

# Honolulu, HI

## The National Community Survey

Report of Results  
2025

**Report by:**



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# City and County of Honolulu

*Office of the City Auditor*

March 2026

Honorable City Council  
Honolulu, Hawai'i

## **National Community Survey of Honolulu Residents (2025)**

This is the 17<sup>th</sup> National Community Survey of Honolulu residents conducted for the City and County of Honolulu. The National Community Survey (NCS) is a collaborative effort between the National Research Center at Polco and the International City/County Management Association. The survey and its administration are standardized to assure high quality research methods and directly comparable results across over 500 NCS communities. Great communities are partnerships of the government, private sector, community-based organizations, and residents, all geographically connected. Additionally, an online version of the survey (open participation survey) continued to be available to all Honolulu residents, and results of that survey are reported in a separate section of the report.

This year's survey continues the single report, capturing Honolulu residents' opinions across 10 central facets of the community: Economy; Mobility; Community Design; Utilities; Safety; Natural Environment; Parks and Recreation; Health and Wellness; Education, Arts, and Culture; and Community Connection. The individual facets contribute to the residents' view of governance and their overall assessment of the Quality of Life within their community. Residents were also asked to respond to a set of custom questions pertaining to the City and County of Honolulu. Included in the report are tables comparing Honolulu residents' responses to all communities participating in the survey, to communities with a population of 300,000 or higher, and details of every response.

The results from this year's NCS indicate some positive trends:

- Nearly all items relating to local governance scored in line with custom comparison communities, with some areas seeing significant increases such as overall customer service of Honolulu employees, being open and transparent to the public, and the job Honolulu does at welcoming resident involvement;
- Several safety-related areas saw statistically significant increases from 2024, including feeling safe from violent crime, fire prevention and education, and emergency preparedness; and
- Areas relating to community connection and engagement scored in line with both national and custom comparison groups; however many saw significant positive trend increases for opportunities to participate in community matters, sense of civic/community pride, openness and acceptance of the community toward people of diverse backgrounds.

The results also show some areas of community concern and potential for improvement:

- Measures for affordability continue to receive excellent or good marks from fewer than half of respondents across numerous indicators such as availability of affordable quality housing, healthcare, and the cost of living; and
- Mobility factors related to personal vehicular travel continued to score below both national and custom benchmarks in areas such as ease of travel by car, traffic flow on major streets, and street repair.

We hope this information is beneficial to community leaders and city policymakers, particularly as the Fiscal Year 2027 budget process begins. We also welcome input and any suggestions for improving this report. The 2025 National Community Survey is posted on our website at [www.honolulu.gov/auditor](http://www.honolulu.gov/auditor). An interactive version of the report, including results from the open-participation survey, can also be accessed at the NRC/ Polco site, <https://public.tableau.com/app/profile/polco.nrc/viz/TheNCSReport-HonoluluHI2025NEW/InteractiveDashboard>. Printed copies of the report are also available upon request; please contact the Office of the City Auditor at:

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Respectfully submitted,

A handwritten signature in cursive script that reads "Troy Shimasaki".

Troy Shimasaki  
Acting City Auditor

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## About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Honolulu. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The NCS was developed by the experts from National Research Center at Polco in partnership with the International City/County Management Association (ICMA) and has been administered in hundreds of communities across the United States.

Great communities are partnerships of the government, private sector, community-based organizations, and residents, all geographically connected. The NCS focuses on the livability of Honolulu by categorizing survey questions into the ten main “facets” of community livability shown below, in addition to ratings for quality of life and local governance. These facets have been identified through years of extensive survey research as those that are most impactful to residents’ quality of life.

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Community Connection

The report provides the opinions of a representative sample of 594 residents of the City and County of Honolulu collected from October 25, 2025 to February 2, 2026. The margin of error around any reported percentage is 4% for all respondents. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Honolulu.

### Reporting Results

For the most part, the percentages presented in this report represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey, respondents may answer “don’t know.” The proportion of respondents giving a “don’t know” response is shown in the full set of responses included in the “Complete Data” section; however, these responses have been removed from the analyses presented in the main body of the report.



## Benchmark Comparisons

Polco's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 400 communities whose residents evaluated the same kinds of topics on The NCS. The comparison evaluations include surveys from the past five years. If a jurisdiction has conducted multiple efforts in the past five years, only the most recent survey is included in the benchmark database. Polco adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range.

In each tab, Honolulu's results are noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark, meaning that the average rating given by Honolulu residents. Being rated as "higher" or "lower" than the benchmark means that Honolulu's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Honolulu's average rating was more than 20 points different when compared to the benchmark.

In addition to these national benchmarks, comparisons were also made to a smaller cohort of communities that align more closely to the demographics in Honolulu. This cohort included other communities with 300,000 or more residents. Comparisons to these communities can be found throughout the report and in the Custom Benchmarks tab.

## Trends over time

Trend data for Honolulu represent important comparison data and should be examined for improvements or declines.<sup>1</sup> Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than 6.6 percentage points between the 2024 and 2025 surveys, the change is statistically significant.

1. In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

## Methods

### Selecting Survey Recipients

All households within the City and County of Honolulu were eligible to participate in the survey. A list of all households within the zip codes serving Honolulu was purchased from Polco's mailing vendor, based on updated listings from the United States Postal Service.

Since some of the zip codes that serve Honolulu households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of Honolulu boundaries were removed from the list of potential households to survey. From that list, addresses were randomly selected as survey recipients, with multi-family housing units sampled at a rate of 5:3 compared to single family housing units.

### Conducting the Random Sample Survey

The 3,500 randomly selected households received mailings beginning on October 24, 2025 and data collection for the survey remained open for fourteen weeks due to an unexpected delay in USPS delivery. The first mailing was a postcard inviting the household to participate in the survey online. The next mailing was a reminder postcard. The final invitation contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online, as well as QR codes to further encourage participation.

About 4% of the 3,500 mailed invitations were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 3,368 households that received the invitations to participate, 594 completed the survey, providing an overall response rate of 18%. The response rate was calculated using AAPOR's response rate #2 for mailed surveys of unnamed persons.<sup>1</sup>

It is customary to describe the precision of estimates by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval quantifies the sampling error or imprecision of the survey results based on the total number of responses received. This is because *some* residents' opinions are relied on to estimate *all* residents' opinions. The margin of error for the City and County of Honolulu survey is no greater than plus or minus 4.0 percentage points around any given percent reported for all respondents (594 completed surveys).

### Conducting the Open Participation Survey

In addition to the randomly selected "probability sample" of households, a link to an online open-participation survey was publicized by the City and County of Honolulu. The open-participation survey was identical to the random sample survey, with two small updates; it asked a question to confirm the respondent was a resident of Honolulu and also a question about where they heard about the survey.

The open-participation survey was open to all city and county residents and became available on November 19, 2025. The survey remained open for the rest of the data collection period and 941 responses were received. The data presented in the following report excludes the open participation survey data, but the online report includes a tab which provides the complete open participation results.

## Analyzing the Data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python, and Tableau.

The demographics of the survey respondents were compared to those found in the 2020 Census and 2024 American Community Survey estimates for adults in the City and County of Honolulu. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, and housing tenure. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.<sup>2</sup> The results of the weighting scheme for the probability sample are presented in the following table.

Polco aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target <sup>4</sup>
<b>Age</b>	18-34	<b>4%</b>	<b>20%</b>	<b>29%</b>
	35-54	<b>19%</b>	<b>35%</b>	<b>32%</b>
	55+	<b>77%</b>	<b>45%</b>	<b>40%</b>
<b>Hispanic origin</b>	No	<b>94%</b>	<b>91%</b>	<b>92%</b>
	Yes	<b>6%</b>	<b>9%</b>	<b>8%</b>
<b>Housing tenure</b>	Own	<b>78%</b>	<b>60%</b>	<b>60%</b>
	Rent	<b>22%</b>	<b>40%</b>	<b>40%</b>
<b>Housing type</b>	Attached	<b>45%</b>	<b>53%</b>	<b>53%</b>
	Detached	<b>55%</b>	<b>47%</b>	<b>47%</b>
<b>Race &amp; Hispanic origin</b>	Not white alone	<b>77%</b>	<b>79%</b>	<b>82%</b>
	White alone, not Hispanic or Latino	<b>23%</b>	<b>21%</b>	<b>18%</b>
<b>Sex</b>	Man	<b>49%</b>	<b>45%</b>	<b>50%</b>
	Woman	<b>51%</b>	<b>55%</b>	<b>50%</b>
<b>Sex/age</b>	Man 18-34	<b>1%</b>	<b>6%</b>	<b>16%</b>
	Man 35-54	<b>8%</b>	<b>18%</b>	<b>16%</b>
	Man 55+	<b>40%</b>	<b>21%</b>	<b>19%</b>
	Woman 18-34	<b>3%</b>	<b>14%</b>	<b>13%</b>
	Woman 35-54	<b>11%</b>	<b>17%</b>	<b>16%</b>
	Woman 55+	<b>37%</b>	<b>24%</b>	<b>21%</b>

## Study Limitations

All public opinion research is subject to unmeasured error. While the methodologies employed for this survey were designed to minimize this error as much as possible, these other sources of potential error should be acknowledged, and can include non-response error, coverage error, recall bias, and social desirability bias.

*Non-response error* arises when those who were selected to participate in the survey did not do so, and may have different opinions or experiences than survey responders. For general resident surveys, where the results are meant to be generalized to the entire adult population living in households, the mailing lists based on the Delivery Sequence File from the United States Post Office may exclude certain types of housing units, such as those in multi-family buildings where mail is addressed to a named resident at the address rather than to a specific unit or where residents only receive their mail at a post office box and the geographic location of a residence cannot be determined, there may be a *coverage error*, although for most locations, this is minimal. Respondents may not perfectly remember their experiences in the past year (such as participation in social or civic events, for example), and for some survey items, they may answer in ways they think cast their responses in a more favorable light (*recall bias* and *social desirability bias*).

## Survey Validity

See the Polco Knowledge Base article on survey validity at <https://blog.polco.us/polco-knowledgebase/margin-of-error-and-confidence-level-in-survey-results>

## Contact

The City and County of Honolulu funded this research. Please contact Troy Shimasaki of the City and County of Honolulu at [tshimasaki@honolulu.gov](mailto:tshimasaki@honolulu.gov) if you have any questions about the survey.

1. See AAPOR's Standard Definitions for more information at <https://aapor.org/standards-and-ethics/standard-definitions/>
2. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>
3. Targets come from the 2020 Census and 2024 American Community Survey

## Key Findings

### Community Strengths

**Nearly all items relating to local governance scored in line with custom comparison communities, with many items seeing statistically significant increases, including:**

- Overall customer service of Honolulu employees (51% excellent or good; +8% from 2024)
- Treating residents with respect (39%; +8%)
- Informing residents about issues facing the community (35%; +11%)
- Treating all residents fairly (34%; +8%)
- The job Honolulu does at welcoming resident involvement (32%; +12%)
- Generally acting in the best interest of the community (30%; +7%)
- Being open and transparent to the public (28%; +10%)
- Being honest (26%; +7%)

**Although the overall rating for the quality of parks and recreation opportunities scored below comparison groups, recreation programs/classes and recreation centers/facilities each scored significantly higher than in 2024 (+7% and +12%, respectively).**

**Several safety-related items saw statistically significant increases from 2024, including:**

- [Feeling safe] From violent crime (53% very or somewhat safe; +7% from 2024)
- [Feeling safe] From property crime (49% very or somewhat safe; +9% from 2024)
- Fire prevention and education (65% excellent or good; +9% from 2024)
- Emergency preparedness (55% excellent or good; +9% from 2024)

**Items relating to community connection and engagement scored in line with both national and custom comparison groups; however, many saw historically significant increases in their ratings:**

- Opportunities to volunteer (66% excellent or good; highest rating since 2019)
- Opportunities to participate in social events and activities (59%; highest rating since 2012)
- Openness and acceptance of the community toward people of diverse backgrounds (58%; highest rating since 2018)
- Opportunities to participate in community matters (54%; highest rating since 2018)
- Sense of civic/community pride (54%; highest rating since 2021)
- Making all residents feel welcome (54%; highest rating since 2021)
- Residents' connection and engagement with their community (45%; highest rating since 2020)

### Focus Areas

**Although there were increases in some ratings, measures for affordability continue to receive excellent or good marks from fewer than half of respondents across numerous items, including:**

- Availability of affordable quality childcare/preschool (20% excellent or good)
- Availability of affordable quality healthcare (29%)
- Availability of affordable quality mental health care (26%)
- Availability of affordable quality food (22%)
- Availability of affordable quality housing (6%)
- Cost of living (5%)

**Some ratings and usage of public transportation scored higher than comparison communities; however, mobility items related to personal vehicular travel continued to score below both national and custom benchmarks in many areas:**

- Traffic enforcement (26% excellent or good)
- Ease of travel by car (25%)
- Ease of public parking (13%)
- Street repair (12%)
- Traffic flow on major streets (12%)

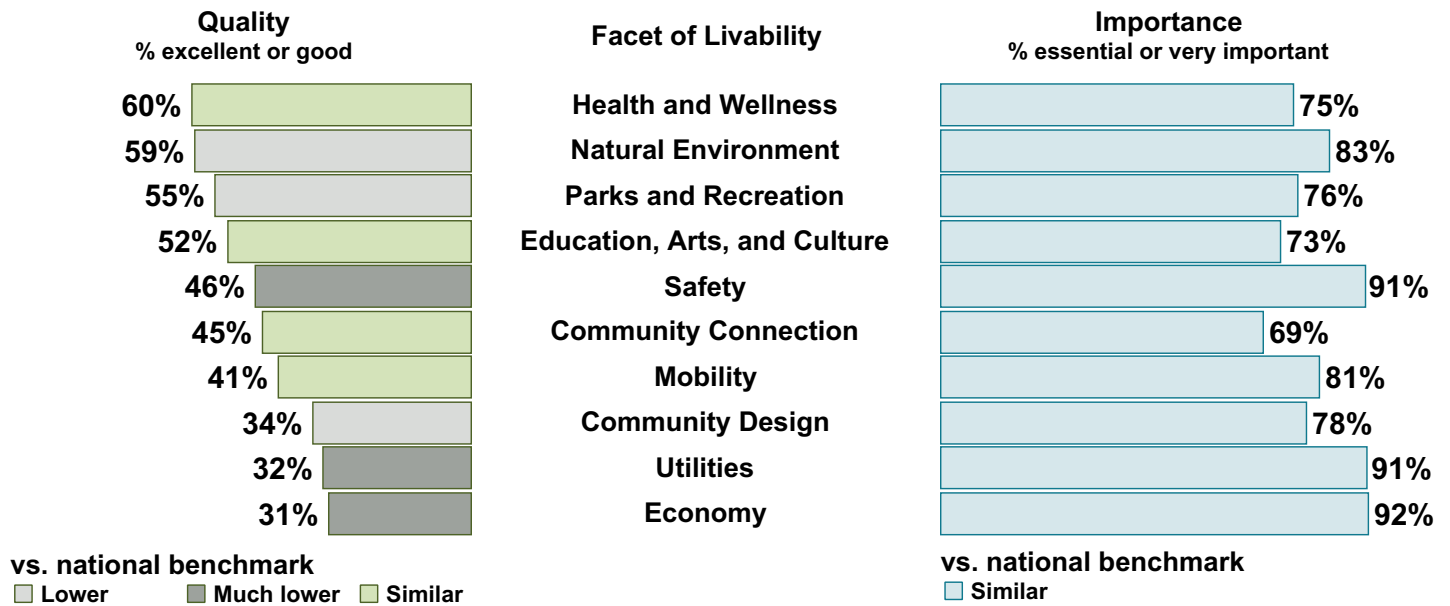
# Facets of Livability



Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

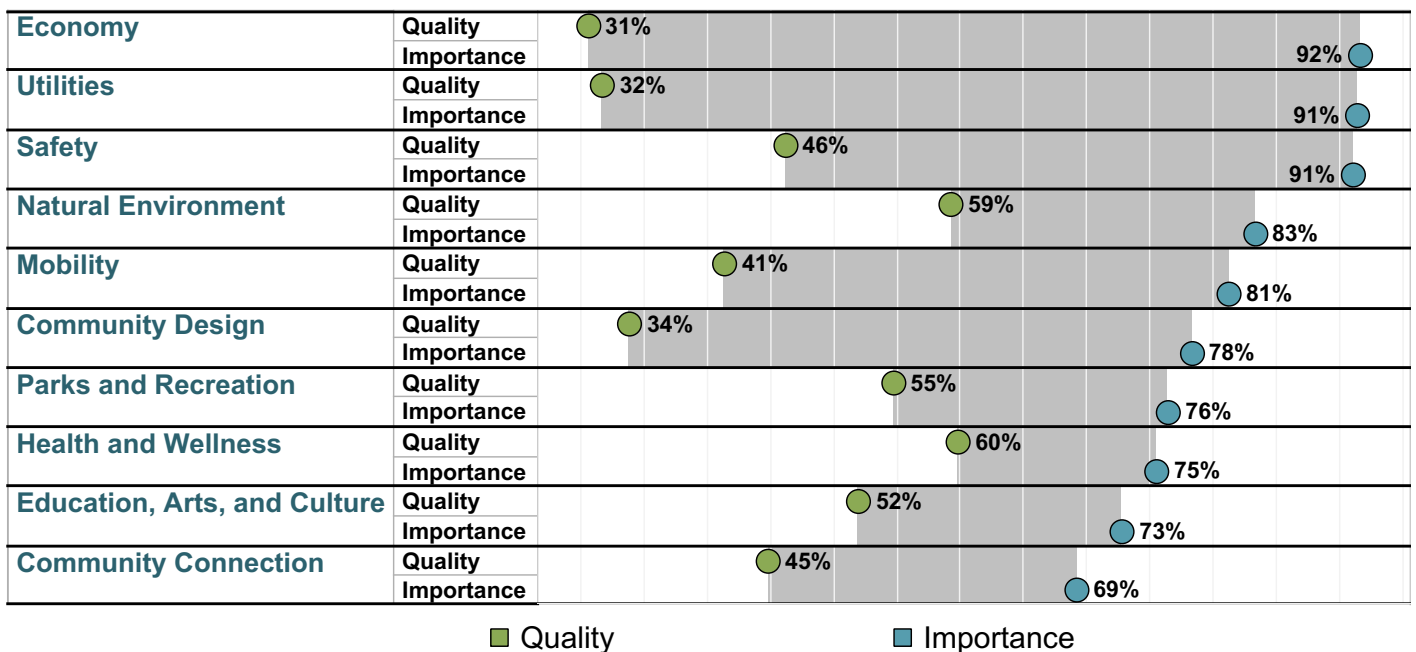
## Quality and Importance by the Numbers

The table below shows the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local quality ratings were lower, similar, or higher than communities across the country (the national benchmark).



## Quality/Importance Gap Analysis

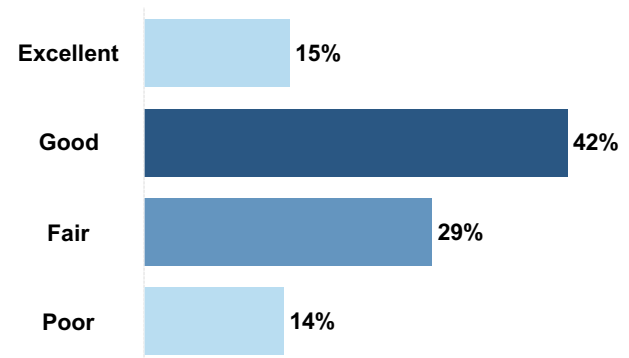
The gap analysis chart below shows the same data as above; however, this chart more clearly illustrates the comparative differences in quality and importance ratings for each facet, as well as the absolute ratings for each.



