

**City and County of Honolulu**  
**Homeless Point-in-Time Count 2014**  
**Methodology and Results**

Prepared By:

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Partners in Care - Oahu Continuum of Care

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<sup>1</sup> Partners in Care is a membership organization of homeless service providers, other professionals, units of local and state government, service utilizers, and other community representatives located on Oahu, Hawaii. PIC is a planning, coordinating, and advocacy body that develop recommendations for programs and services to fill gaps in Oahu's Continuum of Care for homeless persons.

A special Mahalo to the numerous individuals and organizations who donated gifts for persons and families experiencing homelessness that were distributed during the Point-in-Time Count and to the many volunteers that helped coordinate and carry out the interviews and count.

## **Background and Project Overview**

### **Background**

The U.S. Department of Housing and Urban Development's (HUD) annual grant application for Continuum of Care (CoC) Homeless Assistance Programs funding requires the Honolulu CoC or Partners In Care (PIC), to produce "statistically reliable, unduplicated counts or estimates of homeless persons in sheltered and unsheltered locations on a one-day point in time." The 2014 PIT Count date for the City & County of Honolulu was January 22<sup>nd</sup>, 2014.

The City & County of Honolulu, Department of Community Services (DCS), the State of Hawaii, Department of Human Services (DHS), Homeless Programs Office, and PIC collaborated to develop the methodology for the count and worked diligently with homeless service providers to plan the logistics and develop the survey instruments in accordance with HUD's guidelines.

### **Objectives**

The objective of the 2014 PIT Count was to obtain an accurate estimate of Oahu's sheltered and unsheltered homeless populations on January 22, 2014 in conjunction with:

- Obtaining an overall count of homeless individuals and households in specific subpopulations throughout Oahu;
- Obtaining an estimate of the number of homeless singles and persons in households with children;
- Obtaining an estimate of the number of chronically homeless individuals and families according to HUD's definition of chronically homeless.

The Hawaii Homeless Management Information System (HMIS) was utilized to extract data for both the sheltered and unsheltered counts. The HMIS is a statewide database that was established in 2002 for recording homeless client and service data in an accurate and uniform manner in order to track program outputs and outcomes for reporting and funding purposes. All homeless service providers receiving funding at the federal, state, or local level are required to participate in the HMIS. Some privately funded agencies voluntarily use the HMIS, which is highly encouraged.

The City received HUD's permission to deviate from the conventional one-night unsheltered PIT Count methodology and to instead conduct a seven-day physical count from Thursday, January 23, 2014 to Wednesday, January 29, 2014. All unsheltered persons encountered by field staff were asked "Where did you sleep this past Tuesday, January 22<sup>nd</sup>?" as well as other survey questions. The surveys used are attached as appendices three and four.

The unsheltered homeless count used survey instruments based on criteria from HUD's *Guide to Counting Unsheltered Homeless* for use by field staff to document unsheltered responses. The surveys for unsheltered persons on the night of January 22, 2014 were entered into the PIT Count module of the HMIS, which has response fields for all of the survey questions. The surveyed participant's name was searched for in the HMIS to determine whether the person had ever been

entered into the HMIS database. Surveyed respondents existing in the HMIS had some of their demographic information populated by corresponding response fields to streamline the data entry process in the PIT module. Staff performing data entry could edit the populated fields if information was not current. After all surveys were entered into the PIT module, the data were analyzed to obtain the statistics needed by HUD and referenced in this report.

The following unsheltered encounters were not included in the unsheltered homeless count: 1) persons who stated that they had been sheltered on the night of January 22, 2014, 2) persons who were approached to complete a survey, but indicated that they had already been surveyed and 3) persons who did not indicate where they had slept on January 22, 2014, 4) Surveys with little or no information.

The vast majority of sheltered homeless statistics were derived from HMIS client and intake data. Emergency, Transitional, and Safe Haven programs were contacted prior to 1/22/14 and instructed that all clients sleeping in their facility on the night of the count needed to have active intakes in the HMIS. Agencies were advised to make sure that all client data were current so that subpopulation data could be as reliable as possible. Follow-up with specific service providers was also conducted to verify that HMIS listings matched the nightly census. Shelters not participating in the HMIS (e.g. DV shelters) were contacted individually to provide the number of homeless individuals and families residing at their shelters on the night of the count, in addition to providing specific subpopulation data.

PIT planning meetings were conducted several times in the month leading up to the count and were attended by staff from HUD, the City, State, PIT Team Coordinators; homeless service providers, and interested CoC members. The purpose of these meetings was to refine the count's methodology, provide instructions, and obtain feedback regarding the survey instruments used for the unsheltered counts.

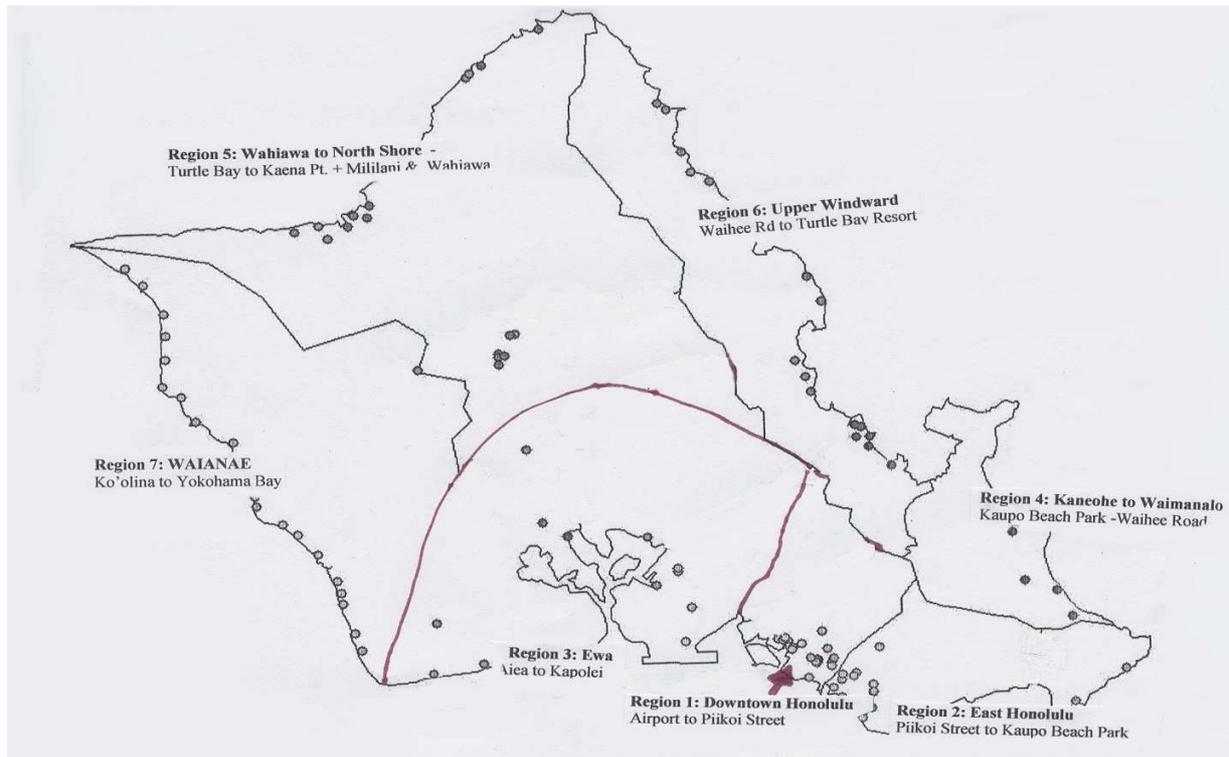
Separate trainings took place for field staff conducting the unsheltered PIT. These trainings provided an overview of the purpose and methodology for the PIT, safety tips, recommended materials to bring during the field work, and practice regarding the use of the survey instruments. Additionally, PIT Team Coordinators provided training in the field before the count to ensure that all volunteers understood how to use the survey. The PIT materials provided to surveyors are displayed in appendices five through nine.

### **Point-in-Time Count Teams**

PIT teams were composed of outreach workers from service agencies that regularly perform outreach to unsheltered individuals and families experiencing homelessness. Teams were assigned to a region where they regularly provide outreach services so field staff could use their familiarity with the region to ensure all of the areas frequented by unsheltered homeless populations were surveyed. Because outreach workers had established rapport with many of the consumers they encountered, consumers were more likely to participate in the surveys and provide accurate information. Feeding programs were also covered during the PIT to reach additional unsheltered persons.

**Oahu Regions:** The locations where unsheltered homeless reported sleeping on the night of the count were partitioned into the seven areas in the map below.

1. *Downtown Honolulu: Salt Lake to Piikoi Street;*
2. *East Honolulu: Piikoi Street to Hawaii Kai, including Waikiki;*
3. *Ewa: Aiea to Kapolei;*
4. *Kaneohe to Waimanalo;*
5. *Wahiawa to North Shore;*
6. *Upper Windward: Kahaluu to Kahuku; and*
7. *Waianae Coast.*



## Implementation

The sheltered count was conducted on the evening of 1/22/14, while the unsheltered surveying took place from 1/23/14 to 1/29/14. A “Super Thursday” unsheltered count was conducted with all participating agencies on the night of 1/23/14, aimed at reaching and surveying as many unsheltered homeless as possible. For the subsequent six days, each outreach agency and complement of volunteers independently scheduled days and times when field staff would visit known sites, balancing safety with timing in an effort to maximize the number of unsheltered persons counted.

While the 2005 and 2007 field counts used a sampling method to survey the encountered homeless, the 2009–2014 methodology required that all unsheltered persons identified be asked to complete a survey. Service providers agreed this was the best way to get an accurate count of homeless persons and an improved chronically homeless and subpopulation tally. This also allowed field staff to obtain identifying info for each person being counted so that the surveyed could be unduplicated. Non-duplicative data is important to ensure clients or families that mistakenly appear multiple times in the counts are only counted once. The duration of the count

was increased so that outreach teams would be able to survey each person encountered and to give field staff more time to reach as many unsheltered persons as possible.

## Summary of the 2014 Point-In-Time Count

The Honolulu CoC (PIC) conducted a one-day count of sheltered homeless on Oahu. The sheltered count preceded a seven-day count of unsheltered homeless as detailed in the project overview section of this report. Together the counts estimated the total number of homeless on one night on Oahu to be 4,712.

Figure 1 shows that the six-year trend of total homeless on Oahu has been steadily rising. Since 2009 Total Homeless (THL) has increased from 3,638 to 4,712, or 1,074 persons (29.5%); Sheltered Homeless (SHL) has increased from 2,445 to 3,079, or 634 persons (25.9%); Unsheltered Homeless (UHL) has increased from 1,193 to 1,633 or 440 persons (36.9%). Since 2011, the number of SHL has increased from 2,912 to 3,079 or 167 persons (5.7%) while UHL has increased from 1,322 to 1,633 or 311 persons (23.5%). The trend shows a relatively flat SHL growth which is consistent with the number of SHL beds available. The recent growth trend in the PIT count can be directly attributed to the growing number of UHL.

