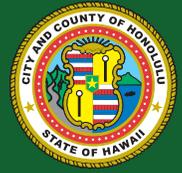


# MAYOR'S Highlights

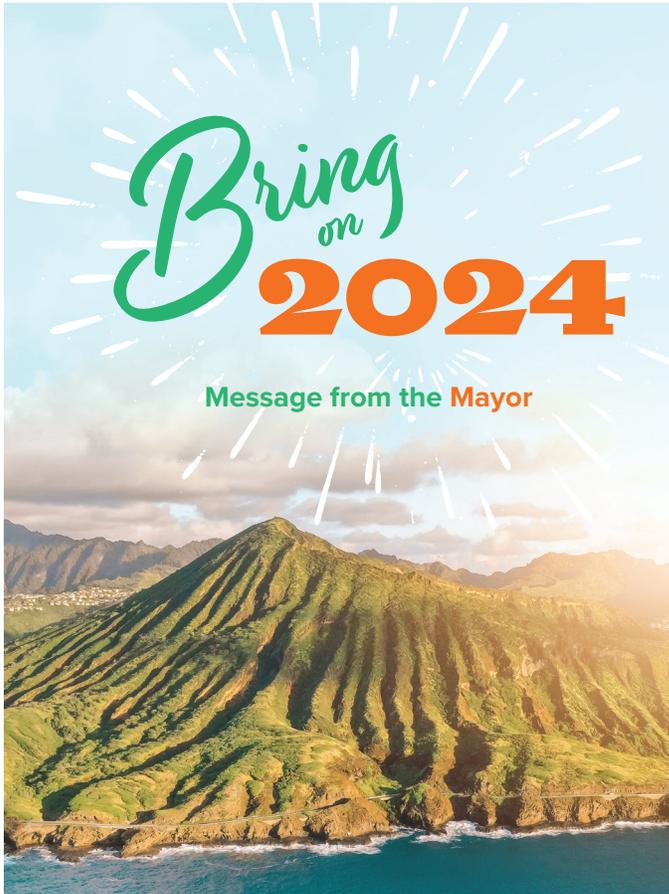


JANUARY 2024

*Rick Blangiardi*

## This Month's Highlights

- A Happy New Year message from Mayor Rick Blangiardi
- 2023-In-Review: A look at City services by the numbers
- A new off-leash dog park opens in Salt Lake



### Aloha!

We begin 2024 with great confidence and excitement in the momentum we have worked to create during our first three years in office. As we embark on the year ahead, we are clear and focused on our priorities, with a shared understanding of the profundity of our responsibilities to the people of O'ahu.

Public safety is first and foremost among our top priorities, and I am especially grateful for the dedicated public servants at the City and County of Honolulu whose service includes law enforcement, fire protection, emergency medical care — including advanced emergency life support ambulance service — and comprehensive ocean safety and lifeguard services.

In the wake of the devastating Maui wildfires, I want to stress that we hold great responsibility in maintaining the high-level capacity of the City's Emergency Operations Center by facilitating situational awareness, planning and strategic management, which utilizes a risk-based all-hazard approach for both natural and human-caused hazards.

We fully embrace the many challenges that we know lie ahead, confident that our combined efforts will produce a better today and an even better tomorrow for O'ahu!

On behalf of our entire leadership team, and all of the caring men and women who work for the City and County of Honolulu, we wish you a very healthy and successful 2024!

Mahalo,  
Rick



Year in Review

# 2023

## City Services, By The Numbers

CSD

### 32,000

Service calls/complaints that CSD responded to, including potholes, illegal parking homeless-related issues.



### 3,101

Abandoned vehicles removed from city streets



DTS

### 34,657,391

Transit rides across TheBus, Skyline and TheHandi-Van in 2023

HFD

### 2,396

Fires the Honolulu Fire Department responded to



HOU

### 1,227

Housing units for which we attended opening or blessing ceremonies



ENV

### 823,000

Tons of trash disposed of by the Dept. of Environmental Services



HPD

### 25/25

### 100%

Homicides solved



### 88,407

Drivers licenses renewed



DFM

### 12,219

Potholes filled

DPP

### 14,876

Permit applications approved by DPP in 2023

### 101,000,000

Gallons of wastewater treated — per day — at the City's nine wastewater treatment facilities

NCO

### 332

Neighborhood board meetings facilitated by the Neighborhood Commission Office

HESD

### 129,000

911 calls received by Emergency Medical Services.