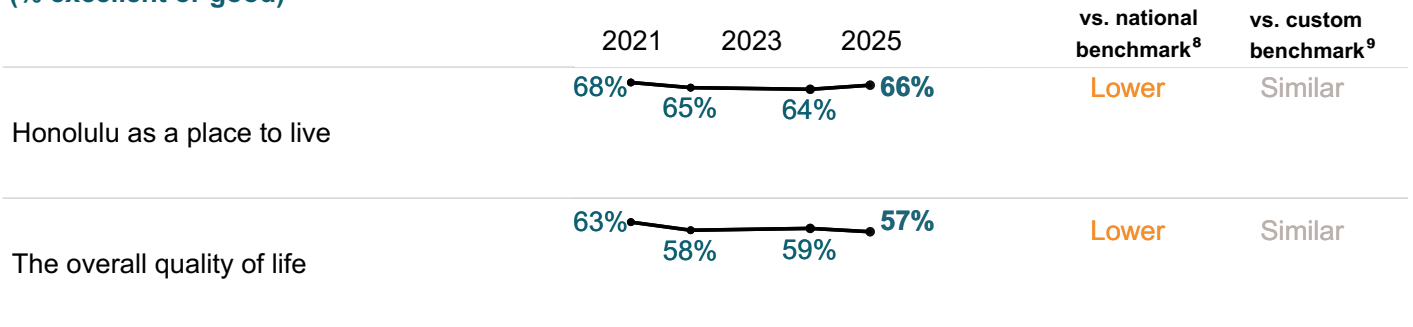
## Quality of Life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

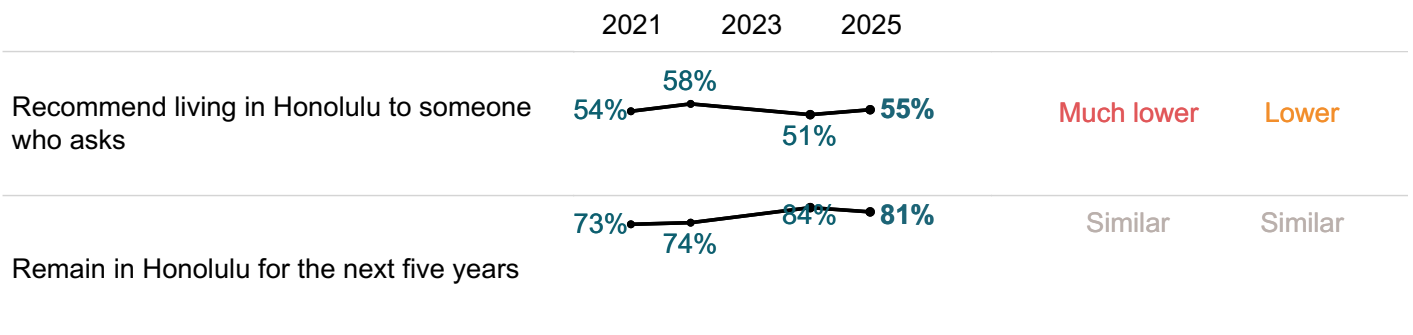
### The overall quality of life in Honolulu, 2025



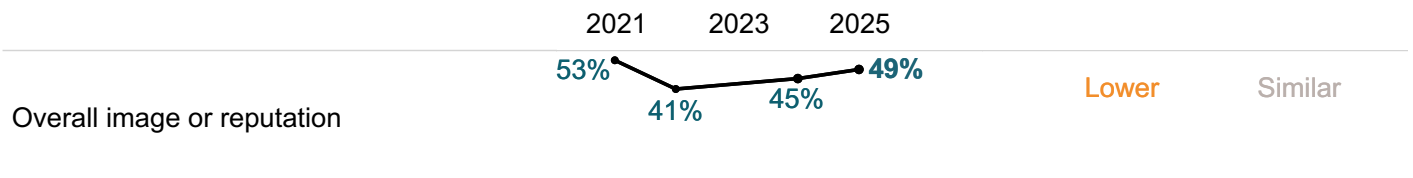
### Please rate each of the following aspects of quality of life in Honolulu. (% excellent or good)



### Please indicate how likely or unlikely you are to do each of the following. (% very or somewhat likely)



### Please rate each of the following in the Honolulu community. (% excellent or good)



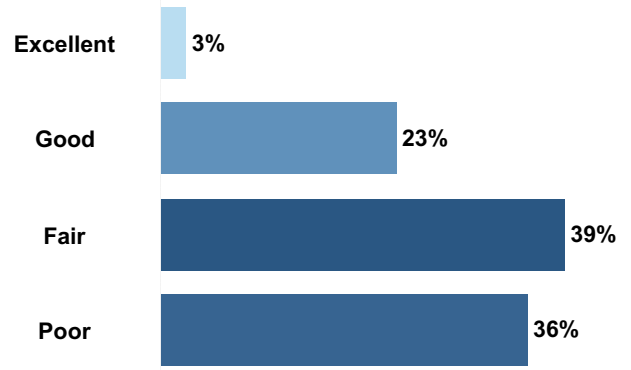
8. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

9. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can be found in the About section of the report. If no comparison is available, this is left blank.

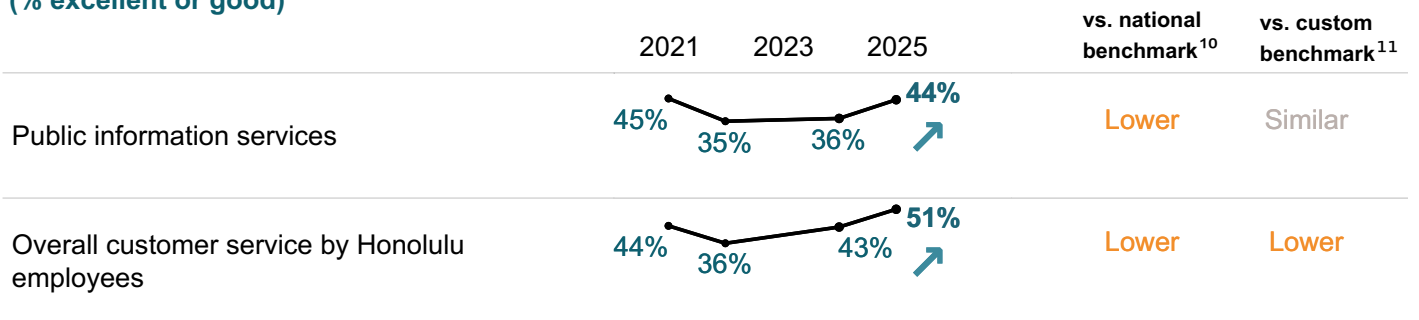
## Overall confidence in Honolulu government, 2025

### Governance

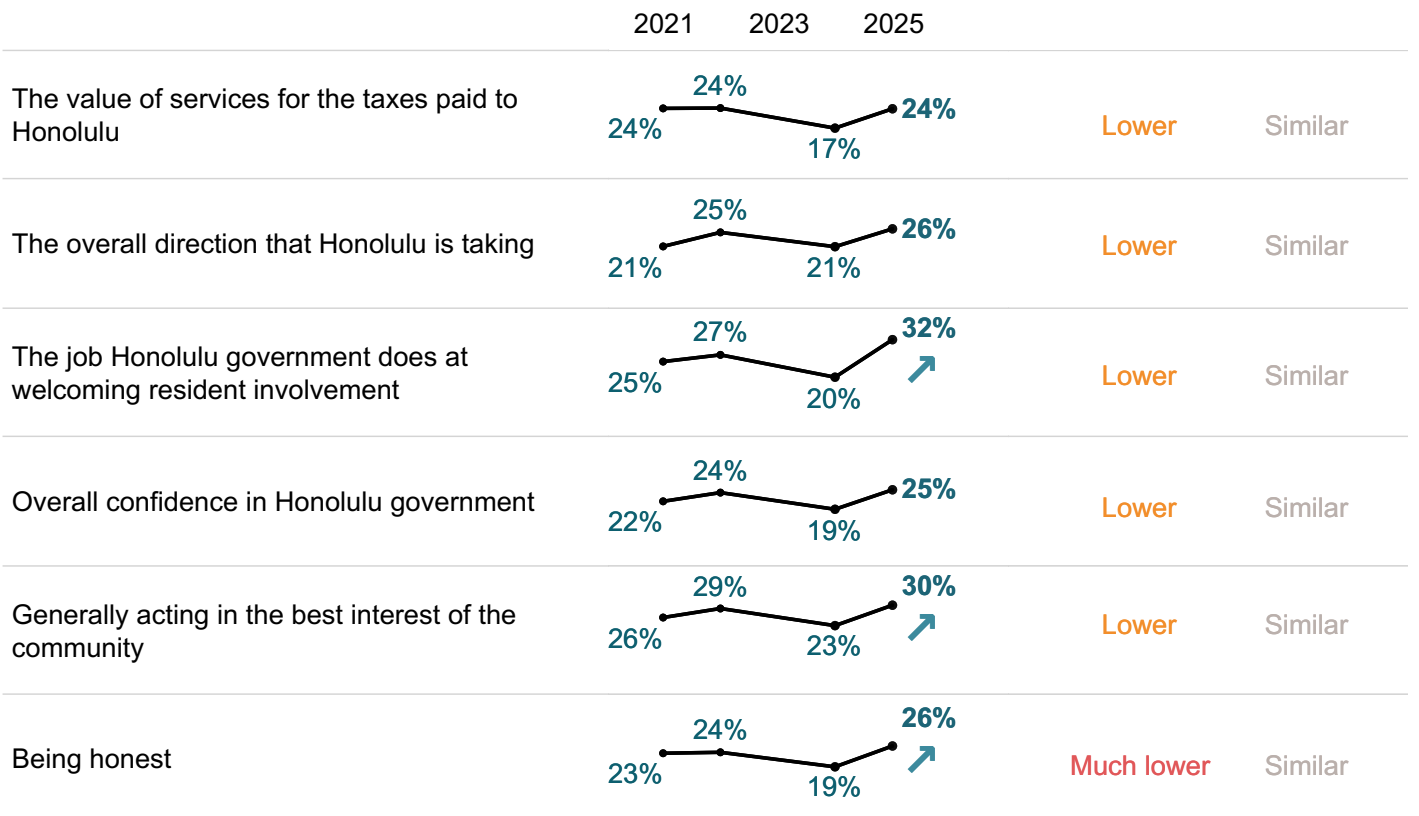
Strong local governments deliver results that meet residents' needs, use resources effectively, and respond to both current and future community priorities.



Please rate the quality of each of the following services in Honolulu. (% excellent or good)



Please rate the following categories of Honolulu government performance. (% excellent or good)



Being open and transparent to the public		Lower	Similar
Informing residents about issues facing the community		Lower	Similar
Treating all residents fairly		Lower	Similar
Treating residents with respect		Lower	Similar

**Please indicate whether or not you have done each of the following in the last 12 months. (% yes)**

	2021	2023	2025			
Attended a local public meeting (of local elected officials like City and County Council or County Commissioners, advisory boards, town..	16%	19%	19%	26%	Similar	Similar
Contacted Honolulu elected officials to express your opinion	22%	25%	21%	27%	Similar	Similar
Contacted the City and County of Honolulu for help or information	38%	44%	43%	45%	Similar	Similar
Watched a local public meeting	37%	38%	43%	38%	Higher	Similar

**Overall, how would you rate the quality of the services provided by each of the following? (% excellent or good)**

	2021	2023	2025			
The City and County of Honolulu	36%	32%	35%	39%	Lower	Similar
The Federal Government	37%	33%	35%	29%	Similar	Similar

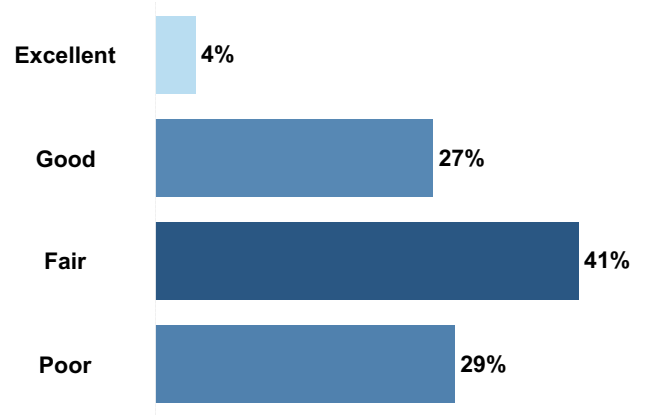
10. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

11. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can be found in the About section of the report. If no comparison is available, this is left blank.

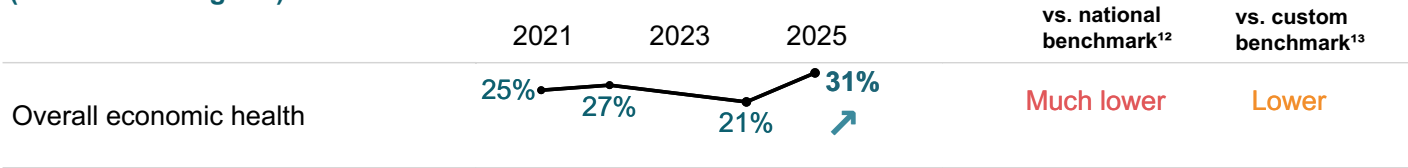
## Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

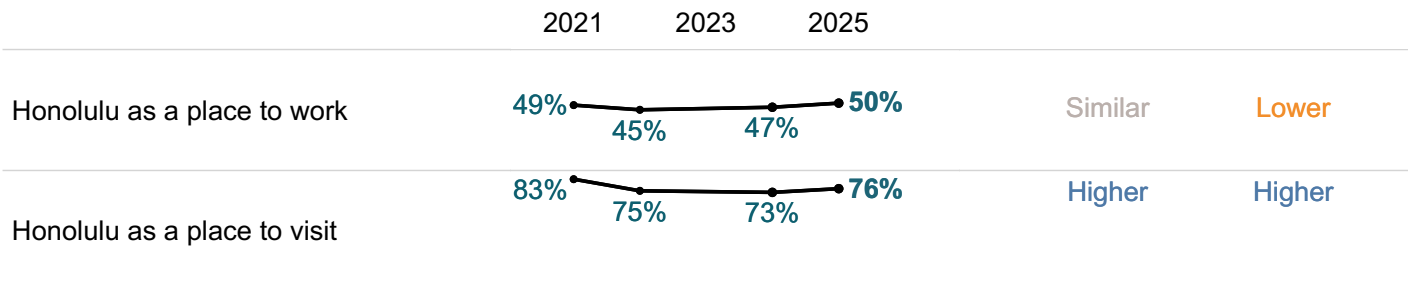
### Overall economic health of Honolulu, 2025



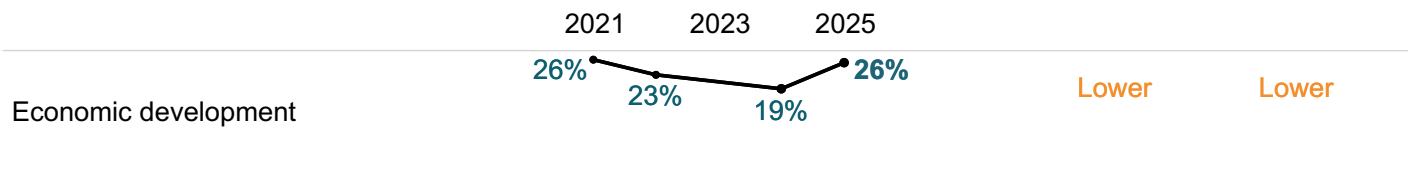
Please rate each of the following characteristics as they relate to Honolulu as a whole. (% excellent or good)



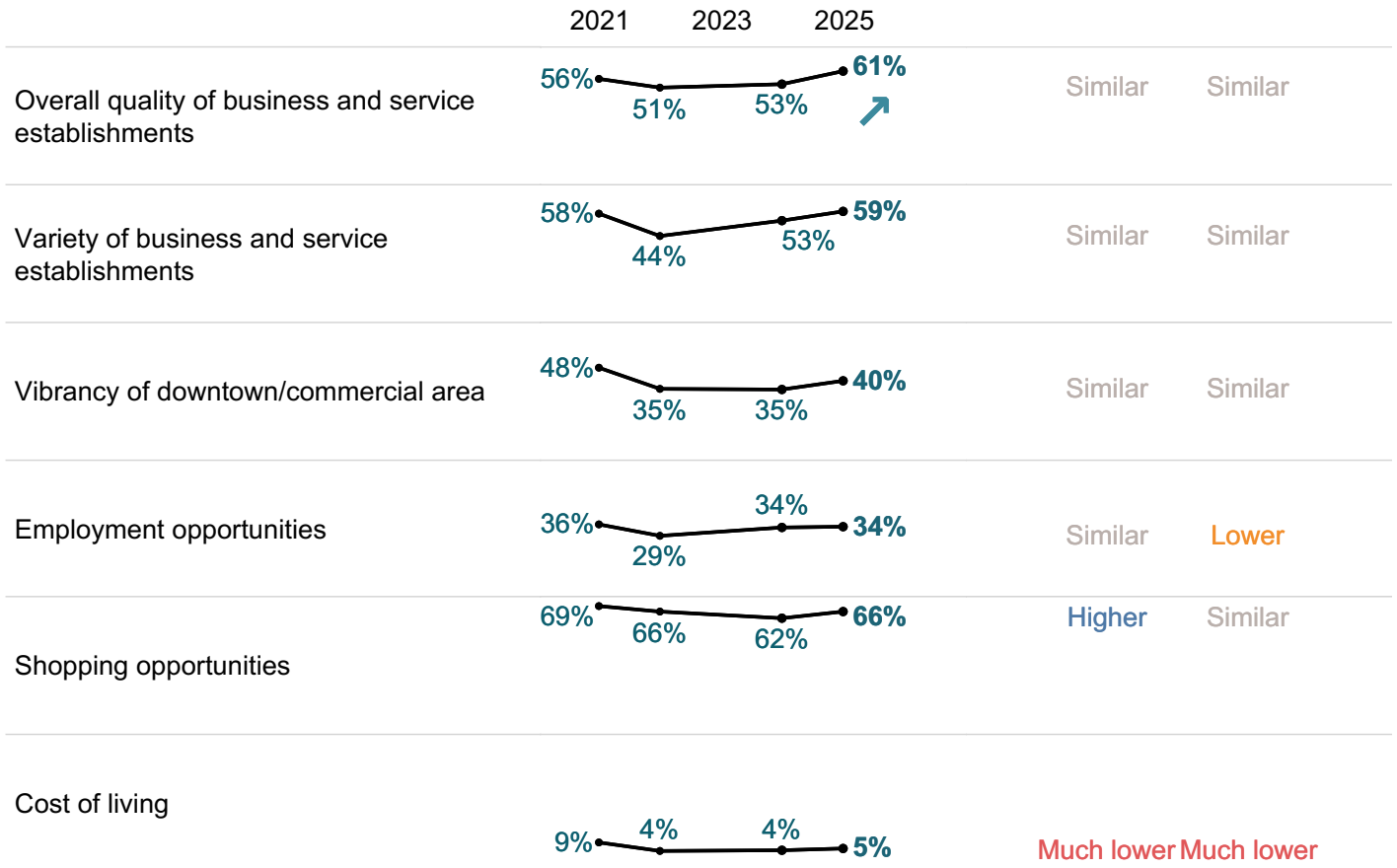
Please rate each of the following aspects of quality of life in Honolulu. (% excellent or good)



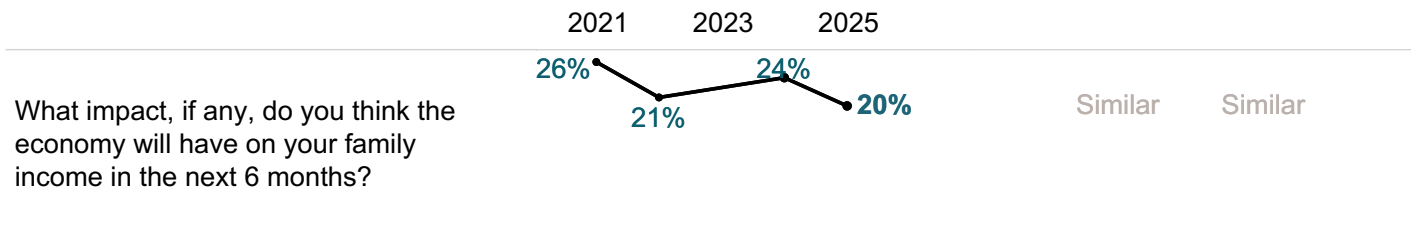
Please rate the quality of each of the following services in Honolulu. (% excellent or good)



**Please rate each of the following in the Honolulu community.**  
 (% excellent or good)



**What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:**  
 (% very or somewhat positive)



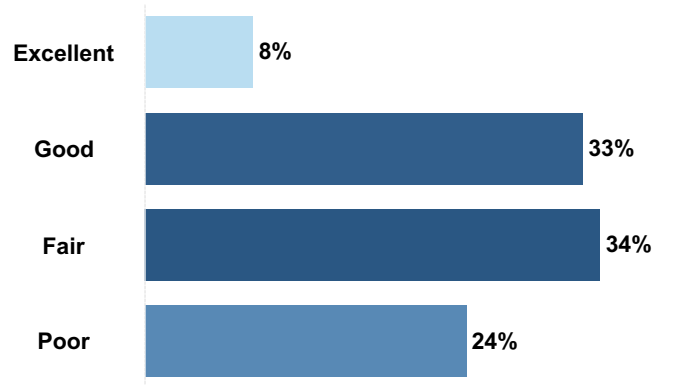
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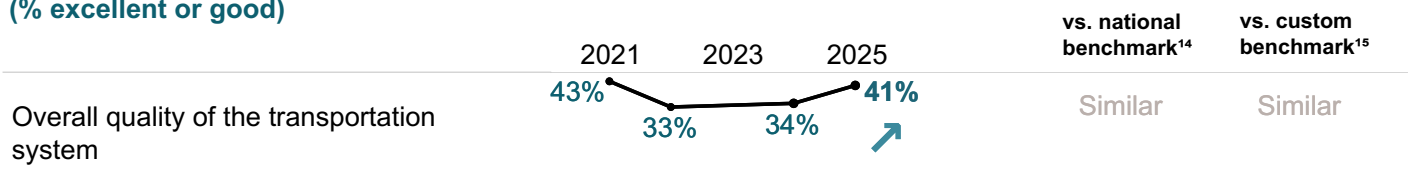
## Overall quality of the transportation system in Honolulu, 2025