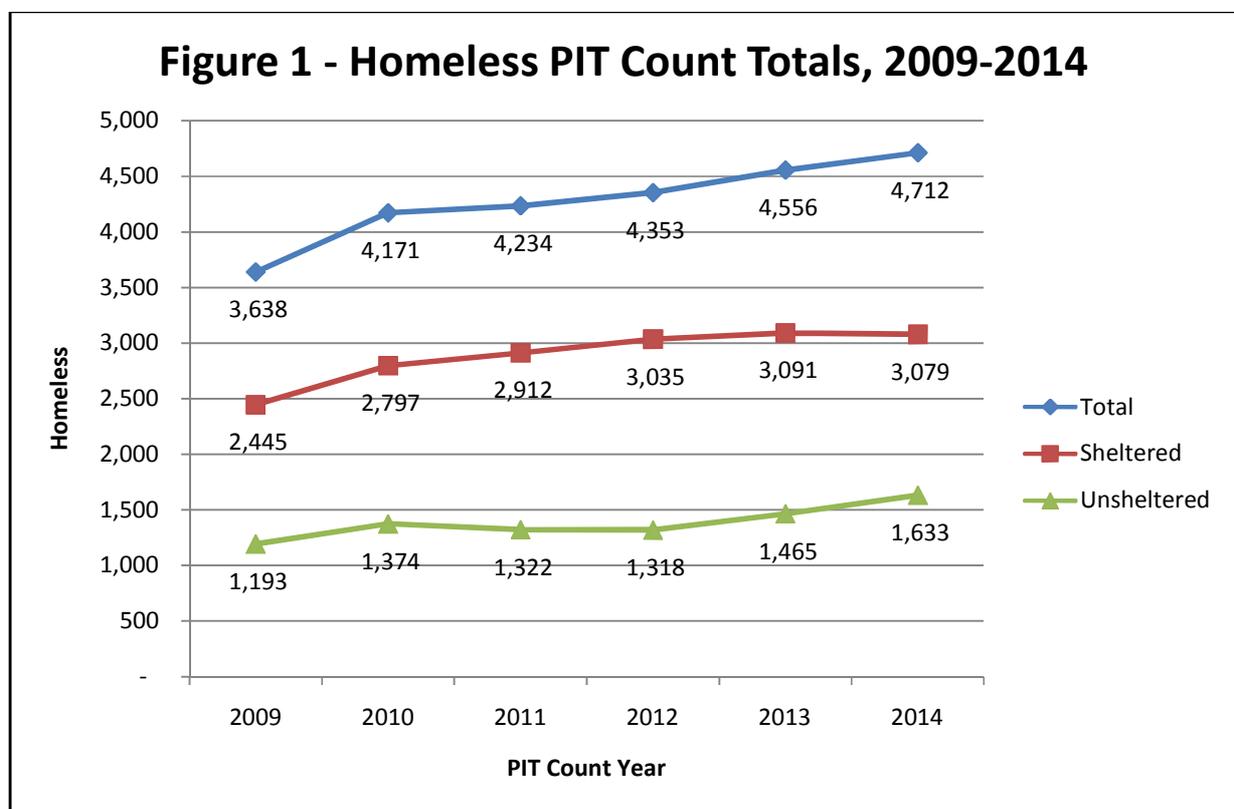


Exhibit 1 summarizes the Oahu PIT for 2013 & 2014. The sheltered count includes persons staying in emergency, transitional, or safe haven programs on the night of 1/22/14. Individuals are defined to be singles or multi-adult household members (e.g. couples). Among the 1,633 unsheltered homeless, 1,445 (88.5%) were individuals; or an increase of 150 persons (11.6%). This year, the number of homeless individuals (2,356) was equal to the number of homeless families (2,356); but 92.0% of the families are sheltered as opposed to the 38.7% of the individuals. Persons in families were defined as members of a household with at least one adult and one child under the age of 18. The composition of homeless families has remained

consistent but the family households now consist of 9.0% of the population; an increase of 9 households or 20.9%.

<b>Exhibit 1 – 2013 &amp; 2014 Oahu Homeless Composition</b>				
	2013 Homeless	2013 % of Total	2014 Homeless	2014 % of Total
<b>Total Persons</b>				
Sheltered	3,091	67.8%	3,079	65.3%
Unsheltered	1,465	32.2%	1,633	34.7%
Total	4,556	100.0%	4,712	100.0%
<b>Individuals</b>				
Sheltered	901	41.0%	911	38.7%
Unsheltered	1,295	59.0%	1,445	61.3%
Total	2,196	100.0%	2,356	100.0%
<b>People in Families</b>				
Sheltered	2,190	92.8%	2,168	92.0%
Unsheltered	170	7.2%	188	8.0%
Total	2,360	100.0%	2,356	100.00%
<b>Total Family Households</b>				
Sheltered	525	92.4%	526	91.00%
Unsheltered	43	7.6%	52	9.00%
Total	568	100.0%	578	100.00%

Exhibits 2a-b illustrates the change in homelessness over the last six years using the same methodology; the last column calculates the percentage change in each row over the last two years.. Exhibit 2a details the total number of homeless by sheltered status. The number of sheltered homeless on Oahu decreased slightly over last year, but has remained nearly flat over the last three years. From 2013 to 2014 there was less than a one percent decrease in the total number of sheltered homeless. Exhibit 2b shows that the number of homeless individuals has been slowly increasing then increase by 7.29% from 2013. Actual numbers for all emergency, transitional, and safe haven programs throughout Hawaii are detailed in Appendix 1. It is difficult to ascertain whether the increase was due to improved execution or new homeless, however, anecdotal evidence from personnel points to better canvassing efforts and improved training and execution within particular regions.

<b>Exhibit 2a – Oahu Homeless by Shelter Status, 2009 - 2014</b>							
	2009	2010	2011	2012	2013	2014	% Change '13 to '14
<b>Sheltered Status</b>							
Sheltered	2,445	2,797	2,912	3,035	3,091	3,079	-0.39%
Unsheltered	1,193	1,374	1,322	1,318	1,465	1,633	11.47%
Total	3,638	4,171	4,234	4,353	4,556	4,712	3.42%

Exhibit 2b – Oahu Homeless by Household Type, 2009 - 2014							
	2009	2010	2011	2012	2013	2014	% Change '13 to '14
Household Type							
Individuals	1,812	1,954	1,999	2,009	2,196	2,356	7.29%
People in Families	1,826	2,217	2,235	2,344	2,360	2,356	-0.17%
Total	3,638	4,171	4,234	4,353	4,556	4,712	3.42%

## Homeless Subpopulation Data Collection

The 2014 PIT provides estimates for the number of unaccompanied homeless and families that are chronically homeless according to HUD’s current definition. Data collected during the count also provide estimates for various subpopulation data including: 1) veterans, 2) severely mentally ill, 3) chronic substance abusers, 4) HIV/AIDS, 5) victims of domestic violence for sheltered homeless, and 5) unaccompanied youth.

The primary source for the below data was the HMIS. Non-HMIS data contributes mainly to the DV line in the below table, and made small contributions to the other statistics. In 2014, the CoC was required to collect sheltered subpopulation information in eight different areas, and unsheltered subpopulation data in seven. Sheltered data was amassed from emergency and safe haven data from programs on Oahu. The disabling condition field on the intake survey is the sole variable used to determine disability for the chronically homeless determination. Unsheltered subpopulation data is self-reported through interviews during the week of the count. Unsheltered data for people with severe mental illness, chronic substance abuse, and HIV was not required by HUD to be reported prior to 2013.

It should also be noted that corroboration of unsheltered data with intake records of clients was beyond the scope of this project but would be ideal as a check in data quality. Also due to the changing information that was requested, the nature of subpopulation data, and improving data collection techniques there are large data variances when compared to the PIT counts. For example there were 1,302 or 81% more data points reported in 2013 than in 2012. Subpopulation data from the PIT are client self-reported and not clinical assessment data. Experience in Hawaii shows that self-reported disability data tend to underreport both serious mental illness and substance abuse.

## Oahu Subpopulation Data

Exhibit 3 shows the estimated number of homeless people or families with certain characteristics. The total number of Unaccompanied Chronically Homeless (CH-I) sheltered on Oahu decreased from 187 in 2013 to 99 in 2014, or -88 persons (-47.1%) which was offset by an increase of 53 unsheltered CH-I persons. A further breakdown of the unsheltered CH number can be referenced in Exhibit 10 and Appendix 4 of this report. It is also important to note that the total sample used to calculate the CH number rose from 1,193 in 2013 to 1,327 in 2014.

Chronically homeless families (CH-F) seen overall reductions of -6 families to 20 families (-23.1%) in 2014. People with HIV/AIDS also showed reductions with a decrease of -8 persons to 46 persons (-14.8%). Veterans reflected an overall decrease of -13 persons to 385 persons (-3.3%).

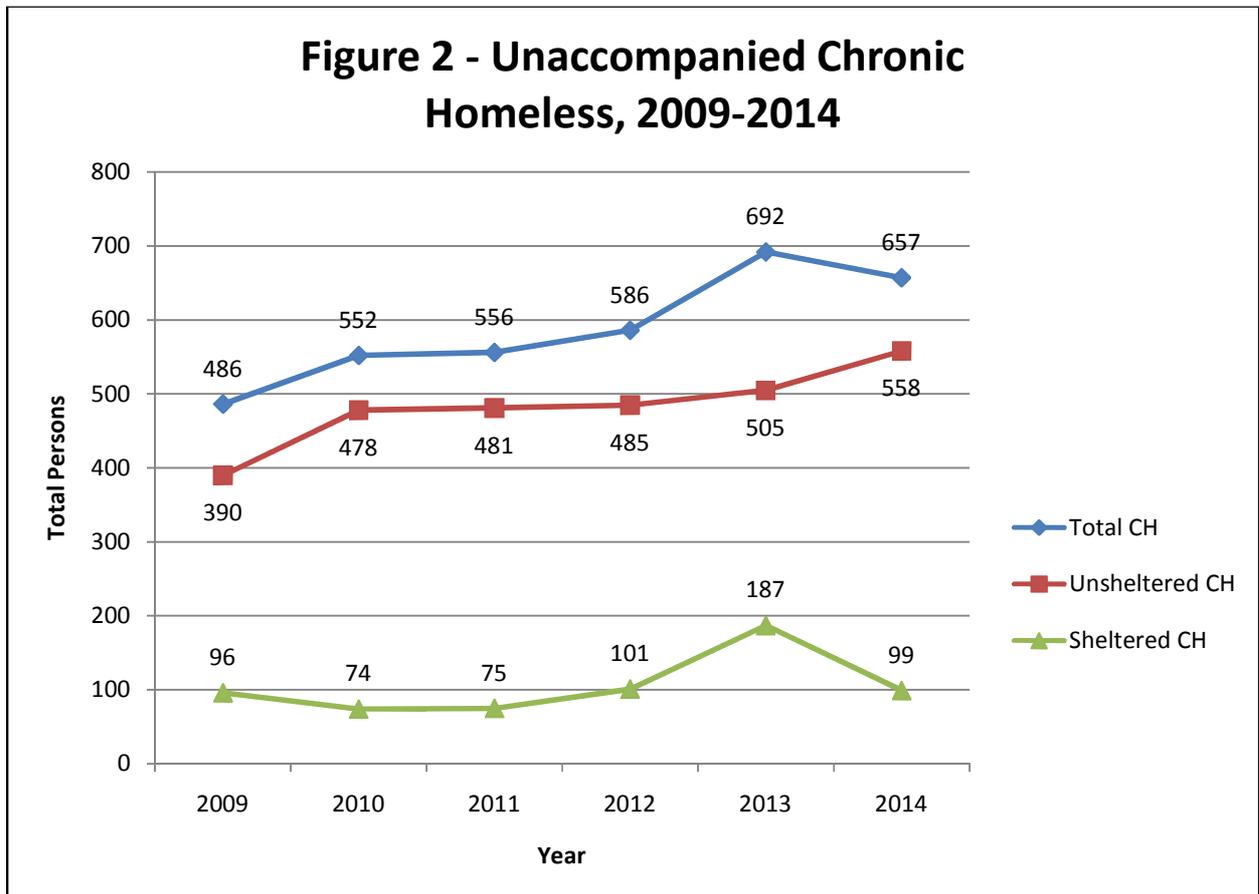
Of concern is the increase in Severely Mentally Ill (SMI) homeless that increased by 82 persons to 924 (9.7%). Not only did the number of SMI residing in shelters decrease by -10 persons to 403 (-2.4%) but the number of SMI that are now unsheltered increased by 92 persons to 521 (21.4%). Similarly, Chronic Substance Abuse (CHSA) homeless increased by 14 persons to 635 (2.3%). The number of CHSA residing in shelters decreased by -27 persons to 295 (-8.4%) but the number of SMI that are now unsheltered increased by 92 persons to 340 (21.4%). Victims of Domestic Violence (VDV) increased by 9 persons to 289 (3.2%). Unaccompanied Youth (UA) reported an increase in 10 persons to 15 (200%) with six of the 10 persons being unsheltered.

