (Check box if submitting a Joint PHA Plan and complete table below)																																					
<table border="1"> <thead> <tr> <th rowspan="2">Participating PHAs</th> <th rowspan="2">PHA Code</th> <th rowspan="2">Program(s) in the Consortia</th> <th rowspan="2">Program(s) not in the Consortia</th> <th colspan="2">No. of Units in Each Program</th> </tr> <tr> <th>PH</th> <th>HCV</th> </tr> </thead> <tbody> <tr> <td>Lead PHA:</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>						Participating PHAs	PHA Code	Program(s) in the Consortia	Program(s) not in the Consortia	No. of Units in Each Program		PH	HCV	Lead PHA:																							
Participating PHAs	PHA Code	Program(s) in the Consortia	Program(s) not in the Consortia	No. of Units in Each Program																																	
				PH	HCV																																
Lead PHA:																																					

<b>B.</b>	<b>5-Year Plan.</b> Required for <u>all</u> PHAs completing this form.
<b>B.1</b>	<b>Mission.</b> State the PHA's mission for serving the needs of low- income, very low- income, and extremely low- income families in the PHA's jurisdiction for the next five years. See Appendix A.1
<b>B.2</b>	<b>Goals and Objectives.</b> Identify the PHA's quantifiable goals and objectives that will enable the PHA to serve the needs of low- income, very low- income, and extremely low- income families for the next five years. See Appendix A. 2
<b>B.3</b>	<b>Progress Report.</b> Include a report on the progress the PHA has made in meeting the goals and objectives described in the previous 5-Year Plan. See Appendix H
<b>B.4</b>	<b>Violence Against Women Act (VAWA) Goals.</b> Provide a statement of the PHA's goals, activities objectives, policies, or programs that will enable the PHA to serve the needs of child and adult victims of domestic violence, dating violence, sexual assault, or stalking. See Appendix A.3
<b>B.5</b>	<b>Significant Amendment or Modification.</b> Provide a statement on the criteria used for determining a significant amendment or modification to the 5-Year Plan. See Appendix A.4
<b>B.6</b>	<b>Resident Advisory Board (RAB) Comments.</b> (a) Did the RAB(s) provide comments to the 5-Year PHA Plan? Y N <input checked="" type="checkbox"/> <input type="checkbox"/> (b) If yes, comments must be submitted by the PHA as an attachment to the 5-Year PHA Plan. PHAs must also include a narrative describing their analysis of the RAB recommendations and the decisions made on these recommendations. See Appendix D
<b>B.7</b>	<b>Certification by State or Local Officials.</b> <u>Form HUD-50077-SL</u> , <i>Certification by State or Local Officials of PHA Plans Consistency with the Consolidated Plan</i> , must be submitted by the PHA as an electronic attachment to the PHA Plan. See Appendix E

**APPENDIX A**

**Financial Audit of the City and County of Honolulu, State of Hawaii**





**Office of the City Auditor**



**City and County of  
Honolulu  
State of Hawai`i**

**Financial Audit of the  
City and County of Honolulu,  
State of Hawai`i**

**For the Fiscal Year Ended  
June 30, 2018**

**Single Audit of Federal Financial  
Assistance Programs**

Conducted by KMH LLP

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## **INTRODUCTION**



A Hawaii Limited Liability Partnership

March 20, 2019

The Chair and Members of the City Council  
City and County of Honolulu

Dear Chair and Members of the City Council:

We have completed our financial audit of the basic financial statements of the City and County of Honolulu, State of Hawaii (the City) as of and for the fiscal year ended June 30, 2018. Our report containing our opinion on those basic financial statements is included in the City's *Comprehensive Annual Financial Report*. We have also audited the City's compliance with requirements applicable to its major federal financial programs. We submit herein our reports on compliance and internal control over financial reporting and over federal awards, the schedule of expenditures of federal awards, and the schedule of findings and questioned costs. Our audit was performed in accordance with the terms of our contract with the City and with the requirements of the Title 2 U.S. *Code of Federal Regulations* Part 200, *Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards* (Uniform Guidance).

#### **OBJECTIVES OF THE AUDIT**

1. To provide an opinion on the fairness of the presentation of the City's basic financial statements and the schedule of expenditures of federal awards as of and for the year ended June 30, 2018 in accordance with accounting principles generally accepted in the United States of America.
2. To consider the City's internal control over financial reporting in order to design our auditing procedures for the purpose of expressing our opinions on the financial statements.
3. To perform tests of the City's compliance with certain provisions of laws, regulations, contracts and grant agreements that could have a direct and material effect on the determination of financial statement amounts.
4. To consider the City's internal control over compliance with the requirements that could have a direct and material effect on a major federal program in order to determine our auditing procedures for the purpose of expressing our opinion on compliance and to test and report on internal control over compliance in accordance with the Uniform Guidance.
5. To report on the status of prior year findings and questioned costs.

## **SCOPE OF THE AUDIT**

We performed an audit of the City's basic financial statements and schedule of expenditures of federal awards as of and for the year ended June 30, 2018, in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and the provisions of the Uniform Guidance.

Our report on the basic financial statements of the City as of and for the year ended June 30, 2018 is included under a separate cover.

We wish to express our sincere appreciation for the excellent cooperation and assistance extended by the management and staff of the City.

Sincerely,

A handwritten signature in cursive script that reads "Wilcox Choy".

Wilcox Choy  
Partner

**REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING AND ON  
COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT OF FINANCIAL  
STATEMENTS PERFORMED IN ACCORDANCE WITH *GOVERNMENT AUDITING  
STANDARDS***



A Hawaii Limited Liability Partnership

**Report on Internal Control over Financial Reporting and on Compliance and  
Other Matters Based on an Audit of Financial Statements Performed  
in Accordance With *Government Auditing Standards***

**Independent Auditor's Report**

The Chair and Members of the City Council  
City and County of Honolulu

We have audited, in accordance with the auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the financial statements of the governmental activities, the business-type activities, the aggregate discretely presented component units, each major fund, and the aggregate remaining fund information of the City and County of Honolulu, State of Hawaii (the City), as of and for the year ended June 30, 2018, and the related notes to the financial statements, which collectively comprise the City's basic financial statements, and have issued our report thereon dated January 8, 2019. Our report includes a reference to other auditors who have audited the financial statements of the Board of Water Supply and Oahu Transit Services, Inc., as described in our report on the City's financial statements. This report includes our consideration of the results of the other auditors' testing of internal control over financial reporting and compliance and other matters that are reported on separately by those auditors. However, this report, insofar as it relates to the results of the other auditors, is based solely on the reports of the other auditors.

**Internal Control over Financial Reporting**

In planning and performing our audit of the financial statements, we considered the City's internal control over financial reporting (internal control) to determine the audit procedures that are appropriate in the circumstances for the purpose of expressing our opinions on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of the City's internal control. Accordingly, we do not express an opinion on the effectiveness of the City's internal control.

Our consideration of internal control over financial reporting was for the limited purpose described in the preceding paragraph and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies. However, as described in the accompanying schedule of findings and questioned costs, we identified certain deficiencies in internal control that we consider to be material weaknesses and significant deficiencies.

A *deficiency in internal control* exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A *material weakness* is a deficiency, or a combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis. We and the other auditors consider the deficiencies described in the accompanying *Schedule of Findings and Questioned Costs* as items 2018-001 through 2018-003 to be material weaknesses.

A *significant deficiency* is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance. We and the other auditors consider the deficiency described in the accompanying *Schedule of Findings and Questioned Costs* as item 2018-004 to be a significant deficiency.

#### **Compliance and Other Matters**

As part of obtaining reasonable assurance about whether the City's financial statements are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion. The results of our tests and those of other auditors disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

#### **The City's Response to Findings**

The City's response to the findings identified in our audit is described in the accompanying *Schedule of Findings and Questioned Costs*. The City's response was not subjected to the auditing procedures applied in the audit of the financial statements and, accordingly, we express no opinion on it.

**Purpose of this Report**

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the entity's internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the entity's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

KMH LLP

KMH LLP

Honolulu, Hawaii

January 8, 2019

**REPORT ON COMPLIANCE FOR EACH MAJOR FEDERAL PROGRAM, REPORT ON  
INTERNAL CONTROL OVER COMPLIANCE, AND REPORT ON SCHEDULE OF  
EXPENDITURES OF FEDERAL AWARDS REQUIRED BY THE UNIFORM GUIDANCE**



---

A Hawaii Limited Liability Partnership

**Report on Compliance for Each Major Federal Program, Report on Internal Control over Compliance, and Report on Schedule of Expenditures of Federal Awards Required by the Uniform Guidance**

**Independent Auditor's Report**

The Chair and Members of the City Council  
City and County of Honolulu

**Report on Compliance for Each Major Federal Program**

We have audited the City and County of Honolulu, State of Hawaii's (the City's) compliance with the types of compliance requirements described in the *OMB Compliance Supplement* that could have a direct and material effect on each of the City's major federal programs for the year ended June 30, 2018. The City's major federal programs are identified in the summary of the auditor's results section of the accompanying schedule of findings and questioned costs.

**Management's Responsibility**

Management is responsible for compliance with federal statutes, regulations, and the terms and conditions of its federal awards applicable to its federal programs.

**Auditor's Responsibility**

Our responsibility is to express an opinion on compliance for each of the City's major federal programs based on our audit of the types of compliance requirements referred to above. We conducted our audit of compliance in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and the audit requirements of Title 2 U.S. *Code of Federal Regulations Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards* (Uniform Guidance). Those standards and the Uniform Guidance require that we plan and perform the audit to obtain reasonable assurance about whether noncompliance with the types of compliance requirements referred to above that could have a direct and material effect on a major federal program occurred. An audit includes examining, on a test basis, evidence about the City's compliance with those requirements and performing such other procedures as we considered necessary in the circumstances.

We believe that our audit provides a reasonable basis for our qualified and unmodified opinions on compliance for each major federal program. However, our audit does not provide a legal determination of the City's compliance.

**Basis for Qualified Opinion on the Major Federal Programs in the Table Below**

As described in the accompanying *Schedule of Findings and Questioned Costs*, the City did not comply with requirements regarding the following:

<b>Finding No.</b>	<b>CFDA No.</b>	<b>Program Name</b>	<b>Compliance Requirement</b>
2018-005	14.218	CDBG – Entitlement Grants Cluster	Subrecipient Monitoring
2018-006	14.239	HOME Investment Partnerships Program	Subrecipient Monitoring
2018-007	14.267	Continuum of Care	Reporting
2018-008	14.267	Continuum of Care	Subrecipient Monitoring
2018-009 2018-010	14.871 14.879	Housing Choice Voucher Cluster	Eligibility
2018-011	14.871 14.879	Housing Choice Voucher Cluster	Special Tests
2018-012	17.258 17.259 17.278	WIOA Cluster	Earmarking
2018-013	20.500 20.507 20.525 20.526	Federal Transit Cluster	Reporting

Compliance with such requirements is necessary, in our opinion, for the City to comply with requirements applicable to those programs.

**Qualified Opinion on the Major Federal Programs in the Table Above**

In our opinion, except for the noncompliance described in Basis for Qualified Opinion paragraph, the City complied, in all material respects, with the types of compliance requirements referred to above that could have a direct and material effect on the major federal programs identified in the Basis for Qualified Opinion paragraph for the year ended June 30, 2018.

**Unmodified Opinion on Each of the Other Major Federal Programs**

In our opinion, the City complied, in all material respects, with the types of compliance requirements referred to above that could have a direct and material effect on each of its other major federal programs identified in the Summary of Auditor’s Results section of the accompanying *Schedule of Findings and Questioned Costs* for the year ended June 30, 2018.

## **Other Matters**

The City's responses to the noncompliance findings identified in our audit are described in the accompanying corrective action plan. The City's responses were not subjected to the auditing procedures applied in the audit of compliance and, accordingly, we express no opinion on the responses.

## **Report on Internal Control over Compliance**

Management of the City is responsible for establishing and maintaining effective internal control over compliance with the types of compliance requirements referred to above. In planning and performing our audit of compliance, we considered the City's internal control over compliance with the types of requirements that could have a direct and material effect on each major federal program to determine the auditing procedures that are appropriate in the circumstances for the purpose of expressing an opinion on compliance for each major federal program and to test and report on internal control over compliance in accordance with the Uniform Guidance, but not for the purpose of expressing an opinion on the effectiveness of internal control over compliance. Accordingly, we do not express an opinion on the effectiveness of the City's internal control over compliance.

*A deficiency in internal control over compliance* exists when the design or operation of a control over compliance does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, noncompliance with a type of compliance requirement of a federal program on a timely basis. *A material weakness in internal control over compliance* is a deficiency, or combination of deficiencies, in internal control over compliance, such that there is a reasonable possibility that material noncompliance with a type of compliance requirement of a federal program will not be prevented, or detected and corrected, on a timely basis. We consider the deficiencies in internal control over compliance described in the accompanying *Schedule of Findings and Questioned Costs* as items 2018-005 through 2018-013 to be material weaknesses.

*A significant deficiency in internal control over compliance* is a deficiency, or combination of deficiencies, in internal control over compliance with a type of compliance requirement of a federal program that is less severe than a material weakness in internal control over compliance, yet important enough to merit attention by those charged with governance. We consider the deficiency in internal control over compliance described in the accompanying *Schedule of Findings and Questioned Costs* as item 2018-014 to be a significant deficiency.

Our consideration of internal control over compliance was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control over compliance that might be material weaknesses or significant deficiencies. However, as discussed above, we identified certain deficiencies in internal control over compliance that we consider to be material weaknesses and a significant deficiency.

The City's response to the internal control over compliance findings identified in our audit is described in the accompanying corrective action plan. The City's response was not subjected to the auditing procedures applied in the audit of compliance and, accordingly, we express no opinion on this response.

The purpose of this report on internal control over compliance is solely to describe the scope of our testing of internal control over compliance and the results of that testing based on the requirements of the Uniform Guidance. Accordingly, this report is not suitable for any other purpose.

#### **Report on Schedule of Expenditures of Federal Awards Required by the Uniform Guidance**

We have audited the financial statements of the governmental activities, the business-type activities, the discretely presented component units, each major fund, and the aggregate remaining fund information of the City as of and for the year ended June 30, 2018, and the related notes to the financial statements, which collectively comprise the City's basic financial statements. We issued our report thereon dated January 8, 2019, which contained an unmodified opinion on those financial statements. We did not audit the financial statements of the Board of Water Supply and Oahu Transit Services, Inc., which are discretely presented component units of the City. Our audit was conducted for the purpose of forming opinions on the financial statements that collectively comprise the basic financial statements. The accompanying schedule of expenditures of federal awards is presented for purposes of additional analysis as required by the Uniform Guidance and is not a required part of the basic financial statements. As described in Note 1 to the schedule of expenditures of federal awards, the accompanying schedule of expenditures of federal awards was prepared on the cash basis of accounting, which is a comprehensive basis of accounting other than accounting principles generally accepted in the United States of America. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the basic financial statements. The information has been subjected to the auditing procedures applied in the audit of the financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the basic financial statements or to the basic financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the schedule of expenditure of federal awards is fairly stated in all material respects in relation to the basic financial statements as a whole.

