

# LIQUOR NEWS

## Honolulu Liquor Commission

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## Administrator's Message Franklin "Don" Pacarro Jr.

As the holiday season approaches, I would like to take this time to extend my sincere wishes to everyone in having a safe and happy holiday. As we close this calendar year, I'd like to share with you some notable events that have occurred this past quarter.



Allow me to introduce our newest Commissioner to the Honolulu Liquor Commission ohana, Mr. Darren Y.T. Lee. Mr. Lee was appointed and confirmed by the City Council on October 5, 2016, and officially sworn in on October 12, 2016.

In addition to welcoming Commissioner Lee, we are pleased to have Commissioner Joseph V. O'Donnell reappointed to serve another 4-year term with the Commission, and confirmed by the City Council on October 5, 2016.

We bid a fond aloha to Commission Chair Michael S. Yamaguchi and Commissioner Wesley F. Fong. We humbly thank Commission Chair Yamaguchi and Commissioner Fong for their leadership and integrity in serving the Honolulu Liquor Commission and wish them well.



## IMPORTANT DATES Holidays



Our office will be closed on:

**Monday, December 26, 2016** (Christmas observed)

**Monday, January 2, 2017** (New Year's observed)

**Monday, January 16, 2017** (Martin Luther King Jr. Day)

*Replacement server training classes will be offered on  
Thursday, December 29, 2016  
Thursday, January 5, 2017  
Thursday, January 19, 2017*

## Quarterly Stats

### July 1, 2016 to September 30, 2016

Total active licenses:	1,439
Special licenses issued:	213
Permits Issued:	887
Server Training attendees:	1,145
Certificates of Registrations Issued:	3,290
Premise Inspections:	1,479
Violations:	177
Warnings Issued:	47



*HLC's Employee of the Year Nominee, Memory "Dawn" Makaula (right) pictured with Assistant Administrator Anna Hirai (left).*

It was my honor to nominate one of our employees, Memory "Dawn" Makaula, as the City and County of Honolulu's Employee of the Year. Dawn is an invaluable resource to the Liquor Commission. She works efficiently with the Commission's staff, City Offices, Corporation Counsel, and numerous licensees, consultants, private attorneys, and the general public. Dawn is meticulous and is always willing to share her knowledge. Congratulations to Dawn, an employee who personifies "customer service" and is an ideal model of a public servant. *(continued on page 2)*

Continuing with our goal of compliance through education, we are planning our next Licensee Symposium at the Neal Blaisdell Center Pikake Room on February 24, 2017. Our symposium theme is: *Managing Staff and Customers with Aloha*, with speakers presenting topics from updates in employment laws, noise related topics, and a keynote speaker sharing insights about our theme. We are looking forward to providing our licensees, their employees, and agents continuing education and support through our symposiums. Please save the date!

The Honolulu Liquor Commission is gearing up to improve our business processes by providing more accountability and transparency for our customers utilizing technology and improved customer service. As we begin construction on our new database system, added features such as online application submissions, real-time tracking of applications, digital communications, and automated workflow processing will be key components in our new database system.

Mahalo,

*Franklin "Don" Pacarro, Jr.*

## Welcome and Aloha Commissioners!



*Left to right: Acting Comm. Chair Joseph V. O'Donnell, Comm. Darren Y.T. Lee, and outgoing Comm. Wesley F. Fong.*

## Featured Law of the Month

**§281-78.5** Practices to promote excessive consumption of Liquor; prohibited.

(a) No person licensed to sell liquor for consumption on the premises shall engage in practices which promote excessive consumption of liquor.

With the holidays just around the corner, please be careful not to over serve your customers.

## 2017 Symposium

Just a reminder the next Honolulu Liquor Commission Symposium will be held on February 24, 2017. Please stay tuned for more details in the near future. We hope all licensees can join us!

## Server-Training Class

**Place:** Honolulu Liquor Commission  
711 Kapiolani Blvd, Suite 600

**Days:** Every Monday, Tuesday, and Wednesday, excluding holidays. When a holiday occurs on a training day, a replacement training day will be offered.

**Time:** Doors open at 7:30 am, and Close promptly at 8:30 am.

### No late entries

(class ends at approximately 11:00 am)

- No reservations or advance sign-up required. First come, first serve to capacity.
- Attendees **MUST BE PRESENT** in the classroom prior to 8:30 am.
- Classroom is chilly. We recommend bringing a jacket

### What to bring:

1. Valid, unexpired, Government-issued Photo ID, listing your name and date of birth (e.g. Driver's License, State ID, US Passport, Military ID)
2. Original Social Security Card or a printed Wage and Tax Statement Form (W-2) that list your Social Security number on the document (required only for applicants who are registering for the first time; an electronic copy is NOT acceptable).
3. \$10.00 processing fee per Liquor Card (cash only)

Questions or concerns?

Please Call us at: 808)768-7333

**For further information please visit our website at:**

[www.honolulu.gov/liq.html](http://www.honolulu.gov/liq.html)