### Mobility

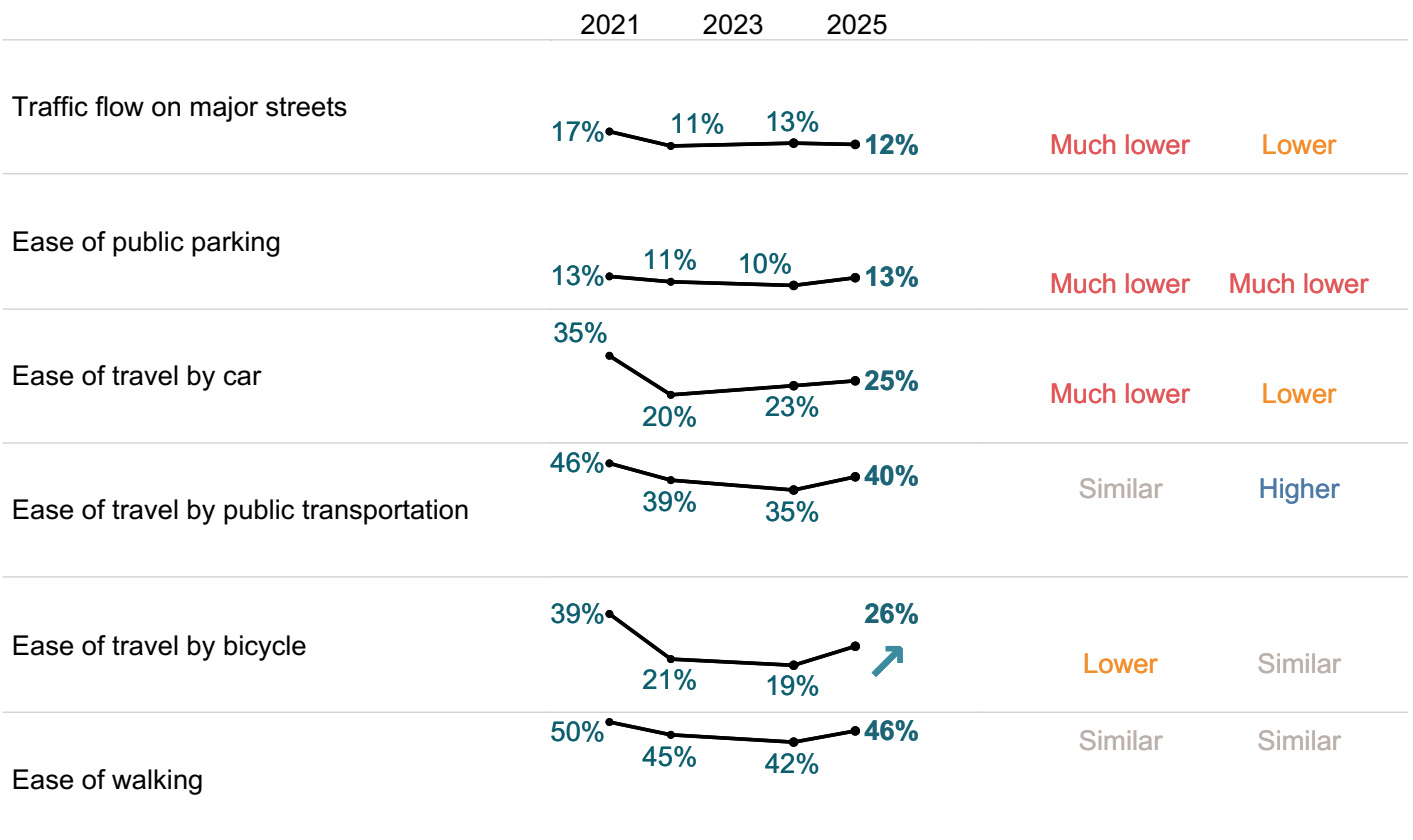
The ability of residents to move about their community with ease plays an important role in the overall quality of life for everyone who lives, works, and spends time there.



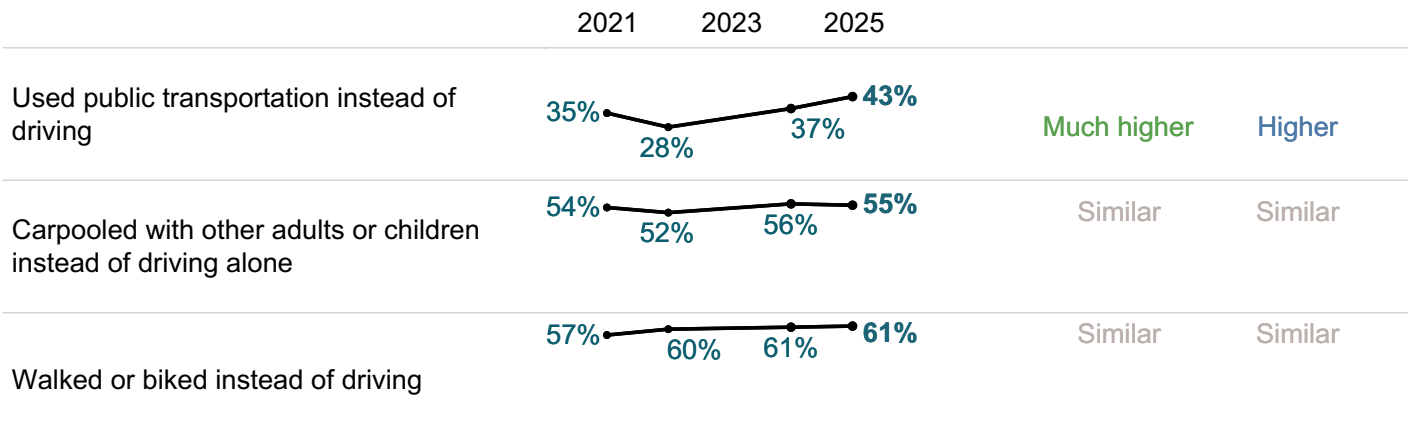
Please rate each of the following characteristics as they relate to Honolulu as a whole.  
(% excellent or good)



Please also rate each of the following in the Honolulu community.  
(% excellent or good)



**Please indicate whether or not you have done each of the following in the last 12 months.**  
 (% yes)



**Please rate the quality of each of the following services in Honolulu.**  
 (% excellent or good)



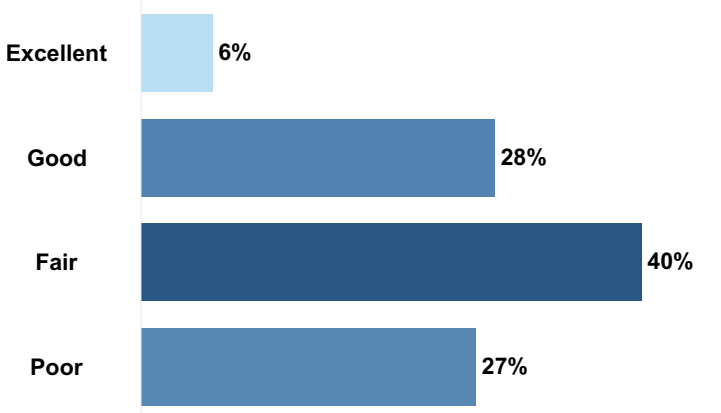
14. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

15. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can be found in the About section of the report. If no comparison is available, this is left blank.

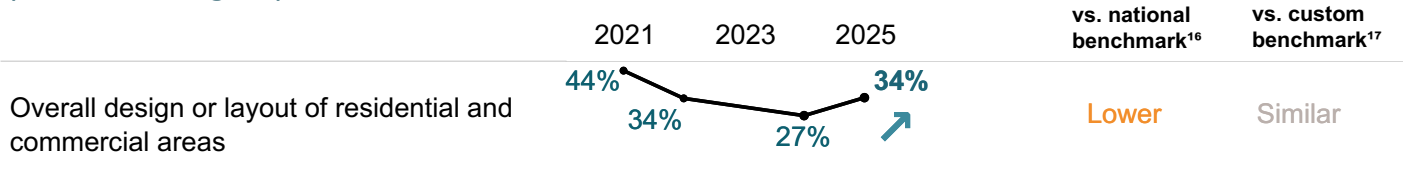
## Overall design or layout of Honolulu's residential and commercial areas, 2025

### Community Design

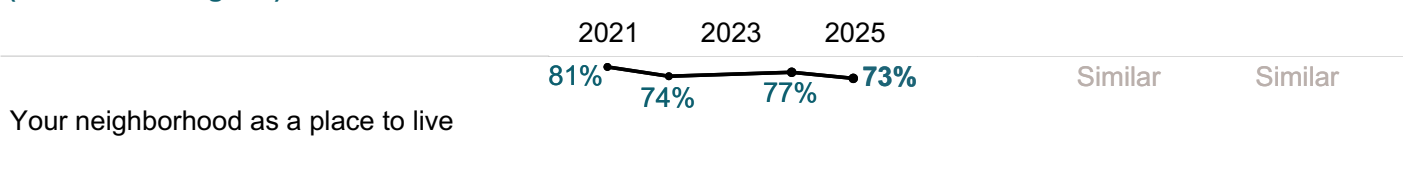
A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and supporting development that suits residents' needs.



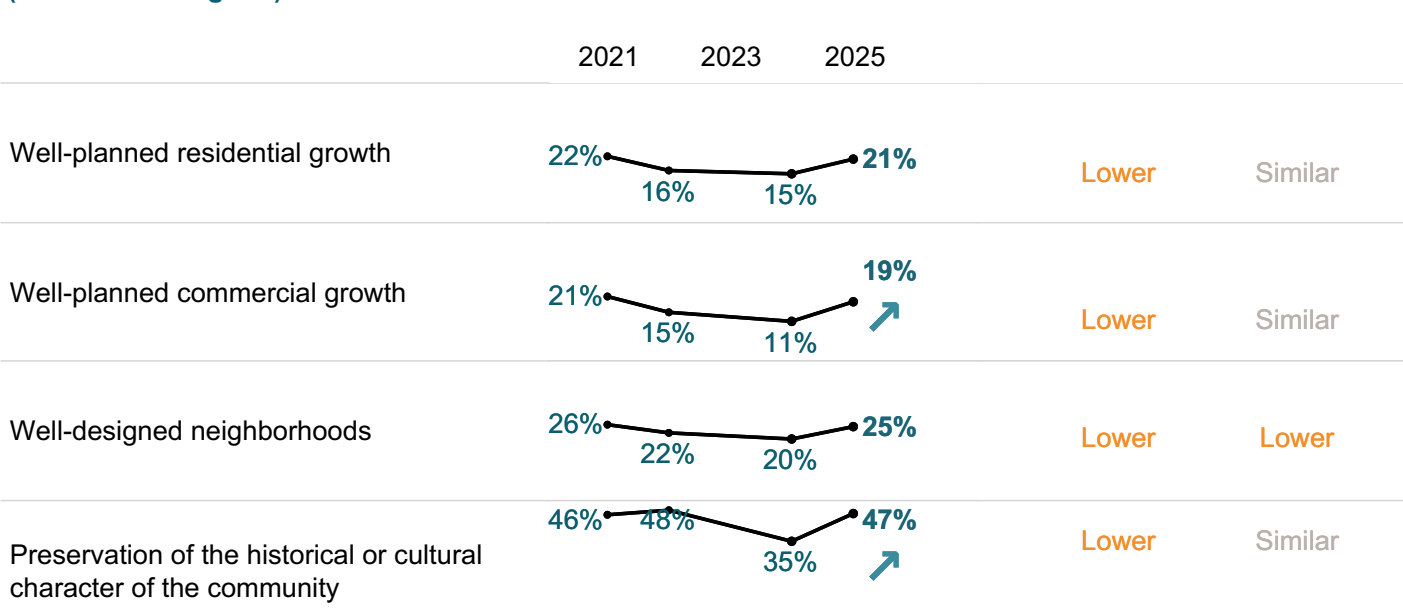
Please rate each of the following characteristics as they relate to Honolulu as a whole.  
(% excellent or good)

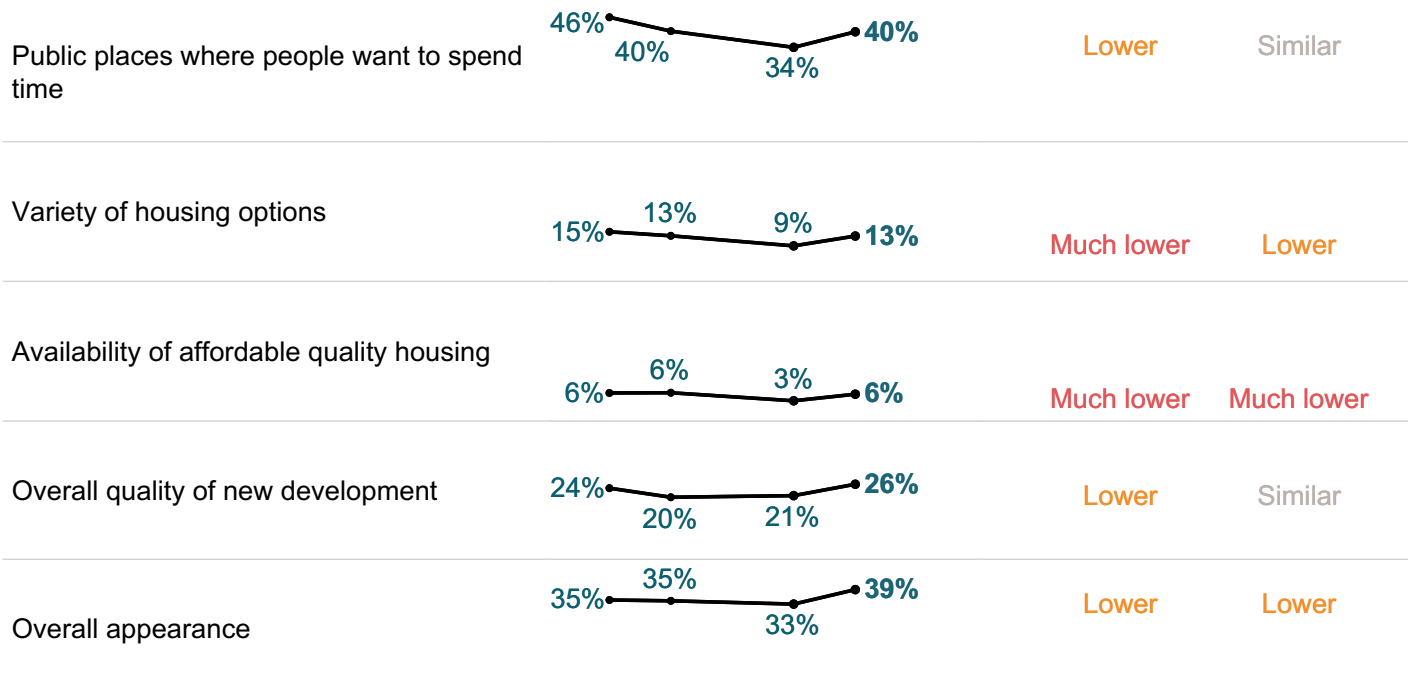


Please rate each of the following aspects of quality of life in Honolulu.  
(% excellent or good)

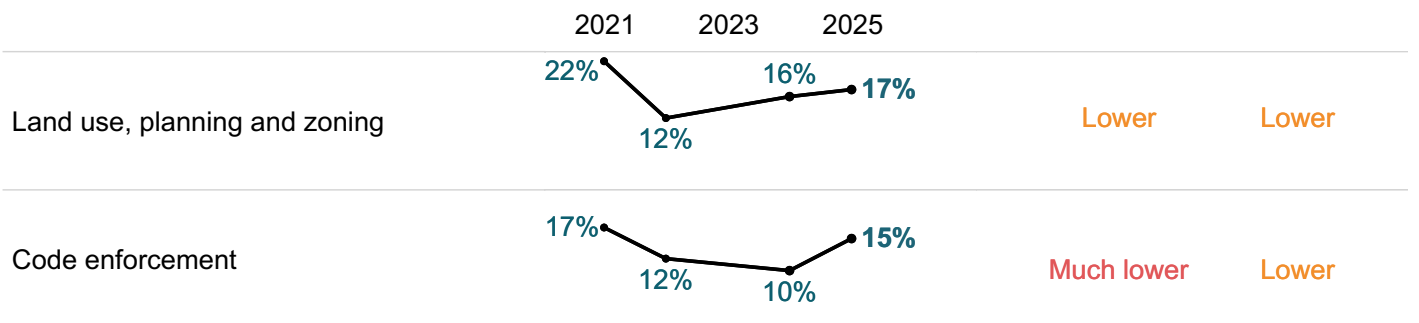


Please also rate each of the following in the Honolulu community.  
(% excellent or good)





**Please rate the quality of each of the following services in Honolulu.  
(% excellent or good)**



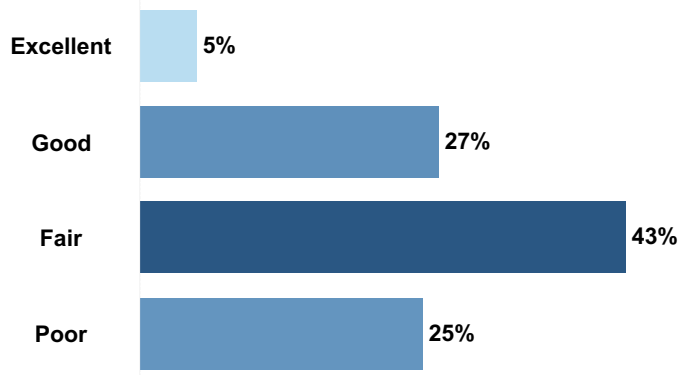
16. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

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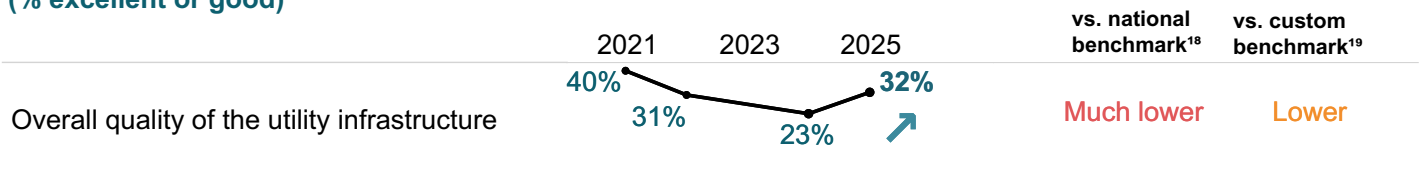
## Overall quality of the utility infrastructure in Honolulu, 2025

### Utilities

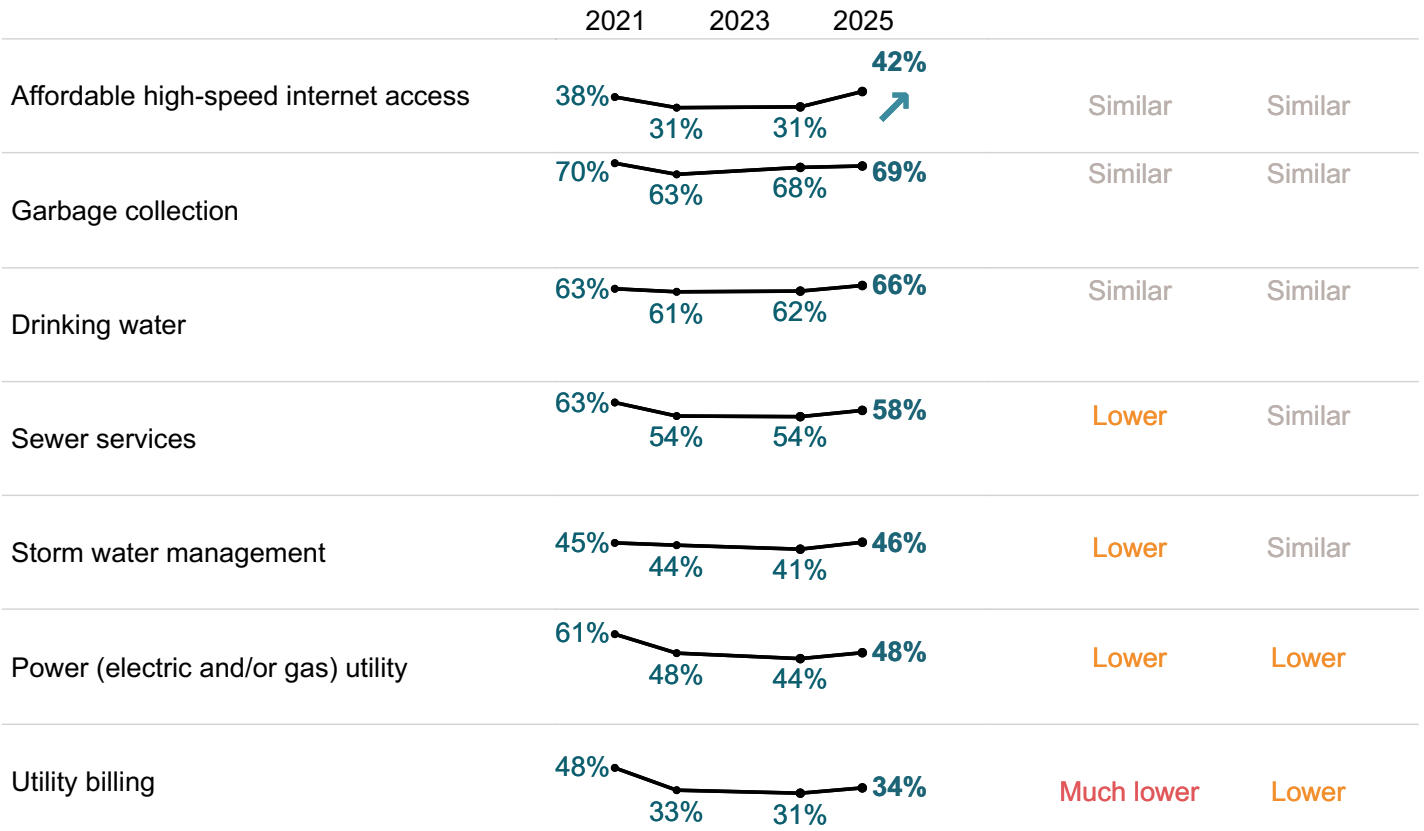
Access to essential services like water, gas, electricity, and internet is crucial for safeguarding the physical health, economic stability, and overall well-being of the communities they support.