*KMH LLP*

KMH LLP

Honolulu, Hawaii

March 20, 2019, except for our report on the Schedule of Expenditures of Federal Awards, for which the date is January 8, 2019

**City & County of Honolulu  
State of Hawaii**

**Schedule of Expenditures of Federal Awards (SEFA)  
Year Ended June 30, 2018**

Federal Grantor/Pass-through Grantor/Program Title	Federal CFDA Number	Pass-through Entity Identifying Number	Passed Through to Subrecipients	Federal Expenditures
<b>U.S. Department of Agriculture:</b>				
<i>Child Nutrition Cluster:</i>				
Pass-through State Department of Education -- Summer Food Service Program for Children Total Child Nutrition Cluster	10.559	12-351523	\$ - -	\$ 156,743 156,743
<i>Supplemental Nutrition Assistance Program SNAP Cluster --</i>				
Pass-through State Department of Human Services -- State Administrative Matching Grants for Supplemental Nutritional Assistance Program Total SNAP Cluster	10.561	DHS-16-SNAP-3078, SA1 & SA2	- -	11,177 11,177
<b>Total U.S. Department of Agriculture</b>			-	<b>167,920</b>
<b>U.S. Department of Commerce:</b>				
Pass-through State Civil Defense -- Meteorologic and Hydrologic Modernization Development Total U.S. Department of Commerce	11.467	NA16NWS4670036	- -	134,567 134,567
<b>U.S. Department of Housing and Urban Development:</b>				
<i>CDBG-Entitlement Grants Cluster --</i>				
Community Development Block Grants/Entitlement Grants Total CDBG-Entitlement Grant Cluster	14.218		12,068,794 12,068,794	21,417,464 21,417,464
Emergency Solutions Grant Program	14.231		470,838	528,236
HOME Investment Partnerships Program	14.239		1,388,017	2,746,486
Housing Opportunities for Persons with AIDS	14.241		400,130	416,896
Continuum of Care Program	14.267		6,968,729	7,072,766
Family Self-Sufficiency Program	14.896		-	182,114
Pass-through State Hawaii Public Housing Authority -- Public and Indian Housing Section 8 Project-Based Cluster -- Lower Income Housing Assistance Program - Section 8 Moderate Rehabilitation Total Section 8 Project-Based Cluster	14.850 14.856	SPB 16-02	- -	17,493 152,752 152,752
<i>Housing Voucher Cluster:</i>				
Mainstream Vouchers	14.879		-	1,404,890
Section 8 Housing Choice Vouchers	14.871		-	51,868,198
Pass-through State Hawaii Public Housing Authority -- Section 8 Housing Choice Vouchers: FSS Total Housing Voucher Cluster	14.871	PMB 09-03; SPB 16-02	- -	39,136 53,312,224
<b>Total U.S. Department of Housing and Urban Development</b>			<b>21,296,508</b>	<b>85,846,431</b>
<b>U.S. Department of Justice:</b>				
Domestic Cannabis Eradication/Suppression Program	16.000		-	59,950
Equitable Sharing Program	16.922		-	151,845
Grants to Encourage Arrest Policies and Enforcement of Protection Orders Program	16.590		-	151,233
DNA Backlog Reduction Program	16.741		-	301,536
Pass-through State Department of Human Services -- Juvenile Accountability Block Grants	16.523	DHS-12-OYS-264, SA6	-	2,441
Pass-through State Department of Attorney General:				
Paul Coverdell Forensic Sciences Improvement Grant Program	16.742	16-CD-01	-	29,550
Violence Against Women Formula Grants (Non-ARRA)	16.588	14-WF-08; 15-WF-0815-WF-04	-	161,408
Crime Victim Assistance	16.575	14-VA-02; 15-VA-02	512,707	1,396,330
National Sexual Assault Kit Initiative	16.833	16-AK-01	-	22,403
Justice Assistance Grant (JAG) Program: Edward Byrne Memorial Justice Assistance Grant Program Pass-through State of Hawaii Department of Attorney General --  Edward Byrne Memorial Justice Assistance Grant (JAG) Program Total JAG Program	16.738 16.738	14-DJ-02 & 03; 15-DJ-09 & 11; 16-DJ-0215-DJ-062015-DC-NY-K002	- -	94,085 311,206 405,291
<b>Total U.S. Department of Justice</b>			<b>512,707</b>	<b>2,681,987</b>
<b>U.S. Department of Labor:</b>				
YouthBuild	17.274		-	155,755
Homeless Veterans' Reintegration Program	17.805		-	3,186
<i>Workforce Investment Act (WIA) Cluster:</i>				
Pass-through State Department of Labor & Industrial Relations:				
Workforce Investment Act - Adult Program	17.258	WIOA 15-AP-0; 16-AP-0; 16-DW-0 (Adult); 16-LAC-0; 16-A&DWP-0; 17-A&DWP-0;	-	1,148,765
Workforce Investment Act - Youth Activities	17.259	WIOA 15-YP-0; 16-YP-0; 16-LAC-0	-	1,160,573
WIOA Dislocated Worker Formula Grants Total Workforce Investment Act Cluster	17.278	WIOA 15-DW-0; 16-AP-0; 16-DW-0(DW); 17-A&DWP-0(DW); 16-A&DWP-0; 16-LAC-0	- -	777,743 3,087,081
Pass-through State Department of Labor & Industrial Relations: WIOA National Dislocated Worker Grants/WIA National Emergency Grants	17.277	WIA 14-NEG-JD-0	-	34,834

**City & County of Honolulu  
State of Hawaii**

**Schedule of Expenditures of Federal Awards (SEFA)  
Year Ended June 30, 2018**

Federal Grantor/Pass-through Grantor/Program Title	Federal CFDA Number	Pass-through Entity Identifying Number	Passed Through to Subrecipients	Federal Expenditures
H-1B Job Training Grants	17.268	AAI-15-O	-	206,625
Workforce Innovation Fund	17.283	DEI-PY15-CC	-	101,587
<b>Total U.S. Department of Labor</b>			<b>-</b>	<b>3,589,068</b>
<b>U.S. Department of Transportation:</b>				
<i>Highway Planning &amp; Construction Cluster:</i>				
<i>Pass-through State Department of Transportation &amp; Oahu Metropolitan Planning Organization:</i>				
		CMAQ-0001 (41) CMAQ-0300(128) FLH-0300(91) STP-0001(040) (042) (052) (055) (057) (058) (059) STP-0300(141) STP-6010(001) STP-7180(001) STP-7411(001) STP-7502(001) STP-7542(001) STP- 8920(002)		
Highway Planning and Construction	20.205		-	10,994,989
Highway Planning and Construction	20.205	BR-NBIS-064 & -066	-	396,230
		FHWA 202.07-17; 203.03.16; 203.05-14; 203.8-10; 203.82-11;		
Highway Planning and Construction	20.205	TAP-0300(150); TAP-9263(001)	-	231,366
<b>Total Highway Planning &amp; Construction Cluster</b>			<b>-</b>	<b>11,622,585</b>
<i>Federal Transit Cluster:</i>				
Federal Transit - Capital Investment Grants	20.500		-	2,381,631
Federal Transit - Formula Grants	20.507		338,470	25,965,666
State of Good Repair Grants Program	20.525		-	950,553
Bus and Bus Facilities Formula Program	20.526		-	1,176,336
<b>Total Federal Transit Cluster</b>			<b>338,470</b>	<b>30,474,186</b>
<i>Transit Services Programs Cluster:</i>				
Enhanced Mobility for Seniors and Individuals with Disabilities	20.513		194,765	194,765
Job Access and Reverse Commute	20.516		97,045	97,045
New Freedom Program	20.521		23,934	23,934
<b>Total Transit Services Programs Cluster:</b>			<b>315,744</b>	<b>315,744</b>
<i>Highway Safety Cluster:</i>				
<i>Pass-through State Department of Transportation:</i>				
		DD17&18-10(01-O-01); OP17-05(01-O-01); PS17- 09(01-O-01); PT17-01(01-O-01); SC17&18-06(01-O- 01); EM17-04 (01-O-01)PS17-09 (06-O-01) AL17-02(01-O-01); PS 17-09(02-O-01); TR 17- 03(03-O-01)		
State and Community Highway Safety	20.600		-	1,137,128
National Priority Safety Programs	20.616		-	55,027
<b>Total Highway Safety Cluster</b>			<b>-</b>	<b>1,192,155</b>
<i>Pass-through State Department of Transportation:</i>				
Alcohol Open Container Requirements	20.607	AL 17-02(01-O-01)&(06-O-01)	-	525,465
Minimum Penalties for Repeat Offenders for Driving While Intoxicated	20.608	AL 18-02(01-O-01)	-	36,171
<b>Total U.S. Department of Transportation</b>			<b>654,214</b>	<b>44,166,306</b>
<b>Environmental Protection Agency:</b>				
Environmental Protection Consolidated Grants	66.606			1,189
Brownfields Assessment and Cleanup Cooperative Agreements	66.818		-	157,908
<i>Clean Water State Revolving Fund Cluster --</i>				
<i>Pass-through State Department of Health --</i>				
Capitalization Grants for Clean Water SRF	66.458	C150048-00	-	271,123
<b>Total Clean Water State Revolving Fund Cluster</b>			<b>-</b>	<b>271,123</b>
<b>Total Environmental Protection Agency</b>			<b>-</b>	<b>430,220</b>
<b>U.S. Department of Education:</b>				
<i>Pass-through State Department of Human Services --</i>				
<i>Rehabilitation Services:</i>				
-Vocational Rehabilitation Grants to States	84.126	DHS 12-VR-640 SA2, SA3, SA4, SA5; 15-VR-2113 SA1; 16-VR-3071, 3074 3075, 3125 (Mod 1); 17-VR- 4100	-	825,863
<b>Total Vocational Rehabilitation</b>			<b>-</b>	<b>825,863</b>
<i>Pass-through State Department of Education --</i>				
21st Century Community Learning Center	84.287	13023	-	1,037
<b>Total U.S. Department of Education</b>			<b>-</b>	<b>826,900</b>

**City & County of Honolulu  
State of Hawaii**

**Schedule of Expenditures of Federal Awards (SEFA)  
Year Ended June 30, 2018**

Federal Grantor/Pass-through Grantor/Program Title	Federal CFDA Number	Pass-through Entity Identifying Number	Passed Through to Subrecipients	Federal Expenditures
<b>U.S. Department of Health and Human Services:</b>				
<i>Aging Cluster:</i>				
Pass-through State Executive Office on Aging:				
Special Programs for the Aging-Title III, Part B-Grants for Supportive Services and Senior Centers	93.044	HON2016N03	771,522	771,522
Nutrition Services Incentive Program	93.053	HON2017NSIP; HON2018NSIP	220,860	220,860
Special Programs for the Aging Title III, Part C Nutrition Services	93.045	HON2016N03	1,835,147	1,850,911
<i>Total Aging Cluster</i>			<u>2,827,529</u>	<u>2,843,293</u>
Pass-through State Executive Office on Aging:				
Special Programs for the Aging-Title III, Part D-Disease Prevention and Health Promotion Services	93.043	HON2016N03	36,401	36,401
National Family Caregiver Support, Title III, Part E	93.052	HON2016N03	415,687	430,140
Pass-through State Department of Health:				
Block Grants for Community Mental Health Services	93.958	n/a	-	615,636
Substance Abuse and Mental Health Services Projects of Regional and National Significance	93.243	ASO Log 16-125	-	118,610
Pass-through State Department of Transportation --				
State and Local Public Health Actions to Prevent Obesity, Diabetes, Heart Disease and Stroke (PPHF)	93.757	PO 00 234952	-	24,500
<b>Total U.S. Department of Health and Human Services</b>			<u><u>3,279,617</u></u>	<u><u>4,068,580</u></u>
<b>Corporation for National and Community Service --</b>				
Retired and Senior Volunteer Program	94.002		-	86,136
<b>Total Corporation for National and Community Service</b>			<u>-</u>	<u><u>86,136</u></u>
<b>Executive Office of the President --</b>				
High Intensity Drug Trafficking Area Program	95.001		-	1,448,805
<b>Total Executive Office of the President</b>			<u>-</u>	<u><u>1,448,805</u></u>
<b>U.S. Department of Homeland Security:</b>				
Pass-through State Civil Defense --				
Homeland Security Grant Program:				
Urban Areas Security Initiative Program	97.067	EMW 2015-SS-00003	-	1,698,568
State Homeland Security Program	97.067	EMW 2016-SS-00004	-	303,870
<i>Total Homeland Security Grant</i>			<u>-</u>	<u>2,002,438</u>
Emergency Management Performance Grants	97.042	EMW 2015-EP-0003; EMW-2016-EP-0008; EMW- 2017-EP-0003	-	1,003,099
Port Security Grant Program	97.056	EMW-2016-PU-00072	-	75,871
Pass-through National Development and Research Institutes, Inc. --				
Assistance to Firefighters Grant	97.044	2014-FP-00945	-	11,053
<b>Total U.S. Department of Homeland Security</b>			<u>-</u>	<u><u>3,092,461</u></u>
<b>Total Expenditures of Federal Awards</b>			<u><u>\$ 25,743,046</u></u>	<u><u>\$ 146,539,381</u></u>

**City and County of Honolulu  
State of Hawaii**

Notes to the Schedule of Expenditures of Federal Awards  
Year Ended June 30, 2018

**1. Basis of Presentation**

The accompanying schedule of expenditures of federal awards (the Schedule) includes the federal grant activity of the City and County of Honolulu (the City) and is presented on the cash basis of accounting and in accordance with the requirements of Title 2 U.S. *Code of Federal Regulations* Part 200, *Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards* (Uniform Guidance). Therefore, some amounts presented in the Schedule may differ from amounts presented in, or used in the preparation of, the basic financial statements. The Schedule does not include the federal grant activity of the Board of Water Supply and Oahu Transit Services, Inc., discretely presented component units of the City.

**2. Loans Outstanding**

The City had the following loan balances outstanding and advances awarded as of and for the year ended June 30, 2018, which are not presented in the Schedule.

Program Title	CFDA Number	Loans/ Advances	Loans Outstanding
<b>Major Programs</b>			
Community Development Block Grants – Entitlement Grants	14.218	\$ -	\$ 33,023,924
HOME Investment Partnerships Program	14.239	-	21,532,837
Section 8 Housing Choice Vouchers	14.871	-	3,647,688
		<u>\$ -</u>	<u>\$ 58,204,449</u>

**3. Capitalization Grants for Clean Water State Revolving Funds**

At June 30, 2018, federal awards and state revolving fund expenditures under capitalization grants for clean water state revolving funds were as follows:

Federal	\$ 271,123
State	34,948
	<u>\$ 306,071</u>

**4. Indirect Cost Rate**

The City has not elected to use the 10 percent de minimis indirect cost rate as allowed under the Uniform Guidance.