Exhibit 3 – Oahu Subpopulation Data, 2009 – 2014						
	2009	2010	2011	2012	2013	2014
<b>Unaccompanied Chronically Homeless</b>						
Sheltered (excludes TH per HUD)	96	74	75	101	187	99
Unsheltered	390	478	481	485	505	558
Total	486	552	556	586	692	657
<b>Chronically Homeless Families</b>						
Sheltered (excludes TH per HUD)	N/A	N/A	1	8	11	8
Unsheltered	N/A	N/A	12	10	15	12
Total	N/A	N/A	13	18	26	20
<b>Veterans</b>						
Sheltered	183	156	185	202	207	214
Unsheltered	123	143	147	165	191	171
Total	306	299	332	367	398	385
<b>Severely Mentally Ill</b>						
Sheltered	272	256	353	369	413	403
Unsheltered	N/A	N/A	N/A	N/A	429	521
Total	N/A	N/A	N/A	N/A	842	924
<b>Chronic Substance Abuse</b>						
Sheltered	305	253	194	144	322	295

Exhibit 3 – Oahu Subpopulation Data, 2009 – 2014						
	2009	2010	2011	2012	2013	2014
Unsheltered	N/A	N/A	N/A	N/A	299	340
Total	N/A	N/A	N/A	N/A	621	635
People with HIV/AIDS						
Sheltered	18	17	19	18	32	32
Unsheltered	N/A	N/A	N/A	N/A	22	14
Total	N/A	N/A	N/A	N/A	54	46
Victims of Domestic Violence*	161	153	128	105	280	289
Unaccompanied Youth (under 18 yrs)						
Sheltered	9	10	3	2	3	7
Unsheltered	2	7	0	7	2	8
Total	11	17	3	9	5	15

\*DV derived from sheltered data only

Figure 2 presents the trend in chronically homeless individuals (CH-I) over the last five years. The decrease in 2014 to 657 (-5.1%) resulted from a huge drop -88 persons (-47.1%) in sheltered CH-I. The increase in unsheltered CH-I is largely attributable to the jump in total single persons encountered and used in the final count. This number jumped by 134 people and the increase in CH is in line with percentages outlined in Exhibit 10.



### Sheltered Homeless Data

There were 3,079 sheltered homeless in the 2014 PIT Count. Of this number, 911 were individuals and 2,168 were part of 526 households with children. These numbers are nearly flat when compared to the last two years, and are indicative of the state of emergency and transitional housing programs on Oahu.

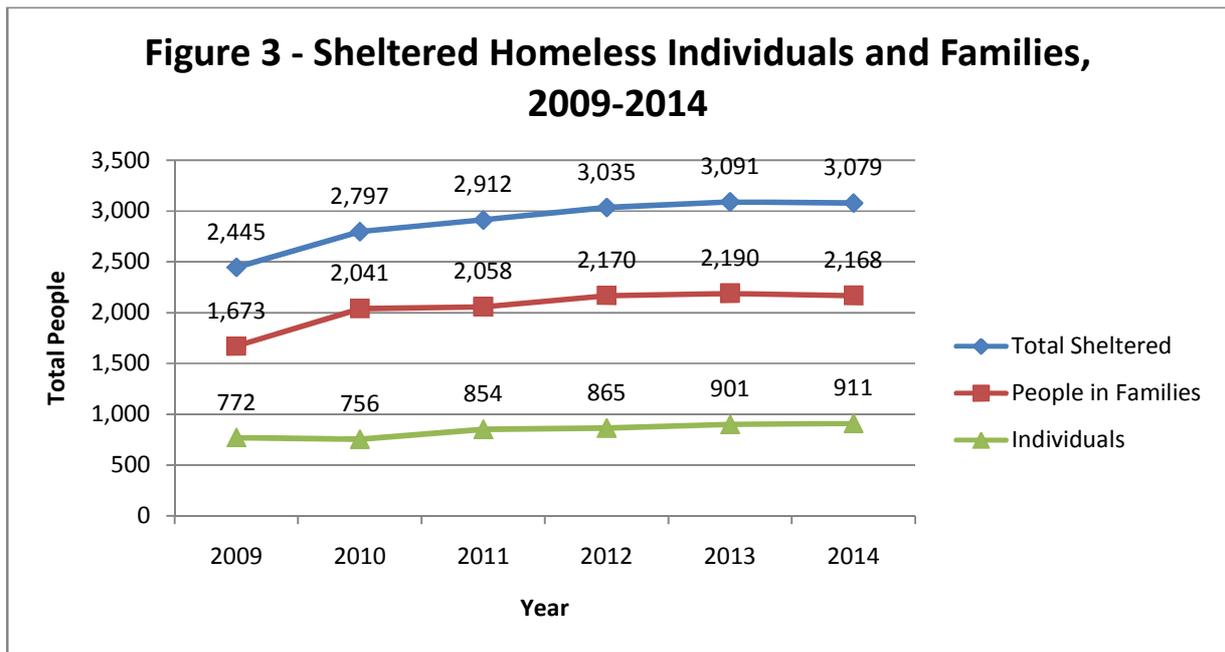


Exhibit 4 compares the raw number and proportion of sheltered homeless by region from 2011 to 2014. The vast majority of sheltered homeless are concentrated in regions one, three, and seven. Region four has one large TH provider and a smaller ES program that serves families exclusively.

Exhibit 4: Regional Distribution of Sheltered Homeless, 2011 - 2014								
Region	2011		2012		2013		2014	
	Total	%	Total	%	Total	%	Total	%
1: Downtown Honolulu	930	31.9%	991	32.7%	1033	33.4%	1015	33.0%
2: East Honolulu	26	0.9%	29	1.0%	35	1.1%	33	1.1%
3: Ewa	644	22.1%	694	22.9%	751	24.3%	772	25.1%
4: Kaneohe to Waimanalo	194	6.7%	186	6.1%	196	6.3%	198	6.4%
5: Wahiawa to North Shore	0	0.0%	0	0.0%	0	0.0%	0	0.0%
6: Upper Windward	7	0.2%	5	0.2%	40	1.3%	0	0.0%
7: Waianae Coast	1111	38.2%	1130	37.2%	1036	33.5%	1061	34.5%
Totals	2,912	100.0%	3,035	100.0%	3,091	100.0%	3,079	100.0%

Exhibit 5 further emphasizes the change in sheltered homelessness for each of the seven Oahu regions. The breakdown includes changes in family households, adults and children in families, and adult individuals. The last line displays the difference in sheltered counts over the last five years.

## Exhibit 5 – Regional Distribution of Sheltered Homeless Individuals and Families, 2009-2014

	2009	2010	2011	2012	2013	2014
<b>Region 1: Downtown Honolulu</b>						
Households with Children	130	140	128	145	141	138
Adults in Families	206	235	215	234	225	225
Children in Families	250	264	258	276	290	286
People in Families	456	499	473	510	515	511
Individuals	440	459	457	481	518	504
<b>TOTAL</b>	<b>896</b>	<b>958</b>	<b>930</b>	<b>991</b>	<b>1,033</b>	<b>1,015</b>
<b>Region 2: East Honolulu</b>						
Households with Children	0	7	10	11	11	10
Adults in Families	0	7	10	11	10	10
Children in Families	0	9	11	13	17	14
People in Families	0	16	21	24	27	24
Individuals	4	2	5	5	8	9
<b>TOTAL</b>	<b>4</b>	<b>18</b>	<b>26</b>	<b>29</b>	<b>35</b>	<b>33</b>
<b>Region 3: Ewa</b>						
Households with Children	89	84	84	95	112	110
Adults in Families	136	155	154	162	198	199
Children in Families	207	180	196	252	271	301
People in Families	343	335	350	414	469	500
Individuals	210	228	294	280	282	272
<b>TOTAL</b>	<b>553</b>	<b>563</b>	<b>644</b>	<b>694</b>	<b>751</b>	<b>772</b>
<b>Region 4: Kaneohe to Waimanalo</b>						
Households with Children	44	45	46	41	44	41
Adults in Families	69	66	69	71	78	65
Children in Families	87	108	111	101	113	105
People in Families	156	174	180	172	191	170
Individuals	6	3	14	14	5	28
<b>TOTAL</b>	<b>162</b>	<b>177</b>	<b>194</b>	<b>186</b>	<b>196</b>	<b>198</b>
<b>Region 5: Wahiawa to North Shore</b>						
Households with Children	0	0	0	0	0	0
Adults in Families	0	0	0	0	0	0
Children in Families	0	0	0	0	0	0
People in Families	0	0	0	0	0	0
Individuals	0	0	0	0	0	0
<b>TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Region 6: Upper Windward</b>						
Households with Children	4	0	0	1	4	0
Adults in Families	6	0	0	1	8	0
Children in Families	5	0	0	1	17	0
People in Families	11	0	0	2	25	0
Individuals	13	4	7	3	15	0
<b>TOTAL</b>	<b>24</b>	<b>4</b>	<b>7</b>	<b>5</b>	<b>40</b>	<b>0</b>
<b>Region 7: Waianae Coast</b>						
Households with Children	180	251	246	241	213	227
Adults in Families	306	454	459	457	411	416
Children in Families	401	563	575	591	552	547
People in Families	707	1,017	1,034	1,048	963	963
Individuals	99	60	77	82	73	98
<b>TOTAL</b>	<b>806</b>	<b>1,077</b>	<b>1,111</b>	<b>1,130</b>	<b>1,036</b>	<b>1,061</b>
<b>TOTAL</b>	<b>2,445</b>	<b>2,797</b>	<b>2,912</b>	<b>3,035</b>	<b>3,091</b>	<b>3,079</b>

Exhibit 6 outlines demographic data for HMIS participating adult individuals in emergency, transitional, and safe haven programs. (Safe Haven is a form of supportive housing that serves hard-to-reach homeless people with severe mental illness who are on the street and have been unable or unwilling to participate in supportive services.) The emergency data is taken from a sample of 325 adults; the transitional from a sample of 537 adults; and the safe haven from a sample of 25 adults. Non-HMIS data accounting for 24 adult individuals are not included in this Exhibit 6 because the manual survey does not ask for this demographic data.

The exhibit below displays gender, ethnicity, racial groupings, age, veteran status and employment descriptive statistics for adult individuals enumerated during 2014. Males outnumber females in emergency and transitional programs types over two to one. The vast ethnic majority in all types is non-Hispanic/Latino, and in emergency and transitional types, the majority self-identify as Caucasian/White, with the next highest race being Hawaiian/Pacific Islander. 14% of emergency clients are employed part or full time, while for transitional, one out of every four clients is employed part or full time.

