

LIQUOR NEWS

Honolulu Liquor Commission

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Administrator’s Message Franklin “Don” Pacarro, Jr.



Aloha Licensees!

Please join us at our 4th Licensee Symposium, “Management and Customer Service with Aloha,” on Friday, February 24, 2017. I am excited that we have such excellent guest speakers this year, including Derek Kurisu, Rosa Say, James Toma, and Sarah Wang.

More information about the Symposium and our speakers can be found on page 2 of this newsletter and on our website’s “News and Announcements” tab. We look forward to seeing you and your staff there!

As we enter the 2017 Hawaii State Legislative Session, the Honolulu Liquor Commission will be tracking liquor-related measures and provide our licensees with updates. Please view our website’s “News and Announcements - 2017 Legislative Session” section for updates as we proceed through the legislative process.

We are also looking forward to begin the construction phase of our new liquor licensing information database system. This new system will provide licensees and applicants with on-line data entry and viewing access, as well as improved accountability and automated services to expedite Liquor Commission processes.

I wish all of you a prosperous and Happy New Year, and again, I hope you can attend our Symposium at the Neal Blaisdell Center!

Mahalo,

Franklin “Don” Pacarro, Jr.

IMPORTANT DATES

Holidays

Our office will be closed on:



Monday, February 20, 2017

(President’s Day)

Monday, March 27, 2017

(Prince Kuhio Day)

Replacement Server training classes will be held on the following Thursdays:

February 23, 2017 and March 30, 2017

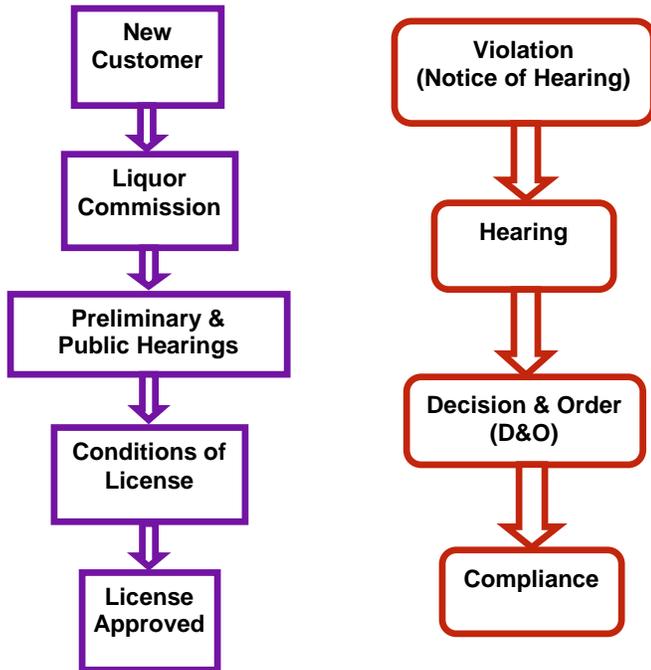
Quarterly Stats

October 1, 2016 - December 31, 2016

Total active licenses:	1,456
Special licenses issued:	122
Permits Issued:	882
Server Training attendees:	1,104
Certificates of Registrations Issued:	3,099
Premise Inspections:	161
Violations:	152
Warnings Issued:	27

Hearings & Agendas

The Honolulu Liquor Commission (HLC) hearings are open to the public and held on Thursdays at our office beginning at 4:00 pm. Hearing agendas are posted on our website Fridays prior to the scheduled Thursday hearing dates. Visit our Hearings and Agendas webpage: <http://www.honolulu.gov/liq/hearingsagenda.html>



Hearings are held for new applicants and current licensees applying for a liquor license, seeking a modification to their existing license, when licensee is not in compliance with HLC rules, and other matters seeking approval or clarification by the Liquor Commission.

For more information please contact the Hearings Section: (808) 768-7325

Law/Rule of the Quarter

Displays to be Posted

According to the Liquor Laws and Honolulu Liquor Commission Rules it is a requirement to post signs listed below within the interior of the licensed premises.

1. Liquor License (§281-71)
2. Price List (§3-82-38.11)
3. It is Illegal (§3-82.11 c)
4. Penalties of Driving Under the Influence (§3.82-11 d)

Symposium 2017

“Management & Customer Service with Aloha”

We welcome all licensees and their guests to join us at our 4th Honolulu Liquor Commission Licensee Symposium on Friday, February 24, at the Neal Blasidell Center (Pikake Room). Topics listed below will be presented by guest speakers. Admission is free for all attendees and will include a complimentary breakfast that begins at 7:45 a.m.

Any Questions?
Please Contact our office by phone or email.

Date:

Friday, February 24

Time:

8:15 a.m. to 12:00 p.m.

Place:

NBC Pikake Room

Registration and breakfast begins at 7:45 a.m.



Topics & Speakers

- ☛ **Culture of Customer Service**
Speaker: *Derek Kurisu, KTA Superstores*
- ☛ **Customer Service for the Internal Customer**
Speaker: *Rosa Say*
- ☛ **Noise Compliance**
Speaker: *James Toma, Noise Section Supervisor, DOH*
- ☛ **Labor Law Updates**
Speaker: *Sarah Wang, Esq.*
- ☛ **Liquor Commission Rule Updates**
Speaker: *Anna Hirai, Assistant Administrator, HLC*

There's still time to sign up to attend. RSVP by Friday, February 10, 2017.

Email: liq-training@honolulu.gov
Or call: 768-7331 or 768-7334

Reminders

- Please be sure to use current forms posted on our website (<http://www.honolulu.gov/liq/formsdocuments.html>). We recently updated our forms and liquor license application packets.
- We encourage licensee feedback. If you have any suggestions for our website or to report any broken links, please email our webmaster at liq-webmaster@honolulu.gov