**SCHEDULE OF FINDINGS AND QUESTIONED COSTS**

**City and County of Honolulu  
State of Hawaii**

Schedule of Findings and Questioned Costs  
Year Ended June 30, 2018

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**Section I – Summary of Auditor’s Results**

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*Financial Statements*

Type of auditor’s report issued: Unmodified

Internal control over financial reporting:

- Material weakness(es) identified?  Yes  None reported
  - Significant deficiency(ies) identified that are not considered to be material weaknesses?  Yes  None reported
- Noncompliance material to financial statements noted?  Yes  No

*Federal Awards*

Internal control over major programs:

- Material weakness(es) identified?  Yes  No
- Significant deficiency(ies) identified that are not considered to be material weakness(es)?  Yes  None reported

Type of auditor’s report issued on compliance for major programs: Qualified

Any audit findings disclosed that are required to be reported in accordance with section 2 CFR 200.516(a)?  Yes  No

**City and County of Honolulu  
State of Hawaii**

Schedule of Findings and Questioned Costs (continued)  
Year Ended June 30, 2018

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**Section I – Summary of Auditor’s Results (continued)**

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Identification of major programs:

<u>CFDA Number(s)</u>	<u>Name of Federal Program</u>
14.218	CDBG – Entitlement Grants Cluster
14.239	HOME Investment Partnerships Program
14.267	Continuum of Care Program
14.871, 14.879	Housing Voucher Cluster
17.258, 17.259, 17.278	Workforce Innovation and Opportunity Act Cluster
20.500, 20.507, 20.525, 20.526	Federal Transit Cluster
93.044, 93.045, 93.053	Aging Cluster

Dollar threshold used to distinguish between type A and type B programs: \$3,000,000

Auditee qualified as low-risk auditee?  Yes  No

**City and County of Honolulu  
State of Hawaii**

Schedule of Findings and Questioned Costs (continued)  
Year Ended June 30, 2017

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**Section II – Financial Statement Findings**

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**Finding No. 2018-001: Significant Non-routine Transactions in the General Obligation Bond and Interest Redemption Fund**

**Type of Finding:** Material Weakness

**Criteria:** In accordance with Statement 34 of the Government Accounting Standards Board (GASB), resources flows (except those that affect the statement of financial position only, such as loans, repayments, and deferred inflows of resources and deferred outflows of resources) between a primary government and its discretely presented component units should be reported as if they were external transactions. Management should proactively identify non-routine transactions and determine the proper accounting treatment in accordance with accounting principles generally accepted in the United States of America (GAAP).

**Condition:** The 2017 General Obligation Bond and Interest Redemption Fund was restated to correct errors in the accounting for loans and repayments between a primary government and its discretely presented component unit.

**Context:** In 2017, the City entered into a Memorandum of Understanding with Honolulu Authority for Rapid Transit (HART) for the issuance of debt for the completion of the Honolulu Rail Transit Project. HART received advances of \$130 million, repaid \$50 million and had \$80 million outstanding. The City properly reported the debt issuance in the government-wide financial statements, but incorrectly reported these resource flows through the governmental fund's schedules of revenues, expenditures and changes in fund balance instead of the balance sheet only in the fund financial statements. The misstatement resulted in a restatement that increased the 2017 fund balance by \$80 million.

**Cause:** The unfamiliarity of non-routine transactions creates a potential for material misstatement. Management's interpretation of the relevant guidance and their unfamiliarity with this non-routine transaction resulted in a restatement.

**Effect:** The issue noted above resulted in a restatement to the 2017 General Obligation Bond and interest Redemption Fund's fund balance by \$80 million.

**Recommendation:** We recommend that management be more diligent in its determination of the proper accounting treatment of significant, non-routine transactions.

**City and County of Honolulu  
State of Hawaii**

Schedule of Findings and Questioned Costs (continued)  
Year Ended June 30, 2018

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**Section II – Financial Statement Findings (continued)**

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**Finding No. 2018-002: Financial Statement Reporting – HART**

**Type of Finding: Material Weakness**

**Criteria:** In accordance with Governmental Accounting Standards Board (GASB) Statement No. 34, financial statements should be prepared using the economic resources measurement focus and accrual basis of accounting. Under this basis, transactions are recognized when they occur regardless of when cash is received or disbursed.

**Condition:** As part of the year end process of preparing financial statements using the accrual basis, management provided several preliminary versions of the trial balance which contained errors and certain supporting schedules which did not reconcile with the trial balance.

**Context:** HART reports on a cash basis throughout the fiscal year and only prepares accrual basis financial statements for its annual report as of and for the period ended June 30. Accordingly, in preparing accrual basis financial statements, there are reconciliations that must be prepared and adjustments that must be recorded in order to properly present accrual basis financial statements.

**Cause:** We noted that the accuracy of the preparation of the accrual basis financial statements were negatively affected due to the following:

- (1) The primary fiscal accountant who was responsible for the financial statements left HART in September 2018, prior to the start of the audit. The replacement fiscal accountant was new to the position and was not familiar with certain processes and transaction history. A key internal control activity is for employees to be trained and informed of the agency's financial reporting procedures and processes. Individuals involved in the preparation of financial statements and the related supporting schedules should have knowledge of the transactions or they should review supporting documentation and verify the validity and appropriateness of the information.
- (2) There were accounts that were not properly reconciled. Reconciliation is the process of comparing transactions and activity to supporting documentation. The process ensures the accuracy and validity of financial information and should resolve any discrepancies discovered.
- (3) There was inadequate management review of the information provided by the accounting department. A critical internal control activity is an appropriate review and approval process.
- (4) There was a lack of communication regarding the status and accuracy of supporting schedules during the transition from the prior fiscal accountant.

**City and County of Honolulu  
State of Hawaii**

Schedule of Findings and Questioned Costs (continued)  
Year Ended June 30, 2018

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**Section II – Financial Statement Findings (continued)**

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***Effect:*** Several versions of the trial balance and supporting schedules were returned to management for further investigation and revisions. Consequently, there were several follow-up requests regarding clarification of the information contained in the supporting schedules. The preceding issues delayed the audit process and consequently the issuance of the audited financial statements.

***Recommendations:*** We recommend management re-evaluate its annual closing process to prepare accrual basis financial statements, including identifying the necessary internal control activities, specifically performing appropriate reconciliations, reviews and approvals and adhering to internal timelines.



**City and County of Honolulu  
State of Hawaii**

Schedule of Findings and Questioned Costs (continued)  
Year Ended June 30, 2018

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**Section II – Financial Statement Findings (continued)**

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**Finding No. 2018-004:      Change Order and Contract Amendment Management – HART**

**Type of Finding:**              Significant Deficiency

**Criteria:** HART’s Contract Change Procedure Manual (Manual) provides the policies, procedures and documentation requirements related to change orders. Based on our review of the Manual and discussions with management, the Manual is primarily designed to be applicable to design-build type activities.

**Condition:** There were 5 files that did not include the documentation required under HART’s Manual.

**Context:** Out of a population of 110 contract changes, we selected 25 changes for testing, which included certain professional service contracts.

**Cause:** We noted that the documentation issues related to the following:

- (1) For 1 approved change order, we noted that the change order had the relevant approvals, however, the Finding of Merit form was misplaced and was not in the contract change file.
- (2) For 1 approved change order, we noted that the change order had the relevant approvals, however, a Time Analysis Form and a Request for Change Form was not included in the file. The change order was a unilateral no-cost contract change and management indicated that there are no written procedures that cover this specific type of contract change. Consequently, management applied the standard procedures per the Manual with certain deviations to accommodate the terms of the change order; however, the rationale for the deviations was not documented.
- (3) For 3 approved contract amendments related to construction, engineering and inspection, we noted that the contract amendments had the relevant approvals; however, the Negotiation Strategy Memo, Summary of Negotiations, Technical Approvals, Cost Analysis and the Request for Change were not included in the file. Management indicated that these contract amendments were not related to design-build activities and there are no written procedures that cover this specific type of contract change. Consequently, management applied the standard procedures per the Manual with certain deviations to accommodate the terms of the contract amendment; however, the rationale for the deviation was not documented.

**City and County of Honolulu  
State of Hawaii**

Schedule of Findings and Questioned Costs (continued)  
Year Ended June 30, 2018

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**Section II – Financial Statement Findings (continued)**

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***Effect:*** HART did not comply with the documentation requirements in its Manual nor did they provide documentation of deviations for instances that were not covered by the Manual.

***Recommendations:*** We recommend that management be more diligent in retaining the required documentation. We also recommend that management document the rationale for deviations from the procedures and required documents prescribed by the Manual or consider revising the Manual to accommodate the aforementioned contract types.

**City and County of Honolulu  
State of Hawaii**

Schedule of Findings and Questioned Costs (continued)  
Year Ended June 30, 2018

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**Section III – Federal Award Findings and Questioned Costs**

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**Finding No. 2018-005: Perform Annual Subrecipient Monitoring Duties - CDBG**

**Federal Agency:** United States Department of Housing and Urban Development (HUD)  
**CFDA No.:** 14.218  
**Program:** CDBG – Entitlement Grants Cluster  
**Award Number and Year** B-17-MC-15-0001 2018  
B-16-MC-15-0001 2017  
**Requirement:** Subrecipient Monitoring  
**Type of Finding:** Non-Compliance and Material Weakness

**Criteria:** 2 CFR section 200.331 states that depending on the pass-through entity’s assessment of risk posed by the subrecipient, one monitoring tool that may be useful for the pass-through entity to ensure proper accountability and compliance with program requirements and achievement of performance goals is an on-site review of the subrecipient’s program operations. 2 CFR 200.331(b) states that pass-through entities must evaluate each subrecipient’s risk of noncompliance with Federal statutes, regulations, and the terms and conditions of the subaward for purposes of determining the appropriate subrecipient monitoring.

**Condition:** The on-site review for 39 out of 40 ongoing projects for testing were not performed. Further noted that only 1 of the 40 ongoing projects had an on-site review during the year.

**Context:** During our audit, we selected a non-statistical sample of 9 projects (2 ongoing and 7 post-development monitoring projects), out of a population of 72 projects, for testing and noted all but one open project did not have an on-site review completed, and 4 post development site visits were done as policies and procedures had not been in place during the year.

**Cause:** Management indicated that the on-site review of ongoing and post-development monitoring was not performed due to a transition in monitoring authority from DCS to BFS in the current year as well as a substantial increase of overall duties.

**Effect:** Failure to perform an on-site review annually results in noncompliance with the subrecipient monitoring requirement.

**City and County of Honolulu  
State of Hawaii**

Schedule of Findings and Questioned Costs (continued)  
Year Ended June 30, 2018

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**Section III – Federal Award Findings and Questioned Costs (continued)**

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***Questioned costs:*** None

***Identification of a repeat finding:*** This is a repeat finding from the immediate previous audit, 2017-004.

***Recommendation:*** We recommend the City continue to implement and perform the formalized policies and procedures approved by HUD related to the ongoing and post-development monitoring functions.

***Views of responsible officials:*** The City agrees with the finding. See corrective action plan.

**City and County of Honolulu  
State of Hawaii**

Schedule of Findings and Questioned Costs (continued)  
Year Ended June 30, 2018

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**Section III – Federal Award Findings and Questioned Costs (continued)**

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**Finding No. 2018-006: Perform Annual Subrecipient Monitoring Duties - HOME**

**Federal Agency:** United States Department of Housing and Urban Development  
**CFDA No.:** 14.239  
**Program:** HOME Investment Partnerships Program  
**Award Number and Year** M17-MC150201 2018  
M16-MC150201 2017  
**Requirement:** Subrecipient Monitoring  
**Type of Finding:** Non-Compliance and Material Weakness

**Criteria:** 2 CFR section 200.331 states that depending on the pass-through entity’s assessment of risk posed by the subrecipient, one monitoring tool that may be useful for the pass-through entity to ensure proper accountability and compliance with program requirements and achievement of performance goals is an on-site review of the subrecipient’s program operations. 2 CFR 200.331(b) states that pass-through entities must evaluate each subrecipient’s risk of noncompliance with Federal statutes, regulations, and the terms and conditions of the subaward for purposes of determining the appropriate subrecipient monitoring.

**Condition:** The on-site review for 3 out of 7 subrecipients selected for testing was not performed.

**Context:** During our audit, we selected a non-statistical sample of 7 subrecipients (2 ongoing and 5 post-development monitoring projects), out of a population of 31 subrecipients, for testing and noted 3 subrecipients did not have an on-site review completed. Per review of the 4 post-development monitoring reviews, it was noted that on-site monitoring was done, but a report was never issued to 1 of the subrecipients.

**Cause:** Management indicated that the on-site review of ongoing and post-development monitoring was not performed due to a transition in monitoring authority from DCS to BFS in the current year as well as a substantial increase of overall duties.

**Effect:** Failure to perform an on-site review annually results in noncompliance with the subrecipient monitoring requirement.

**Questioned costs:** None

**City and County of Honolulu  
State of Hawaii**

Schedule of Findings and Questioned Costs (continued)  
Year Ended June 30, 2018

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**Section III – Federal Award Findings and Questioned Costs (continued)**

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***Identification of a repeat finding:*** This is a repeat finding from the immediate previous audit, 2017-005.

***Recommendation:*** We recommend the City continue to implement and perform the formalized policies and procedures approved by HUD related to the ongoing and post-development monitoring functions.

***Views of responsible officials:*** The City agrees with the finding. See corrective action plan.

**City and County of Honolulu  
State of Hawaii**

Schedule of Findings and Questioned Costs (continued)  
Year Ended June 30, 2018

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**Section III – Federal Award Findings and Questioned Costs (continued)**

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**Finding No. 2018-007:      Submit Reports in a Timely Manner**

**Federal Agency:**            United States Department of Housing and Urban Development  
**CFDA No.:**                    14.267  
**Program:**                    Continuum of Care

<b>Award Number and Year</b>	HI0051L9C011501	2016 – 2017
	HI0014L9C011503	2016 – 2017
	HI0061C9C011100	2016 – 2017
	HI0029L9C011609	2017 – 2018
	HI0034L9C011508	2016 – 2018

**Requirement:**                Reporting  
**Type of Finding:**            Non-Compliance and Material Weakness

**Criteria:** 24 CFR section 578.109(b), states applicants must submit all reports required by HUD no later than 90 days from the date of the end of the project’s grant term. Under the reporting requirements of Continuum of Care, the annual progress report (APR) must be completed and submitted timely.

**Condition:** Reporting requirements for five APRs were not met.

**Context:** The City was required to submit six APRs during FY 2018. During the audit, we noted that one APR had been submitted, one APR was submitted but rejected and not corrected, and four had not been submitted as of the audit fieldwork date.

**Cause:** Management indicated that the APRs were not submitted due to competing priorities.

**Effect:** Failure to submit or timely correct reports results in noncompliance with the reporting requirement.

**Questioned costs:** None

**Identification of repeat finding:** This is a repeat finding from the immediate previous audit, 2017-006.

**Recommendation:** We recommend the City be more diligent in following HUD deadlines in order to ensure compliance with Federal requirements.