Exhibit 6 – Demographic Characteristics of Sheltered Adult Individuals, 2014						
	Emergency		Transitional		Safe Haven	
	Total	%	Total	%	Total	%
<b>Gender</b>						
Male	219	67.4%	369	68.7%	11	44.0%
Female	105	32.3%	161	30.0%	14	56.0%
Transgender	1	0.3%	7	1.3%	0	0.0%
Total	325	100.0%	537	100.0%	25	100.0%
<b>Ethnicity</b>						
Non-Hispanic/Non-Latino	290	89.2%	463	86.2%	20	80.0%
Hispanic/Latino	22	6.8%	54	10.1%	3	12.0%
Unknown/Refused	13	4.0%	20	3.7%	2	8.0%
Total	325	100.0%	537	100.0%	25	100.0%
<b>Racial Groupings per 2010 HUD Data Standards</b>						
American Indian/Alaska Native	6	1.8%	11	2.0%	2	8.0%
Asian	81	24.9%	87	16.2%	6	24.0%
African American	32	9.8%	55	10.2%	3	12.0%
Hawaiian/Pacific Islander	93	28.6%	177	33.0%	8	32.0%
White	112	34.5%	206	38.4%	6	24.0%
Refused	1	0.3%	1	0.2%	0	0.0%
Total	325	100.0%	537	100.0%	25	100.0%
<b>Age</b>						
18 to 30	27	8.3%	69	12.8%	4	16.0%
31 to 50	133	40.9%	215	40.0%	9	36.0%
51 to 61	130	40.0%	172	32.0%	10	40.0%
62 and older	35	10.8%	81	15.1%	2	8.0%
Unknown	0	0.0%	0	0.0%	0	0.0%
Total	325	100.0%	537	100.0%	25	100.0%

### Exhibit 6 – Demographic Characteristics of Sheltered Adult Individuals, 2014

	Emergency		Transitional		Safe Haven	
	Total	%	Total	%	Total	%
<b>Veteran Status</b>						
Veterans	45	13.8%	138	25.7%	5	20.0%
Non Veterans	261	80.3%	378	70.4%	20	80.0%
Unknown/Refused	19	5.8%	21	3.9%	0	0.0%
<b>Total</b>	<b>325</b>	<b>100.0%</b>	<b>537</b>	<b>100.0%</b>	<b>25</b>	<b>100.0%</b>
<b>Employment Status Upon Entry</b>						
Unemployed	265	81.5%	393	73.2%	24	96.0%
Employed Part or Full Time	45	13.8%	135	25.1%	1	4.0%
Unknown	15	4.6%	9	1.7%	0	0.0%
<b>Total</b>	<b>325</b>	<b>100.0%</b>	<b>537</b>	<b>100.0%</b>	<b>25</b>	<b>100.0%</b>

## Unsheltered Homeless Results

There were 1,633 unsheltered homeless enumerated in the 2014 PIT. 188 people were part of 52 households with children, which rose slightly from 43 in 2013. There were 118 people in multi-adult households; an increase of 16 when compared to 2013, and 1,327 of the total unsheltered homeless were singles, which saw an increase of 134 people from 2013. Attributing causes of the significant increase in unsheltered population canvassed during the PIT is not in the scope of this analysis. Factors may include actual increases in unsheltered homeless, reduced undercounting compared to previous counts, and other types of error.

Figure 4 shows graphically the unsheltered counts from 2009 to 2014. Data shows a clear trend upward over the last several years, with a nearly constant slope for persons in families over the last five years. Data suggests that the family unsheltered homeless problem is remaining constant, while the unsheltered individual population is being undercounted from year to year, but being improved due to improved execution from year to year. As pointed out earlier, it is hard to gauge the extent to which the population is actually increasing vs flaws in the execution of the count. The analysis of this disparity is difficult and beyond the scope of this report. An Analysis of Homeless PIT Count Quality Using HMIS Data, by Ullman and Peraro attempts to illuminate some of these issues as well as problems with current data quality metrics in the unsheltered HMIS and in the PIT itself.

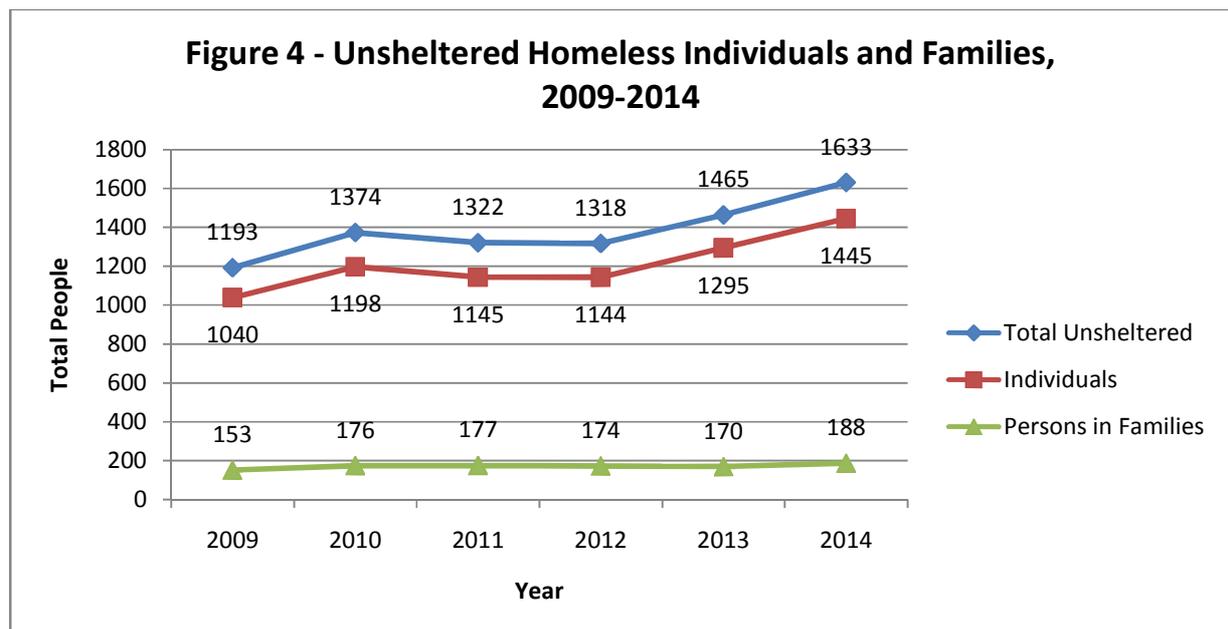


Exhibit 7 compares the proportions of unsheltered homeless people by region from 2011 to 2014. It also indicates important changes over these years and the extent to which many of the regions were improved during 2014. Appendix 1 and 8 provide detail as to how many surveys were ultimately used in the final analysis and which organizations were responsible for spearheading particular regions. Region six seems to continue to be undercounted and neglected during the week. Regions two, three, four, and five appear to have been surveyed much more extensively than in 2013 and all showed significant improvement.

### Exhibit 7: Regional Distribution of Unsheltered Homeless, 2011-2014

Region	2011		2012		2013		2014	
	Total	%	Total	%	Total	%	Total	%
1: Downtown Honolulu	448	33.9%	403	30.6%	609	41.6%	598	36.6%
2: East Honolulu	235	17.8%	304	23.1%	263	18.0%	321	19.7%
3: Ewa	70	5.3%	50	3.8%	73	5.0%	115	7.0%
4: Kaneohe to Waimanalo	96	7.3%	113	8.6%	52	3.5%	122	7.5%
5: Wahiawa to North Shore	130	9.8%	138	10.5%	99	6.8%	154	9.4%
6: Upper Windward	47	3.6%	30	2.3%	21	1.4%	5	0.3%
7: Waianae Coast	296	22.4%	280	21.2%	348	23.8%	318	19.5%
Totals	1,322	100.0%	1,318	100.0%	1,465	100.0%	1,633	100.0%

Exhibit 8 breaks each region into different components that contribute to the total of 1,633. Among these components are households with children, people in families, and individuals. Regions are columnar, with the component type in the row of the table. Many suspect many homeless families in region 6, however, the survey data wasn't collected in this key are for 2014.

### Exhibit 8: Regional Distribution of Unsheltered Individuals and Families, 2014

Region	1	2	3	4	5	6	7	Total
HHs with Children	18	3	6	6	1	0	18	52
Adults in Families	24	5	7	12	2	0	32	82
Children in Families	38	4	13	18	1	0	32	106
People in Families	62	9	20	30	3	0	64	188
Individuals	536	312	95	92	151	5	254	1445
2014 Total	598	321	115	122	154	5	318	1,633

Exhibit 9a shows demographic characteristics of the adult unsheltered population from the 2014 count. This data also includes information on eight unaccompanied youth and also implies that there were 106 children in families, which agrees with other tables in this report. The table provides important data on the characteristics of the unsheltered adult population delineated by family type. New this year, HUD required information on race and ethnicity for the unsheltered homeless population. Rather than lump those identifying primarily as Hawaiian, the number was broken out separately to capture this percentage. Also of importance is that 71% of the individuals responded to having been homeless longer than one year, which while self-reported and not corroborated with HMIS data, contributes heavily to the large number of chronically homeless. Males far outnumber females with regard to the unsheltered individual population, with the largest proportion of individuals in the 31 to 61 year age range (73.1%).

<b>Exhibit 9a – Demographic Characteristics of Unsheltered Homeless, 2014</b>				
	<b>Individuals (n=1,445)</b>		<b>Adults in Families (n=82)</b>	
<b>Age</b>				
Under 18	8	0.6%	0	0.0%
18 to 30	178	12.3%	36	43.9%
31 to 50	624	43.2%	34	41.5%
51 to 61	432	29.9%	6	7.3%
62 and older	130	9.0%	1	1.2%
Unknown	73	5.1%	5	6.1%
Total	1445	100.0%	82	100.0%
<b>Veteran Status</b>				
Yes	170	11.8%	1	1.2%
No	1004	69.5%	68	82.9%
Unknown	248	17.2%	13	15.9%
Refused	23	1.6%	0	0.0%
Total	1445	100.0%	82	100.0%
<b>Gender</b>				
Male	1002	69.3%	33	40%
Female	423	29.3%	46	56%
Transgender	11	0.8%	1	1%
Unknown	6	0.4%	2	2%
Refused	3	0.2%	0	0%
Total	1445	100.0%	82	100%
<b>Length of Homelessness</b>				
Less than one year	344	23.8%	39	47.6%
One year or longer	1021	70.7%	41	50.0%
Unknown	55	3.8%	1	1.2%
Refused	25	1.7%	1	1.2%
Total	1445	100.0%	82	100.0%
<b>Number of Times Homeless</b>				
One to three times	886	61.3%	65	79.3%
Four or more times	426	29.5%	14	17.1%
Unknown	97	6.7%	2	2.4%
Refused	36	2.5%	1	1.2%
Total	1445	100.0%	82	100.0%
<b>Primary Race Identified</b>				
American Indian	18	1.2%	0	0.0%
Asian	113	7.8%	0	0.0%
African American	67	4.6%	2	2.4%
Multiple Races	248	17.2%	8	9.8%
Native Hawaiian	313	21.7%	31	37.8%
Other Pacific Islander	207	14.3%	31	37.8%
White	401	27.8%	7	8.5%
Unknown	78	5.4%	3	3.7%
Total	1445	100.0%	82	100.0%
<b>Ethnicity</b>				
Yes	172	11.9%	7	8.5%
No	1105	76.5%	65	79.3%
Unknown	126	8.7%	10	12.2%
Refused	42	2.9%	0	0.0%
Total	1,445	100.0%	82	100.0%

Exhibits 9b and 9c below cross-tabulate racial data collected during the unsheltered count with mental health and substance abuse disability data. The data is sorted by the highest percentage of each race responding ‘Yes’ to the disability question. As an example, of all people responding that they primarily identify their race as Hawaiian in 9b, 34% responded that they had a mental health disability. Although self-reported, the data can be walked back to the unsheltered data set to identify corresponding names, which can then be coupled with the PIT or HMIS data to identify prevalent encounter locations. The same can be said for the data in Exhibit 9d below. This is also why it is important for data entry personnel to search thoroughly for clients in PIT module. If identified as being in the system, the client ID field can link clients found in the PIT to standard HMIS data, to yield many other analyses and data quality checks.

