



ENV Adjustments to Sewer Fees are Beginning on January 1, 2026

- ✓ Sewer fees will increase annually over a 6-year period
- ✓ Fee structure will change to 40:60, fixed:volumetric, for greater customer control of bill
- ✓ \$10 million per year dedicated to a new low-income customer assistance program

What does ENV do?

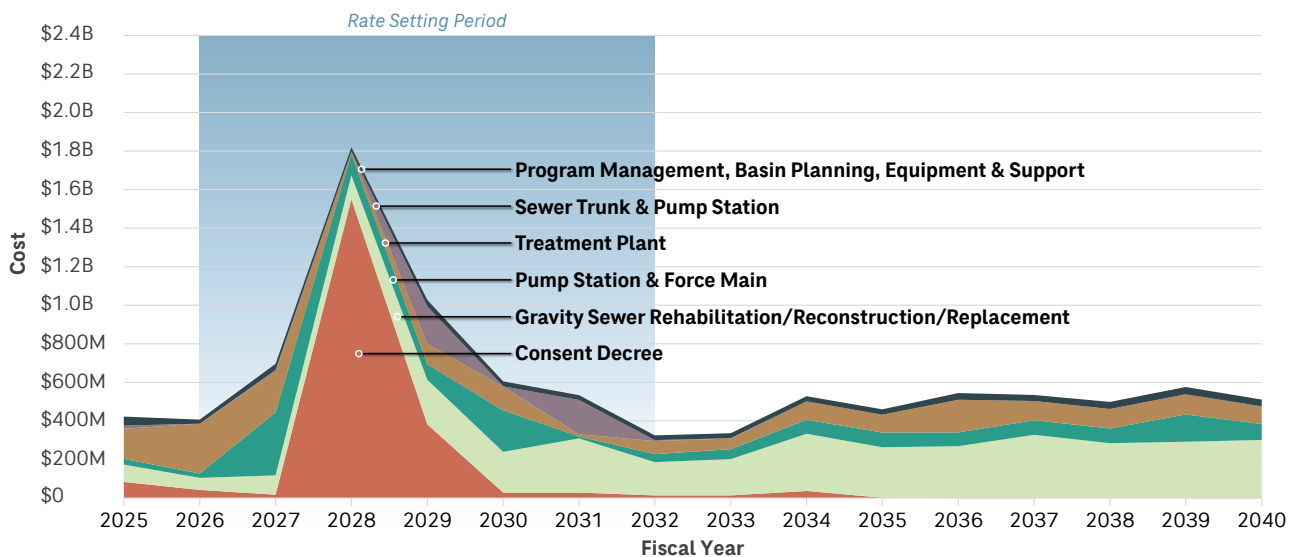
ENV takes care of Oahu’s wastes to protect and enhance the environment, secure public health and enable prosperity for all people.

ENV collects, treats, disposes and recovers the resources in 100 million gallons of wastewater generated by residents and visitors on O’ahu every day. We operate and maintain 2,100 miles of sewer pipes, 72 wastewater pump stations, and 9 wastewater treatment plants located all over the island. We do this 24 hours per day, 365 days per year, in accordance with numerous State and Federal regulations. The wastewater program is required to be self-sufficient using only sewer fees to pay for all infrastructure operations and capital improvements. As such, ENV has to periodically adjust fees to meet all program expenses.

Why are sewer fees going up?

ENV’s efficient spending has allowed us to keep sewer fees unchanged since 2016. However, additional revenue is now required for wastewater operations and maintenance (O&M) and the Capital Improvement Program (CIP). ENV’s CIP will cost \$10.1 billion between 2025 and 2040. The largest CIP project is the final phase of the 2010 consent decree, the Sand Island Wastewater Treatment Plant upgrade, to be completed by 2035 at a cost of \$1.8 billion. The CIP includes many other projects to repair and upgrade facilities to meet regulatory requirements and to continue preparing our critical infrastructure for climate change/sea level rise. Sewer fees must increase to fund these critical programs.

2025–2040 CIP Appropriations by Project Type (Total: \$10.1 billion)





How will additional money be used?

- ✓ Continue providing safe and reliable sewer services
- ✓ Prepare infrastructure for the impacts of climate change including sea level rise
- ✓ Finish the 2010 consent decree Capital Improvement Projects
- ✓ Upgrade and modernize technology for improved performance and efficiency
- ✓ Pay for rising Operation and Maintenance costs
- ✓ Expand resource recovery and recycling
- ✓ Proactively replace aging infrastructure before it fails
- ✓ Implement energy production from wastewater
- ✓ Provide additional infrastructure needed to comply with regulatory requirements



How much will my bill go up?

Total sewer fee revenues need to increase each year by 6%, 7.5%, 8.5%, 9%, 9% and 9% starting January 1st, 2026. This is a total increase of 60% over the next 6-years.

The sewer bill consists of a fixed fee and a volumetric fee (based on water use). Each customer's bill varies depending on their water use and will continue to include a 20% irrigation credit. The median single-family home on O'ahu uses 6,000 gallons of water per month. Approximately 50% of all single-family bills are for 6,000 gallons of water or less per month.

Other sample bills can be found at: honolulu.gov/env/sewer-fee-rates/

Median Single-Family Residential Sewer Bill over the 6-year duration of fee increases

Year	Fixed	Volumetric	Total Bill
Current	\$77.55	\$23.15	\$100.70
January 1, 2026	\$63.55	\$39.75	\$103.30
July 1, 2026	\$48.27	\$59.15	\$107.42
July 1, 2027	\$52.37	\$64.15	\$116.52
July 1, 2028	\$57.08	\$69.95	\$127.03
July 1, 2029	\$62.22	\$76.20	\$138.42
July 1, 2030	\$67.82	\$83.10	\$150.92
July 1, 2031	\$73.92	\$90.55	\$164.47

(Fixed Fee + Volumetric Fee = Sewer Fee)



What is changing in the fee structure?

Currently, 70% of ENV revenues are from the fixed fee and 30% are from the volumetric fee. Fixed fee revenues will decrease to 40% and be balanced with 60% volumetric revenue, which means that a greater portion of the bill will be based on water use. This change will occur in equal increments on January 1st, 2026, and July 1st, 2026. This reduction in fixed fee provides customers greater control because by conserving water you will be able to significantly reduce your bill.




What assistance is there if I need help paying my sewer bill?


ENV is committing \$10 million per year towards its new program to help with affordability and equity called the Customer Assistance for Residential Environmental Services (CARES). Sewer customers who qualify based on household income of less than 80% area median income (AMI) will be eligible for a \$20 to \$25 credit on their monthly fixed fee. Customers will have to apply for the program to prove eligibility and then be re-verified every six months.

For more information

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 honolulu.gov/env/sewer-fee-rates