**Views of responsible officials:** The City agrees with the finding. See corrective action plan.

**City and County of Honolulu  
State of Hawaii**

Schedule of Findings and Questioned Costs (continued)  
Year Ended June 30, 2018

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**Section III – Federal Award Findings and Questioned Costs (continued)**

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**Finding No. 2018-008:**      **Perform Annual Subrecipient Monitoring Duties**  
**Federal Agency:**            United States Department of Housing and Urban Development  
**CFDA No.:**                    14.267  
**Program:**                     Continuum of Care  
**Requirement:**                Subrecipient Monitoring  
**Type of Finding:**            Non-Compliance and Material Weakness

**Criteria:** Title 24 CFR section 578.7(a)(6) states that program management should monitor recipient and subrecipient performance, evaluate outcomes, and take action against poor performance.

**Condition:** Subrecipient monitoring was not performed for six of seven subrecipients.

**Context:** During our audit, management indicated that only one subrecipient monitoring was performed in the current year.

**Cause:** Management indicated that the above exception was due to staffing shortages.

**Effect:** Failure to monitor subrecipients results in noncompliance with the subrecipient monitoring requirement.

**Questioned costs:** None

**Identification of a repeat finding:** Not applicable

**Recommendation:** We recommend the City follow its procedures to monitor subrecipients.

**Views of responsible officials:** The City agrees with the finding. See corrective action plan.

**City and County of Honolulu  
State of Hawaii**

Schedule of Findings and Questioned Costs (continued)  
Year Ended June 30, 2018

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**Section III – Federal Award Findings and Questioned Costs (continued)**

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**Finding No.: 2018-009: Ensuring Tenant Files Properly Support Eligibility Determinations**

**Federal Agency:** Department of Housing and Urban Development  
**CFDA No.:** 14.871, 14.879  
**Program:** Housing Choice Voucher Cluster  
**Award Number and Year** N/A 2018  
**Requirement:** Eligibility  
**Type of Finding:** Non-Compliance and Material Weakness

**Criteria:** The City administers the program under the Operational Procedures Manual (the Manual). The Manual incorporates the requirements of Title 24 of the Code of Federal Regulations, Parts 1, 5, 8, 882, 888, and 982 and requires each family to complete an application form for consideration of admission to the program. The current application form is referred to as the “Section 8 Household Application/Annual Update Form” (the Application). The Application is used to document the household’s asset, income and family identity information and the results of the verification of that information. The Application must be signed by all adult members of the household and a “Housing Examiner.”

**Condition:** 3 of the program’s eligibility determinations contained errors. Income targeting requirements were not met.

**Context:** We selected a non-statistical sample of 60 tenant files out of a population of 3,968 for testing. The tenant files selected represented benefit payments of approximately \$70,000 out of a total benefit payment population of approximately \$49 million. The results of our testing were the following:

- 2 tenant files where the Housing Examiner’s signature was missing from the Application resulting in questioned costs of \$2,196.
- 1 tenant file where the original Application was amended to include an additional family member, however a revised Application was not completed resulting in questioned costs of \$327.

**Cause:** Although the City has policies and procedures in place to ensure that eligibility determinations are properly supported, there was a lack of diligence in complying with the policies and procedures.

**Effect:** The City was not compliant with the program’s eligibility requirements and may have incurred unallowable costs.

**Questioned Costs:** \$2,523

**City and County of Honolulu  
State of Hawaii**

Schedule of Findings and Questioned Costs (continued)  
Year Ended June 30, 2018

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**Section III – Federal Award Findings and Questioned Costs (continued)**

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***Identification of a repeat finding:*** This is a repeat audit from the immediate previous audit, 2017-007.

***Recommendations:*** We recommend the City be more diligent in following its existing policies and procedures to ensure compliance with the Federal requirements.

***Views of responsible officials:*** The City agrees with the finding. See corrective action plan.





**City and County of Honolulu  
State of Hawaii**

Schedule of Findings and Questioned Costs (continued)  
Year Ended June 30, 2018

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**Section III – Federal Award Findings and Questioned Costs (continued)**

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***Questioned Costs:*** None noted.

***Identification of a repeat finding:*** Not applicable

***Recommendations:*** We recommend that the City be more diligent in following its policies and procedures and provide additional training and oversight to ensure compliance with the Federal requirements.

***Views of responsible officials:*** The City agrees with the finding. See corrective action plan.



**City and County of Honolulu  
State of Hawaii**

Schedule of Findings and Questioned Costs (continued)  
Year Ended June 30, 2018

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**Section III – Federal Award Findings and Questioned Costs (continued)**

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**Finding No.: 2018-013      Preparation of Federal Financial Reports**

<b>Federal Agency:</b>	Department of Transportation	
<b>CFDA No.:</b>	20.500, 20.507, 20.525, 20.526	
<b>Program:</b>	Federal Transit Cluster	
<b>Award Number and Year</b>	HI-04-0015	2014-2016
	HI-05-207/208	2014-2017
	HI-16-X002	
	HI-34-0003	2015-2017
	HI-37-X009	2015-2018
	HI-54-0001	2015-2017
	HI-57- X009	2015-2018
	HI-90-X034/X035/X036	2014-2019
	HI-2016-001/003	2016-2022
	HI-2017-001/002	2016-2018
<b>Requirement:</b>	Reporting	
<b>Type of Finding:</b>	Non-Compliance and Material Weakness	

**Criteria:** FTA Circular 5010.1E Chapter III Section 3(c) states that the Federal Financial Report (FFR) may not be prepared on the cash basis of accounting, even though a recipient may keep its books on the cash basis during its accounting year. If this is the case, at the submission of the FFR, the recipient must prepare the necessary accruals and submit the FFR on the accrual basis of accounting.

**Condition:** The City did not prepare all the FFRs on the accrual basis of accounting and errors were noted in the FFRs prepared on the accrual basis FFRs.

**City and County of Honolulu  
State of Hawaii**

Schedule of Findings and Questioned Costs (continued)  
Year Ended June 30, 2018

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**Section III – Federal Award Findings and Questioned Costs (continued)**

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**Context:** The City provided FFRs on the cash basis of accounting for FFRs submitted through December 2017. Specifically, the City was not reporting incurred expenditures that had not been paid and there was no process in place to develop accruals for FFR purposes. The City submitted FFRs on the accrual basis of accounting beginning in January 2018, however, errors were noted. We selected a non-statistical sample of 6 FFRs to test. The results of our testing are as follows:

- 4 FFRs were submitted on the cash basis of accounting
- 2 FFRs were submitted on the accrual basis of accounting, however, errors were noted in the calculation of the accrued expenditures due to expenditures incurred after the end of the quarter being included
- 3 FFRs were submitted, however, there was no evidence of review by an authorized official prior to submission

**Cause:** The program was not aware of the requirement to prepare the FFRs on the accrual basis of accounting prior to program monitoring conducted for the period ending September 30, 2017. Subsequently, the program revised their procedures to prepare the FFRs on the accrual basis of accounting. The amounts to be accrued are provided by the project managers each quarter, however, no review is done by the fiscal office to determine the accuracy of the amount.

**Effect:** The City was not compliant with the reporting requirement.

**Questioned Costs:** None noted.

**Identification of a repeat finding:** This is a repeat audit from the immediate previous audit, 2017-010.

**Recommendations:** We recommend that the City be more diligent in following their policies and procedures to ensure FFRs are accurately prepared in accordance with the requirements.

**Views of responsible officials:** The City agrees with the finding. See corrective action plan.

**City and County of Honolulu  
State of Hawaii**

Schedule of Findings and Questioned Costs (continued)  
Year Ended June 30, 2018

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**Section III – Federal Award Findings and Questioned Costs (continued)**

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**Finding No. 2018-014:      Miscalculation of Housing Assistance Payments**

**Federal Agency:**                    United States Department of Housing and Urban Development  
**CFDA No.:**                            14.267  
**Program:**                             HOME Investment Partnerships Program  
**Award Number and Year** M17-MC150201                    2018  
**Requirement:**                    Eligibility  
**Type of Finding:**                    Significant Deficiency

**Criteria:** 24 CFR 92.209(h) states "the amount of the monthly assistance that a participating jurisdiction may pay to, or on behalf of, a family may not exceed the difference between a rent standard for the unit size established by the participating jurisdiction and 30 percent of the family's monthly adjusted income."

**Condition:** The monthly Housing Assistance Payments (HAP) for 3 recipients were calculated incorrectly.

**Context:** For 3 out of 23 recipients tested for eligibility for Tenant Based Rental Assistance (TBRA), the income and/or utility allowance used to calculate the monthly HAP was calculated incorrectly. The 23 recipients tested received approximately \$158,000 of HAP during FY 2018 out of the total HAP of approximately \$689,000 received by 132 recipients. One error was identified during the audit and two errors were identified by the program, however, it was identified after several months of incorrect HAP were made. The net effect was \$3,514 of HAP overpaid during the year.

**Cause:** Management indicated that the above exceptions were due to oversight by the Case Managers and Supervisor.

**Effect:** Failure to properly calculate income could result in noncompliance with the eligibility requirement.

**Questioned costs:** \$3,514

**Identification of a repeat finding:** This is a repeat audit from the immediate previous audit, 2017-011.

**Recommendation:** We recommend the City provide additional training and oversight over the calculation of income.

**Views of responsible officials:** The City agrees with the finding. See corrective action plan.

**SUMMARY SCHEDULE OF PRIOR AUDIT FINDINGS**

**City and County of Honolulu  
State of Hawaii**

Summary Schedule of Prior Audit Findings  
Year Ended June 30, 2018

**Financial Statement Findings**

**Finding No. 2017-001: Deficiencies in Information Technology Controls (Significant Deficiency)**

**Condition:** During the audit, we noted several IT control deficiencies that, when considered collectively, may impact the City's financial statements.

**Context:** As part of our financial statement audit for the year ended June 30, 2017, we performed an IT general controls review of the following systems operated by the City:

- Windows Domain
- AMS Advantage Financial Management System
- AMS Advantage Human Resources Management System
- Personnel Time and Attendance (PT&A) System
- IAS World Web Based Real Property System
- Revenue Collection Cashier System

Our review resulted in several IT control deficiencies as follows:

- Access to a server administrator account is shared.
- Disaster recovery plan not updated or tested for effective implementation.
- Security patches not applied as Third Party Systems hosted are not required to follow patch management schedule.

**Cause:** The primary cause of the internal control deficiencies is that the City's IT procedures do not incorporate internal control procedures addressing the items discussed above.

**Recommendation:** We recommend that the City perform the following:

- Update its IT procedures to include internal control procedures addressing the IT risks above.
- Identify methods to ensure that IT policies and procedures are consistently followed.

**Status:** This comment is no longer applicable:

**City and County of Honolulu  
State of Hawaii**

Summary Schedule of Prior Audit Findings (continued)  
Year Ended June 30, 2018

**Finding No. 2017-002: Accounting and Financial Reporting of Investments (Significant Deficiency)**

**Condition:** During the 2017 audit, we noted that participating investment contracts with maturities greater than one year were improperly recorded at amortized cost resulting in misstatements of approximately \$845,000, \$237,000, and \$2,114,000, to the General, Solid Waste, and Sewer Fund financial statements, respectively. Adjustments were proposed, which management recorded, to correct the misstatements identified.

**Context:** In 2017, the City starting investing in participating investment contracts with maturities, at the time of purchase, of greater than one year.

**Cause:** Management did not have policies and procedures to identify investments that meet the criteria of being recorded at fair value.

**Recommendation:** Management should create policies and procedures to record investments in accordance to U.S. GAAP.

**Status:** This comment is no longer applicable.

**Federal Award Findings and Questioned Costs**

**Community Development Block Grant Program CFDA 14.218**

**Finding No. 2017-003: Timeliness (Non-Compliance and Material Weakness)**

**Condition:** Program funds were not expended in a timely manner.

**Context:** HUD notified the City via a letter dated December 4, 2017 that the City was not in compliance with the sixty-day timeliness test conducted on May 2, 2017 as the City had a line of credit of 1.78 times its annual grant.

**Cause:** Most of the CDBG grant funding for capital projects were awarded to nonprofit sub-recipients who had difficulty expending the funding quickly enough to meet the timeliness requirement.

**City and County of Honolulu  
State of Hawaii**

Summary Schedule of Prior Audit Findings (continued)  
Year Ended June 30, 2018

**Recommendation:** We recommend the City establish procedures to ensure that it is in compliance with the CDBG timeliness standard specified in 24 CFR 570.902. In addition, we recommend that the City ensures that it complies with the final workout agreement determined with HUD.

**Status:** This comment is no longer applicable.

**Community Development Block Grant Program CFDA 14.218**

**Finding No. 2017-004: Perform Annual Subrecipient Monitoring Duties (Non-Compliance and Material Weakness)**

**Condition:** The on-site review for two subrecipients selected for testing were not performed. Further noted that only 3 of the 38 open projects had an on-site review during the year. Also, documentation of the approved risk assessment for open projects being performed at the beginning of the fiscal year could not be provided.

**Context:** During our audit, we selected a non-statistical sample of 8 projects (5 Open and 3 Post-Development Monitoring projects), out of a population of 56 projects, for testing and noted two open projects which did not have an on-site review completed. Per the City's CDBG Monitoring Policies and Procedures, "the CDBB [Community Based Development Division] policy is to conduct at least one subrecipient monitoring visit every year for each subrecipient with an open CDBG activity".

**Cause:** Management indicated that the on-site review was not performed due to staffing shortages and other competing priorities.

**Recommendation:** We recommend the City follow its procedures to monitor subrecipients on a timely basis, in accordance with their policy.

**Status:** This comment is still applicable. See finding 2018-005

**HOME Investment Partnerships Program CFDA 14.239**

**Finding No. 2017-005: Perform Annual Subrecipient Monitoring Duties (Non-Compliance and Material Weakness)**

**Condition:** The on-site review for one subrecipient selected for testing was not performed. Also, the risk assessment for open projects was not performed.

**City and County of Honolulu  
State of Hawaii**

Summary Schedule of Prior Audit Findings (continued)  
Year Ended June 30, 2018

**Context:** During our audit, we selected a non-statistical sample of 5 subrecipients (2 Open and 3 Post-Development Monitoring projects), out of a population of 19 subrecipients, for testing and noted one subrecipient who did not have an on-site review completed. The on-site review was completed for one out of the 6 open subrecipients.

**Cause:** Management indicated that the on-site visit was not performed due to staffing shortages and other competing priorities.

**Recommendation:** We recommend the City follow its procedures to monitor subrecipients on a timely basis, in accordance with their policy.

**Status:** This comment is still applicable. See finding 2018-006

**Continuum of Care CFDA 14.26**

**Finding No. 2017-006: Submit Reports in a Timely Manner (Non-Compliance and Material Weakness)**

**Condition:** Reporting requirements for five APRs were not met.

**Context:** The City was required to submit eight APRs during FY 2017. During the audit, we noted that two APRs were not submitted, two APRs were submitted after the 90 day requirement, and one APR was rejected and not corrected.

**Cause:** Management indicated that the APRs were not submitted due to incorrect data obtained from HMIS (Homeless Management Information System) and competing priorities.

**Recommendation:** We recommend the City be more diligent in following HUD deadlines in order to ensure compliance with Federal requirements.