**Exhibit 9b: Mental Health Disability by Race, 2014**

	Yes		No		Unknown		Refused		Total	
American Indian/Alaska Native	10	55.6%	8	44.4%	0	0.0%	0	0.0%	18	1.2%
White	167	40.9%	218	53.4%	19	4.7%	4	1.0%	408	26.7%
Multiple Races	99	38.7%	137	53.5%	17	6.6%	3	1.2%	256	16.8%
Asian	41	36.3%	62	54.9%	6	5.3%	4	3.5%	113	7.4%
Black/African-American	24	34.8%	38	55.1%	2	2.9%	5	7.2%	69	4.5%
Native Hawaiian	118	34.3%	214	62.2%	9	2.6%	3	0.9%	344	22.5%
Other Pacific Islander	46	19.3%	160	67.2%	29	12.2%	3	1.3%	238	15.6%
Unknown	16	19.8%	23	28.4%	26	32.1%	16	19.8%	81	5.3%
<b>TOTAL</b>	<b>521</b>	<b>34.1%</b>	<b>860</b>	<b>56.3%</b>	<b>108</b>	<b>7.1%</b>	<b>38</b>	<b>2.5%</b>	<b>1527</b>	<b>100.0%</b>

**Exhibit 9c: Substance Abuse Disability by Race, 2014**

	Yes		No		Unknown		Refused		Total	
Asian	34	30.1%	66	58.4%	8	7.1%	5	4.4%	113	7.4%
American Indian/Alaska Native	5	27.8%	12	66.7%	1	5.6%	0	0.0%	18	1.2%
White	106	26.0%	273	66.9%	23	5.6%	6	1.5%	408	26.7%
Native Hawaiian	85	24.7%	243	70.6%	12	3.5%	4	1.2%	344	22.5%
Black/African-American	15	21.7%	47	68.1%	3	4.3%	4	5.8%	69	4.5%
Multiple Races	49	19.1%	183	71.5%	20	7.8%	4	1.6%	256	16.8%
Other Pacific Islander	37	15.5%	173	72.7%	24	10.1%	4	1.7%	238	15.6%
Unknown	9	11.1%	32	39.5%	23	28.4%	17	21.0%	81	5.3%
<b>TOTAL</b>	<b>340</b>	<b>22.3%</b>	<b>1029</b>	<b>67.4%</b>	<b>114</b>	<b>7.5%</b>	<b>44</b>	<b>2.9%</b>	<b>1527</b>	<b>100.0%</b>

Exhibit 9d is along the same lines as the two tables above, however the data is cross-tabulated by CH per HUD’s convoluted definition. The highest prevalence of CH is among those that identified as Asian, then African American, etc. Appendix 5 details some of the encampment fields introduced in the 2014 PIT count. While the analysis is limited due to time and resources for the present report, encampment survey data collected will be refined and presented in subsequent supplemental reporting.

<b>Exhibit 9d: Unaccompanied Chronically Homeless by Race, 2014</b>						
	Yes		No		Total	
Asian	51	49.5%	52	50.5%	103	7.8%
Black/African-American	31	47.7%	34	52.3%	65	4.9%
White	181	47.3%	202	52.7%	383	28.9%
American Indian/Alaska Native	8	47.1%	9	52.9%	17	1.3%
Native Hawaiian	122	44.0%	155	56.0%	277	20.9%
Multiple Races	90	39.5%	138	60.5%	228	17.2%
Other Pacific Islander	55	30.1%	128	69.9%	183	13.8%
Unknown	20	28.2%	51	71.8%	71	5.4%
<b>TOTAL</b>	<b>558</b>	<b>42.0%</b>	<b>769</b>	<b>58.0%</b>	<b>1327</b>	<b>100.0%</b>

Exhibit 10 shows that there were an estimated 558 unsheltered unaccompanied chronically homeless individuals on Oahu for 2014. Data from previous years are also presented to show trends over time.

## Exhibit 10: Regional Unsheltered, Unaccompanied CH, 2012-2014

Region	2012			2013			2014		
	CH	TOTAL	%	CH	TOTAL	%	CH	TOTAL	%
1: Downtown Honolulu	158	377	41.9%	231	545	42.4%	225	516	43.6%
2: East Honolulu	120	290	41.4%	103	253	40.7%	142	288	49.3%
3: Ewa	19	48	39.6%	21	42	50.0%	29	73	39.7%
4: Kaneohe to Waimanalo	36	69	52.2%	13	41	31.7%	42	80	52.5%
5: Wahiawa to North Shore	63	123	51.2%	44	91	48.4%	32	137	23.4%
6: Upper Windward	13	30	43.3%	7	21	33.3%	3	5	60.0%
7: Waianae Coast	76	207	36.7%	86	200	43.0%	85	228	37.3%
<b>TOTAL</b>	<b>485</b>	<b>1144</b>	<b>42.4%</b>	<b>505</b>	<b>1193</b>	<b>42.3%</b>	<b>558</b>	<b>1327</b>	<b>42.0%</b>

The members of families with children under 18 and multi-adult households have been excluded to adhere to HUD's definition of a chronically homeless unaccompanied individual.

There were 12 chronically homeless families identified in the unsheltered count. This represents about 23% of the total number of unsheltered families identified in the 2014 PIT and decreased from 35% of last year's total families.

### Recommendations for Future PIT Counts

As the execution of the count continues to improve and the numbers surveyed continues to increase, it seems reasonable to assume that the total number of CH will also trend upward, as past data has indicated. This is also why it is imperative to use the PIT week to canvass Oahu as thoroughly as possible. This will give the CoC the best chance to obtain reliable baseline metrics on many of the data elements used in this report. This will also help to determine if new programs and initiatives are an effective use of resources.

Overall the count coverage and many of the fields included in this report improved over last year and prior years. As training and execution improve, so will the count. The improvement is a credit to the many organizations, staff, and volunteers that took the time to contribute to making this year's count a priority.

There are several key recommendations for future PIT counts:

1) Homeless outreach organizations should do their best to utilize recommendations and instructions in PIT analysis and instructions included in Appendices 11 & 12 of this report. Active listings should be refined based on the recommendations and essentially used as the listing of clients to find during the weeklong canvassing effort.

2) It continues to be suggested that the PIT week be used exclusively for the PIT count. It is recommended that all State funded outreach programs use the week to survey as many of their

clients as possible, with other organizations and volunteers contributing support and being used methodically and strategically based on deficiencies in prior areas.

3) Begin planning for the PIT count months in advance in order to galvanize support and coordinate team leadership with partners. This will also reduce duplication and overlap and ensure that much of the island is canvassed effectively. PIC Planning and Data Committee members should be united in the planning effort and conveying needs and expectations to PIC general membership and the PIC executive team.

4) Use skilled data entry personnel to enter survey data from the PIT count. Many errors continue to appear in the analysis, which make it difficult to assess certain aspects of the data or prolong the time it takes to produce the report. Appendix 2 gives some idea of the sheer number of surveys that were unusable, largely because of duplication or the fact that many appeared in the sheltered count.

5) Use the HMIS search functionality effectively. This will contribute to higher data quality and improve the ability to link data to regular HMIS data or from year to year. The CoC Data Quality Plan elaborates on how to search the HMIS effectively and will be included in the instructions for next year. A random sample of 20 clients yielded roughly 33% who had been in the system yet were identified as new clients.

## Appendix 1: Sheltered Programs Included in the 2014 PIT

Type	Organization Name	Program Name	DV	Total Count	PIT Area	Survey Type
ES	Child and Family Service	Honolulu Shelter	Yes	23	1	Manual Survey
ES	Child and Family Service	Leeward Shelter	Yes	16	3	Manual Survey
ES	Family Promise of Hawaii	Family Promise - Honolulu	No	18	1	HMIS
ES	Family Promise of Hawaii	Family Promise - Windward	No	9	4	HMIS
ES	Hale Kipa Inc.	Boys' Emergency Shelter	Yes	4	3	Manual Survey
ES	Hale Kipa Inc.	Girls' Emergency Shelter	Yes	3	3	Manual Survey
ES	IHS Institute for Human Services	Kaaahi Women & Families Shelter	No	176	1	HMIS
ES	IHS Institute for Human Services	Sumner Men's Shelter	No	125	1	HMIS
ES	Parents and Children Together	Ohia Shelter	Yes	18	4	Manual Survey
ES	River of Life Mission	Lighthouse Shelter	No	95	3	HMIS
ES	Shelter of Wisdom	Great Joy 1	No	6	1	HMIS
ES	Shelter of Wisdom	Great Joy 2	No	8	1	HMIS
ES	Shelter of Wisdom	Great Joy 3	No	12	1	HMIS
ES	Shelter of Wisdom	Streams of Joy 1	No	5	1	HMIS
ES	Shelter of Wisdom	Streams of Joy 2	No	8	1	HMIS
ES	U.S. VETS	Respite Beds	No	6	3	HMIS
ES	U.S. VETS	US VETS BP HOPTTEL	No	4	3	HMIS
ES	U.S. VETS	WCC Emergency	No	35	7	HMIS
ES	Waianae Community Outreach	Hope for a New Beginning	No	236	3	HMIS
ES	Waikiki Health Center	Next Step Emergency	No	60	1	HMIS
ES	Windward Spouse Abuse Shelter	Hale Ola	Yes	14	4	Manual Survey
TH	Alternative Structures International	Ohana Ola O Kahumana	No	220	7	HMIS
TH	Alternative Structures International	Ulu Ke Kukui	No	309	7	HMIS
TH	Catholic Charities Hawaii	Ma`ili Land	No	142	7	HMIS
TH	Child and Family Service	Transitional Apartments	Yes	22	1	Manual Survey
TH	Gregory House Programs	Community Residential Program	No	14	3	HMIS
TH	Gregory House Programs	Gregory House	No	11	1	HMIS
TH	Hale Kipa Inc.	TLP-Apaa Women's Shelter	No	3	3	HMIS

TH	Hale Kipa Inc.	TLP- Keeaumoku/Aawa Shelter	No	2	1	HMIS
TH	Hale Kipa Inc.	TLP-Makaaloa Men's Shelter	No	4	3	HMIS
TH	Ho`omau Ke Ola	Lahilahi	No	2	7	HMIS
TH	Holomua Na `Ohana	Onemalu Transitional Shelter	No	192	3	HMIS
TH	Holomua Na `Ohana	Weinberg Village Waimanalo	No	130	4	HMIS
TH	Honolulu Community Action Program	Kumuhonua	No	87	3	HMIS
TH	Housing Solutions Inc.	Kulaokahua	No	31	1	HMIS
TH	Housing Solutions Inc.	Loliana	No	155	1	HMIS
TH	Housing Solutions Inc.	Na Kolea	No	62	1	HMIS
TH	Housing Solutions Inc.	Vancouver House	No	115	1	HMIS
TH	Steadfast Housing Development Corporation	Ahukini	No	5	2	HMIS
TH	Steadfast Housing Development Corporation	Hale UluPono	No	13	3	HMIS
TH	The Salvation Army ATS	Waokanaka	No	12	1	HMIS
TH	The Salvation Army FTS	Ka Ohu Hou O Manoa	No	28	2	HMIS
TH	U.S. Veterans Initiative	Barbers Point Veterans in Progress	No	95	3	HMIS
TH	U.S. Veterans Initiative	HHFDC 1	No	136	7	HMIS
TH	U.S. Veterans Initiative	Pai`olu Kai`aulu/Waianae Civic Center	No	207	7	HMIS
TH	Waikiki Health Center	Next Step Transitional	No	139	1	HMIS
TH	Women in Need	Bridge to Success - Waianae	No	10	7	HMIS
TH	Women in Need	Family House - Aiea	No	27	4	HMIS
TH	Mental Health Kokua	Safe Haven	No	25	1	HMIS