Please rate each of the following characteristics as they relate to Honolulu as a whole.  
(% excellent or good)



Please rate the quality of each of the following services in Honolulu.  
(% excellent or good)



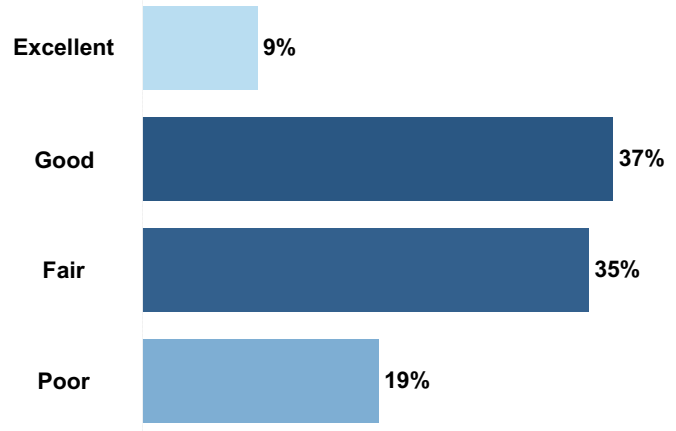
<sup>18</sup>. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

<sup>19</sup>. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can be found in the About section of the report. If no comparison is available, this is left blank.

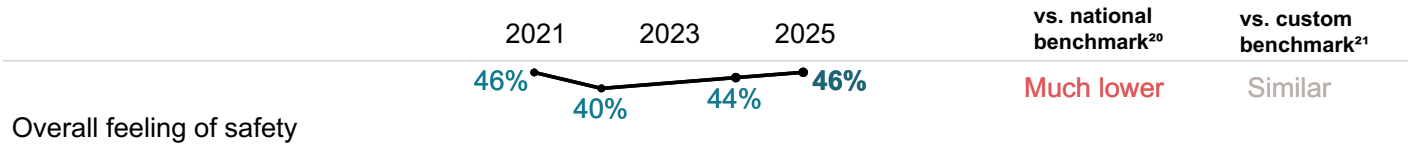
## Safety

Public safety is one of the most important responsibilities of local governments, as every resident deserves to feel safe and secure both in their neighborhoods and across the wider community. The provision of strong, reliable safety services is essential to ensuring a high quality of life.

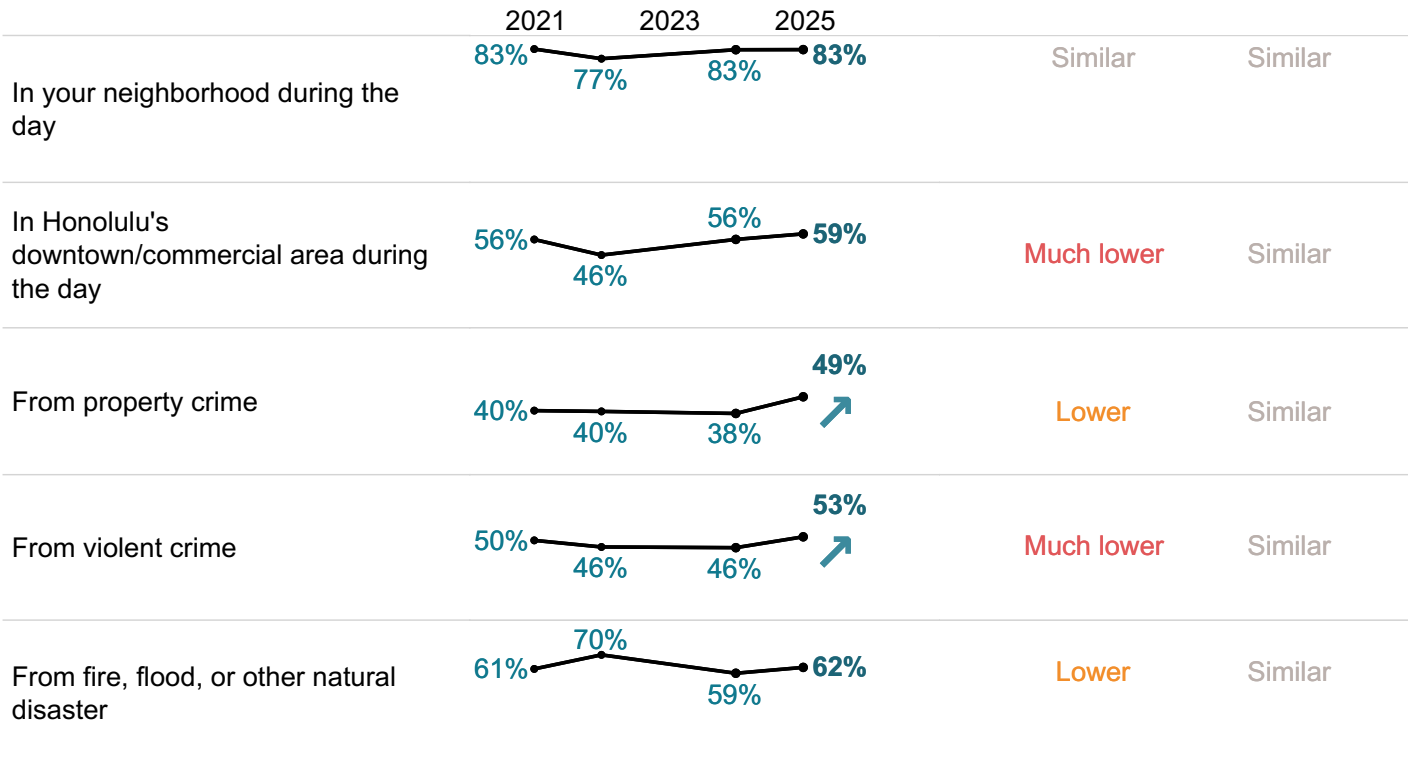
### Overall feeling of safety in Honolulu, 2025



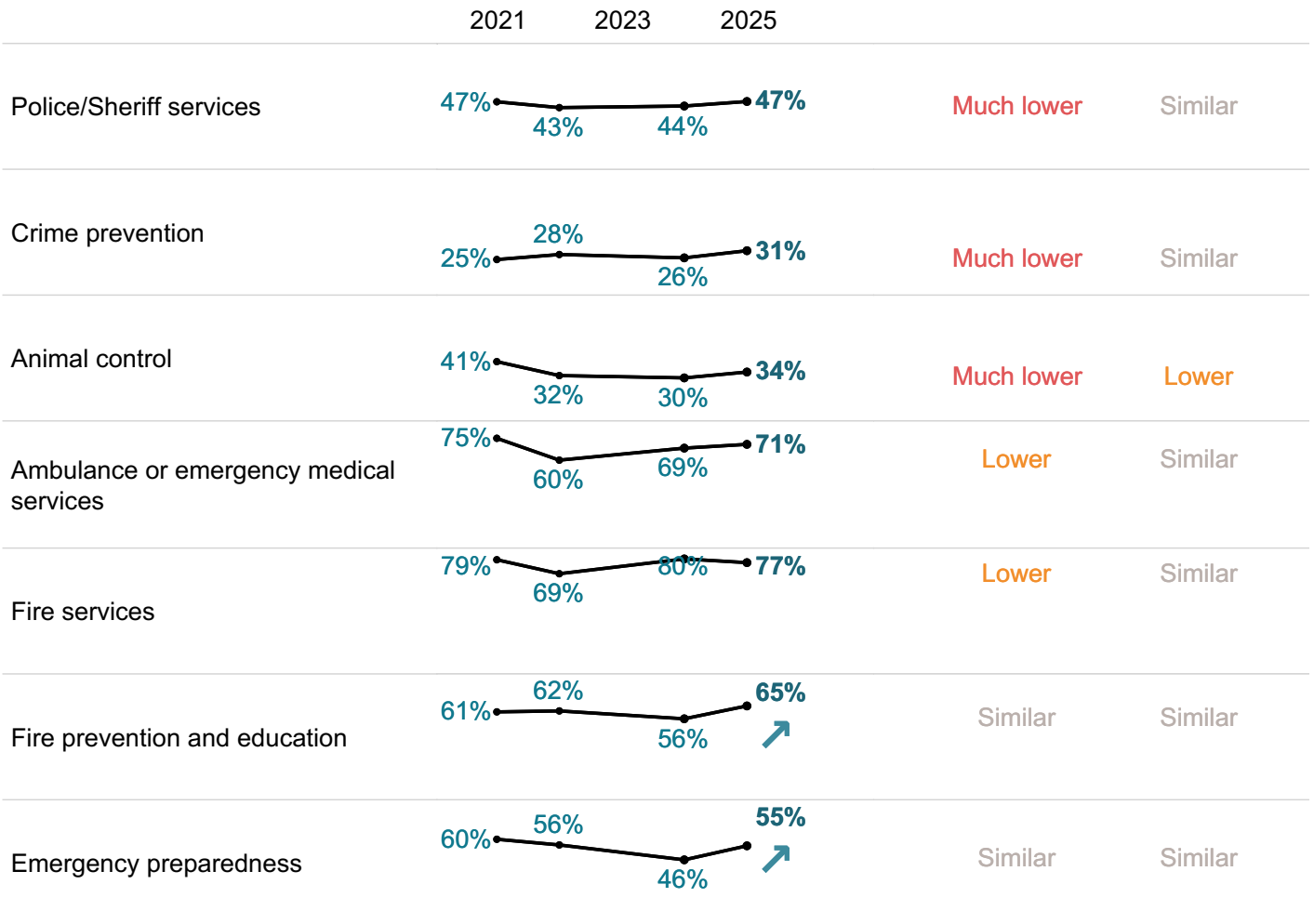
Please rate each of the following characteristics as they relate to Honolulu as a whole.  
(% excellent or good)



Please rate how safe or unsafe you feel:  
(% very or somewhat safe)



**Please rate the quality of each of the following services in Honolulu.  
(% excellent or good)**



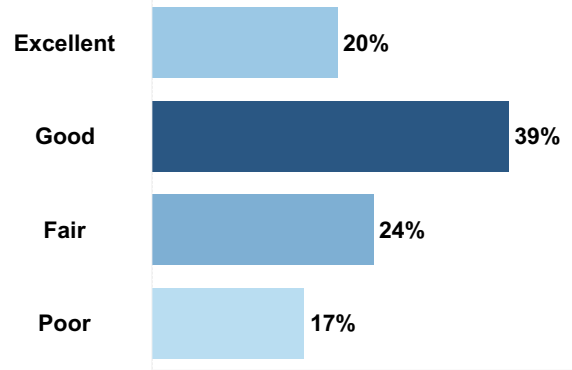
20. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

21. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can be found in the About section of the report. If no comparison is available, this is left blank.

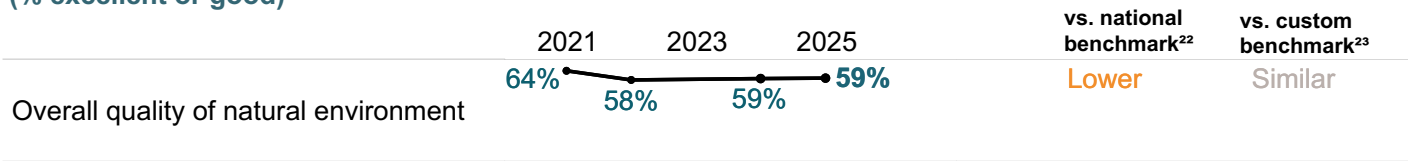
## Overall quality of natural environment in Honolulu, 2025

### Natural Environment

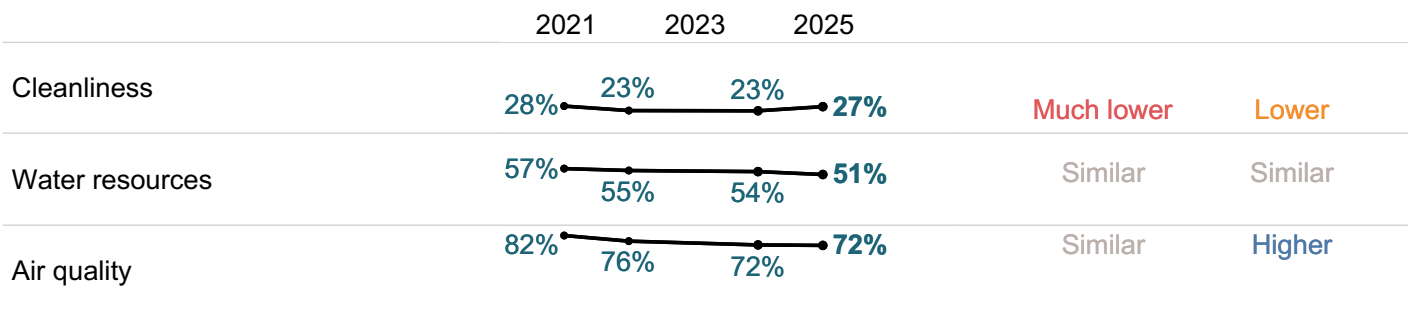
The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life. The natural environment plays a vital role in the health and well-being of residents.



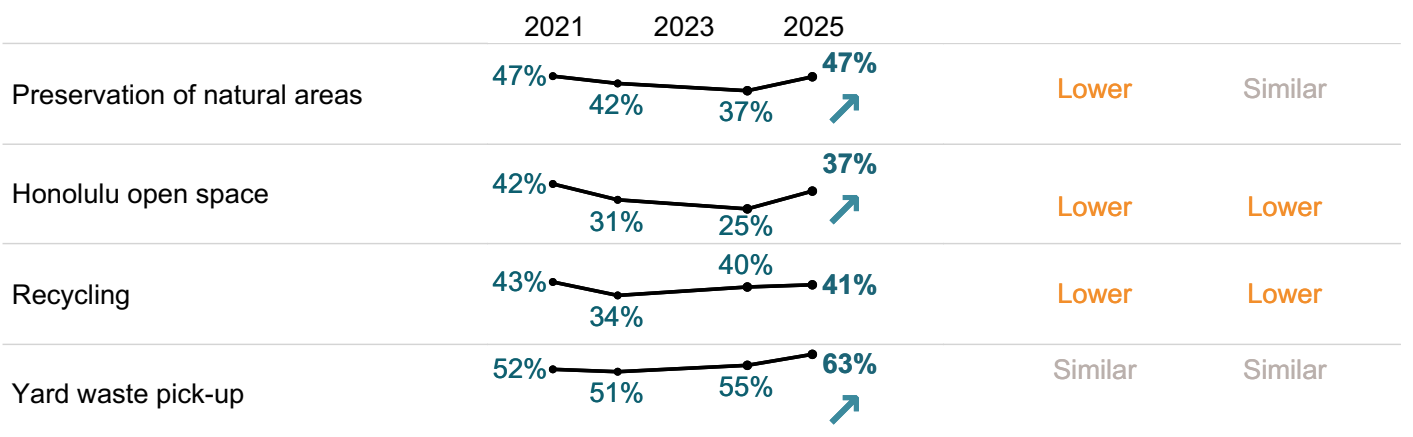
Please rate each of the following characteristics as they relate to Honolulu as a whole. (% excellent or good)



Please also rate each of the following in the Honolulu community. (% excellent or good)



Please rate the quality of each of the following services in Honolulu. (% excellent or good)



22. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

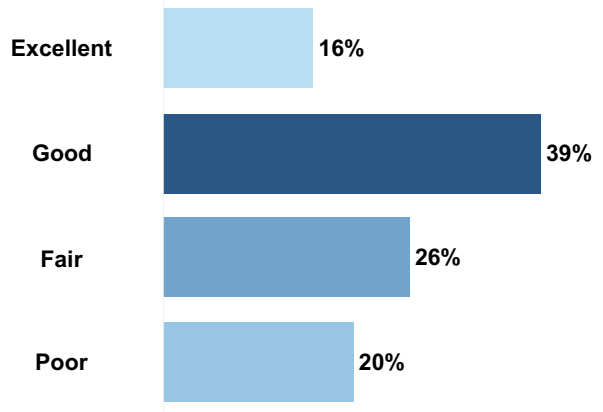
23. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can be found in the About section of the report.

## Parks and Recreation

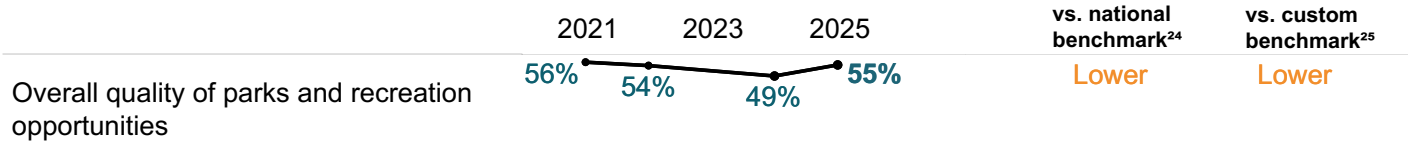
"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

- National Recreation and Park Association

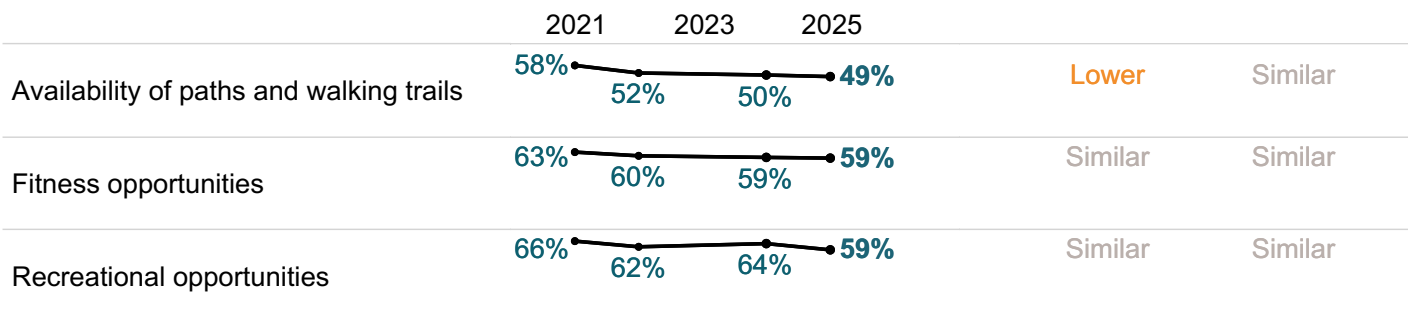
### Overall quality of parks and recreation opportunities, 2025



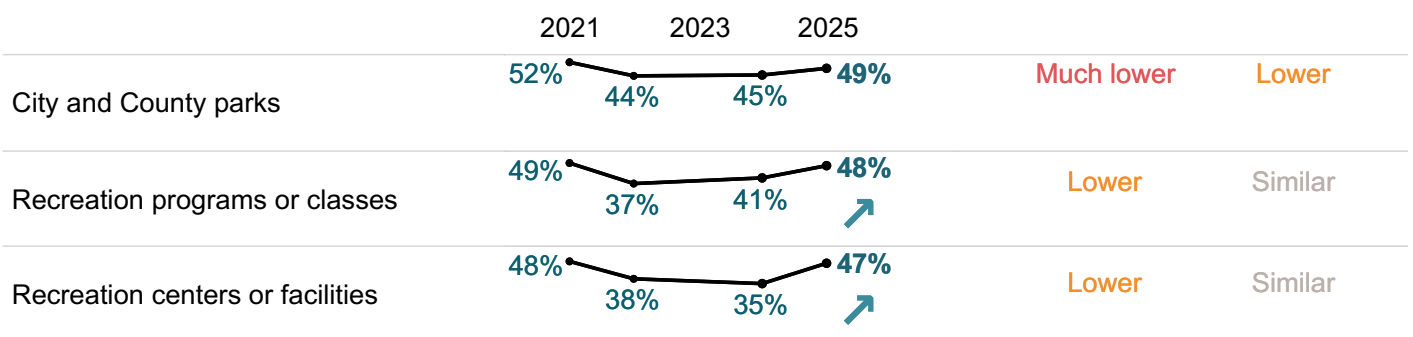
Please rate each of the following characteristics as they relate to Honolulu as a whole. (% excellent or good)



Please also rate each of the following in the Honolulu community. (% excellent or good)



Please rate the quality of each of the following services in Honolulu. (% excellent or good)



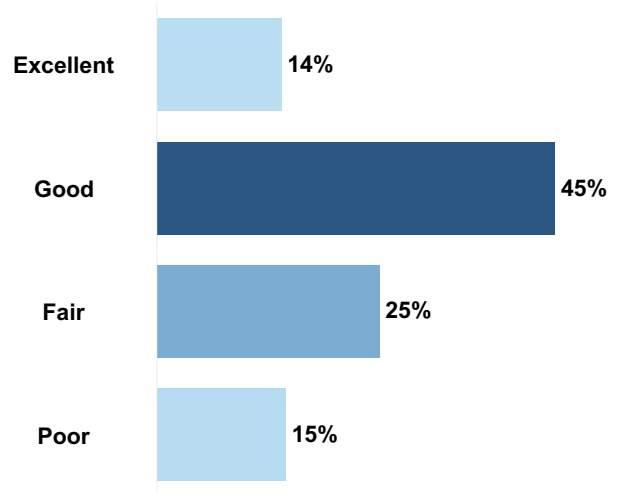
24. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

25. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can be found in the About section of the report.