### 6,328

Rescues conducted by Ocean Safety lifeguards

OER

### \$36,109,753

Dollars distributed as part of the City's Rental and Utility Relief Program (RURP)

### 13,154

families helped as a result of the funds distributed by the City's RURP program

RHB

### 352

Total performances conducted by the Royal Hawaiian Band



DDC



### \$2,284,387.51

Dollars spent on emergency repair projects by DDC in 2023

DES



### 420,000

Rounds of golf played by golfers at the City's six municipal golf courses.



DHR

### 3,486

New hires made by the City in 2023 (Full & Part Time)

DPR

### 12



New pickleball courts opened in 2023 (with five dozen planned for the future)

### 89

### Days in 2023

How long does it take to get hired at the City? Was 180 days in 2022, now 89 days in 2023

### 1,600,000

Preventative actions (warnings) taken by Ocean Safety lifeguards



## Off and Running

The City's Department of Parks and Recreation proudly opened its ninth off-leash dog park at Hoa Aloha Neighborhood Park in Salt Lake last month, marking another significant stride in promoting a pet-friendly community.

Built in partnership with Councilmember Radiant Cordero of the Honolulu City Council, the dog park includes water fountains, benches and two separate fenced-in areas for large and small dogs. The dog parks encompass 10,000 square feet, with 7,000 sq. ft. for large dogs and 3,000 sq. ft. for little pooches.

The City's dedication to pet-friendly initiatives extends beyond mere convenience, emphasizing the numerous benefits of outdoor recreation for both dogs and their owners. The addition of this new park not only enhances the City's reputation as an inviting and pet-inclusive place, but also underscores its ongoing effort to create vibrant public spaces that cater to the diverse needs of its residents.



## Award Winners!

The City and County of Honolulu received the 2023 Project of the Year award from the Project Management Institute (PMI) Hawai'i for their work on a major upgrade of the CGI Advantage ERP (Enterprise Resource Planning) system, also known as C2HERPS. This system serves approximately 10,000 City employees, and the financial and budgeting applications help the City maintain a \$4.2 billion budget. Mahalo to all involved!



## Go 'Bows!

Mayor Blangiardi honored the University of Hawai'i Rainbow Wahine volleyball team at Honolulu Hale for their outstanding season and Big West Conference championship! Recognizing their unwavering dedication, teamwork and exemplary sportsmanship, the mayor commended head coach Robyn Ah Mow-Santos, her players and the team's coaching staff for bringing pride and joy to the City through their remarkable achievements on the court. Bravo!

### Report An Issue

Have an issue in your community? Report anything, from potholes to graffiti, using the City's 311 program — available now via mobile app or <http://www.honoluluhi.citysourced.com>



### Sign Up For City Updates

**HNL.info** is your one-stop shop for updates from the City! Sign up today to receive emergency alerts, service notifications and information about registering for City activities.



### Get In Touch Today!

**Mayor's Office**  
[honolulu.gov/mayor](http://honolulu.gov/mayor)  
 (808) 768-4141

**Satellite City Halls**  
[honolulu.gov/csd](http://honolulu.gov/csd)  
 (808) 768-4325

**Trash Pick-Up Service**  
[honolulu.gov/env](http://honolulu.gov/env)  
 (808) 768-3486

**Golf Course & Zoo Information**  
[honolulu.gov/des](http://honolulu.gov/des)  
 (808) 768-5400

**Parks and Recreation**  
[honolulu.gov/parks](http://honolulu.gov/parks)  
 (808) 768-3003

**Neighborhood Boards**  
[honolulu.gov/nco](http://honolulu.gov/nco)  
 (808) 768-3710