## Appendix 2: Initial Surveys Collected vs Final Surveys Used During 2014 PIT

Initial Survey Counts by Agency for 2014 PIT			Final Surveys by Agency Used in 2014 PIT		
	Total	% of Total		Total	% of Total
ASI	4	0.2%	ASI	4	0.3%
CAV	270	14.4%	CAV	242	16.8%
CCH	50	2.7%	CCH	46	3.2%
City	7	0.4%	City	7	0.5%
Gregory House	2	0.1%	Gregory House	2	0.1%
Hale Kipa - Youth Outreach	42	2.2%	Hale Kipa - Youth Outreach	37	2.6%
Hawaii Job Corps	17	0.9%	Hawaii Job Corps	17	1.2%
Helping Hands	8	0.4%	Helping Hands	4	0.3%
HKO	1	0.1%	HKO	1	0.1%
Holomua Na 'Ohana/WVW	36	1.9%	Holomua Na 'Ohana/WVW	35	2.4%
I.H.S	425	22.7%	I.H.S	283	19.7%
IHS Men's Shelter	101	5.4%	IHS Men's Shelter	9	0.6%
KA PAALANA	14	0.7%	KA PAALANA	14	1.0%
KPHC	120	6.4%	KPHC	103	7.2%
Legal Aid	1	0.1%	Legal Aid	1	0.1%
OHANA OLA	24	1.3%	OHANA OLA	21	1.5%
Project D.A.T.E.	80	4.3%	Project D.A.T.E.	73	5.1%
Sacred Heart Sisters	3	0.2%	Sacred Heart Sisters	2	0.1%
Safe Haven	43	2.3%	Safe Haven	40	2.8%
Salvation Army ATS	5	0.3%	Salvation Army ATS	4	0.3%
SHDC	131	7.0%	SHDC	111	7.7%
UH Nursing/USVETS	1	0.1%	UH Nursing/USVETS	1	0.1%
USVETS	48	2.6%	USVETS	43	3.0%
USVETS WCC	16	0.9%	USVETS WCC	14	1.0%
VA/USVETS Barbers Point	31	1.7%	VA/USVETS Barbers Point	27	1.9%
Waikiki Health	39	2.1%	Waikiki Health	38	2.6%
Waikiki Health/Youth Outreach	8	0.4%	Waikiki Health/Youth Outreach	8	0.6%
WCCHC	80	4.3%	WCCHC	66	4.6%
WCO	228	12.2%	WCO	153	10.6%
Windward Homeless Coalition	14	0.7%	Windward Homeless Coalition	13	0.9%
Youth Outreach	24	1.3%	Youth Outreach	19	1.3%
<b>TOTAL</b>	<b>1873</b>	<b>100.0%</b>	<b>TOTAL</b>	<b>1438</b>	<b>100.0%</b>

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### Appendix 3: Site of Interview Analysis, 2014

Area 1: Downtown Honolulu	Number of Interviews	Percent of Total Interviews	Number of People	Percent of Total People
350 Sumner St	9	0.6%	9	0.6%
7-11 Dillingham	1	0.1%	1	0.1%
Aala and Beretania	4	0.3%	4	0.2%
Aala Park	35	2.4%	40	2.4%
Across from Queens Medical Center	1	0.1%	1	0.1%
Ahui Street	3	0.2%	7	0.4%
Ala Moana Bowls	3	0.2%	4	0.2%
Auiki Street	1	0.1%	1	0.1%
Behind Ft. St. Fire Station	1	0.1%	1	0.1%
Beretania St	3	0.2%	3	0.2%
Bishop St	1	0.1%	1	0.1%
Capitol Building	1	0.1%	1	0.1%
Chinatown	3	0.2%	3	0.2%
Corner of Kukui and Pali Hwy	1	0.1%	1	0.1%
Corner store King St	1	0.1%	1	0.1%
Fort St. Mall	17	1.2%	17	1.0%
Gas station	1	0.1%	1	0.1%
Green St.	1	0.1%	1	0.1%
Honolulu	2	0.1%	2	0.1%
Hotel St	7	0.5%	8	0.5%
Hotel St. (bus stop)	6	0.4%	6	0.4%
Hotel Street (across Ross)	1	0.1%	1	0.1%
HPU	1	0.1%	1	0.1%
I.H.S	25	1.7%	25	1.5%
Iolani Palace	6	0.4%	7	0.4%
Island Mart	1	0.1%	1	0.1%
Iwilei	32	2.2%	32	2.0%
Kakaako	33	2.3%	56	3.4%
Kakaako Park	3	0.2%	6	0.4%
Kalihi	1	0.1%	1	0.1%
Kalihi St	3	0.2%	3	0.2%
Kamamalu Park	3	0.2%	3	0.2%
Kaumakapili Church	1	0.1%	1	0.1%
Kaumualii Street	3	0.2%	3	0.2%
Keehi Boat Harbor	1	0.1%	1	0.1%
Keehi Lagoon Park	16	1.1%	20	1.2%
Kekaulike	1	0.1%	1	0.1%
Kewalo	11	0.8%	13	0.8%
Kewalo Basin	2	0.1%	2	0.1%
King and Cooke St	2	0.1%	2	0.1%
King St	1	0.1%	1	0.1%

Area 1: Downtown Honolulu	Number of Interviews	Percent of Total Interviews	Number of People	Percent of Total People
King St & Pensacola	1	0.1%	1	0.1%
King St & Smith	1	0.1%	1	0.1%
Kohou Clinic	2	0.1%	2	0.1%
Kohou St	16	1.1%	16	1.0%
Kokea Street	3	0.2%	8	0.5%
Kukui and River	1	0.1%	1	0.1%
Kukui St	4	0.3%	4	0.2%
Lanakila Park	1	0.1%	1	0.1%
Liliha Library	1	0.1%	1	0.1%
Maunakea St	1	0.1%	1	0.1%
Maunakea St & Smith	1	0.1%	1	0.1%
McKinley High School	11	0.8%	11	0.7%
Merchant St.	1	0.1%	1	0.1%
Mililani and Queen St.	1	0.1%	1	0.1%
Mother Waldron Park	8	0.6%	8	0.5%
N. Beretania	1	0.1%	1	0.1%
N. King street	1	0.1%	1	0.1%
Nimitz Bridge	10	0.7%	10	0.6%
Nimitz Underpass	12	0.8%	12	0.7%
Nuuanu	3	0.2%	4	0.2%
Ohe Street	1	0.1%	2	0.1%
Olomehani Street	1	0.1%	1	0.1%
Park behind Queen's garden/behind fire station	2	0.1%	2	0.1%
Pauahi St	31	2.2%	31	1.9%
Pensacola Street	2	0.1%	2	0.1%
Project D.A.T.E. Office	59	4.1%	59	3.6%
Punchbowl and King	1	0.1%	2	0.1%
Punchbowl/Beretania	1	0.1%	1	0.1%
Puuhale	1	0.1%	1	0.1%
Richard St (post office)	2	0.1%	2	0.1%
River of Life	45	3.1%	48	2.9%
River St	14	1.0%	16	1.0%
River St & Hotel	1	0.1%	1	0.1%
S King St	1	0.1%	1	0.1%
Salt Lake Bus Stop	1	0.1%	1	0.1%
Sand Island	4	0.3%	4	0.2%
Sand Island Access Rd	1	0.1%	1	0.1%
Sand Island Beach Park	3	0.2%	3	0.2%
Sand Island Boat Harbor	1	0.1%	1	0.1%
Second Harbor	2	0.1%	2	0.1%
Smith St	5	0.3%	5	0.3%
State Library	1	0.1%	1	0.1%

Area 1: Downtown Honolulu	Number of Interviews	Percent of Total Interviews	Number of People	Percent of Total People
Sumner Men's Shelter	2	0.1%	2	0.1%
Under freeway Middle Street and Nimitz	5	0.3%	5	0.3%
YMCA/ Vineyard	1	0.1%	1	0.1%
<b>TOTAL</b>	<b>517</b>	<b>36.0%</b>	<b>574</b>	<b>35.2%</b>

Area 2: East Honolulu	Number of Interviews	Percent of Total Interviews	Number of People	Percent of Total People
7-11 Piikoi	1	0.1%	1	0.1%
Across Down to Earth	1	0.1%	1	0.1%
Ala Moana Beach Park	23	1.6%	24	1.5%
Ala Moana Park	9	0.6%	10	0.6%
Ala Wai	2	0.1%	2	0.1%
Ala Wai Boat Harbor	4	0.3%	4	0.2%
Ala Wai Park	4	0.3%	4	0.2%
Ala Wai Promenade	3	0.2%	3	0.2%
Baby Makapuu Beach	3	0.2%	4	0.2%
Bag Nam Rest. - King St.	1	0.1%	1	0.1%
Baseball Park On Isenberg and King Street	1	0.1%	1	0.1%
Bus stop in front of Tony Roma's - Kalakaua Ave	1	0.1%	1	0.1%
Care AVan Office	177	12.3%	182	11.1%
Crane Park	1	0.1%	1	0.1%
Ena Rd.	1	0.1%	1	0.1%
Ft. DeRussy	2	0.1%	2	0.1%
International Market - Kalakaua side	1	0.1%	1	0.1%
Kahala Mall Bus stop	1	0.1%	1	0.1%
Kaimana Beach	4	0.3%	4	0.2%
Kaimuki Park	1	0.1%	1	0.1%
Kaimuki/Waiialae Ave	2	0.1%	2	0.1%
Kalakaua	1	0.1%	1	0.1%
Kalakaua and Kapahulu	1	0.1%	1	0.1%
Kalakaua and Ohua	3	0.2%	3	0.2%
Kalakaua Ave.	10	0.7%	10	0.6%
Kalakaua Ave. 7-11	1	0.1%	1	0.1%
Kalakaua Ave. by Haagen-Dazs	1	0.1%	1	0.1%
Kalakaua/Ala Wai	2	0.1%	2	0.1%
Kalakaua/Kapahulu	2	0.1%	2	0.1%
Kapahulu & Kalakaua	1	0.1%	1	0.1%
Kapahulu Ave	2	0.1%	2	0.1%
Kapiolani Park	8	0.6%	9	0.6%
Kapiolani/Ala Wai Park	1	0.1%	1	0.1%
Kapiolani/University Ave.	1	0.1%	1	0.1%

Area 2: East Honolulu	Number of Interviews	Percent of Total Interviews	Number of People	Percent of Total People
Kawai Nui Marsh	1	0.1%	1	0.1%
Kawaikui	1	0.1%	1	0.1%
Ke'eaumoku	2	0.1%	2	0.1%
Ke'eaumoku McDonalds	1	0.1%	1	0.1%
Keeaumoku Walmart	3	0.2%	3	0.2%
Keeaumoku, Piikoi	1	0.1%	1	0.1%
Keoniana St.	1	0.1%	1	0.1%
King & Piikoi	1	0.1%	2	0.1%
Kuhio Ave.	1	0.1%	1	0.1%
Leage Ave./Paki Park	1	0.1%	1	0.1%
Liliuokalani & Kuhio	2	0.1%	2	0.1%
Magic Island	1	0.1%	1	0.1%
Makiki Park	1	0.1%	1	0.1%
McCully Center	1	0.1%	1	0.1%
Old Stadium Park	8	0.6%	9	0.6%
Paki Park	6	0.4%	8	0.5%
Piano Park	2	0.1%	2	0.1%
Piikoi street	1	0.1%	1	0.1%
Punahou & King St.	1	0.1%	1	0.1%
Queen's Beach Snack Bar	3	0.2%	4	0.2%
Sandy Beach	2	0.1%	2	0.1%
St. Augustine	2	0.1%	2	0.1%
Starbucks Kapahulu/Kalakaua	1	0.1%	1	0.1%
Under McCully Bridge and Ala Wai	1	0.1%	1	0.1%
Waikiki	6	0.4%	6	0.4%
Waikiki Health	16	1.1%	16	1.0%
Waikiki Library	1	0.1%	1	0.1%
Waikiki / Ohua Ave.	3	0.2%	3	0.2%
Youth Outreach	16	1.1%	16	1.0%
<b>TOTAL</b>	<b>364</b>	<b>25.3%</b>	<b>378</b>	<b>23.1%</b>