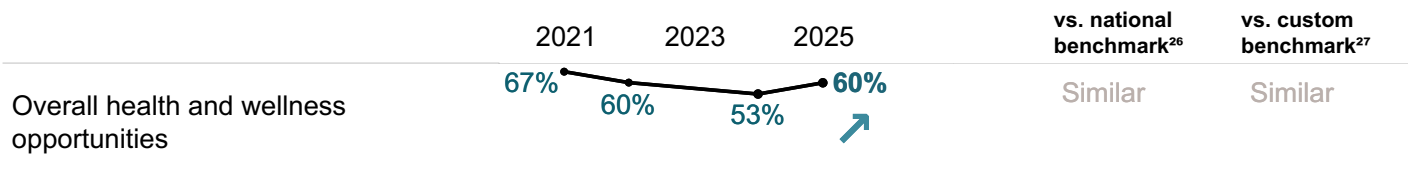
## Health and Wellness

The features and amenities of a community directly influence residents' health and well-being, shaping their overall quality of life.

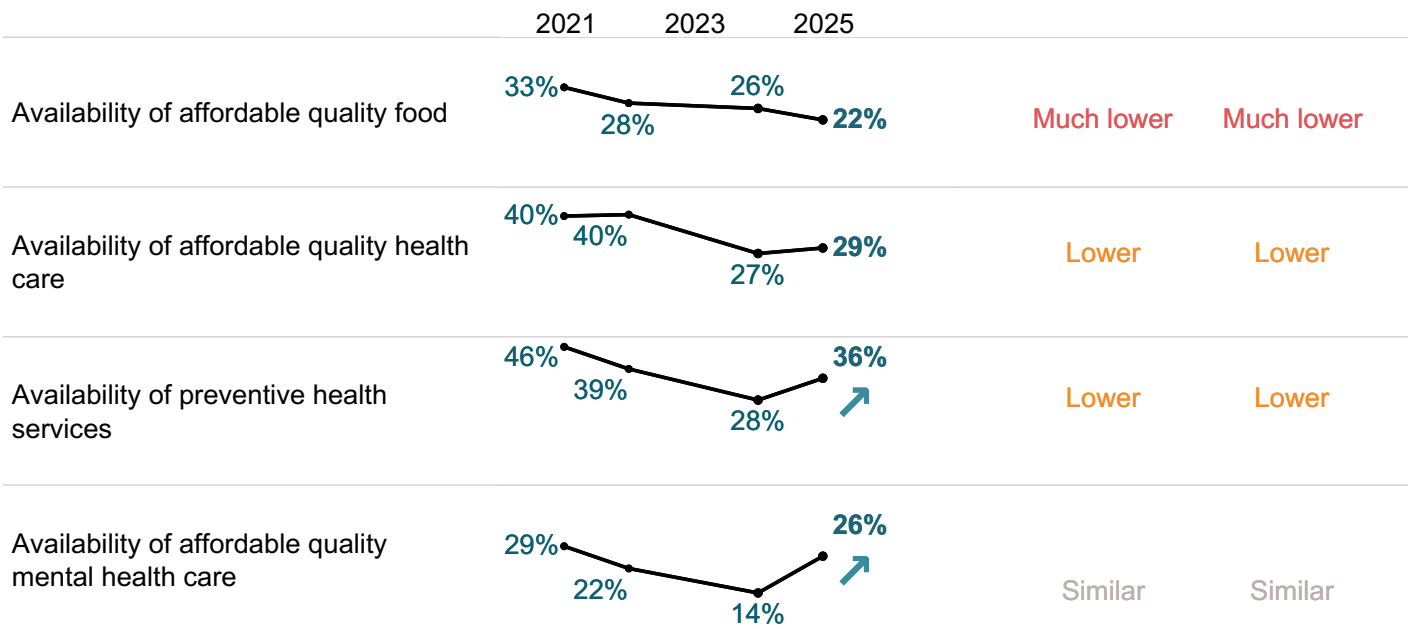
### Overall health and wellness opportunities in Honolulu, 2025



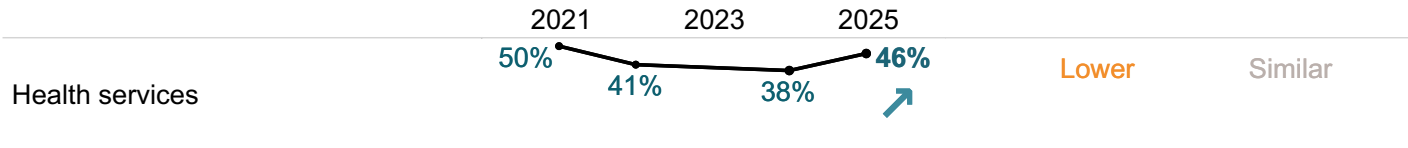
Please rate each of the following characteristics as they relate to Honolulu as a whole. (% excellent or good)



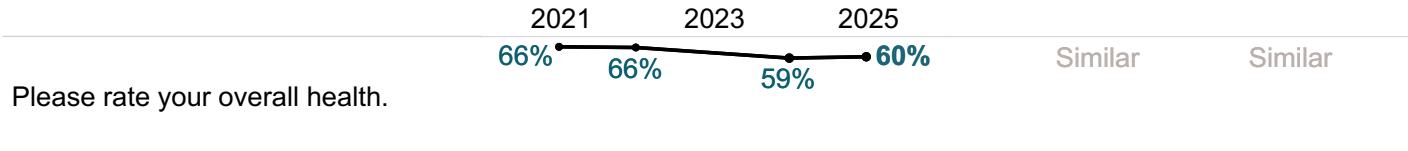
Please also rate each of the following in the Honolulu community. (% excellent or good)



**Please rate the quality of each of the following services in Honolulu.**  
 (% excellent or good)



**Please rate your overall health.**  
 (% excellent or very good)



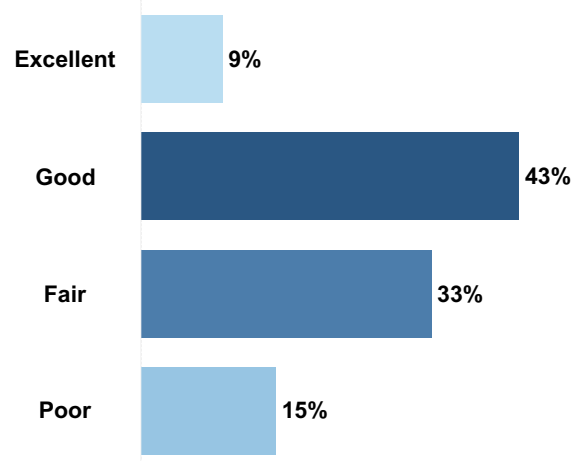
26. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

27. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can be found in the About section of the report. If no comparison is available, this is left blank.

## Education, Arts, and Culture

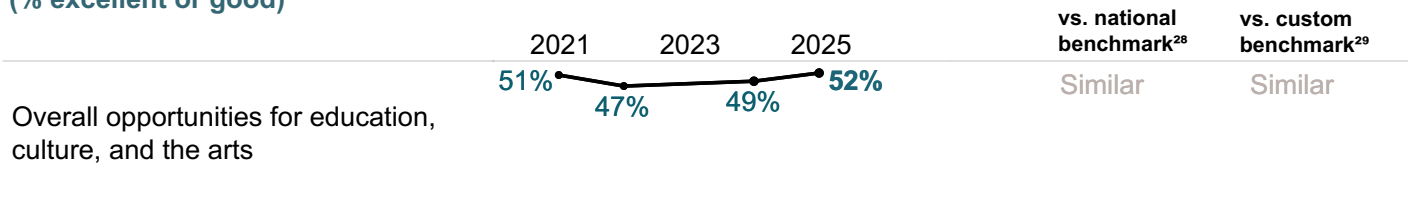
Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

### Overall opportunities for education, culture and the arts, 2025



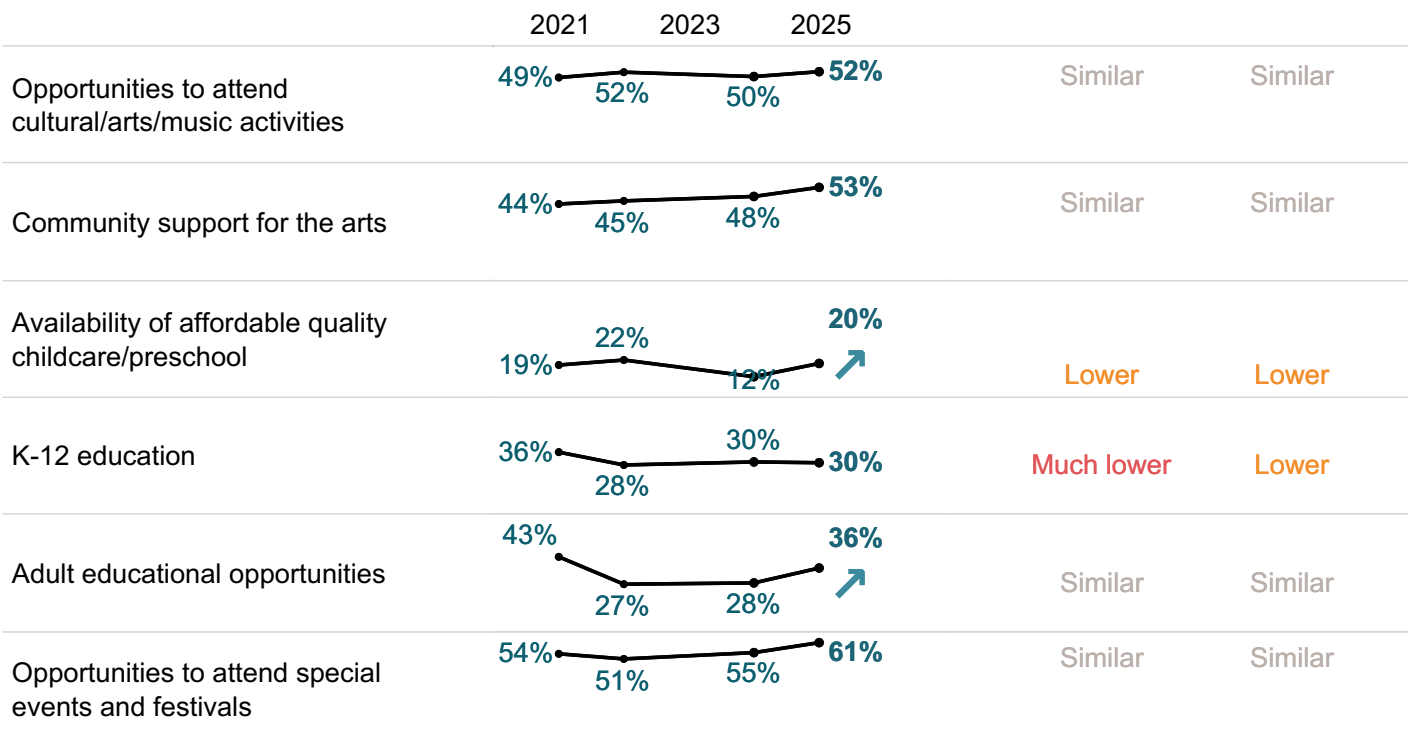
Please rate each of the following characteristics as they relate to Honolulu as a whole.

(% excellent or good)

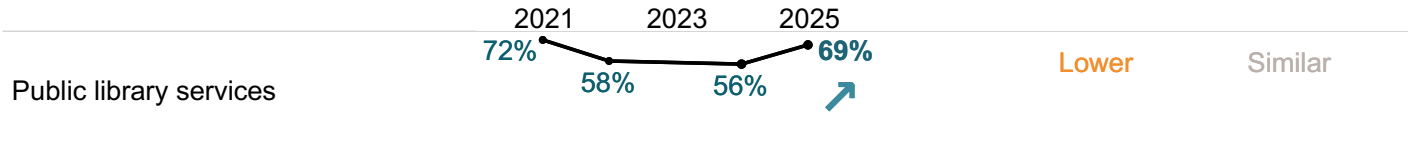


Please also rate each of the following in the Honolulu community.

(% excellent or good)



**Please rate the quality of each of the following services in Honolulu.**  
**(% excellent or good)**

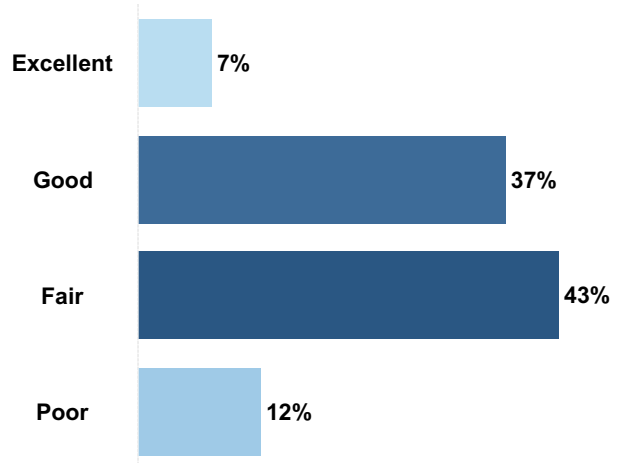


28. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.  
29. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can be found in the About section of the report. If no comparison is available, this is left blank.

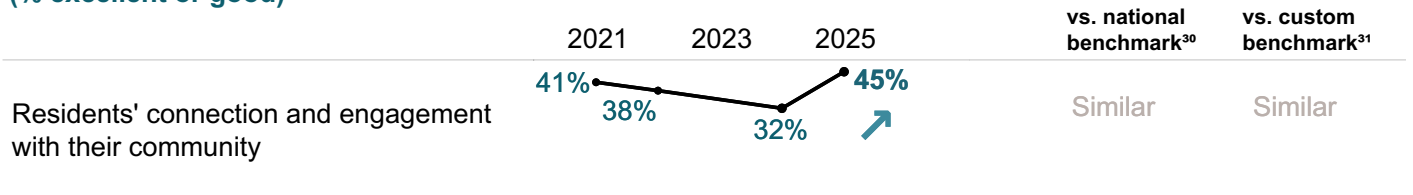
## Residents' connection and engagement with their community, 2025

### Community Connection

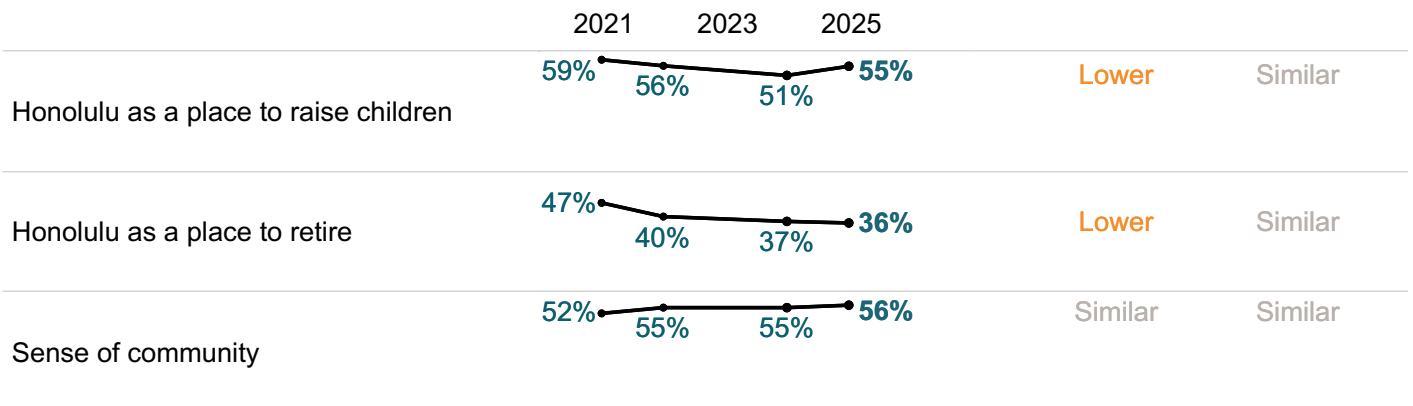
Community connection reflects residents' sense of belonging. When residents feel welcomed and encouraged to participate, they are more likely to feel engaged and connected to their community.



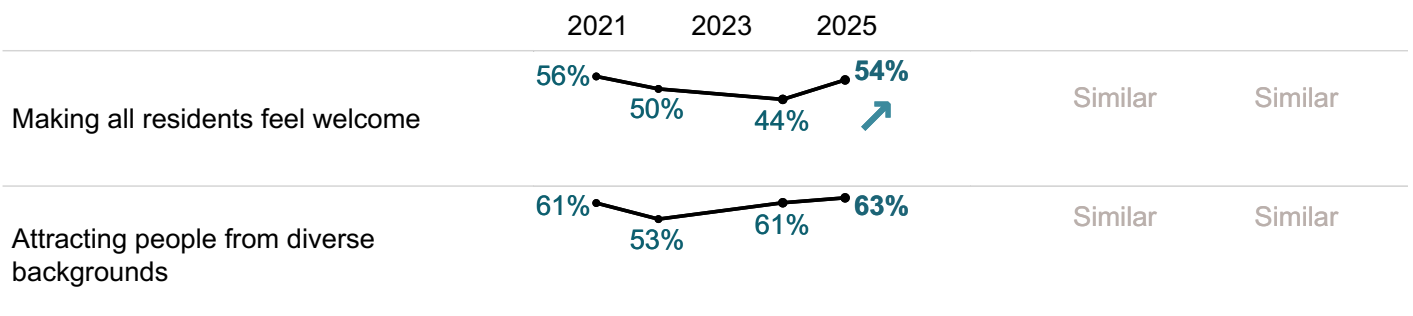
Please rate each of the following characteristics as they relate to Honolulu as a whole. (% excellent or good)

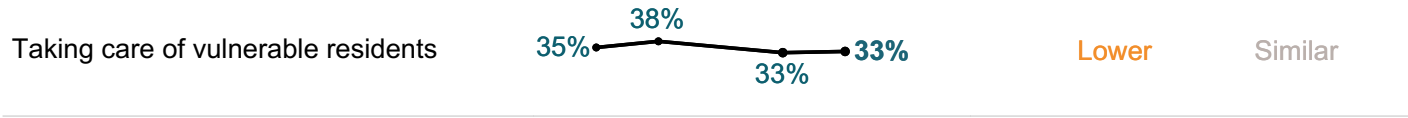
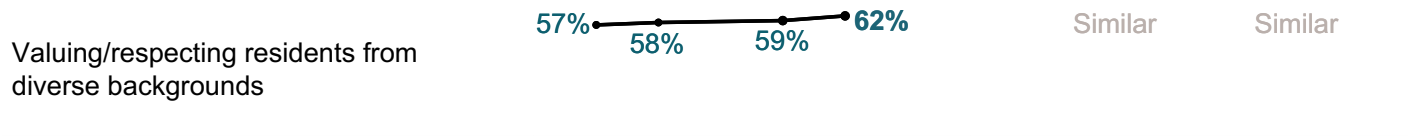


Please rate each of the following aspects of quality of life in Honolulu. (% excellent or good)

