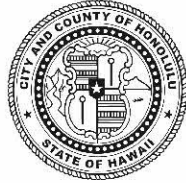


CITY AND COUNTY OF HONOLULU

777 WARD AVENUE · HONOLULU, HAWAII 96814-2166
PHONE: (808) 768-5488 * FAX: (808) 768-5433 * INTERNET: www.honolulu.gov/des

RICK BLANGIARDI
MAYOR



JERRY PUPILLO
DIRECTOR

TRACY S. KUBOTA
DEPUTY DIRECTOR

**The Honolulu Zoo
Service Animal Admittance Policy**

The Honolulu Zoo (Zoo) welcomes persons with disabilities and their fully trained service animals. In order to enjoy your visit with your service animal and to ensure the safety and well-being of your service animal, other visitors, as well as our Zoo animals.

1. The dog accompanying me is my fully trained service animal that performs work or a task(s) directly related to my disability. I understand Zoo staff may ask me to describe the work or task the dog is trained to do.
2. Pets, service animals-in-training, other species of animals and dogs that provide emotional support, a sense of well-being, comfort or companionship are not considered service animals under the Americans with Disabilities Act (ADA) and are not permitted in the Zoo.
3. For the safety of the Zoo's animals there are areas/exhibits designated as "service animal restricted" as shown on the *Service Animal Restricted Area Map*. Not on the map, but also "service animal restricted", may be exhibits that have nesting and/or recently born, imported or relocated animals. I agree to remain away from all service animal restricted areas or will request Zoo staff escort me in those areas without my service animal.
4. My service animal must be under my full control at all times by a harness, leash or other tether no more than four (4) feet in length. I am expected to clean up after my service animal.
5. If my service animal behaves in an uncontrolled manner, elicits potentially dangerous behavior in Zoo animals, or presents a safety concern for other visitors or zoo staff, a Zoo staff member or Zoo security may request that my service animal be relocated to another part of the Zoo or removed from the Zoo entirely.
6. If my service animal must be removed from the Zoo grounds, the Zoo will provide an assistant or escort, if necessary for me to continue my Zoo visit.
7. I may request a reasonable modification to the policies, practices and procedures of the Zoo, including any portion of the '*Service Animal Admittance Policy*', as applicable.

Thank you for your cooperation.



...to preserve and appreciate the diversity of wildlife.

Paki Avenue

Kapahulu Avenue

Monsarrat Avenue

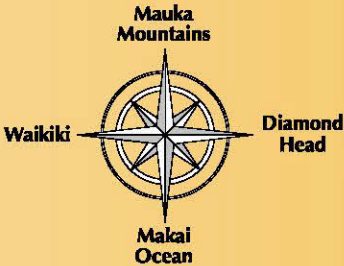
DIAMOND HEAD CRATER

THESE AREAS ARE RESTRICTED



WAIKIKI

RESPECT THE ANIMALS
PLEASE DO NOT TAP on the glass, CROSS barriers, THROW anything into exhibits or make excessive NOISE.
Please report any disturbance immediately to (808) 971-7174
Thank you for your understanding and support!



/Honolulu Zoo