**Status:** This comment is still applicable. See finding 2018-007

**City and County of Honolulu  
State of Hawaii**

Summary Schedule of Prior Audit Findings (continued)  
Year Ended June 30, 2018

**Housing Choice Voucher Cluster CFDA 14.871, 14.879**

**Finding No. 2017-007: Ensuring Tenant Files Properly Support Eligibility Determinations (Non-Compliance and Material Weakness)**

**Condition:** 19 of the program's eligibility determinations contained errors or missing documentation.

**Context:** We selected a non-statistical sample of 60 tenant files out of a population of 3,535 for testing. The tenant files selected represented benefit payments of approximately \$69,000 out of a total benefit payment population of approximately \$49 million. The results of our testing were the following:

- 1 tenant file where the verification of the tenant's legal identity was not maintained resulting in questioned costs of \$1,214.
- 7 tenant files where the Housing Examiner's signature was missing from the Application resulting in questioned costs of \$6,783.
- 1 tenant file where the adult tenant's signature was missing from the Application resulting in questioned costs of \$1,177.
- 10 tenant files where reported income or asset information did not agree to amounts verified. These errors did not impact eligibility determinations or benefit payment amounts.

**Cause:** Although the City has policies and procedures in place to ensure that eligibility determinations are properly supported, there was a lack of diligence in complying with the policies and procedures.

**Recommendations:** We recommend the City be more diligent in following its existing policies and procedures to ensure compliance with the Federal requirements.

**Status:** This comment is still applicable. See finding 2018-009

**City and County of Honolulu  
State of Hawaii**

Summary Schedule of Prior Audit Findings (continued)  
Year Ended June 30, 2018

**Housing Choice Voucher Cluster CFDA 14.871, 14.879**

**Finding No. 2017-008: Timely Reporting (Non-Compliance and Material Weakness)**

**Condition:** The required financial statements were not submitted in a timely manner.

**Context:** We selected the unaudited and audited financial statements as of and for the year ended June 30, 2016 and the unaudited financial statements as of and for the year ended June 30, 2017 and noted the following:

- The audited financial statements as of and for the year ended June 30, 2016 was submitted and rejected on March 31, 2017. The rejection notice provided a revised due date of June 17, 2017, however the resubmission did not occur until February 27, 2018, approximately 8 months after the revised due date.
- The unaudited financial statements as of and for the year ended June 30, 2017 was initially submitted on September 21, 2017. The financial statements were rejected and resubmitted and accepted on October 6, 2017.

Although the program is required to submit several reports, the FASS-PH system is one of HUD's main monitoring and oversight systems for the program.

**Cause:** The program does not have documented policies and procedures to address the reporting requirements related to unaudited and audited financial statements. The party responsible for submission of the June 30, 2016 audited financial statements left the program shortly after the initial submission. Additionally, the party currently responsible for submitting the unaudited and audited financial statements is new to the program and was unaware of the requirements.

**Recommendations:** We recommend the City establish policies and procedures over the reporting of unaudited and audited financial statements.

**Status:** This comment is no longer applicable.

**City and County of Honolulu  
State of Hawaii**

Summary Schedule of Prior Audit Findings (continued)  
Year Ended June 30, 2018

**Federal Transit Cluster CFDA 20.500, 20.507, 20.525, 20.526**

**Finding No. 2017-009: Proper Identification of Allowable Direct and Indirect Costs (Non-Compliance and Material Weakness)**

**Condition:** The City requested reimbursement of costs that were potentially unallowable.

**Context:** The City and FTA formalized a partnership by signing a Full Funding Grant Agreement for the Honolulu Rail Transit Project (HRTTP). The HRTTP is managed by the Honolulu Authority for Rapid Transportation. In December 2016, there were 2 two drawdowns totaling \$90,396,801 which included \$65,029,088 and \$12,633,523 of payroll and non-payroll administrative costs, respectively, which were incurred from 2010 through December 2016, but were previously undrawn. Federal participation in these costs was 29.8%.

Payroll costs represent all staff time and include personnel who work on non-program related items as well as personnel who are considered part of the general cost of government. Non-payroll administrative costs primarily consisted of facility rentals. These non-payroll administrative costs include costs for non-program items as well as the general cost of government and should not be directly charged to the program, rather, these costs should be allocated based on an approved cost allocation plan.

**Cause:** The City has policies and procedures to evaluate whether direct construction costs are allowable. The City had previously elected not to request reimbursement for payroll and non-payroll administrative costs, the City did not develop policies and procedures to evaluate the whether such costs were allowable.

**Recommendations:** We recommend that the City work with the FTA to determine an appropriate course of action related to the questioned costs. Additionally, if the City expects to continue to draw on payroll and non-payroll administrative costs, we recommend that the City develop and implement a cost allocation plan.

**Status:** This comment is no longer applicable.

**City and County of Honolulu  
State of Hawaii**

Summary Schedule of Prior Audit Findings (continued)  
Year Ended June 30, 2018

**Federal Transit Cluster CFDA 20.500, 20.507, 20.525, 20.526**

**Finding No. 2017-010: Preparation of Federal Financial Reports (Non-Compliance and Material Weakness)**

**Condition:** City did not have written procedures over the preparation of its FFRs and the reports were not prepared on the accrual basis of accounting.

**Context:** City provided FFRs on the cash basis of accounting. Specifically, the City was not reporting incurred expenditures that had not been paid and there was not process in place to develop accruals for FFR purposes.

**Cause:** The program does not have documented policies and procedures to address the reporting requirements related to unaudited and audited financial statements. The party responsible for submission of the June 30, 2016 audited financial statements left the program shortly after the initial submission.

**Recommendations:** We recommend that the City develop written procedures to ensure FFRs are prepared in accordance with the requirements.

**Status:** This comment is still applicable. See finding 2018-013

**HOME Investment Partnerships Program CFDA 14.267**

**Finding No. 2017-011: Miscalculation of Housing Assistance Payments (Significant Deficiency)**

**Condition:** The monthly Housing Assistance Payments (HAP) for 3 recipients were calculated incorrectly.

**Context:** For 3 out of 13 recipients tested for eligibility for Tenant Based Rental Assistance (TBRA), the income and/or utility allowance used to calculate the monthly HAP was calculated incorrectly. The 13 recipients tested received approximately \$97,000 of HAP during FY 2017 out of the total HAP of approximately \$790,000 received by 130 recipients. One error was identified during the audit and two errors were identified by the program, however, it was identified after several months of incorrect HAP were made. The net effect was \$704 of HAP underpaid during the year.

**Cause:** Management indicated that the above exceptions were due to oversight by the Case Managers and Supervisor.

**City and County of Honolulu  
State of Hawaii**

Summary Schedule of Prior Audit Findings (continued)  
Year Ended June 30, 2018

**Recommendation:** We recommend the City provide additional training and oversight over the calculation of income.

**Status:** This comment is still applicable. See finding 2018-014

**Finding No. 2017-012: Schedule of Expenditures of Federal Awards (SEFA) (Significant Deficiency)**

**Condition:** During the audit, several errors were identified in the amounts reported on the SEFA.

**Context:** The following amounts reported on the SEFA as provided to subrecipients for these programs were initially overstated (understated):

CFDA No.	Program Name	Amount Overstated (Understated)
14.218	CDBG – Entitlement Grants Cluster	\$ 8,492,587
14.239	HOME Investment Partnerships Program	924,951
20.500, 20.507, 20.525, 20.526	Federal Transit Cluster	(297,346)

The following amounts reported on the SEFA as Federal Expenditures for these programs were initially overstated:

CFDA No.	Program Name	Amount
14.218	CDBG – Entitlement Grants Cluster	\$ 9,340,076
20.500, 20.507, 20.525, 20.526	Federal Transit Cluster	165,213

**Cause:** The City’s current process does not facilitate accurate preparation of the SEFA. Program management is responsible for the accuracy of the amounts reported and Budget and Fiscal Services (BFS) personnel are responsible for compiling the SEFA. Management indicated that the above exceptions were due to oversight by the program managers and BFS.

**Recommendation:** Program and BFS management should establish procedures over the amounts reported on the SEFA to ensure accuracy.

**Status:** This comment is no longer applicable.

**CORRECTIVE ACTION PLAN**

DEPARTMENT OF BUDGET AND FISCAL SERVICES  
**CITY AND COUNTY OF HONOLULU**  
530 SOUTH KING STREET, ROOM 208 • HONOLULU, HAWAII 96813  
PHONE: (808) 768-3900 • FAX: (808) 768-3179 • INTERNET: www.honolulu.gov

KIRK CALDWELL  
MAYOR



NELSON H. KOYANAGI, JR.  
DIRECTOR

MANUEL T. VALBUENA  
DEPUTY DIRECTOR

March 21, 2019

Mr. Troy Shimasaki  
Office of the City Auditor  
1001 Kamokila Boulevard, Suite 216  
Kapolei, Hawaii 96707

Dear Mr. Shimasaki:

**SUBJECT: Single Audit Report for the Fiscal Year Ended June 30, 2018**

Enclosed is the response to the recommendations included in KMH LLP's preliminary draft of the single audit report of the City and County of Honolulu for the fiscal year ended June 30, 2018. The response includes actions taken or contemplated, anticipated completion dates, and City personnel responsible for the corrective action.

Sincerely,

A handwritten signature in black ink, appearing to read "Nelson H. Koyanagi, Jr.", is written over a horizontal line.

Nelson H. Koyanagi, Jr., Director  
Budget and Fiscal Services

Enclosure

APPROVED:

A handwritten signature in black ink, appearing to read "Roy K. Amemiya, Jr.", is written over a horizontal line.

Roy K. Amemiya, Jr.  
Managing Director

**RESPONSE TO SINGLE AUDIT REPORT  
SCHEDULE OF FINDINGS AND QUESTIONED COSTS  
Year Ended June 30, 2018**

**CURRENT YEAR FINDINGS AND RECOMMENDATIONS**

**Finding No. 2018-001: Significant Non-routine Transactions in the General Obligation Bond and Interest Redemption Fund**

Audit Recommendation: We recommend that management be more diligent in its determination of the proper accounting treatment of significant, non-routine transactions.

Administration's Comment: The City will be more diligent in reviewing the accounting treatment of significant, non-routine transactions by documenting and researching the issues for proper reporting in the financial statements.

Anticipated Completion Date: Ongoing

Contact Person(s): Nancy Abilay, Department of Budget and Fiscal Services, Assistant Chief Accountant

**Finding No. 2018-002: Financial Statement Reporting - HART**

Audit Recommendation: We recommend management re-evaluate its annual closing process to prepare accrual basis financial statements, including identifying the necessary internal control activities, specifically performing appropriate reconciliations, reviews and approvals and adhering to internal timelines.

Administration's Comments: HART concurs with the audit finding. Steps will be taken to ensure the accounting staff receives proper training, and an adequate management review of accounting information is conducted.

Anticipated Completion Date: June 2019

Contact Person(s): Ruth Lohr, Honolulu Authority for Rapid Transportation, Fiscal Officer II

**Finding No. 2018-003: Accounting for Construction Delay Claims and Internal Communication - HART**

Audit Recommendation: We recommend management re-evaluate its processes relating to internal communication, particularly for items that may have a financial impact to HART.

Administration's Comment: HART concurs with the audit finding. Steps will be taken to ensure items that may have a financial impact are properly and timely communicated to the budget and finance department.

Anticipated Completion Date: June 2019

Contact Person(s): Ruth Lohr, Honolulu Authority for Rapid Transportation, Fiscal Officer II

**RESPONSE TO SINGLE AUDIT REPORT  
SCHEDULE OF FINDINGS AND QUESTIONED COSTS  
Year Ended June 30, 2018**

**Finding No. 2018-004: Change Order and Contract Amendment Management - HART**

**Audit Recommendation:** We recommend that management be more diligent in retaining the required documentation. We also recommend that management document the rationale for deviations from the procedures and required documents prescribed by the Manual or consider revising the Manual to accommodate the aforementioned contract types.

**Administration's Comment:** HART concurs with the finding. New contract change procedures were adopted to ensure change order and contract amendment approval processes are consistent.

**Anticipated Completion Date:** November 2018

**Contact Person(s):** Ruth Lohr, Honolulu Authority for Rapid Transportation, Fiscal Officer II

**Finding No. 2018-005: Perform Annual Subrecipient Monitoring Duties - CDBG**

**Audit Recommendation:** We recommend the City continue to implement and perform the formalized policies and procedures approved by HUD related to the ongoing and post-development monitoring functions.

**Administration's Comment:** The City will continue to implement and perform the formalized policies and procedures approved by HUD related to the ongoing and post-development monitoring functions.

**Anticipated Completion Date:** Ongoing

**Contact Person(s):** Holly Kawano, Department of Budget and Fiscal Services, Federal Grants Coordinator

**Finding No. 2018-006: Perform Annual Subrecipient Monitoring Duties - HOME**

**Audit Recommendation:** We recommend the City continue to implement and perform the formalized policies and procedures approved by HUD related to the ongoing and post-development monitoring functions.

**Administration's Comment:** See response to Finding No. 2018-05 above.

**Anticipated Completion Date:** Ongoing

**Contact Person(s):** Holly Kawano, Department of Budget and Fiscal Services, Federal Grants Coordinator

**RESPONSE TO SINGLE AUDIT REPORT  
SCHEDULE OF FINDINGS AND QUESTIONED COSTS  
Year Ended June 30, 2018**

**Finding No. 2018-007: Submit Reports in a Timely Manner**

Audit Recommendation: We recommend the City be more diligent in following HUD deadlines in order to ensure compliance with Federal requirements.

Administration's Comment: The City will be more diligent in following HUD deadlines in order to ensure compliance with Federal requirements. All branch positions were filled as of mid-February this year, providing sufficient capacity to complete all delinquent reports by fiscal year end.

Anticipated Completion Date: June 2019

Contact Person(s): Timothy Ho, Department of Community Services, Planner VII

**Finding No. 2018-008: Perform Annual Subrecipient Monitoring Duties**

Audit Recommendation: We recommend the City follow its procedures to monitor subrecipients.

Administration's Comment: The City will follow its procedures to monitor subrecipients. During fiscal year 2019, the Continuum of Care program is being administered by a private non-profit organization and HUD.

Anticipated Completion Date: June 2019

Contact Person(s): Timothy Ho, Department of Community Services, Planner VII

**Finding No. 2018-009: Ensuring Tenant Files Properly Support Eligibility Determination**

Audit Recommendation: We recommend the City be more diligent in following its existing policies and procedures to ensure compliance with the Federal requirements.

Administration's Comment: The City will be more diligent in following its existing policies and procedures to ensure compliance with the Federal requirements.

Anticipated Completion Date: June 2019

Contact Person(s): Jayne Lee, Department of Community Services, Housing Assistance Specialist VII

**Finding No. 2018-010: Income Targeting**

Audit Recommendation: We recommend the City comply with the requirement or seek waivers where applicable.

Administration's Comment: The City will be more diligent in following its existing income targeting policies and procedures to ensure compliance with the Federal requirements.