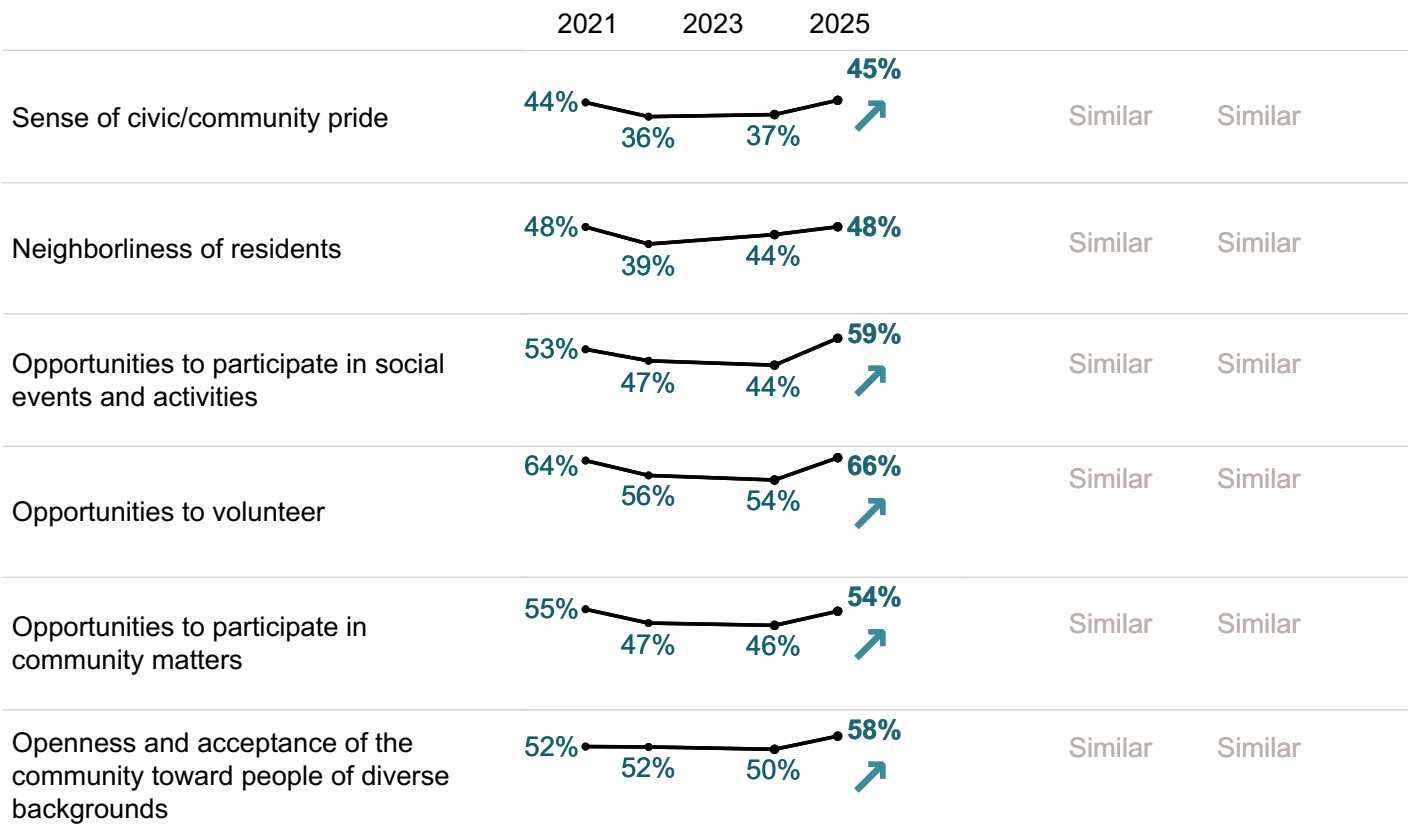


Please rate the job you feel the Honolulu community does at each of the following. (% excellent or good)

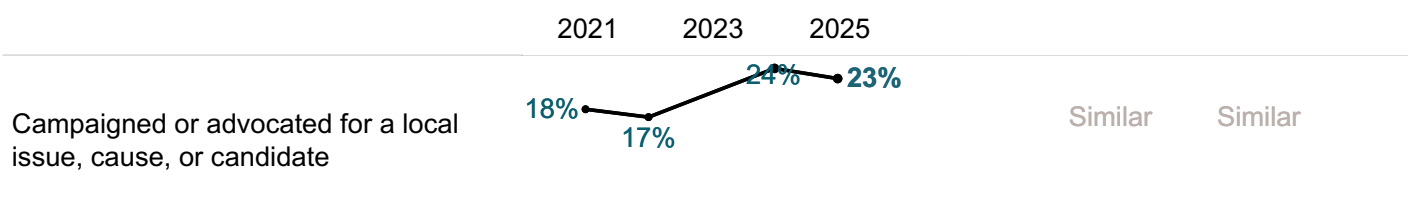




**Please also rate each of the following in the Honolulu community.  
(% excellent or good)**



**Please indicate whether or not you have done each of the following in the last 12 months.  
(% yes)**















































30. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

31. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can be found in the About section of the report. If no comparison is available, this is left blank.

## Custom Questions

Below are the complete set of responses to each custom question on the survey. By default, “don’t know” responses are excluded.

<b>Please rate how much you support or oppose the City and County of Honolulu focusing on each of the following in the coming two years.</b>	Prioritizing policies and investments that increase access to affordable housing and reduce overall costs for residents	Strongly support		75%
		Somewhat support		20%
		Somewhat oppose		2%
		Strongly oppose		3%
	Collaboratively working with non-profit homeless service providers to identify and engage the homeless on the street	Strongly support		61%
		Somewhat support		33%
		Somewhat oppose		3%
		Strongly oppose		3%
	Working with the State and private sector to provide street mental health services to the homeless	Strongly support		60%
		Somewhat support		29%
		Somewhat oppose		7%
		Strongly oppose		4%
	Providing shelter space and support services, including medical care, for our homeless to have a safe place to reside off the st..	Strongly support		58%
		Somewhat support		31%
		Somewhat oppose		7%
		Strongly oppose		4%
	Investing in infrastructure and programs that protect communities from sea level rise, coastal erosion, fl..	Strongly support		58%
		Somewhat support		31%
		Somewhat oppose		5%
		Strongly oppose		6%
	Filling the 465 vacancies in the Honolulu Police Department	Strongly support		55%
		Somewhat support		31%
		Somewhat oppose		7%
		Strongly oppose		7%

<b>Please rate how important, if at all, you think it is to extend the Skyline rail route to:</b>	Ala Moana Shopping Center	Essential		<b>46%</b>
		Very important		<b>21%</b>
		Somewhat important		<b>18%</b>
		Not at all important		<b>16%</b>
	University of Hawai'i at Manoa	Essential		<b>45%</b>
		Very important		<b>22%</b>
		Somewhat important		<b>20%</b>
		Not at all important		<b>13%</b>
<b>Please rate how much you agree or disagree with the following statements.</b>	The City and County of Honolulu requiring registration for all e-bikes, UTVs, electric scooters, other motorized vehicles	Strongly agree		<b>58%</b>
		Somewhat agree		<b>26%</b>
		Somewhat disagree		<b>8%</b>
		Strongly disagree		<b>8%</b>
	The City and County of Honolulu prioritizing roadway evacuation ahead of other priorities during natural disasters	Strongly agree		<b>47%</b>
		Somewhat agree		<b>45%</b>
		Somewhat disagree		<b>6%</b>
		Strongly disagree		<b>3%</b>
	The City and County of Honolulu limiting excess overtime of public servants, even if it means fewer services are available	Strongly agree		<b>29%</b>
		Somewhat agree		<b>40%</b>
		Somewhat disagree		<b>21%</b>
		Strongly disagree		<b>10%</b>

# **Honolulu, HI**

## **The National Community Survey**

Supplemental Report - Benchmarking & Trends  
2025

## National Benchmarks

This table contains the comparisons of Honolulu's results to those from communities nationwide. The first column shows Honolulu's rating compared to the benchmark: results are noted as "higher" or "lower" if the average rating given by Honolulu residents is at least 10 points above or below the benchmark, and "similar" if it is within 10 points. The second column shows Honolulu's "percent positive", which is the combination of the most positive response options (e.g., excellent/good). The third column shows Honolulu's ranking in comparison to other communities where a similar question was asked, and the fourth column shows the number of communities that asked that question. The fifth column shows the percentile for Honolulu's result (the percent of communities that had a lower rating).

			% positive	Rank	Number of communities	Percentile	
<b>Quality of Life</b>	<b>Please rate each of the following aspects of quality of life in Honolulu.</b>	Honolulu as a place to live	Lower	66%	317	373	12%
		The overall quality of life in Honolulu	Lower	57%	337	388	10%
	<b>Please indicate how likely or unlikely you are to do each of the following.</b>	Recommend living in Honolulu to someone who asks	Much lower	55%	326	337	2%
		Remain in Honolulu for the next five years	Similar	81%	219	340	35%
	<b>Please rate each of the following in the Honolulu community.</b>	Overall image or reputation of Honolulu	Lower	49%	297	367	16%
<b>Governance</b>	<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Contacted the City and County of Honolulu (in-person, phone, email, or web) for help or information	Similar	45%	206	343	40%
		Contacted Honolulu elected officials (in-person, phone, email, or web) to express your opinion	Similar	27%	22	326	93%
		Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	Similar	26%	61	328	81%
		Watched (online or on television) a local public meeting	Higher	38%	27	322	91%
	<b>Please rate the quality of each of the following services in Honolulu.</b>	Public information services	Lower	44%	323	342	5%
	Overall customer service by Honolulu employees (police, receptionists, planners, etc.)	Lower	51%	351	369	1%	

**Governance**

**Please rate the following categories of Honolulu government performance.**

The value of services for the taxes paid to Honolulu	Lower	24%	355	379	3%
The overall direction that Honolulu is taking	Lower	26%	337	355	3%
The job Honolulu government does at welcoming resident involvement	Lower	32%	317	346	8%
Overall confidence in Honolulu government	Lower	25%	317	329	3%
Generally acting in the best interest of the community	Lower	30%	318	332	4%
Being honest	Much lower	26%	319	323	1%
Being open and transparent to the public	Lower	28%	308	327	6%
Informing residents about issues facing the community	Lower	35%	280	325	14%
Treating all residents fairly	Lower	34%	307	331	7%
Treating residents with respect	Lower	39%	309	324	4%

**Overall, how would you rate the quality of the services provided by each of the following?**

The City and County of Honolulu	Lower	39%	344	366	3%
The Federal Government	Similar	29%	231	313	26%

**Economy**

**Please rate each of the following aspects of quality of life in Honolulu.**

Honolulu as a place to work	Similar	50%	279	372	22%
Honolulu as a place to visit	Higher	76%	89	342	73%

**Economy**

<p><b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b></p>	Overall economic health of Honolulu	Much lower	31%	317	338	5%	
	<p><b>Please rate each of the following in the Honolulu community.</b></p>	Overall quality of business and service establishments in Honolulu	Similar	61%	265	336	21%
		Variety of business and service establishments in Honolulu	Similar	59%	165	323	49%
		Vibrancy of downtown/commercial area	Similar	40%	237	321	26%
		Employment opportunities	Similar	34%	242	350	30%
		Shopping opportunities	Higher	66%	89	337	73%
		Cost of living in Honolulu	Much lower	5%	324	331	2%
<p><b>Please rate the quality of each of the following services in Honolulu.</b></p>	Economic development	Lower	26%	314	333	5%	
<p><b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b></p>	Overall economic health of Honolulu	Similar	92%	56	324	82%	
	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	20%	187	323	42%	

**Mobility**

<p><b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b></p>	Overall quality of the transportation system (auto, bicycle, foot, bus) in Honolulu	Similar	41%	233	332	29%	
	<p><b>Please also rate each of the following in the Honolulu community.</b></p>	Traffic flow on major streets	Much lower	12%	338	356	2%
		Ease of public parking	Much lower	13%	322	325	0%
	Ease of travel by car in Honolulu	Much lower	25%	339	346	1%	

**Mobility**

<p><b>Please also rate each of the following in the Honolulu community.</b></p>	Ease of travel by public transportation in Honolulu	Similar	40%	98	326	70%
	Ease of travel by bicycle in Honolulu	Lower	26%	302	345	11%
	Ease of walking in Honolulu	Similar	46%	261	347	23%
<p><b>Please indicate whether or not you have done each of the following in the last 12 months.</b></p>	Used bus, rail, subway, or other public transportation instead of driving	Much higher	43%	45	312	85%
	Carpooled with other adults or children instead of driving alone	Similar	55%	65	320	80%
	Walked or biked instead of driving	Similar	61%	140	323	56%
<p><b>Please rate the quality of each of the following services in Honolulu.</b></p>	Traffic enforcement	Much lower	26%	353	364	0%
	Traffic signal timing	Lower	29%	323	327	1%
	Street repair	Much lower	12%	365	372	1%
	Street cleaning	Much lower	31%	328	338	2%
	Street lighting	Lower	45%	298	353	12%
	Sidewalk maintenance	Much lower	24%	326	333	1%
	Bus or transit services	Higher	52%	78	319	75%
<p><b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b></p>	Overall quality of the transportation system (auto, bicycle, foot, bus) in Honolulu	Similar	81%	46	321	85%

<b>Community Design</b>	<b>Please rate each of the following aspects of quality of life in Honolulu.</b>	Your neighborhood as a place to live	Similar	73%	273	349	21%
	<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>	Overall design or layout of Honolulu's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Lower	34%	320	333	3%
	<b>Please also rate each of the following in the Honolulu community.</b>	Well-planned residential growth	Lower	21%	304	324	6%
		Well-planned commercial growth	Lower	19%	293	323	9%
		Well-designed neighborhoods	Lower	25%	318	322	0%
		Preservation of the historical or cultural character of the community	Lower	47%	290	319	9%
		Public places where people want to spend time	Lower	40%	268	326	18%
		Variety of housing options	Much lower	13%	318	338	5%
		Availability of affordable quality housing	Much lower	6%	344	354	2%
		Overall quality of new development in Honolulu	Lower	26%	319	339	5%
Overall appearance of Honolulu	Lower	39%	317	346	6%		
<b>Please rate the quality of each of the following services in Honolulu.</b>	Land use, planning, and zoning	Lower	17%	335	345	2%	
	Code enforcement (weeds, abandoned buildings, etc.)	Much lower	15%	338	357	2%	
<b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b>	Overall design or layout of Honolulu's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Similar	78%	133	324	59%	

<b>Utilities</b>	<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>	Overall quality of the utility infrastructure in Honolulu (water, sewer, storm water, electric/gas, broadband)	Much lower	32%	316	322	2%
	<b>Please rate the quality of each of the following services in Honolulu.</b>	Affordable high-speed internet access	Similar	42%	264	319	17%
		Garbage collection	Similar	69%	293	346	14%
		Drinking water	Similar	66%	220	345	35%
		Sewer services	Lower	58%	321	336	3%
		Storm water management (storm drainage, dams, levees, etc.)	Lower	46%	310	349	9%
		Power (electric and/or gas) utility	Lower	48%	298	304	2%
		Utility billing	Much lower	34%	312	322	2%
	<b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b>	Overall quality of the utility infrastructure in Honolulu (water, sewer, storm water, electric/gas, broadband)	Similar	91%	68	321	79%
	<b>Safety</b>	<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>	Overall feeling of safety in Honolulu	Much lower	46%	321	359
<b>Please rate how safe or unsafe you feel:</b>		In your neighborhood during the day	Similar	83%	308	345	9%
		In Honolulu's downtown/commercial area during the day	Much lower	59%	320	331	3%
		From property crime	Lower	49%	311	330	5%
		From violent crime	Much lower	53%	312	330	5%

<b>Safety</b>	<b>Please rate how safe or unsafe you feel:</b>	From fire, flood, or other natural disaster	Lower	62%	297	322	8%
	<b>Please rate the quality of each of the following services in Honolulu.</b>	Police/Sheriff services	Much lower	47%	359	385	3%
		Crime prevention	Much lower	31%	334	361	4%
		Animal control	Much lower	34%	329	341	1%
		Ambulance or emergency medical services	Lower	71%	321	351	6%
		Fire services	Lower	77%	340	365	4%
		Fire prevention and education	Similar	65%	301	336	9%
		Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	Similar	55%	271	337	18%
	<b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b>	Overall feeling of safety in Honolulu	Similar	91%	154	324	52%
	<b>Parks and Recreation</b>	<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>	Overall quality of parks and recreation opportunities	Lower	55%	307	328
<b>Please also rate each of the following in the Honolulu community.</b>		Availability of paths and walking trails	Lower	49%	291	348	15%
		Fitness opportunities (including exercise classes and paths or trails, etc.)	Similar	59%	248	327	24%
		Recreational opportunities	Similar	59%	230	343	32%
<b>Please rate the quality of each of the following services in Honolulu.</b>		City and County parks	Much lower	49%	346	353	2%

<b>Parks and Recreation</b>	<b>Please rate the quality of each of the following services in Honolulu.</b>	Recreation programs or classes	Lower	48%	274	337	18%
		Recreation centers or facilities	Lower	47%	282	329	14%
	<b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b>	Overall quality of parks and recreation opportunities	Similar	76%	270	322	16%
<b>Community Connection</b>	<b>Please rate each of the following aspects of quality of life in Honolulu.</b>	Honolulu as a place to raise children	Lower	55%	321	378	12%
		Honolulu as a place to retire	Lower	36%	342	371	5%
		Sense of community	Similar	56%	240	354	31%
	<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>	Residents' connection and engagement with their community	Similar	45%	228	325	29%
	<b>Please rate the job you feel the Honolulu community does at each of the following.</b>	Making all residents feel welcome	Similar	54%	281	325	13%
		Attracting people from diverse backgrounds	Similar	63%	134	323	58%
		Valuing/respecting residents from diverse backgrounds	Similar	62%	187	323	42%
		Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Lower	33%	277	320	13%
	<b>Please also rate each of the following in the Honolulu community.</b>	Sense of civic/community pride	Similar	45%	258	321	19%
Neighborliness of residents in Honolulu		Similar	48%	275	325	15%	
Opportunities to participate in social events and activities		Similar	59%	210	333	36%	

<b>Community Connection</b>	<b>Please also rate each of the following in the Honolulu community.</b>	Opportunities to volunteer	Similar	66%	167	333	49%
		Opportunities to participate in community matters	Similar	54%	220	329	33%
		Openness and acceptance of the community toward people of diverse backgrounds	Similar	58%	180	344	47%
	<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Volunteered your time to some group/activity in Honolulu	Higher	48%	45	330	86%
		Campaigned or advocated for a local issue, cause, or candidate	Similar	23%	72	320	77%
	<b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b>	Residents' connection and engagement with their community	Similar	69%	127	324	60%
<b>Education, Arts, and Culture</b>	<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>	Overall opportunities for education, culture, and the arts	Similar	52%	246	336	27%
	<b>Please also rate each of the following in the Honolulu community.</b>	Opportunities to attend cultural/arts/music activities	Similar	52%	187	346	45%
		Community support for the arts	Similar	53%	204	320	36%
		Availability of affordable quality childcare/preschool	Lower	20%	314	334	6%
		K-12 education	Much lower	30%	329	342	3%
		Adult educational opportunities	Similar	36%	262	329	20%
		Opportunities to attend special events and festivals	Similar	61%	229	329	30%
		<b>Please rate the quality of each of the following services in Honolulu.</b>	Public library services	Lower	69%	315	346

<b>Education, Arts, and Culture</b>	<b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b>	Overall opportunities for education, culture, and the arts	Similar	73%	97	324	70%
<b>Health and Wellness</b>	<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>	Overall health and wellness opportunities in Honolulu	Similar	60%	246	334	26%
	<b>Please also rate each of the following in the Honolulu community.</b>	Availability of affordable quality food	Much lower	22%	319	323	1%
		Availability of affordable quality health care	Lower	29%	308	333	7%
		Availability of preventive health services	Lower	36%	284	320	11%
		Availability of affordable quality mental health care	Similar	26%	260	324	20%
	<b>Please rate the quality of each of the following services in Honolulu.</b>	Health services	Lower	46%	273	317	13%
	<b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b>	Overall health and wellness opportunities in Honolulu	Similar	75%	94	324	71%
Please rate your overall health.		Similar	60%	266	320	17%	
<b>Natural Environment</b>	<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>	Overall quality of natural environment in Honolulu	Lower	59%	290	342	15%
	<b>Please also rate each of the following in the Honolulu community.</b>	Cleanliness of Honolulu	Much lower	27%	336	343	2%
		Water resources (beaches, lakes, ponds, riverways, etc.)	Similar	51%	190	304	37%
		Air quality	Similar	72%	207	334	38%
	<b>Please rate the quality of each of the following services in Honolulu.</b>	Preservation of natural areas (open space, farmlands, and greenbelts)	Lower	47%	290	328	11%

<b>Natural Environment</b>	<b>Please rate the quality of each of the following services in Honolulu.</b>	Honolulu open space	Lower	37%	313	321	2%
		Recycling	Lower	41%	319	352	8%
		Yard waste pick-up	Similar	63%	207	317	34%
	<b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b>	Overall quality of natural environment in Honolulu	Similar	83%	114	324	65%

## Custom Benchmarks

This table contains the comparisons of Honolulu's results to those from those communities with over 300,000 residents. The first column shows Honolulu's rating compared to the benchmark: results are noted as "higher" or "lower" if the average rating given by Honolulu residents is at least 10 points above or below the benchmark, and "similar" if it is within 10 points. The second column shows Honolulu's "percent positive", which is the combination of the most positive response options (e.g., excellent/good). The third column shows Honolulu's ranking in comparison to other communities where a similar question was asked, and the fourth column shows the number of communities that asked that question. The fifth column shows the percentile for Honolulu's result (the percent of communities that had a lower rating).