Area 3: Ewa	Number of Interviews	Percent of Total Interviews	Number of People	Percent of Total People
Across the street from Kapolei 7-11	1	0.1%	1	0.1%
Behind 7-11 Kapolei	1	0.1%	1	0.1%
Blaisdell Park	16	1.1%	20	1.2%
Bus stop across 7-11	1	0.1%	1	0.1%
Campbell Industrial	1	0.1%	1	0.1%
Corner of Papipi Street and Fort Weaver Road, Ewa Beach	1	0.1%	1	0.1%
Costco Kapolei	2	0.1%	2	0.1%
Ewa Beach Community Park	2	0.1%	3	0.2%
Hans L'Orange Park	6	0.4%	8	0.5%

Area 3: Ewa	Number of Interviews	Percent of Total Interviews	Number of People	Percent of Total People
Hau Bush (Ewa Beach)	9	0.6%	13	0.8%
Jack in the box Kapolei	1	0.1%	1	0.1%
Kam Hwy across from Pearl Harbor	1	0.1%	1	0.1%
Kapolei	9	0.6%	15	0.9%
Kapolei City Hall	1	0.1%	1	0.1%
Kapolei Costco	1	0.1%	1	0.1%
Kapolei Hale	1	0.1%	1	0.1%
Kapolei Kmart	1	0.1%	1	0.1%
Kapolei McDonalds	2	0.1%	2	0.1%
Kapolei Park	2	0.1%	2	0.1%
Kapolei State Office Building	3	0.2%	4	0.2%
Kapolei theater	1	0.1%	1	0.1%
Nimitz Beach Kapolei	1	0.1%	1	0.1%
Onelauena	2	0.1%	2	0.1%
Pearl City Starbucks	1	0.1%	2	0.1%
Pearl Ridge Community Park	1	0.1%	1	0.1%
Puuloa Park	2	0.1%	2	0.1%
Starbucks Aiea	1	0.1%	1	0.1%
Waipahu District Park	1	0.1%	1	0.1%
Waipahu Napa Store	1	0.1%	1	0.1%
Waipahu Park	1	0.1%	3	0.2%
Waipahu Plantation	5	0.3%	7	0.4%
White Plains Beach	1	0.1%	3	0.2%
<b>TOTAL</b>	<b>80</b>	<b>5.6%</b>	<b>105</b>	<b>6.4%</b>

Area 4: Kaneohe to Waimanalo	Number of Interviews	Percent of Total Interviews	Number of People	Percent of Total People
Behind Waimanalo Pharmacy	1	0.1%	1	0.1%
Kailua	6	0.4%	6	0.4%
Kailua Beach	1	0.1%	1	0.1%
Kailua District Park	3	0.2%	3	0.2%
Kailua Kalama Beach	1	0.1%	3	0.2%
Kailua McDonalds	1	0.1%	1	0.1%
Kailua Town	3	0.2%	3	0.2%
Kalaniana'ole Hwy	1	0.1%	5	0.3%
Kaneohe	11	0.8%	11	0.7%
Kaneohe Bus Stop	1	0.1%	1	0.1%
Kaneohe Civic Center	4	0.3%	4	0.2%
Kaneohe District Park	2	0.1%	2	0.1%
Kaneohe Library	1	0.1%	1	0.1%
Kaneohe Park Playground	3	0.2%	3	0.2%
Kaneohe Town	1	0.1%	1	0.1%

Park in back of Kaneohe Library	1	0.1%	2	0.1%
Shima's	1	0.1%	1	0.1%
Waimanalo	1	0.1%	1	0.1%
Waimanalo Bay Park	3	0.2%	11	0.7%
Waimanalo Beach Park	27	1.9%	39	2.4%
Waimanalo District Park	2	0.1%	3	0.2%
Waimanalo Gym	3	0.2%	3	0.2%
Waimanalo Gym backroad	1	0.1%	1	0.1%
Waimanalo Gym Parking Lot	1	0.1%	3	0.2%
Waimanalo Park	1	0.1%	2	0.1%
<b>TOTAL</b>	<b>81</b>	<b>5.6%</b>	<b>112</b>	<b>6.9%</b>

Area 5: Wahiawa to North Shore	Number of Interviews	Percent of Total Interviews	Number of People	Percent of Total People
Ali'i Beach	7	0.5%	8	0.5%
Bypass Bridge - Haleiwa	3	0.2%	6	0.4%
Haleiwa Beach	7	0.5%	7	0.4%
Haleiwa Beach Harbor	7	0.5%	7	0.4%
Haleiwa Beach Park	1	0.1%	1	0.1%
Kaiaka Park	1	0.1%	2	0.1%
Lakeview Circle	2	0.1%	2	0.1%
Leftside of bridge to Haleiwa	2	0.1%	2	0.1%
Mill Camp Wailua	8	0.6%	8	0.5%
Mokuleia	10	0.7%	10	0.6%
Pupukea	1	0.1%	1	0.1%
Sharks Cove	8	0.6%	8	0.5%
Wahiawa	1	0.1%	1	0.1%
Wahiawa Beach	1	0.1%	1	0.1%
Wahiawa Bridge	27	1.9%	27	1.7%
Wahiawa District Park	3	0.2%	6	0.4%
Waiialua Community Association	1	0.1%	1	0.1%
Waiialua Gym	2	0.1%	3	0.2%
Waiawa District Park	1	0.1%	1	0.1%
Wailua Gym	46	3.2%	46	2.8%
<b>TOTAL</b>	<b>139</b>	<b>9.7%</b>	<b>148</b>	<b>9.1%</b>

Area 6: Upper Windward	Number of Interviews	Percent of Total Interviews	Number of People	Percent of Total People
Kahaluu Beach Park	2	0.1%	2	0.1%
<b>TOTAL</b>	<b>2</b>	<b>0.1%</b>	<b>2</b>	<b>0.1%</b>

Area 7: Waianae Coast	Number of Interviews	Percent of Total Interviews	Number of People	Percent of Total People
7-11 Makaha	1	0.1%	1	0.1%
Across Sack and Save	1	0.1%	1	0.1%
Behind Kaiser Nanakuli	8	0.6%	8	0.5%
Black Rocks	7	0.5%	9	0.6%
By corner market	1	0.1%	1	0.1%
CHS Office	5	0.3%	5	0.3%
Depot Beach	4	0.3%	4	0.2%
Dirt Road on the side of Nanakuli Food Giants	1	0.1%	1	0.1%
Drop in Office	22	1.5%	40	2.4%
farmland	2	0.1%	2	0.1%
Farrington Hwy	1	0.1%	1	0.1%
Guard Rails	2	0.1%	2	0.1%
Hakimo Rd	1	0.1%	3	0.2%
In the front of Sack N Save	1	0.1%	1	0.1%
Jade St./beach side	1	0.1%	1	0.1%
Kaiser Nanakuli	7	0.5%	7	0.4%
Keaau - Farrington Hwy	1	0.1%	2	0.1%
Keaau's Beach	2	0.1%	2	0.1%
Keaulana Avenue	1	0.1%	1	0.1%
Lahilahi pt.	5	0.3%	5	0.3%
Maili Beach Park	8	0.6%	8	0.5%
Maili Pt.	3	0.2%	3	0.2%
Mailiili Rd	8	0.6%	14	0.9%
Makaha	5	0.3%	5	0.3%
Makaha 7-11	2	0.1%	2	0.1%
Makaha beach	1	0.1%	1	0.1%
Middle Park	6	0.4%	6	0.4%
Mt. Lahilahi	5	0.3%	5	0.3%
Nanakuli	2	0.1%	2	0.1%
Nanakuli across Tesoro	1	0.1%	1	0.1%
Nanakuli Beach Park	1	0.1%	2	0.1%
Nanakuli Kaiser Clinic	1	0.1%	2	0.1%
Pililaau park	1	0.1%	1	0.1%
Pokai Bay	7	0.5%	7	0.4%
Pokai Bay Beach Park	2	0.1%	2	0.1%
Pray For Sets	2	0.1%	2	0.1%
Puhawai St.	20	1.4%	25	1.5%
Puka Pants	3	0.2%	4	0.2%
Puuhulu Rd.	3	0.2%	3	0.2%
Sewers Beach Park	4	0.3%	4	0.2%
Tracks	8	0.6%	8	0.5%

Ulehawa II	12	0.8%	13	0.8%
Under Bridge across Ranches	1	0.1%	1	0.1%
Waianae	3	0.2%	3	0.2%
Waianae Boat Harbor	62	4.3%	81	5.0%
Waianae drugstore	2	0.1%	3	0.2%
Waianae post office	1	0.1%	1	0.1%
Waianae Valley	1	0.1%	1	0.1%
Zablan Beach Park	6	0.4%	7	0.4%
<b>TOTAL</b>	<b>255</b>	<b>17.7%</b>	<b>314</b>	<b>19.2%</b>

## Appendix 4: Chronically Homeless By Region, 2014

Location of CH Adults	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Total	% of Total
11th Ave & Waiālae Ave	0	1	0	0	0	0	0	1	0.2%
12th Ave/Kaimuki	0	1	0	0	0	0	0	1	0.2%
7-11 Kapolei	0	0	1	0	0	0	0	1	0.2%
7-11 on Nuuanu St.	1	0	0	0	0	0	0	1	0.2%
Aala bus stop	2	0	0	0	0	0	0	2	0.4%
Aala Park	10	0	0	0	0	0	0	10	1.8%
Aala park bus stop	1	0	0	0	0	0	0	1	0.2%
Abandoned house	0	0	0	0	0	0	1	1	0.2%
Across from Down to Earth	0	1	0	0	0	0	0	1	0.2%
Aiea McDonalds bus stop	0	0	1	0	0	0	0	1	0.2%
Airport area streets	5	0	0	0	0	0	0	5	0.9%
Airport lobby	1	0	0	0	0	0	0	1	0.2%
Ala Moana	0	3	0	0	0	0	0	3	0.5%
Ala Moana Area	0	1	0	0	0	0	0	1	0.2%
Ala Moana beach park	0	4	0	0	0	0	0	4	0.7%
Ala Moana Blvd	0	1	0	0	0	0	0	1	0.2%
Ala Moana Park	0	6	0	0	0	0	0	6	1.1%
Ala Moana roadside	0	1	0	0	0	0	0	1	0.2%
Ala Moana Shopping Center	0	1	0	0	0	0	0	1	0.2%
Ala Wai	0	2	0	0	0	0	0	2	0.4%
Ala Wai boat harbor	0	2	0	0	0	0	0	2	0.4%
Ala Wai Park	0	5	0	0	0	0	0	5	0.9%
Alapai St bus station	1	0	0	0	0	0	0	1	0.2%
Ali'i Beach	0	0	0	0	3	0	0	3	0.5%
Alley in Honolulu	1	0	0	0	0	0	0	1	0.2%
Auiki Street	1	0	0	0	0	0	0	1	0.2%
Barbers point	0	0	1	0	0	0	0	1	0.2%
Baseball Park On Isenberg and King Street	0	1	0	0	0	0	0	1	0.2%
Beach	4	1	0	3	0	0	1	9	1.6%
Behind Kaiser Nanakuli	0	0	0	0	0	0	10	10	1.8%
Behind UH	0	1	0	0	0	0	0	1	0.2%
Beretania	1	0	0	0	0	0	0	1	0.2%
Bishop St	1	0	0	0	0	0	0	1	0.2%
Bishop St bus stop	2	0	0	0	0	0	0	2	0.4%
Black Rocks	0	0	0	0	0	0	1	1	0.2%
Blaisdell Park	0	0	3	0	0	0	0	3	0.5%
Boat	1	0	0	0	0	0	0	1	0.2%
Bus stop across 7-11	0	0	1	0	0	0	0	1	0.2%