Anticipated Completion Date: June 2019

Contact Person(s): Jayne Lee, Department of Community Services, Housing Assistance Specialist VII

**RESPONSE TO SINGLE AUDIT REPORT  
SCHEDULE OF FINDINGS AND QUESTIONED COSTS  
Year Ended June 30, 2018**

**Finding No. 2018-011: Participant Selection from the Waiting List**

**Audit Recommendation:** We recommend that the City be more diligent in following its policies and procedures and provide additional training and oversight to ensure compliance with the Federal requirements.

**Administration's Comment:** The City will be more diligent in following its policies and procedures and provide additional training and oversight to ensure compliance with the Federal requirements.

**Anticipated Completion Date:** June 2019

**Contact Person(s):** Jayne Lee, Department of Community Services, Housing Assistance Specialist VII

**Finding No. 2018-012: Earmarking**

**Audit Recommendation:** We recommend that the City be more diligent in meeting the earmarking requirements.

**Administration's Comment:** The City will be more diligent in meeting the earmarking requirements.

**Anticipated Completion Date:** June 2019

**Contact Person(s):** Leina'ala Nakamura, Department of Community Services, Program Administrator

**Finding No. 2018-013: Preparation of Federal Financial Reports**

**Audit Recommendation:** We recommend that the City be more diligent in following their policies and procedures to ensure FFRs are accurately prepared in accordance with the requirements.

**Administration's Comment:** The City will be more diligent in following the procedures for FFR reporting to ensure the reports are accurate, properly reviewed and in accordance with the requirements.

**Anticipated Completion Date:** June 2019

**Contact Person(s):** Ann Sakurao, Department of Budget and Fiscal Services, Fiscal Officer II  
Melanie Felipe-Dela Rosa, Department of Budget and Fiscal Services, Fiscal Officer II  
Christopher Clark, Department of Transportation Services, Chief Planner

**Finding No. 2018-014: Miscalculation of Housing Assistance Payments**

**Audit Recommendation:** We recommend the City provide additional training and oversight over the calculation of income.

**Administration's Comment:** The City will continue to provide additional training and oversight over the calculation of income.

**Anticipated Completion Date:** June 2019

**Contact Person(s):** Leina'ala Nakamura, Department of Community Services, Program Administrator

## **APPENDIX A.1**

### **MISSION**



## Appendix A.1

The mission of the City and County of Honolulu, Department of Community Services, Community Services Division is to ensure that the residents of Oahu live in safe, decent and affordable housing. We do this by helping communities meet their housing goals. In addition to providing housing assistance, the City and County of Honolulu provides family self-sufficiency assistance, economic opportunity and a living environment free from discrimination.

Using data from the following, because safe and affordable housing is fundamental to the ultimate success of local communities, the City and County of Honolulu will pursue all avenues with the greatest emphasis on providing housing to those earning less than 30 – 50 percent of the Area Median Income.

### **City and County of Honolulu Consolidated Plan, July 1, 2015- June 30, 2020**

The U.S. Department of Housing and Urban Development (HUD) requires state and local governments to submit a five-year Consolidated Plan. The Consolidated Plan is a comprehensive planning document identifying the housing and community development needs and priorities of the City and County of Honolulu over the next five years. It details the specific projects and activities the City will undertake in the coming year to carry out the Consolidated Plan. The Consolidated Plan represents a blueprint for the planning and administration of the U.S. Department of Housing and Urban Development's (HUD's) Community Development Block Grant (CDBG), Emergency Solutions Grant (ESG), HOME Investment Partnerships (HOME) and Housing Opportunities for Persons with AIDS (HOPWA) formula programs. The purpose of the Consolidated Plan is to ensure that federal funds are part of an integrated, community-based plan to improve the availability and affordability of decent, safe and sanitary housing; provide a suitable living environment; and expand economic opportunities for low- and moderate-income individuals and families.

The City and County of Honolulu's housing and community development goals and objectives are addressed in the City and County of Honolulu Consolidated Plan and can be viewed at:  
[http://www.honolulu.gov/rep/site/bfs/bfs\\_docs/2015\\_Consolidated\\_Plan\\_and\\_First\\_Year\\_Action\\_Plan.pdf](http://www.honolulu.gov/rep/site/bfs/bfs_docs/2015_Consolidated_Plan_and_First_Year_Action_Plan.pdf)

### **Hawaii Housing Planning Study, 2016**

The Hawaii Housing Planning Study (HHPS) series began in 1992. The studies have been conducted as comprehensive assessments of housing markets in Hawaii. The purpose of the 2016 HHPS report is to provide housing planners with data on the housing situation in Hawaii. This report reflects data collected from September 2015 through June 2016. The HHPS 2016 incorporates data from 11 data collection and analysis sources: 1) Housing for Special Needs Groups Study, 2) Homeless Study, 3) Tourism Study, 4) Native Hawaiians, 5) Military Housing, 6) Secondary Data, 7) Housing Stock Inventory,

8) Housing Demand Survey, 9) Housing Demand Projection, 10) Housing Price Study and, 11) Producers Survey. HHPS has produced a single, comprehensive compilation of data on Hawaii housing market accessible to all parties engaged in providing housing for Hawaii's people. HHPS also includes some form of housing forecast to support planning for housing development.

The goals and objectives of the study can be viewed at:

[https://dbedt.hawaii.gov/hhfdc/files/2017/03/State\\_HHPS2016\\_Report\\_031317\\_final.pdf](https://dbedt.hawaii.gov/hhfdc/files/2017/03/State_HHPS2016_Report_031317_final.pdf)

### **Affordable Rental Housing Report and Ten-Year Plan, July 2018**

This Report was prepared by the Special Action Team appointed by the Hawaii State Legislature. This Report identifies parcels of land suitable for rental housing that is affordable for low- and moderate-income families, as well as the remainder of our residents. The parcels of land have been mapped using the State's Geographic Information System. Together, approximately 10,688 acres of state, county and private lands have been prioritized for rental housing through 2026. This report also sets housing production goals for each of the counties, recommends specific implementation actions, and identifies the entities responsible for ensuring steady progress.

The components of the study can be viewed at:

[http://files.hawaii.gov/dbedt/op/spb/AffordableRentalHousingReport\\_10YearPlan.pdf](http://files.hawaii.gov/dbedt/op/spb/AffordableRentalHousingReport_10YearPlan.pdf)

**APPENDIX A.2**  
**GOALS AND OBJECTIVES**



## Appendix A.2

### A. Expand the supply of assisted housing.

#### Objectives:

1. Apply for the maximum number of new Housing Choice Vouchers (HCV), when made available by HUD.
2. Adopt strategies and options that maintain the maximum program size of the HCV Program.
3. Explore ways to expand service delivery to all housing markets on Oahu.
4. Work with the State Department of Health to abate homes found with high levels of lead-based paint.

### B. Improve the quality of assisted housing.

#### Objectives:

1. Improve and maintain voucher management “high performer” rating
  - (SEMAP score: 100% for 2018 – Maintain “high performer” rating.
2. Increase customer satisfaction.
  - Continue Landlord Specialist services to conduct outreach to landlords and assist hard-to-house and other tenants.
  - Provide rental/home education via workshops and handouts.
  - Find alternative methods to streamline process, saving time and money.
3. Concentrate on efforts to improve specific management functions.
  - Evaluate the current administration of the HCV Program and make improvements for operational efficiency.
  - Provide utility allowance schedule annually.
  - Conduct a thorough analysis of payment standards.
  - Provide voucher mobility counseling.
  - Conduct outreach efforts and training to potential voucher landlords.
  - Adjust voucher payment standard depending on budget authority.
4. Establish the Project Based Voucher Program.

Subject to availability of funding, the City and County of Honolulu PHA envisions setting aside up to 200 project based vouchers (PBV) over the five year plan period.

Honolulu’s rail project is expected to provide new opportunities to develop affordable rental units along the rail line, thus it is expected that the highest number of PBV projects will be in the urban core. Implementation of Project Based Vouchers will follow the Annual PHA Plan objective to adopt strategies to maximize voucher usage.

Subject to availability of funding, the City and County of Honolulu PHA envisions setting aside up to 200 project based vouchers over the five year plan period. By Honolulu’s Development Plan (DP) areas, up to 140 vouchers may be awarded for the Primary Urban Center (Kahala to Pearl City);

up to 40 for the Ewa DP area;

up to 40 for the Central Oahu DP area;

up to 20 for the East Honolulu DP area;

up to 20 for the Koolaupoko DP area (Kailua Kaneohe);

and up to 20 for the Waianae DP area. No vouchers are envisioned for the Koolauloa and North Shore DP areas. Honolulu’s rail project is expected to provide new opportunities to develop affordable rental units along the rail line, thus the highest number of vouchers are expected to be awarded in the urban core.

Implementation of Project Based Vouchers will follow the Annual PHA Plan objective to adopt strategies to maximize voucher usage.

C. Promote self-sufficiency and asset development of assisted households

Objectives:

1. Increase the number and percentage of employed persons in assisted families.
  - Maintain the Family Self-Sufficiency (FSS) Program at required level or higher per funding and staffing availability.
  - FSS Program is promoted to all new families in the Tenant-based Voucher Program. The FSS information is made available in all family/annual reexamination meetings and interviews.
  - Publicize job fairs and other special employment opportunities to Section 8 families.
  - Provide online, fillable applications whenever possible.
2. Provide or attract supportive services to improve assistance recipients' employability.
  - Enlist support of the Program Coordinating Committee (PCC).
  - Continue staff outreach to resource agencies.
  - Conduct and coordinate time management and other job readiness and life skills workshops.
3. Create and maintain asset-building initiative through community collaborations with:
  - Home Start
  - Home Start Plus
  - Office of Hawaiian Affairs (OHA) Programs
  - Aloha United Way (AUW)
  - Other Housing Agencies
4. Provide homeownership program preference to families based on financial readiness.
5. Apply for renewal of Family Self-Sufficiency Funding.

D. Ensure equal opportunity and affirmatively further fair housing

Objectives:

1. Undertake affirmative measures to ensure program access to assisted housing regardless of race, color, religion, national origin, sex, familial status and disability.
  - Increase visibility of affirmative action information within the Section 8 office.
  - Schedule annual staff training related to affirmative action.
  - Participate in fair housing seminars.
  - Provide information on housing availability within the entire PHA jurisdiction.
  - Provide fair housing information during landlord workshops.
2. Continue to provide language interpreter, signing, translation services to assisted households. Develop and utilize department's LEP Plan to provide access to program services.
3. Appoint a representative to attend the quarterly Fair Housing Meetings.

E. Technological Advances for faster, more comprehensive communication

- a. Have a stronger online presence through social media.
  - i. Promote Section 8 success stories
  - ii. Provide information in place of a phone call.
- b. Record and post trainings on social media pages.
- c. Display informational videos in lobby areas during wait list openings.
- d. Make available video conferencing for briefings and meetings.
- e. Advance the Intake process by using technology and track the application status.
- f. Provide online, fillable forms whenever possible.

## **APPENDIX A.3**

### **VIOLENCE AGAINST WOMEN ACT (VAWA) GOALS**



### Appendix A.3

The PHA provides VAWA information to all Clients. However, the Agency doesn't provide activities, services, or programs to child or adult victims. The PHA refers victims to service providers when requested.

The Agency provides support and resources by providing information about VAWA in briefing packets and making referrals to resource agencies. The landlord specialist provides assistance to families who are experiencing difficulty in obtaining or maintaining housing due to domestic violence. The Agency periodically meets with resource agencies to learn more about services in the community that are available to child or adult victims of domestic violence, dating violence, sexual assault or stalking.

The Agency continues to provide information by notifying families and landlords about VAWA. Landlords are provided information about VAWA at the Section 8 Landlord workshops and through voucher briefing packets. The Agency also continues to seek out resources that can be offered to Section 8 families.



## **APPENDIX A.4**

### **CRITERIA FOR SIGNIFICANT AMENDMENT OR MODIFICATION**



## Appendix A.4

In accordance with 24 CFR 903.7(r)(2) which requires public housing authorities to identify the basic criteria the agency will use to determine a substantial deviation from its 5-Year Plan and significant amendments or modification to the 5-Year Plan and Annual Plan, the following definitions have been developed in conjunction with the Resident Advisory Board:

### **Substantial Deviation/Modification:**

- Any change to the Agency's Mission Statement;
- Any changes to a goal or objective that is included in the Agency's Five Year Plan that would have an effect on Section 8 participants.

### **Significant Amendment:**

- Changes to eligibility, selection, and admissions policies;
- Additions of significant modifications to strategies and policies;
- Changes to the current Grievance or Informal Hearing Procedures;
- Changes to the current Community Services Program (Family Self-Sufficiency Program).



**APPENDIX B**

**PHA Certifications of Compliance with PHA Plans and Related  
Regulations**



**Certifications of Compliance with  
PHA Plans and Related Regulations  
(Standard, Troubled, HCV-Only, and  
High Performer PHAs)**

**U.S. Department of Housing and Urban Development**  
Office of Public and Indian Housing  
OMB No. 2577-0226  
Expires 02/29/2016

**PHA Certifications of Compliance with the PHA Plan and Related Regulations including  
Required Civil Rights Certifications**

*Acting on behalf of the Board of Commissioners of the Public Housing Agency (PHA) listed below, as its Chairman or other authorized PHA official if there is no Board of Commissioners, I approve the submission of the X 5-Year and/or X Annual PHA Plan for the PHA fiscal year beginning 2019, hereinafter referred to as "the Plan", of which this document is a part and make the following certifications and agreements with the Department of Housing and Urban Development (HUD) in connection with the submission of the Plan and implementation thereof:*

1. The Plan is consistent with the applicable comprehensive housing affordability strategy (or any plan incorporating such strategy) for the jurisdiction in which the PHA is located.
2. The Plan contains a certification by the appropriate State or local officials that the Plan is consistent with the applicable Consolidated Plan, which includes a certification that requires the preparation of an Analysis of Impediments to Fair Housing Choice, for the PHA's jurisdiction and a description of the manner in which the PHA Plan is consistent with the applicable Consolidated Plan.
3. The PHA has established a Resident Advisory Board or Boards, the membership of which represents the residents assisted by the PHA, consulted with this Resident Advisory Board or Boards in developing the Plan, including any changes or revisions to the policies and programs identified in the Plan before they were implemented, and considered the recommendations of the RAB (24 CFR 903.13). The PHA has included in the Plan submission a copy of the recommendations made by the Resident Advisory Board or Boards and a description of the manner in which the Plan addresses these recommendations.
4. The PHA made the proposed Plan and all information relevant to the public hearing available for public inspection at least 45 days before the hearing, published a notice that a hearing would be held and conducted a hearing to discuss the Plan and invited public comment.
5. The PHA certifies that it will carry out the Plan in conformity with Title VI of the Civil Rights Act of 1964, the Fair Housing Act, section 504 of the Rehabilitation Act of 1973, and title II of the Americans with Disabilities Act of 1990.
6. The PHA will affirmatively further fair housing by examining their programs or proposed programs, identifying any impediments to fair housing choice within those programs, addressing those impediments in a reasonable fashion in view of the resources available and work with local jurisdictions to implement any of the jurisdiction's initiatives to affirmatively further fair housing that require the PHA's involvement and by maintaining records reflecting these analyses and actions.
7. For PHA Plans that includes a policy for site based waiting lists:
  - The PHA regularly submits required data to HUD's 50058 PIC/IMS Module in an accurate, complete and timely manner (as specified in PIH Notice 2010-25);
  - The system of site-based waiting lists provides for full disclosure to each applicant in the selection of the development in which to reside, including basic information about available sites; and an estimate of the period of time the applicant would likely have to wait to be admitted to units of different sizes and types at each site;
  - Adoption of a site-based waiting list would not violate any court order or settlement agreement or be inconsistent with a pending complaint brought by HUD;
  - The PHA shall take reasonable measures to assure that such a waiting list is consistent with affirmatively furthering fair housing;
  - The PHA provides for review of its site-based waiting list policy to determine if it is consistent with civil rights laws and certifications, as specified in 24 CFR part 903.7(c)(1).
8. The PHA will comply with the prohibitions against discrimination on the basis of age pursuant to the Age Discrimination Act of 1975.
9. The PHA will comply with the Architectural Barriers Act of 1968 and 24 CFR Part 41, Policies and Procedures for the Enforcement of Standards and Requirements for Accessibility by the Physically Handicapped.
10. The PHA will comply with the requirements of section 3 of the Housing and Urban Development Act of 1968, Employment Opportunities for Low-or Very-Low Income Persons, and with its implementing regulation at 24 CFR Part 135.
11. The PHA will comply with acquisition and relocation requirements of the Uniform Relocation Assistance and Real Property Acquisition Policies Act of 1970 and implementing regulations at 49 CFR Part 24 as applicable.