			% positive	Rank	Number of communities	Percentile	
<b>Quality of Life</b>	<b>Please rate each of the following aspects of quality of life in Honolulu.</b>	Honolulu as a place to live	Similar	66%	12	19	31%
		The overall quality of life in Honolulu	Similar	57%	11	19	37%
	<b>Please indicate how likely or unlikely you are to do each of the following.</b>	Recommend living in Honolulu to someone who asks	Lower	55%	11	14	16%
		Remain in Honolulu for the next five years	Similar	81%	7	14	53%
<b>Please rate each of the following in the Honolulu community.</b>	Overall image or reputation of Honolulu	Similar	49%	10	16	35%	
<b>Governance</b>	<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Contacted the City and County of Honolulu (in-person, phone, email, or web) for help or information	Similar	45%	8	14	50%
		Contacted Honolulu elected officials (in-person, phone, email, or web) to express your opinion	Similar	27%	2	12	91%
		Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	Similar	26%	3	12	83%
		Watched (online or on television) a local public meeting	Similar	38%	4	12	75%
	<b>Please rate the quality of each of the following services in Honolulu.</b>	Public information services	Similar	44%	12	13	15%
		Overall customer service by Honolulu employees (police, receptionists, planners, etc.)	Lower	51%	12	16	21%
	<b>Please rate the following categories of Honolulu government performance.</b>	The value of services for the taxes paid to Honolulu	Similar	24%	13	19	29%
		The overall direction that Honolulu is taking	Similar	26%	13	15	14%

<b>Governance</b>	<b>Please rate the following categories of Honolulu government performance.</b>	The job Honolulu government does at welcoming resident involvement	Similar	32%	9	12	33%	
		Overall confidence in Honolulu government	Similar	25%	10	12	25%	
		Generally acting in the best interest of the community	Similar	30%	11	13	23%	
		Being honest	Similar	26%	11	12	16%	
		Being open and transparent to the public	Similar	28%	9	12	33%	
		Informing residents about issues facing the community	Similar	35%	7	12	50%	
		Treating all residents fairly	Similar	34%	7	12	50%	
		Treating residents with respect	Similar	39%	8	12	41%	
		<b>Overall, how would you rate the quality of the services provided by each of the following?</b>	The City and County of Honolulu	Similar	39%	13	19	25%
			The Federal Government	Similar	29%	10	13	25%
<b>Economy</b>	<b>Please rate each of the following aspects of quality of life in Honolulu.</b>	Honolulu as a place to work	Lower	50%	13	18	20%	
		Honolulu as a place to visit	Higher	76%	4	13	75%	
	<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>	Overall economic health of Honolulu	Lower	31%	11	12	9%	
		<b>Please rate each of the following in the Honolulu community.</b>	Overall quality of business and service establishments in Honolulu	Similar	61%	10	11	18%
	Variety of business and service establishments in Honolulu		Similar	59%	9	11	27%	
	Vibrancy of downtown/commercial area		Similar	40%	9	11	27%	
	Employment opportunities		Lower	34%	11	14	16%	

<b>Economy</b>	<b>Please rate each of the following in the Honolulu community.</b>	Shopping opportunities	Similar	66%	6	11	54%
		Cost of living in Honolulu	Much lower	5%	11	11	9%
	<b>Please rate the quality of each of the following services in Honolulu.</b>	Economic development	Lower	26%	14	15	7%
		Overall economic health of Honolulu	Similar	92%	3	11	81%
	<b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b>	What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Similar	20%	9	11	27%
<b>Mobility</b>	<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>	Overall quality of the transportation system (auto, bicycle, foot, bus) in Honolulu	Similar	41%	5	11	63%
	<b>Please also rate each of the following in the Honolulu community.</b>	Traffic flow on major streets	Lower	12%	11	15	23%
		Ease of public parking	Much lower	13%	11	11	9%
		Ease of travel by car in Honolulu	Lower	25%	12	13	8%
		Ease of travel by public transportation in Honolulu	Higher	40%	4	13	76%
		Ease of travel by bicycle in Honolulu	Similar	26%	11	14	23%
		Ease of walking in Honolulu	Similar	46%	4	13	75%
	<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Used bus, rail, subway, or other public transportation instead of driving	Higher	43%	4	11	72%
		Carpooled with other adults or children instead of driving alone	Similar	55%	4	11	72%
		Walked or biked instead of driving	Similar	61%	5	11	63%
	<b>Please rate the quality of each of the following services in Honolulu.</b>	Traffic enforcement	Lower	26%	12	15	15%
Traffic signal timing		Similar	29%	12	13	8%	

<b>Mobility</b>	<b>Please rate the quality of each of the following services in Honolulu.</b>	Street repair	Lower	12%	17	17	5%
		Street cleaning	Similar	31%	11	12	16%
		Street lighting	Similar	45%	8	15	46%
		Sidewalk maintenance	Lower	24%	11	12	16%
		Bus or transit services	Higher	52%	2	14	92%
		<b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b>	Overall quality of the transportation system (auto, bicycle, foot, bus) in Honolulu	Similar	81%	5	11
	<b>Community Design</b>	<b>Please rate each of the following aspects of quality of life in Honolulu.</b>	Your neighborhood as a place to live	Similar	73%	6	16
<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>		Overall design or layout of Honolulu's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Similar	34%	10	11	18%
<b>Please also rate each of the following in the Honolulu community.</b>		Well-planned residential growth	Similar	21%	10	11	18%
		Well-planned commercial growth	Similar	19%	11	11	9%
		Well-designed neighborhoods	Lower	25%	11	12	9%
		Preservation of the historical or cultural character of the community	Similar	47%	10	11	18%
		Public places where people want to spend time	Similar	40%	9	11	27%
		Variety of housing options	Lower	13%	11	12	9%
		Availability of affordable quality housing	Much lower	6%	15	17	6%
		Overall quality of new development in Honolulu	Similar	26%	10	11	18%
Overall appearance of Honolulu	Lower	39%	9	12	27%		

<b>Community Design</b>	<b>Please rate the quality of each of the following services in Honolulu.</b>	Land use, planning, and zoning	Lower	17%	13	15	14%
		Code enforcement (weeds, abandoned buildings, etc.)	Lower	15%	11	14	16%
	<b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b>	Overall design or layout of Honolulu's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	Similar	78%	5	11	63%
<b>Utilities</b>	<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>	Overall quality of the utility infrastructure in Honolulu (water, sewer, storm water, electric/gas, broadband)	Lower	32%	11	11	9%
		<b>Please rate the quality of each of the following services in Honolulu.</b>	Affordable high-speed internet access	Similar	42%	8	10
	Garbage collection	Similar	69%	6	17	66%	
	Drinking water	Similar	66%	6	13	61%	
	Sewer services	Similar	58%	11	12	16%	
	Storm water management (storm drainage, dams, levees, etc.)	Similar	46%	10	15	35%	
	Power (electric and/or gas) utility	Lower	48%	9	9	11%	
	Utility billing	Lower	34%	10	11	18%	
	<b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b>	Overall quality of the utility infrastructure in Honolulu (water, sewer, storm water, electric/gas, broadband)	Similar	91%	3	11	81%
<b>Safety</b>	<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>	Overall feeling of safety in Honolulu	Similar	46%	7	14	53%
		<b>Please rate how safe or unsafe you feel:</b>	In your neighborhood during the day	Similar	83%	9	13
	In Honolulu's downtown/commercial area during the day	Similar	59%	9	12	33%	
	From property crime	Similar	49%	9	14	38%	
	From violent crime	Similar	53%	9	14	38%	

<b>Safety</b>	<b>Please rate how safe or unsafe you feel:</b>	From fire, flood, or other natural disaster	Similar	62%	10	11	18%
	<b>Please rate the quality of each of the following services in Honolulu.</b>	Police/Sheriff services	Similar	47%	12	21	35%
		Crime prevention	Similar	31%	8	15	46%
		Animal control	Lower	34%	11	14	9%
		Ambulance or emergency medical services	Similar	71%	11	18	37%
		Fire services	Similar	77%	13	21	29%
		Fire prevention and education	Similar	65%	7	13	50%
		Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	Similar	55%	7	12	45%
	<b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b>	Overall feeling of safety in Honolulu	Similar	91%	7	11	45%
	<b>Natural Environment</b>	<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>	Overall quality of natural environment in Honolulu	Similar	59%	7	12
<b>Please also rate each of the following in the Honolulu community.</b>		Cleanliness of Honolulu	Lower	27%	10	14	30%
		Water resources (beaches, lakes, ponds, riverways, etc.)	Similar	51%	6	11	54%
		Air quality	Higher	72%	3	14	85%
<b>Please rate the quality of each of the following services in Honolulu.</b>		Preservation of natural areas (open space, farmlands, and greenbelts)	Similar	47%	10	11	18%
		Honolulu open space	Lower	37%	9	10	20%
		Recycling	Lower	41%	13	17	20%
	Yard waste pick-up	Similar	63%	4	11	70%	

<b>Natural Environment</b>	<b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b>	Overall quality of natural environment in Honolulu	Similar	83%	4	11	72%
<b>Parks and Recreation</b>	<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>	Overall quality of parks and recreation opportunities	Lower	55%	10	12	25%
	<b>Please also rate each of the following in the Honolulu community.</b>	Availability of paths and walking trails	Similar	49%	9	13	38%
		Fitness opportunities (including exercise classes and paths or trails, etc.)	Similar	59%	7	11	45%
		Recreational opportunities	Similar	59%	7	12	50%
	<b>Please rate the quality of each of the following services in Honolulu.</b>	City and County parks	Lower	49%	17	18	11%
		Recreation programs or classes	Similar	48%	8	14	46%
		Recreation centers or facilities	Similar	47%	10	12	25%
	<b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b>	Overall quality of parks and recreation opportunities	Similar	76%	8	11	36%
	<b>Health and Wellness</b>	<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>	Overall health and wellness opportunities in Honolulu	Similar	60%	7	11
<b>Please also rate each of the following in the Honolulu community.</b>		Availability of affordable quality food	Much lower	22%	12	12	8%
		Availability of affordable quality health care	Lower	29%	14	14	7%
		Availability of preventive health services	Lower	36%	11	11	9%
		Availability of affordable quality mental health care	Similar	26%	9	11	27%
<b>Please rate the quality of each of the following services in Honolulu.</b>		Health services	Similar	46%	10	13	25%
<b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b>		Overall health and wellness opportunities in Honolulu	Similar	75%	3	11	81%
	Please rate your overall health.	Similar	60%	9	11	27%	

<b>Education, Arts, and Culture</b>	<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>	Overall opportunities for education, culture, and the arts	Similar	52%	8	11	36%
	<b>Please also rate each of the following in the Honolulu community.</b>	Opportunities to attend cultural/arts/music activities	Similar	52%	8	16	53%
		Community support for the arts	Similar	53%	6	11	54%
		Availability of affordable quality childcare/preschool	Lower	20%	12	13	15%
		K-12 education	Lower	30%	15	16	12%
		Adult educational opportunities	Similar	36%	9	11	27%
		Opportunities to attend special events and festivals	Similar	61%	5	11	63%
	<b>Please rate the quality of each of the following services in Honolulu.</b>	Public library services	Similar	69%	15	18	22%
	<b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b>	Overall opportunities for education, culture, and the arts	Similar	73%	1	11	####
	<b>Community Connection</b>	<b>Please rate each of the following aspects of quality of life in Honolulu.</b>	Honolulu as a place to raise children	Similar	55%	11	20
Honolulu as a place to retire			Similar	36%	11	18	28%
Sense of community			Similar	56%	5	16	71%
<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>		Residents' connection and engagement with their community	Similar	45%	4	11	72%
<b>Please rate the job you feel the Honolulu community does at each of the following.</b>		Making all residents feel welcome	Similar	54%	7	11	45%
		Attracting people from diverse backgrounds	Similar	63%	5	11	63%
		Valuing/respecting residents from diverse backgrounds	Similar	62%	4	11	72%
		Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	Similar	33%	7	11	45%

**Community Connection**

<p><b>Please also rate each of the following in the Honolulu community.</b></p>	Sense of civic/community pride	Similar	45%	6	11	54%
	Neighborliness of residents in Honolulu	Similar	48%	5	12	63%
	Opportunities to participate in social events and activities	Similar	59%	5	11	63%
	Opportunities to volunteer	Similar	66%	6	12	54%
	Opportunities to participate in community matters	Similar	54%	4	11	72%
	Openness and acceptance of the community toward people of diverse backgrounds	Similar	58%	5	14	69%
<p><b>Please indicate whether or not you have done each of the following in the last 12 months.</b></p>	Volunteered your time to some group/activity in Honolulu	Similar	48%	4	12	75%
	Campaigned or advocated for a local issue, cause, or candidate	Similar	23%	5	12	66%
<p><b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b></p>	Residents' connection and engagement with their community	Similar	69%	1	11	####

**Full Trends**

This table contains the trends over time for the City and County of Honolulu. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2024 and 2025 surveys is greater than 6.6 percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

			2006	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2024	2025	
<b>Quality of Life</b>	<b>Please rate each of the following aspects of quality of life in Honolulu.</b>	Honolulu as a place to live	77%	84%	80%	81%	76%	77%	67%	73%	63%	68%	65%	69%	68%	65%	64%	66%	
		The overall quality of life	77%	75%	70%	74%	71%	68%	62%	64%	64%	59%	54%	64%	63%	58%	59%	57%	
	<b>Please indicate how likely or unlikely you are to do each of the following.</b>	Recommend living in Honolulu to someone who asks		81%	73%	77%	68%	66%	58%	64%	62%	52%	55%	53%	54%	58%	51%	55%	
		Remain in Honolulu for the next five years		88%	80%	85%	77%	81%	78%	79%	78%	77%	74%	75%	73%	74%	84%	81%	
<b>Please rate each of the following in the Honolulu community.</b>	Overall image or reputation		65%	66%	65%	59%	62%	49%	58%	53%	49%	44%	45%	53%	41%	45%	49%		
<b>Governance</b>	<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>	Contacted the City and County of Honolulu for help or information	47%	40%	44%	43%	37%	38%	37%	41%	41%	42%	43%	38%	44%	43%	45%		
		Contacted Honolulu elected officials to express your opinion				25%	21%	24%	22%	20%	27%	17%	20%	22%	25%	21%	27%		
		Attended a local public meeting (of local elected officials like City and County Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)		25%	21%	24%	19%	18%	18%	16%	11%	21%	13%	18%	16%	19%	19%	26% H	
		Watched a local public meeting		59%	47%	56%	43%	44%	39%	38%	37%	45%	30%	41%	37%	38%	43%	38%	
	<b>Please rate the quality of each of the following services in Honolulu.</b>	Public information services	62%	41%	47%	42%	40%	48%	36%	42%	37%	44%	36%	45%	45%	35%	36%	44% H	
		Overall customer service by Honolulu employees	67%	65%	60%	63%	37%	43%	35%	42%	39%	40%	31%	49%	44%	36%	43%	51% H	
	<b>Please rate the following categories of Honolulu government performance.</b>	The value of services for the taxes paid to Honolulu	68%	33%	35%	33%	24%	29%	17%	25%	22%	26%	16%	26%	24%	24%	17%	24%	
		The overall direction that Honolulu is taking	76%	29%	32%	30%	25%	35%	21%	26%	26%	23%	14%	19%	21%	25%	21%	26%	
		The job Honolulu government does at welcoming resident involvement	81%	33%	37%	35%	30%	31%	24%	32%	25%	25%	20%	26%	25%	27%	20%	32% H	
		Overall confidence in Honolulu government					23%	30%	22%	29%	24%	25%	17%	18%	22%	24%	19%	25%	
		Generally acting in the best interest of the community					25%	29%	23%	34%	25%	28%	17%	26%	26%	29%	23%	30% H	
		Being honest					24%	30%	21%	23%	22%	25%	19%	21%	23%	24%	19%	26% H	
		Being open and transparent to the public													19%	20%	19%	18%	28% H
		Informing residents about issues facing the community													27%	27%	22%	24%	35% H
		Treating all residents fairly					22%	34%	23%	29%	25%	27%	21%	29%	29%	25%	26%	34% H	
		Treating residents with respect													34%	35%	32%	31%	39% H
		<b>Overall, how would you rate the quality of the services provided by each of the following?</b>	The City and County of Honolulu	71%	45%	53%	53%	40%	46%	36%	41%	40%	39%	30%	33%	36%	32%	35%	39%
			The Federal Government		48%	48%	54%	36%	47%	38%	45%	37%	40%	30%	37%	37%	33%	35%	29%
	<b>Economy</b>	<b>Please rate each of the following aspects of quality of life in Honolulu.</b>	Honolulu as a place to work		53%	53%	57%	51%	49%	39%	46%	49%	46%	41%	48%	49%	45%	47%	50%
			Honolulu as a place to visit					84%	85%	81%	85%	80%	75%	78%	87%	83%	75%	73%	76%

		2006	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2024	2025		
Economy	<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>	Overall economic health				32%	33%	30%	33%	27%	37%	20%	18%	25%	27%	21%	31% H		
	<b>Please rate each of the following in the Honolulu community.</b>	Overall quality of business and service establishments	43%	51%	57%	42%	45%	33%	43%	40%	37%	33%	58%	56%	51%	53%	61% H		
		Variety of business and service establishments											54%	58%	44%	53%	59%		
		Vibrancy of downtown/commercial area				32%	34%	32%	39%	26%	31%	29%	35%	48%	35%	35%	40%		
		Employment opportunities	22%	26%	34%	24%	28%	22%	32%	34%	33%	23%	22%	36%	29%	34%	34%		
		Shopping opportunities	70%	72%	74%	64%	73%	67%	74%	72%	69%	66%	63%	69%	66%	62%	66%		
		Cost of living				6%	7%	3%	8%	5%	3%	3%	3%	9%	4%	4%	5%		
		<b>Please rate the quality of each of the following services in Honolulu.</b>	Economic development	49%	24%	27%	30%	22%	34%	24%	25%	26%	30%	19%	23%	26%	23%	19%	26%
	<b>Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.</b>	Overall economic health					91%	88%	92%	91%	90%		96%	90%	93%	90%	92%		
		What impact, if any, do you think the economy will have on your family income in the next 6 months?	20%	16%	19%	25%	27%	24%	17%	19%	21%	23%	14%	26%	21%	24%	20%		
	Mobility	<b>Please rate each of the following characteristics as they relate to Honolulu as a whole.</b>	Overall quality of the transportation system											37%	43%	33%	34%	41% H	
		<b>Please also rate each of the following in the Honolulu community.</b>	Traffic flow on major streets	13%	10%	12%	11%	10%	13%	8%	12%	12%	12%	13%	16%	17%	11%	13%	12%
			Ease of public parking					7%	11%	9%	12%	9%	8%	11%	7%	13%	11%	10%	13%
Ease of travel by car			25%	23%	20%	15%	18%	17%	17%	18%	21%	24%	31%	35%	20%	23%	25%		
Ease of travel by public transportation						42%	38%	33%	32%	33%	33%	28%	41%	46%	39%	35%	40%		
Ease of travel by bicycle			22%	21%	21%	18%	20%	20%	28%	24%	28%	16%	27%	39%	21%	19%	26% H		
Ease of walking			47%	51%	52%	45%	52%	39%	50%	47%	46%	37%	50%	50%	45%	42%	46%		
<b>Please indicate whether or not you have done each of the following in the last 12 months.</b>			Used public transportation instead of driving				42%	42%	39%	40%	39%	35%	28%	30%	35%	28%	37%	43%	
		Carpooled with other adults or children instead of driving alone				52%	52%	52%	51%	49%	54%	52%	47%	54%	52%	56%	55%		
		Walked or biked instead of driving				57%	56%	62%	61%	58%	61%	60%	57%	57%	60%	61%	61%		
<b>Please rate the quality of each of the following services in Honolulu.</b>		Traffic enforcement	52%	40%	42%	35%	33%	34%	34%	30%	33%	31%	26%	31%	37%	26%	22%	26%	
		Traffic signal timing	46%	37%	35%	30%	25%	33%	31%	34%	29%	27%	22%	34%	31%	30%	21%	29% H	
		Street repair	27%	13%	13%	17%	11%	18%	11%	15%	10%	12%	9%	10%	13%	8%	11%	12%	
	Street cleaning	27%	30%	27%	20%	29%	22%	24%	19%	23%	23%	29%	25%	23%	22%	31% H			
	Street lighting	76%	41%	46%	40%	37%	39%	39%	38%	39%	32%	37%	42%	42%	36%	38%	45%		
	Sidewalk maintenance	53%	28%	26%	26%	20%	26%	24%	24%	25%	19%	20%	39%	27%	21%	21%	24%		
	Bus or transit services	77%	67%	68%	58%	62%	61%	61%	63%	61%	62%	58%	39%	58%	55%	52%	52%		