12. The PHA will take appropriate affirmative action to award contracts to minority and women's business enterprises under 24 CFR 5.105(a).
13. The PHA will provide the responsible entity or HUD any documentation that the responsible entity or HUD needs to carry out its review under the National Environmental Policy Act and other related authorities in accordance with 24 CFR Part 58 or Part 50, respectively.
14. With respect to public housing the PHA will comply with Davis-Bacon or HUD determined wage rate requirements under Section 12 of the United States Housing Act of 1937 and the Contract Work Hours and Safety Standards Act.
15. The PHA will keep records in accordance with 24 CFR 85.20 and facilitate an effective audit to determine compliance with program requirements.
16. The PHA will comply with the Lead-Based Paint Poisoning Prevention Act, the Residential Lead-Based Paint Hazard Reduction Act of 1992, and 24 CFR Part 35.
17. The PHA will comply with the policies, guidelines, and requirements of OMB Circular No. A-87 (Cost Principles for State, Local and Indian Tribal Governments), 2 CFR Part 225, and 24 CFR Part 85 (Administrative Requirements for Grants and Cooperative Agreements to State, Local and Federally Recognized Indian Tribal Governments).
18. The PHA will undertake only activities and programs covered by the Plan in a manner consistent with its Plan and will utilize covered grant funds only for activities that are approvable under the regulations and included in its Plan.
19. All attachments to the Plan have been and will continue to be available at all times and all locations that the PHA Plan is available for public inspection. All required supporting documents have been made available for public inspection along with the Plan and additional requirements at the primary business office of the PHA and at all other times and locations identified by the PHA in its PHA Plan and will continue to be made available at least at the primary business office of the PHA.
22. The PHA certifies that it is in compliance with applicable Federal statutory and regulatory requirements, including the Declaration of Trust(s).

City and County of Honolulu  
 PHA Name

HI003  
 PHA Number/HA Code

Annual PHA Plan for Fiscal Year 20 20

5-Year PHA Plan for Fiscal Years 20 20 - 20 25

I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate. **Warning:** HUD will prosecute false claims and statements. Conviction may result in criminal and/or civil penalties. (18 U.S.C. 1001, 1010, 1012; 31 U.S.C. 3729, 3802).

Name of Authorized Official Pamela A. Witty-Oakland	Title Director
Signature 	Date APR - 9 2019

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**APPENDIX C**

**Civil Rights Certification**



**Civil Rights Certification**  
**(Qualified PHAs)**

 U.S. Department of Housing and Urban Development  
 Office of Public and Indian Housing  
 OMB Approval No. 2577-0226  
 Expires 02/29/2016

**Civil Rights Certification**
**Annual Certification and Board Resolution**

Acting on behalf of the Board of Commissioners of the Public Housing Agency (PHA) listed below, as its Chairman or other authorized PHA official, I approve the submission of the 5-Year PHA Plan for the PHA of which this document is a part, and make the following certification and agreements with the Department of Housing and Urban Development (HUD) in connection with the submission of the public housing program of the agency and implementation thereof:

The PHA certifies that it will carry out the public housing program of the agency in conformity with title VI of the Civil Rights Act of 1964, the Fair Housing Act, section 504 of the Rehabilitation Act of 1973, and title II of the Americans with Disabilities Act of 1990, and will affirmatively further fair housing by examining their programs or proposed programs, identifying any impediments to fair housing choice within those program, addressing those impediments in a reasonable fashion in view of the resources available and working with local jurisdictions to implement any of the jurisdiction's initiatives to affirmatively further fair housing that require the PHA's involvement and by maintaining records reflecting these analyses and actions.

City and County of Honolulu  
 PHA Name

HI003  
 PHA Number/HA Code

I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate. **Warning:** HUD will prosecute false claims and statements. Conviction may result in criminal and/or civil penalties. (18 U.S.C. 1001, 1010, 1012; 31 U.S.C. 3729, 3802)

Name of Authorized Official

Pamela A. Witty-Oakland

Title

Director

Signature

Date

APR - 9 2019



**APPENDIX D**

**Resident Advisory Board (RAB) Comments/Narrative**



**Resident Advisory Board (RAB)**  
**PHA Annual Plan Comments and Questions**  
**Wednesday, January 23, 2019**  
**10:00am-11:30am**

**Comments and Questions:**

1. Regarding the current Federal Shutdown, do you recommend a family not move right now if they don't have to.

**PHA Response:** Our feeling is that it's status quo right now. If a family wants to move, they should go about business as usual until we recommend not to. We shouldn't worry about it right now.

2. Some landlords may evict their tenants if they can't pay during the Federal Shutdown. There's also slim pickings (when it comes to finding rentals). The Landlord may be thinking that they need to play it safe and find new tenants.

**PHA Response:** It might happen. If you're cautious about it, you might want to play it safe.

3. Regarding the Audit, did he (the Auditor) mention why we need to be on social media? I was just wondering because not everyone has a social media account like a Facebook page. If the PHA says that you need to check our Facebook page for notifications and they don't have a Facebook page, it doesn't make sense.

**PHA Response:** Yes, but the Auditor still insisted that we have a social media presence so we have a Facebook committee and will be launching the Facebook page this year, in 2019.

4. What is the criteria to be in the Family Self-Sufficiency (FSS) Program?

**PHA Response:** You have to be a Section 8 participant, you have to have had an annual exam in the previous 90 days, and you have to be willing to be employed.

5. So, it's not just a certain group of people that can get on the FSS program? Anyone can get on?

**PHA Response:** Yes, anyone can get on if they show interest.

6. Is there a waiting period from the time a person gets a Section 8 Voucher to when they can apply to FSS?

**PHA Response:** As long as it is within 90 days of completing a full income assessment.

7. Can an FSS meeting be scheduled right after the Section 8 meeting? It's hard if a person lives in Waipahu and has to come all the way in to town.

**PHA Response:** Yes, we try to schedule the FSS visit right after the person's annual meeting. If they can't make the meeting, there's the option of sending them the contract papers to sign. However, it is beneficial to have a face to face meeting at least once a year.

8. What is the typical age range for FSS participants? Is it 20-35?

**PHA Response:** It's typically around 40-something.

Sign-In Sheet

**Resident Advisory Board**  
**Department of Community Services**  
**Draft FYs 2020-2025 5-Year and Annual PHA Plan**  
**51 Merchant Street, 1<sup>st</sup> Floor Conference Room**  
**Wednesday, January 23, 2019**  
**10:00 a.m.**

Name	Address	Contact Number
Cheryl Ball	[REDACTED]	[REDACTED]
Billie Nalae	[REDACTED]	[REDACTED]
Jayne Lee	Section 8 Office	768-7078
Vickie Punua-McGinnis	Section 8 Office	768-7089
Milani Silva		768-7093
Lynne Kong	Sec 8 Office	768-7379
Carol Chung-Yokoyama	842 Bethel St.	768-7058

1. The first part of the document discusses the importance of maintaining accurate records of all transactions. This is essential for ensuring the integrity of the financial statements and for providing a clear audit trail. The second part of the document outlines the various methods used to collect and analyze data, including interviews, focus groups, and surveys. The third part of the document describes the results of the research, which show that there is a significant correlation between the use of accurate records and the reliability of the financial statements. The fourth part of the document discusses the implications of these findings for practice and for policy. Finally, the fifth part of the document provides a conclusion and a list of references.

## **APPENDIX E**

### **Certification by State or Local Official of PHA Plans Consistency with the Consolidated Plan or State Consolidated Plan**



**Certification by State or Local  
Official of PHA Plans Consistency  
with the Consolidated Plan or  
State Consolidated Plan  
(All PHAs)**

U. S Department of Housing and Urban Development  
Office of Public and Indian Housing  
OMB No. 2577-0226  
Expires 2/29/2016

**Certification by State or Local Official of PHA Plans  
Consistency with the Consolidated Plan or State Consolidated Plan**

I, Pamela A. Witty-Oakland, the Director, Community Services  
*Official's Name* *Official's Title*

certify that the 5-Year PHA Plan and/or Annual PHA Plan of the

City and County of Honolulu - HI003

*PHA Name*

is consistent with the Consolidated Plan or State Consolidated Plan and the Analysis of

Impediments (AI) to Fair Housing Choice of the

City and County of Honolulu

*Local Jurisdiction Name*

pursuant to 24 CFR Part 91.

Provide a description of how the PHA Plan is consistent with the Consolidated Plan or State Consolidated Plan and the AI. The goals and objectives outlined in the Plan are consistent with the Consolidated Plan. The goal is to provide tenant-based rental assistance to low-income families who are homeless, elderly, and/or disabled. Also, to provide rental assistance to Veterans. The Plan ensures equal opportunity and furthers fair housing objectives.

I hereby certify that all the information stated herein, as well as any information provided in the accompaniment herewith, is true and accurate. **Warning:** HUD will prosecute false claims and statements. Conviction may result in criminal and/or civil penalties. (18 U.S.C. 1001, 1010, 1012; 31 U.S.C. 3729, 3802)

Name of Authorized Official	Title
Pamela A. Witty-Oakland	Director
Signature 	Date
	APR - 9 2019



**APPENDIX F**

**Civil Rights Narrative Affirmatively Furthering Fair Housing**



## **CIVIL RIGHTS NARRATIVE AFFIRMATIVELY FURTHERING FAIR HOUSING**

### **A. ASSESSMENT OF THREE TO FIVE YEAR GOALS**

Actions undertaken during the report period to address *Strategic Plan* objectives and areas of high priority identified in the *Consolidated Plan* are delineated by source of funds and are included in the *Community Development Block Grant (CDBG)*, *Home Investment Partnerships (HOME)*, *Emergency Solutions Grants (ESG)*, *Continuum of Care grants (CoC)*, and *Housing Opportunities for Persons With Aids (HOPWA)* sections of this narrative.

### **B. ACTIONS TAKEN TO AFFIRMATIVELY FURTHER FAIR HOUSING**

- 1) During the reporting period, the City received and responded to multiple and diverse fair housing inquiries from the public. The City's Fair Housing Office provided information, counseling, and referral to other community resources as appropriate including referrals to the Legal Aid Society of Hawaii, Hawaii Civil Rights Commission, the State of Hawaii landlord tenant hotline, and other agencies.
- 2) The City's Fair Housing Office continued to require nonprofit housing developers to submit the Affirmative Fair Housing Marketing Plan, HUD Form 935.2A, to outline their marketing of affordable housing to protected classes such as the disabled, elderly, and non-English proficient persons.
- 3) The Fair Housing Office continued to require nonprofit lessees of City owned Special Needs Housing properties to complete and submit the HUD Form 935.2A with their proposals to lease or renew their leases with the City.
- 4) Administered two HOPWA contracts, totaling more than \$450,000 which served approximately 300 persons through the provision of rental assistance, emergency assistance, case management and advocacy services provided by two nonprofit agencies.
- 5) The Fair Housing Office planned and coordinated the Mayor's Proclamation of April 2018 as "Fair Housing Education Month" in the City and County of Honolulu. The Proclamation Ceremony was held on April 5, 2018 in the Mayor's Office. Mayor Kirk Caldwell gave a short talk during the ceremony and presented fair housing advocates with the proclamation.
- 6) Affirmatively furthered fair housing education by sponsoring the event, "Fair Housing Training 2018" at the Neal Blaisdell Center on April 18, 2018. The training enhanced the fair housing knowledge of more than 274 landlords, property managers, advocates, tenants, agency staff, and others. The training event was presented by the City and County of Honolulu, the U. S. Department of Housing and Urban Development (HUD), the Hawaii Civil Rights Commission, and the Legal Aid Society of Hawaii. These agencies gave presentations on federal and

## ATTACHMENT F

state fair housing laws, reasonable accommodation and modification requests, landlord tenant code, and recent topics and trends in fair housing.

- 7) Participated in the joint *"Analysis of Fair Housing Impediments Study"* that was conducted by the University of Hawaii's Center on Disabilities Studies. This was a joint undertaking of four state agencies and all four of the counties. The study was completed in November of 2016 and efforts are underway to implement the recommendations. The main focus of the 2016 study was on people with disabilities. The results of the study are currently being worked on to focus and guide fair housing activities and initiatives in the future.
- 8) Maintained the "Fair Housing Office" portion of the Department of Community Services (DCS) website, <http://www1.honolulu.gov/dcs/fairhousing.htm>, to include a briefing and recital of fair housing laws, translation of fair housing information in Chinese, Ilokano, Korean, Marshallese, Samoan, Spanish and Tagalog, and a listing of fair housing information and enforcement resources.
- 9) Instituted standard protocols for all Department of Community Services Project Officers to submit plans for City-funded construction projects to the State of Hawaii Disabilities Communication Access Board (DCAB) for review/evaluation in compliance with HRS 103-50.
- 10) The City Fair Housing Office expanded its collaborative network of resource persons and agencies through attendance at training activities.
- 11) The City's Fair Housing Office continued to work with nonprofit agencies that lease Special Needs Housing properties from the City through the Department of Community Services. The agencies use these properties as emergency shelters and domestic violence shelters. The agencies are reminded of federal laws under Title VI I Rights Act of 1964 (as amended) and Title VIII of the Civil Rights Act of 1968 (as amended) that prohibit any discrimination in service provision based on race, color, national origin, gender, or sexual identity.
- 12) Analyzed inquires made to, or referred to, the Fair Housing Office. The most common problems were related to two areas: landlord tenant conflict and disability rights/accessibility issues. Future training and outreach efforts will target these areas.
- 13) The Fair Housing Office's collaborative network has expanded with additional expertise being provided by the University of Hawaii's Office of Disability Rights, the State of Hawaii's Disabilities Communications and Access Board (DCAB), the Hawaii Disabilities Rights Center, Mental Health Hawaii, the State of Hawaii Department of Commerce and Consumer Affairs landlord-tenant program, Hawaii Public Housing Authority, Hawaii Housing Finance and Development Corporation, City and County of Honolulu Section 8 Rental Assistance, and others.

**APPENDIX G**

**Public Hearing Narrative**





## NOTICE OF PUBLIC HEARING AND REQUEST FOR COMMENTS

The City and County of Honolulu, Department of Community Services (DCS), will hold a public hearing for its Draft Fiscal Years (FYs) 2020-2025 Public Housing Agency 5-Year and Annual Plan on Friday, March 22, 2019, 10 a.m. to 11 a.m., at 51 Merchant Street, Honolulu, Hawaii 96813, 1<sup>st</sup> Floor Conference Room. The Draft Plan will be available for review and inspection at the Section 8 Offices located at 925 Dillingham Boulevard, Suite 200, Honolulu; 842 Bethel Street, 1st Floor, Honolulu; Kapolei Hale, 1000 Ulu'ohi'a Street, #118, Kapolei; and at the Community Assistance Division Office at 51 Merchant Street, 2nd Floor, from 7:45 a.m. to 4:30 p.m. beginning Monday, February 4, 2019.

All interested persons are invited to provide comments relating to the Draft Fiscal Years (FYs) 2020-2025 Public Housing Agency 5-Year and Annual Plan, either orally or in writing. All oral and written testimony presented at the public hearing will be considered. Written comments may be presented to the presiding officer at the public hearing, or mailed to the City and County of Honolulu, Department of Community Services, Community Assistance Division, Attention: PHA Plan, 51 Merchant Street, Honolulu, Hawaii 96813. Written comments may also be faxed to (808) 768-7095 or emailed to [lynn.kong@honolulu.gov](mailto:lynn.kong@honolulu.gov) by 4:30 p.m. on Monday, March 18, 2019. Written comments not presented at the public hearing must be received by 4:30 p.m., Friday, March 29, 2019.

To request language interpretation, or an auxiliary aid or service (i.e., sign language interpreter, or materials in alternative format), contact DCS at the addresses above or call (808)768-7080 by 4:30 p.m. on Friday, March 15, 2019.

Parking will not be validated. Information on transit access via TheBus is available by calling (808)848-5555 or by visiting [www.thebus.org](http://www.thebus.org). For a list of parking locations and rates, please refer to The Downtown Honolulu Parking Guide.

The City and County of Honolulu is using the U.S. Department of Housing and Urban Development (HUD) public involvement process, as outlined in the HUD planning regulations (24 CFR 903.17).

Pamela A. Witty-Oakland  
Director  
Department of Community Services  
City and County of Honolulu





**Public Hearing**  
**Draft Fiscal Year (FYs) 2020-2024 Public Housing Agency (PHA) 5-Year and**  
**Annual Plan**  
**Challenged Elements**

The public hearing for the Draft FYs 2020-2024 PHA 5-Year and Annual Plan was held on Friday, March 22, 2019 at 10:00 a.m. The public hearing notice was posted in the Honolulu Star-Advertiser on Sunday, February 3, 2019. The written comment period ended at 4:30 p.m. on Friday, March 29, 2019. There was one written comment received during the comment period (See Attached).

The presiding officer was Ms. Jayne Lee, Section 8 Administrator. The public hearing was called to order at 10:03 a.m. As there were no oral challenges to the Draft FYs 2020-2024 PHA 5-Year and Annual Plan elements and no oral or written testimony given, the public hearing was officially adjourned at 10:05 a.m.



**Draft FYs 2020-2024 PHA 5-Year and Annual Plan  
Comments and Responses**

<b>Comment</b>	<b>Response</b>
The PHA Plan should include more recent data (other) than the Ricky Cassiday Housing needs study. This excerpt is from a report by the Special Action Team (SAT) appointed by the Legislature a couple of years ago.	Yes, the "Affordable Rental Housing Report and Ten-Year Plan" was done in July 2018. Thus, the Housing needs tables were added to the Draft Plan on HUD Form 50075.



# DEVELOPMENT OF TEN-YEAR PLAN: IDENTIFICATION OF LANDS SUITABLE FOR AFFORDABLE RENTAL HOUSING

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To meet the goal in Act 127 of developing or vesting of 22,500 affordable rental units by December 31, 2026, the SAT identified several broad areas in which to make recommendations to guide state and county decision makers on statewide suitable and available lands to focus resources to meet production targets.

## **Projections to Meet the Production Goal**

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The SAT used the DBEDT Housing Demand Study and the HHPS 2016 work in concert to project the needed units statewide and by county and AMI classification. The DBEDT Housing Demand Study projects a statewide demand for 64,693 housing units over the ten-year period of 2015-2025. It used two methodologies under three scenarios for its calculations and based its conclusion on the most conservative of the six possible projections. The HHPS 2016 overlays projections from the DBEDT Housing Demand Study to project housing demand by HUD income groups. The total housing demand by county is shown in Table 1 below.

The table uses the county percentages and AMI classifications calculated in the HHPS 2016 from the DBEDT Housing Demand Study's projection of 64,693 units, shown in Table 3, to determine the county percentages and AMI classifications for the Act 127 goal of 22,500 new affordable rental units from 2016 through 2026.

Table 1 – Act 127 Goal by County and AMI, 2016-2026

AMI		< 30%	30% – 50%	50% - 60%	60% - 80%	80% - 100%	100% - 120%	120% - 140%	Total
<b>TOTAL UNITS</b>		5,400	4,350	2,210	3,290	2,884	1,870	2,503	22,505
<b>40%</b>	<b>Honolulu</b>	2,160	1,740	884	1,316	1,154	748	1,001	9,002
<b>22%</b>	<b>Maui</b>	1,188	957	486	724	634	411	551	4,951
<b>30%</b>	<b>Hawai'i</b>	1,620	1,305	663	987	865	561	751	6,752
<b>8%</b>	<b>Kaua'i</b>	432	348	177	263	231	150	200	1,800

Source: DBEDT Housing Demand Study and HHPS 2016

Illustrating the statewide total of 64,693 units by AMI brings the issue into sharper focus.

Table 2 – Housing Demand by County, 2015 - 2025

County	# of Units	Percent of Statewide Total
City and County of Honolulu	25,847	40
County of Hawai'i	19,610	30
Kaua'i County	5,287	8
Maui County	13,949	22
<b>TOTAL</b>	<b>64,693</b>	<b>100</b>

Source: DBEDT Housing Demand Study

Table 3 – Housing Demand by AMI, 2015 - 2025

AMI	# of Units	Percent of Statewide Total
Less than 80%	43,828	68
80% to 140%	13,669	21
More than 140%	7,196	11
<b>TOTAL</b>	<b>64,693</b>	<b>100</b>

Source: HHPS 2016

The HHPS 2016 uses base data from the DBEDT Housing Demand Study to project 2015-2025 housing demand by state, county, and AMI classifications.

Table 4 – Housing Demand by Area Median Income, 2015-2025

AMI		< 30%	30 – 50%	50 – 60%	60 – 80%	80 – 120%	120 – 140%	140 – 180%	180%+	Total
TOTAL UNITS		15,511	12,507	6,352	9,458	8,291	5,378	1,695	5,501	64,693
40%	Honolulu	6,105	4,414	2,364	4,115	4,075	2,130	867	1,778	25,848
22%	Maui	2,947	2,775	1,414	2,393	1,626	1,493	500	801	13,949
30%	Hawai'i	4,966	3,917	2,292	2,200	2,193	1,295	122	2,624	19,609
8%	Kaua'i	1,493	1,401	282	750	397	460	206	298	5,287

## Suitability Mapping

After determining the projection targets within each county by AMI, the SAT needed to identify property suitable and available for affordable housing development, as mandated by Act 127.

The first major initiative undertaken by the SAT was an analysis and mapping project by the Statewide GIS Program, with the collaboration of county housing and planning agencies, to develop maps identifying all state, county, and private parcels sorted into tiers of development suitability and readiness, in accordance with the goals of Act 127 and the Governor's August 2016 *State of Hawai'i Housing Plan*, using the below criteria determined by the SAT.

**Minimum parcel size.** Although all public lands were compatible, the SAT concluded that 0.23 acres (10,000 square feet) was the smallest parcel on which an affordable rental project, such as micro-units, could be built. In some cases, this criterion necessitated dividing TMK parcels. For example, if a portion of a parcel was in the SMA, a criterion for exclusion, but at least 0.23 acres were not, the parcel was divided so that all the land available for affordable housing development was accurately represented.

**Land ownership.** The Ten-Year Plan includes both public and private lands. The amount of private lands in all counties exceed the public lands available for housing development. Although the influence of government on the decisions about the use of



## **APPENDIX H**

### **Progress Report Goals and Objectives**



**Progress in Meeting Mission and Goals in the previous 5 – Year Plan  
(FYs 2015 – 2019)**

**Goals and Objectives**

**A. Expand the supply of assisted housing**

Objectives:

1. Apply for the maximum number of new Housing Choice Vouchers (HCV), when made available by HUD.
  - Applied and received 128 Tenant Protection Vouchers for Kulana Nani Apartments.
  - Applied for and received the following VASH vouchers:
    - In 2015, 80 vouchers
    - In 2016, 57 vouchers
    - In 2018, 55 vouchers
    - In 2019, 35 vouchers
2. Adopt strategies and options that maintain the maximum program size of the HCV Program.
  - In Calendar Year (CY) 2016, 143 vouchers were issued; in CY 2017, 170 vouchers were issued; in CY 2018, 477 were issued.
  - Used 97.8% of eligible funds.
3. Explore ways to expand service delivery to all housing markets on Oahu
  - Implementation of Small Area Fair Market Rent (SAFMR) began in May 2018. The SAFMR allows tenants to move to higher cost areas. The data show that the majority of tenants choose to move to Waianae and lower cost areas. Data are still being collected and compared to movement pre-SAFMR.
  - Upon request, held Landlord/Owner briefings to reach out and educate them of the Section 8 Program.

**B. Improve the quality of assisted housing**

Objectives:

1. Maintain a “High performer” rating, Section Eight Management Assessment Program (SEMAP) score.
  - Received the “High performer” rating for FY 2015 to FY 2018.
2. Maximize utilization of available vouchers.
  - In FY 2018, opened waiting list for Academy Gardens and HCV Program.

## ATTACHMENT H

- From FYs 2015-2018, used at least 98% of eligible funds.
3. Explore new and existing ways to fund, coordinate and link supportive services to housing.
    - Launched the Facebook page in March 2019. The address is at [https://www.facebook.com/HonoluluDCS/?epa=SEARCH\\_BOX](https://www.facebook.com/HonoluluDCS/?epa=SEARCH_BOX).
    - A yearly Program Coordinating Committee (PCC) meeting is held to coordinate with partner agencies. The meetings are held more frequently when needed.
      - In FYs 2015-2017, four PCC meetings were held every year. In FY 2018, one PCC meeting and three subcommittee meetings were held.

### C. Increase Housing Choices

#### Objectives:

1. Conduct a thorough analysis of payment standards.
  - Payment standards has been adjusted to maintain tenant participation.
2. Continue the Homeownership Option Program (HOP) throughout Oahu.
  - The HOP Administrative rules are being updated.
3. Develop strategies for providing training and outreach to landlords.
  - Landlord specialist provides outreach services to potential landlords and owners. On average, the Landlord specialist helps 10 families a week to find housing.

### D. Promote Self-Sufficiency

#### Objectives:

1. Increase the percentage of families enrolled in the Family Self-Sufficiency (FSS) program and continue to set up and administer escrow accounts for families participating in the FSS program.
  - For CY 2017, 105 families participated in the FSS program. This is above HUD requirement of 85 mandatory families. All families are informed about the Program at the initial Lease-up and at their annual recertification. (note: These figures are for FSS grant year 2017 which we are currently in.)
2. Identify and facilitate supportive services.
  - PCC meetings are held yearly. Meetings are held more frequently when needed.
  - Staff continues to outreach to resource agencies.
3. Seek new partnerships with entities to enhance social and economic services.

## ATTACHMENT H

- Partnered with Hale Kipa organization who provides services to Family Unification Program (FUP) Youth.
  - Partnered with Department of Veteran's Affairs who provides services for Veterans.
4. Explore ways to fund, coordinate and link supportive services in communities.
- PCC meetings are held yearly to help coordinate and facilitate projects to help families.

### **E. Ensure equal opportunity and affirmatively further fair housing**

#### **Objectives:**

1. Continue to improve the distribution of Fair Housing information.
  - PHA representative attends a quarterly Fair Housing Meeting.
  - Fair Housing information is provided during workshops, annual reexaminations, and new voucher issuances.
  - The PHA continues to provide language interpreters, signing, and translation services to assisted households.

### **F. Improve housing delivery system.**

#### **Objectives:**

1. Evaluate the current administration of the HCV Program and make improvements for operational efficiency.
  - Upgraded current software to help streamline processes. The upgrade includes the following:
    - a. Real-time dashboards to help users stay on top of their work.
    - b. A Google-like search function for data.
    - c. A drag and drop capability in the scanning module which allows e-mail attachments and electronic documents to be easily filed.
2. Provide on-going training to staff on program requirements and changes.
  - Workshops and seminars are available to staff to learn program requirements and changes. In CY 2018, staff attended the following:
    - i. Fair Housing Training
    - ii. FHWA Relocation Training
    - iii. Program Coordinating Committee (PCC) Meetings
    - iv. Census Workshops
    - v. Income Validation Tool (IVT) Training
    - vi. Section 8 Coordinator's Meeting

## ATTACHMENT H

### vii. Statewide Homeless Awareness Conference

3. Provide utility allowance schedule annually.
  - The utility allowance schedule is updated annually.
4. Maintain and develop effective reporting systems to improve operational efficiency.
  - In 2017, upgraded the software system to include modules that improve operational efficiency. This upgrade includes dashboards to help examiners track their work and includes easy access to common reports.
  - Staff use report writer to get specific data reports. This allows staff to query the data to extract needed information.

### **G. Seek partnerships that will further the goal of affordable housing opportunities**

1. Partner with other Local, State, and Federal agencies
  - Staff attended the Annual Coordinator's Meeting on June 14, 2018. This meeting is helpful in partnering with other Local, State, and Federal agencies by fostering open communication. The PHAs discussed best practices in providing services to families.
2. Provide leadership, support and enhance partnership with Federal, State and Local agencies to address affordable housing and supportive service issues.
  - The PHA staff attends yearly workshops and trainings to learn about updates on Fair Housing and Homeless Awareness. These workshops provides the opportunity to network and enhance partnerships with Federal, State and Local agencies. Our local HUD office staff has been instrumental in providing the PHA with advice, guidance, and support.
3. Explore possibilities and resources to provide and encourage linking supportive services and housing.
  - The PHA collaborates with partner agencies such as Hale Kipa and the Department of Veterans Affairs to provide supportive services and housing.