			2006	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2024	2025		
<b>Mobility</b>	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall quality of the transportation system												83%	84%	81%	80%	81%		
<b>Community Design</b>	Please rate each of the following aspects of quality of life in Honolulu.	Your neighborhood as a place to live	82%	78%	70%	76%	74%	80%	71%	75%	72%	71%	73%	75%	81%	74%	77%	73%		
		Overall design or layout of residential and commercial areas					34%	37%	27%	32%	29%	31%	27%	30%	44%	34%	27%	34%	H	
	Please also rate each of the following in the Honolulu community.	Well-planned residential growth													17%	22%	16%	15%	21%	
		Well-planned commercial growth													17%	21%	15%	11%	19%	H
		Well-designed neighborhoods													24%	26%	22%	20%	25%	
		Preservation of the historical or cultural character of the community													40%	46%	48%	35%	47%	H
		Public places where people want to spend time					44%	48%	35%	40%	34%	33%	33%	33%	43%	46%	40%	34%	40%	
		Variety of housing options		24%	25%	24%	19%	20%	13%	15%	11%	14%	10%	16%	15%	13%	9%	13%		
		Availability of affordable quality housing		6%	9%	9%	9%	8%	9%	8%	5%	8%	5%	4%	6%	6%	3%	6%		
		Overall quality of new development		39%	39%	40%	29%	37%	38%	40%	35%	34%	33%	24%	24%	20%	21%	26%		
		Overall appearance		52%	53%	54%	50%	46%	42%	47%	36%	36%	33%	33%	35%	35%	33%	39%		
	Please rate the quality of each of the following services in Honolulu.	Land use, planning and zoning		36%	21%	29%	24%	16%	16%	19%	20%	19%	15%	19%	16%	22%	12%	16%	17%	
		Code enforcement		49%	22%	28%	19%	18%	20%	14%	23%	19%	13%	13%	17%	17%	12%	10%	15%	
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall design or layout of residential and commercial areas						80%	80%	78%	82%	83%		74%	78%	85%	74%	78%		
Overall quality of the utility infrastructure														33%	40%	31%	23%	32%	H	
<b>Utilities</b>	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Affordable high-speed internet access												49%	38%	31%	31%	42%	H	
		Garbage collection	83%	73%	76%	73%	72%	72%	72%	70%	68%	69%	66%	73%	70%	63%	68%	69%		
	Please rate the quality of each of the following services in Honolulu.	Drinking water	84%	75%	74%	72%	74%	75%	67%	74%	69%	75%	68%	69%	63%	61%	62%	66%		
		Sewer services	48%	57%	59%	59%	57%	58%	50%	54%	56%	57%	54%	61%	63%	54%	54%	58%		
		Storm water management	46%	51%	50%	47%	45%	53%	36%	46%	40%	39%	36%	54%	45%	44%	41%	46%		
		Power (electric and/or gas) utility					50%	51%	47%	55%	59%	60%	53%	53%	61%	48%	44%	48%		
		Utility billing					37%	39%	36%	39%	45%	46%	38%	43%	48%	33%	31%	34%		
		Overall quality of the utility infrastructure													90%	92%	90%	93%	91%	
<b>Safety</b>	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall feeling of safety				64%	66%	63%	61%	60%	52%	46%	45%	46%	40%	44%	46%			
		In your neighborhood during the day		89%	87%	92%	93%	88%	85%	93%	89%	87%	83%	88%	83%	77%	83%	83%		
	Please rate how safe or unsafe you feel:	In Honolulu's downtown/commercial area during the day		71%	66%	68%	71%	66%	65%	67%	60%	59%	53%	57%	56%	46%	56%	59%		

		2006	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2024	2025	
Safety	Please rate how safe or unsafe you feel:	From property crime		33%	35%	35%								42%	40%	40%	38%	49% H
		From violent crime		55%	52%	55%								55%	50%	46%	46%	53% H
		From fire, flood, or other natural disaster												67%	61%	70%	59%	62%
	Please rate the quality of each of the following services in Honolulu.	Police/Sheriff services	74%	64%	63%	64%	53%	52%	56%	51%	58%	58%	51%	45%	47%	43%	44%	47%
		Crime prevention	50%	44%	42%	42%	37%	42%	35%	34%	34%	39%	27%	36%	25%	28%	26%	31%
		Animal control		40%	37%	39%	28%	33%	28%	28%	30%	31%	25%	48%	41%	32%	30%	34%
		Ambulance or emergency medical services	84%	90%	86%	86%	85%	85%	77%	81%	80%	88%	80%	73%	75%	60%	69%	71%
		Fire services	92%	91%	89%	89%	85%	86%	85%	84%	84%	88%	82%	73%	79%	69%	80%	77%
		Fire prevention and education	74%	67%	70%	72%	68%	66%	59%	60%	51%	63%	60%	63%	61%	62%	56%	65% H
		Emergency preparedness		57%	67%	60%	58%	73%	64%	64%	48%	51%	43%	54%	60%	56%	46%	55% H
Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall feeling of safety						88%	90%	92%	94%	95%		93%	88%	94%	91%	91%	
Parks and Recreation	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall quality of parks and recreation opportunities											57%	56%	54%	49%	55%	
		Availability of paths and walking trails		31%	37%	36%	37%	42%	33%	39%	36%	37%	32%	61%	58%	52%	50%	49%
	Please also rate each of the following in the Honolulu community.	Fitness opportunities					45%	53%	48%	53%	51%	51%	42%	63%	63%	60%	59%	59%
		Recreational opportunities		71%	69%	73%	57%	60%	57%	58%	55%	57%	54%	66%	66%	62%	64%	59%
		City and County parks	70%	54%	60%	52%	49%	54%	44%	50%	42%	42%	40%	48%	52%	44%	45%	49%
	Please rate the quality of each of the following services in Honolulu.	Recreation programs or classes	70%	54%	56%	56%	44%	52%	47%	47%	45%	44%	44%	42%	49%	37%	41%	48% H
		Recreation centers or facilities		45%	52%	50%	40%	46%	40%	41%	39%	34%	35%	45%	48%	38%	35%	47% H
Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall quality of parks and recreation opportunities												79%	78%	78%	71%	76%	
Community Connection	Please rate each of the following aspects of quality of life in Honolulu.	Honolulu as a place to raise children	71%	66%	60%	63%	63%	58%	58%	58%	59%	52%	53%	62%	59%	56%	51%	55%
		Honolulu as a place to retire	68%	63%	53%	63%	52%	52%	46%	47%	39%	39%	39%	42%	47%	40%	37%	36%
		Sense of community		54%	50%	61%	51%	52%	47%	46%	51%	51%	43%	59%	52%	55%	55%	56%
	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Residents' connection and engagement with their community												45%	41%	38%	32%	45% H
		Please rate the job you feel the Honolulu community does at each of the following.	Making all residents feel welcome												52%	56%	50%	44%
	Attracting people from diverse backgrounds													62%	61%	53%	61%	63%
	Valuing/respecting residents from diverse backgrounds													58%	57%	58%	59%	62%
Taking care of vulnerable residents													37%	35%	38%	33%	33%	

		2006	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2024	2025	
Community Connection	Please also rate each of the following in the Honolulu community.	Sense of civic/community pride											38%	44%	36%	37%	45% H	
		Neighborhoodness of residents				53%	52%	49%	48%	52%	48%	49%	47%	48%	39%	44%	44%	48%
		Opportunities to participate in social events and activities		59%	60%	65%	50%	58%	51%	55%	51%	52%	50%	50%	53%	47%	44%	59% H
		Opportunities to volunteer		73%	70%	75%	66%	66%	63%	64%	60%	63%	66%	64%	64%	56%	54%	66% H
		Opportunities to participate in community matters		56%	58%	58%	56%	59%	50%	54%	53%	54%	52%	49%	55%	47%	46%	54% H
		Openness and acceptance of the community toward people of diverse backgrounds		62%	63%	67%	57%	60%	55%	59%	64%	60%	56%	54%	52%	52%	50%	58% H
	Please indicate whether or not you have done each of the following in the last 12 months.	Volunteered your time to some group/activity		48%	50%	53%	42%	47%	49%	47%	43%	53%	46%	40%	40%	38%	42%	48%
		Campaigned or advocated for a local issue, cause, or candidate					26%	27%	27%	27%	26%	29%	22%	22%	18%	17%	24%	23%
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Residents' connection and engagement with their community						73%	74%	71%	74%	78%		66%	65%	70%	65%	69%
Education, Arts, and Culture	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall opportunities for education, culture, and the arts				44%	41%	40%	45%	41%	45%	36%	48%	51%	47%	49%	52%	
	Please also rate each of the following in the Honolulu community.	Opportunities to attend cultural/arts/music activities		70%	71%	69%	51%	62%	46%	50%	48%	51%	53%	51%	49%	52%	50%	52%
		Community support for the arts												42%	44%	45%	48%	53%
		Availability of affordable quality childcare/preschool		14%	15%	14%	23%	24%	16%	19%	14%	16%	16%	22%	19%	22%	12%	20% H
		K-12 education												30%	36%	28%	30%	30%
		Adult educational opportunities												38%	43%	27%	28%	36% H
		Opportunities to attend special events and festivals												31%	53%	54%	51%	55%
	Please rate the quality of each of the following services in Honolulu.	Public library services												59%	72%	58%	56%	69% H
Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall opportunities for education, culture, and the arts						88%	87%	85%	87%	83%		77%	73%	77%	77%	73%	
Health and Wellness	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall health and wellness opportunities				66%	68%	60%	60%	65%	62%	54%	64%	67%	60%	53%	60% H	
	Please also rate each of the following in the Honolulu community.	Availability of affordable quality food		48%	40%	43%	40%	41%	31%	35%	37%	41%	34%	37%	33%	28%	26%	22%
		Availability of affordable quality health care		33%	34%	37%	44%	49%	37%	35%	36%	43%	34%	42%	40%	40%	27%	29%
		Availability of preventive health services		40%	41%	47%	46%	53%	36%	40%	39%	43%	34%	46%	46%	39%	28%	36% H
		Availability of affordable quality mental health care					30%	34%	22%	25%	19%	32%	20%	29%	29%	22%	14%	26% H
	Please rate the quality of each of the following services in Honolulu.	Health services					49%	55%	40%	41%	42%	45%	37%	59%	50%	41%	38%	46% H
	Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall health and wellness opportunities						81%	81%	79%	86%	81%		81%	77%	79%	75%	75%
Please rate your overall health.						59%	60%	55%	59%	51%	53%	60%	60%	66%	66%	59%	60%	
Natural Environment	Please rate each of the following characteristics as they relate to Honolulu as a whole.	Overall quality of natural environment		67%	67%	71%	65%	67%	64%	62%	64%	62%	54%	65%	64%	58%	59%	59%

		2006	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2024	2025	
<b>Natural Environment</b>	Please also rate each of the following in the Honolulu community.	Cleanliness		40%	41%	40%	43%	33%	36%	34%	31%	33%	24%	27%	28%	23%	23%	27%
		Water resources												65%	57%	55%	54%	51%
		Air quality		75%	70%	72%	69%	68%	69%	66%	67%	70%	65%	85%	82%	76%	72%	72%
Please rate the quality of each of the following services in Honolulu.	Preservation of natural areas		39%	49%	39%	31%	48%	30%	42%	35%	34%	32%	45%	47%	42%	37%	47% H	
	Honolulu open space					26%	38%	25%	28%	24%	32%	23%	34%	42%	31%	25%	37% H	
	Recycling		70%	63%	63%	63%	66%	58%	54%	54%	56%	45%	48%	43%	34%	40%	41%	
	Yard waste pick-up		67%	64%	65%	64%	64%	65%	56%	64%	59%	66%	53%	49%	52%	51%	55%	63% H
Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.	Overall quality of natural environment						88%	86%	88%	85%	85%		85%	83%	88%	82%	83%	

Please complete this survey if you are an adult (age 18 or older). Your responses are confidential and no identifying information will be shared.

**1. Please rate each of the following aspects of quality of life in Honolulu.**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Honolulu as a place to live.....	1	2	3	4	5
Your neighborhood as a place to live .....	1	2	3	4	5
Honolulu as a place to raise children .....	1	2	3	4	5
Honolulu as a place to work.....	1	2	3	4	5
Honolulu as a place to visit.....	1	2	3	4	5
Honolulu as a place to retire .....	1	2	3	4	5
The overall quality of life in Honolulu .....	1	2	3	4	5
Sense of community.....	1	2	3	4	5

**2. Please rate each of the following characteristics as they relate to Honolulu as a whole.**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Honolulu.....	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Honolulu .....	1	2	3	4	5
Overall design or layout of Honolulu's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) .....	1	2	3	4	5
Overall quality of the utility infrastructure in Honolulu..... (water, sewer, storm water, electric/gas, broadband).....	1	2	3	4	5
Overall feeling of safety in Honolulu .....	1	2	3	4	5
Overall quality of natural environment in Honolulu.....	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in Honolulu.....	1	2	3	4	5
Overall opportunities for education, culture, and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community .....	1	2	3	4	5

**3. Please indicate how likely or unlikely you are to do each of the following.**

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Honolulu to someone who asks.....	1	2	3	4	5
Remain in Honolulu for the next five years.....	1	2	3	4	5

**4. Please rate how safe or unsafe you feel:**

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Honolulu's downtown/commercial area during the day.....	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster .....	1	2	3	4	5	6

**5. Please rate the job you feel the Honolulu community does at each of the following.**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome .....	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

**6. Please rate each of the following in the Honolulu community.**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Honolulu.....	1	2	3	4	5
Variety of business and service establishments in Honolulu.....	1	2	3	4	5
Vibrancy of downtown/commercial area .....	1	2	3	4	5
Employment opportunities .....	1	2	3	4	5
Shopping opportunities.....	1	2	3	4	5
Cost of living in Honolulu .....	1	2	3	4	5
Overall image or reputation of Honolulu.....	1	2	3	4	5

**7. Please also rate each of the following in the Honolulu community.**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Honolulu .....	1	2	3	4	5
Ease of travel by public transportation in Honolulu.....	1	2	3	4	5
Ease of travel by bicycle in Honolulu .....	1	2	3	4	5
Ease of walking in Honolulu.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods .....	1	2	3	4	5
Preservation of the historical or cultural character of the community .....	1	2	3	4	5
Public places where people want to spend time .....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Honolulu .....	1	2	3	4	5
Overall appearance of Honolulu.....	1	2	3	4	5
Cleanliness of Honolulu.....	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.) .....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.) ...	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food .....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services .....	1	2	3	4	5
Availability of affordable quality mental health care .....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities .....	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities .....	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Honolulu .....	1	2	3	4	5
Opportunities to participate in social events and activities .....	1	2	3	4	5
Opportunities to attend special events and festivals.....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters .....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

**8. Please indicate whether or not you have done each of the following in the last 12 months.**

	<u>No</u>	<u>Yes</u>
Contacted the City and County of Honolulu (in-person, phone, email, or web) for help or information.....	1	2
Contacted Honolulu elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like City and County Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.) .....	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Honolulu .....	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election .....	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone.....	1	2
Walked or biked instead of driving.....	1	2

**9. Please rate the quality of each of the following services in Honolulu.**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.).....	1	2	3	4	5
Affordable high-speed internet access.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.).....	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
Police/Sheriff services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts).....	1	2	3	4	5
Honolulu open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
City and County parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities.....	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services.....	1	2	3	4	5
Overall customer service by Honolulu employees (police, receptionists, planners, etc.).....	1	2	3	4	5

**10. Please rate the following categories of Honolulu government performance.**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Honolulu.....	1	2	3	4	5
The overall direction that Honolulu is taking.....	1	2	3	4	5
The job Honolulu government does at welcoming resident involvement.....	1	2	3	4	5
Overall confidence in Honolulu government.....	1	2	3	4	5
Generally acting in the best interest of the community.....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community.....	1	2	3	4	5
Treating all residents fairly.....	1	2	3	4	5
Treating residents with respect.....	1	2	3	4	5

**11. Overall, how would you rate the quality of the services provided by each of the following?**

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City and County of Honolulu.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

**12. Please rate how important, if at all, you think it is for the Honolulu community to focus on each of the following in the coming two years.**

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Honolulu.....	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Honolulu.....	1	2	3	4
Overall design or layout of Honolulu’s residential and commercial areas (e.g., homes, buildings, streets, parks, etc.) .....	1	2	3	4
Overall quality of the utility infrastructure in Honolulu (water, sewer, storm water, electric/gas, broadband) .....	1	2	3	4
Overall feeling of safety in Honolulu .....	1	2	3	4
Overall quality of natural environment in Honolulu .....	1	2	3	4
Overall quality of parks and recreation opportunities .....	1	2	3	4
Overall health and wellness opportunities in Honolulu.....	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents’ connection and engagement with their community .....	1	2	3	4

**13. Please rate how much you support or oppose the City and County of Honolulu focusing on each of the following in the coming two years.**

	<u>Strongly support</u>	<u>Somewhat support</u>	<u>Somewhat oppose</u>	<u>Strongly oppose</u>	<u>Don’t know</u>
Collaboratively working with non-profit homeless service providers to identify and engage the homeless on the street .....	1	2	3	4	5
Providing shelter space and support services, including medical care, for our homeless to have a safe place to reside off the streets .....	1	2	3	4	5
Working with the State and private sector to provide street mental health services to the homeless .....	1	2	3	4	5
Prioritizing policies and investments that increase access to affordable housing and reduce overall costs for residents .....	1	2	3	4	5
Investing in infrastructure and programs that protect communities from sea level rise, coastal erosion, flooding, and extreme weather (drainage upgrades, shoreline protection, emergency preparedness) .....	1	2	3	4	5
Filling the 465 vacancies in the Honolulu Police Department.....	1	2	3	4	5

**14. Please rate how important, if at all, you think it is to extend the Skyline rail route to:**

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Ala Moana Shopping Center .....	1	2	3	4
University of Hawai`i at Manoa.....	1	2	3	4

**15. Please rate how much you agree or disagree with the following statements.**

	<u>Strongly agree</u>	<u>Somewhat agree</u>	<u>Somewhat disagree</u>	<u>Strongly disagree</u>	<u>Don’t know</u>
The City and County of Honolulu requiring registration for all e-bikes, UTVs, electric scooters, other motorized vehicles ....	1	2	3	4	5
The City and County of Honolulu limiting excess overtime of public servants, even if it means fewer services are available ...	1	2	3	4	5
The City and County of Honolulu prioritizing roadway evacuation ahead of other priorities during natural disasters ..	1	2	3	4	5

Our last questions are about you and your household.

Again, all of your responses to this survey are confidential and no identifying information will be shared.

<b>D1. In general, how many times do you:</b>	Several <u>times a day</u>	Once <u>a day</u>	A few times <u>a week</u>	Every <u>few weeks</u>	Less often <u>or never</u>	Don't <u>know</u>
Access the internet from your home using a computer, laptop, or tablet computer .....	1	2	3	4	5	6
Access the internet from your cell phone .....	1	2	3	4	5	6
Visit social media sites such as Facebook, X (formerly Twitter), Nextdoor, etc. ....	1	2	3	4	5	6
Use or check email .....	1	2	3	4	5	6
Share your opinions online .....	1	2	3	4	5	6
Shop online .....	1	2	3	4	5	6

**D2. Please rate your overall health.**

- Excellent     Very good     Good     Fair     Poor

**D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?**

**Do you think the impact will be:**

- Very positive     Somewhat positive     Neutral     Somewhat negative     Very negative

**D4. How many years have you lived in Honolulu?**

- Less than 2 years  
 2-5 years  
 6-10 years  
 11-20 years  
 More than 20 years

**D5. Which best describes the building you live in?**

- Single-family detached home  
 Townhouse or duplex (may share walls but no units above or below you)  
 Condominium or apartment (have units above or below you)  
 Mobile home  
 Other

**D6. Do you rent or own your home?**

- Rent  
 Own

**D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?**

- Less than \$300                       \$2,500 to \$3,999  
 \$300 to \$599                         \$4,000 to \$6,999  
 \$600 to \$999                         \$7,000 to \$9,999  
 \$1,000 to \$1,499                     \$10,000 or more  
 \$1,500 to \$2,499

**D8. Do any children 17 or under live in your household?**

- No     Yes

**D9. Are you or any other members of your household aged 65 or older?**

- No     Yes

**D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)**

- Less than \$25,000                       \$100,000 to \$149,999  
 \$25,000 to \$49,999                     \$150,000 to \$199,999  
 \$50,000 to \$74,999                     \$200,000 to \$299,999  
 \$75,000 to \$99,999                     \$300,000 or more

**D11. Are you of Hispanic, Latino/a/x, or Spanish origin?**

- No     Yes

**D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)**

- American Indian or Alaskan Native  
 Asian  
 Black or African American  
 Native Hawaiian or Other Pacific Islander  
 White  
 A race not listed

**D13. In which category is your age?**

- 18-24 years                               55-64 years  
 25-34 years                               65-74 years  
 35-44 years                               75 years or older  
 45-54 years

**D14. What is your gender?**

- Woman  
 Man  
 Identify in another way → go to D14a

**D14a. If you identify in another way, how would you describe your gender?**

- Agender/I don't identify with any gender  
 Genderqueer/gender fluid  
 Non-binary  
 Transgender man  
 Transgender woman  
 Two-spirit  
 Identify in another way

**Thank you!** Please return the completed survey in the postage-paid envelope to:  
**National Research Center, Inc., PO Box 14050, Houston, TX 77221-9904**