Location of CH Adults	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Total	% of Total
By HPU	1	0	0	0	0	0	0	1	0.2%
By the bridge	0	0	0	0	0	0	1	1	0.2%
Camp	1	0	0	0	0	0	0	1	0.2%
Car	0	2	0	0	0	0	0	2	0.4%
Car in Waimanalo	0	0	0	1	0	0	0	1	0.2%
Catholic Church	1	0	0	0	0	0	0	1	0.2%
Central Intermediate School	1	0	0	0	0	0	0	1	0.2%
Chinatown	3	0	0	0	0	0	0	3	0.5%
Church grounds	0	0	0	1	0	0	0	1	0.2%
Crane Park	0	1	0	0	0	0	0	1	0.2%
Diamond Head	0	4	0	0	0	0	0	4	0.7%
Diamond Head hillside	0	1	0	0	0	0	0	1	0.2%
Downtown	3	0	0	0	0	0	0	3	0.5%
Ft. Derussy Army Museum	0	1	0	0	0	0	0	1	0.2%
Fwy. Underpass - Kaimuki	0	1	0	0	0	0	0	1	0.2%
Gas station	1	0	0	0	0	0	0	1	0.2%
Green Street	1	0	0	0	0	0	0	1	0.2%
Guard Rails	0	0	0	0	0	0	2	2	0.4%
Halawa	0	0	1	0	0	0	0	1	0.2%
Haleiwa	0	0	0	0	1	0	0	1	0.2%
Haleiwa Beach	0	0	0	0	1	0	0	1	0.2%
Haleiwa Beach Park	0	0	0	0	1	0	0	1	0.2%
Haleiwa Harbor	0	0	0	0	1	0	0	1	0.2%
Hans L'Orange Park	0	0	1	0	0	0	0	1	0.2%
Harbor	0	0	0	0	1	0	0	1	0.2%
Hau Bush (Ewa Beach)	0	0	2	0	0	0	0	2	0.4%
Hawaii Kai in van	0	1	0	0	0	0	0	1	0.2%
Honolulu streets	6	2	0	0	0	0	0	8	1.4%
Hotel &Alakea St bus stop	1	0	0	0	0	0	0	1	0.2%
Hotel St	1	0	0	0	0	0	0	1	0.2%
Hotel St McDonalds	1	0	0	0	0	0	0	1	0.2%
Iwilei area	16	0	0	0	0	0	0	16	2.9%
Iwilei Rd	3	0	0	0	0	0	0	3	0.5%
Jade St./beach side	0	0	0	0	0	0	1	1	0.2%
Judd St	1	0	0	0	0	0	0	1	0.2%
Kahala mall bus stop	0	1	0	0	0	0	0	1	0.2%
Kahaluu boat ramp	0	0	0	0	0	1	0	1	0.2%
Kailua area	0	0	0	1	0	0	0	1	0.2%
Kailua beach	0	0	0	1	0	0	0	1	0.2%
Kailua Beach Park	0	0	0	2	0	0	0	2	0.4%
Kailua District park	0	0	0	1	0	0	0	1	0.2%

Location of CH Adults	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Total	% of Total
Kailua Kamehameha Hwy	0	0	0	1	0	0	0	1	0.2%
Kailua Macy's	0	0	0	1	0	0	0	1	0.2%
Kailua town	0	0	0	1	0	0	0	1	0.2%
Kaimana Beach	0	1	0	0	0	0	0	1	0.2%
Kaimuki area	0	3	0	0	0	0	0	3	0.5%
Kaimuki Under Freeway	0	1	0	0	0	0	0	1	0.2%
Kakaako park	10	0	0	0	0	0	0	10	1.8%
Kalaeloa camping grounds	0	0	1	0	0	0	0	1	0.2%
Kalaikoku St	0	1	0	0	0	0	0	1	0.2%
Kalakaua&Kapahulu	0	1	0	0	0	0	0	1	0.2%
Kalakaua&Kuhio - Triangle park	0	1	0	0	0	0	0	1	0.2%
Kalakaua&Ohua	0	2	0	0	0	0	0	2	0.4%
Kalakaua 7-11	0	1	0	0	0	0	0	1	0.2%
Kalakaua/Waikiki	0	1	0	0	0	0	0	1	0.2%
Kalihi	1	0	0	0	0	0	0	1	0.2%
Kalihi park	1	0	0	0	0	0	0	1	0.2%
Kaneohe	0	0	0	1	0	0	0	1	0.2%
Kaneohe Bay Shopping Center	0	0	0	1	0	0	0	1	0.2%
Kaneohe Civic Center Beach Park (under the bridge)	0	0	0	1	0	0	0	1	0.2%
Kaneohe Civic Center Park (in the back of the bathroom)	0	0	0	1	0	0	0	1	0.2%
Kaneohe Civic Center Park in tent by bridge	0	0	0	1	0	0	0	1	0.2%
Kaneohe Civic Center park playground	0	0	0	1	0	0	0	1	0.2%
Kaneohe Library	0	0	0	1	0	0	0	1	0.2%
Kaneohe playground	0	0	0	2	0	0	0	2	0.4%
Kaneohe Post Office	0	0	0	1	0	0	0	1	0.2%
Kapahulu Ave	0	2	0	0	0	0	0	2	0.4%
Kapahulu Ave bus stop	0	1	0	0	0	0	0	1	0.2%
Kapiolani Park	0	5	0	0	0	0	0	5	0.9%
Kapolei	0	0	4	0	0	0	0	4	0.7%
Kapolei on street	0	0	1	0	0	0	0	1	0.2%
Kapolei State Office Building	0	0	4	0	0	0	0	4	0.7%
Kaumualii Street	1	0	0	0	0	0	0	1	0.2%
Kawai Nui marsh	0	1	0	0	0	0	0	1	0.2%
Kawaihāo Church area	1	0	0	0	0	0	0	1	0.2%
Keaau's Beach	0	0	0	0	0	0	1	1	0.2%
Keaulana Avenue	0	0	0	0	0	0	1	1	0.2%
Keeaumoku St	0	3	0	0	0	0	0	3	0.5%

Location of CH Adults	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Total	% of Total
Keehi Lagoon	1	0	0	0	0	0	0	1	0.2%
Keehi Lagoon Park	4	0	0	0	0	0	0	4	0.7%
Kewalo Basin	1	0	0	0	0	0	0	1	0.2%
King St	1	0	0	0	0	0	0	1	0.2%
Kokea Street	1	0	0	0	0	0	0	1	0.2%
Kukui St.	1	0	0	0	0	0	0	1	0.2%
Lahilahi pt. by surfside	0	0	0	0	0	0	1	1	0.2%
Leftside of bridge to Haleiwa	0	0	0	0	2	0	0	2	0.4%
Liliuokalani & Kuhio Ave	0	2	0	0	0	0	0	2	0.4%
Maili country	0	0	0	0	0	0	1	1	0.2%
Mailiili Rd	0	0	0	0	0	0	1	1	0.2%
Makaha	0	0	0	0	0	0	1	1	0.2%
Makiki Park	0	3	0	0	0	0	0	3	0.5%
Manoa	0	1	0	0	0	0	0	1	0.2%
Mapunapuna	1	0	0	0	0	0	0	1	0.2%
Market City - across from Kaimuki High School	0	1	0	0	0	0	0	1	0.2%
Maunakea& Hotel	1	0	0	0	0	0	0	1	0.2%
McCully Shopping Center	0	1	0	0	0	0	0	1	0.2%
McKinley High School	7	0	0	0	0	0	0	7	1.3%
Middle Park	0	0	0	0	0	0	1	1	0.2%
Mill Camp Wailua	0	0	0	0	2	0	0	2	0.4%
Mokuleia Beach	0	0	0	0	3	0	0	3	0.5%
Mortuary	1	0	0	0	0	0	0	1	0.2%
Mother Waldron Park	4	0	0	0	0	0	0	4	0.7%
Mountain near HPU	1	0	0	0	0	0	0	1	0.2%
Mt. Lahilahi	0	0	0	0	0	0	1	1	0.2%
Nanakuli beach	0	0	0	0	0	0	1	1	0.2%
Nanakuli Depots	0	0	0	0	0	0	1	1	0.2%
Near 200	0	1	0	0	0	0	0	1	0.2%
Near Napa Auto Parts on Farrington Hwy, Waipahu	0	0	1	0	0	0	0	1	0.2%
Near Wailua Gym	0	0	0	0	1	0	0	1	0.2%
Nimitz bridge	2	0	0	0	0	0	0	2	0.4%
Nimitz Hwy	1	0	0	0	0	0	0	1	0.2%
Nimitz underpass	4	0	0	0	0	0	0	4	0.7%
North Shore	0	0	0	0	1	0	0	1	0.2%
Nursery Kahaluu	0	0	0	0	0	1	0	1	0.2%
Nuuanu	1	0	0	0	0	0	0	1	0.2%
Off of Kapiolani Park	0	1	0	0	0	0	0	1	0.2%
Ohua&Kalakaua	0	1	0	0	0	0	0	1	0.2%
Old Stadium Park	0	7	0	0	0	0	0	7	1.3%
On Kayak in Keehi harbor	1	0	0	0	0	0	0	1	0.2%

Location of CH Adults	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Total	% of Total
On The Bus	0	0	1	0	0	0	0	1	0.2%
Onelauena	0	0	2	0	0	0	0	2	0.4%
Outdoors	0	0	0	0	0	0	1	1	0.2%
Outside Police Station	0	1	0	0	0	0	0	1	0.2%
Pacheco Park - Pearl City	0	0	1	0	0	0	0	1	0.2%
Paki Park	0	1	0	0	0	0	0	1	0.2%
Pali& Vineyard	1	0	0	0	0	0	0	1	0.2%
Palolo area	0	1	0	0	0	0	0	1	0.2%
Palolo Rec Center	0	1	0	0	0	0	0	1	0.2%
Park	9	2	1	3	0	1	0	16	2.9%
Park in Waianae	0	0	0	0	0	0	1	1	0.2%
Pauahi park	1	0	0	0	0	0	0	1	0.2%
Pauahi St	5	0	0	0	0	0	0	5	0.9%
Pearl City	0	0	2	0	0	0	0	2	0.4%
Piano park	0	1	0	0	0	0	0	1	0.2%
Piano Park	0	1	0	0	0	0	0	1	0.2%
Piikoi Park	0	1	0	0	0	0	0	1	0.2%
Pokai Bay	0	0	0	0	0	0	5	5	0.9%
Pokai Bay Beach Park	0	0	0	0	0	0	2	2	0.4%
Public Library grounds - Kapahulu	0	1	0	0	0	0	0	1	0.2%
Puhawai St bushes	0	0	0	0	0	0	9	9	1.6%
Punchbowl mountain	1	0	0	0	0	0	0	1	0.2%
Queen Street/Downtown	3	0	0	0	0	0	0	3	0.5%
Queens Rose Garden	0	1	0	0	0	0	0	1	0.2%
River St	8	0	0	0	0	0	0	8	1.4%
S King St	1	0	0	0	0	0	0	1	0.2%
Safeway Pali	2	0	0	0	0	0	0	2	0.4%
Sewers Beach Park	0	0	0	0	0	0	2	2	0.4%
Sharks Cove	0	0	0	0	4	0	0	4	0.7%
Side road of Paakea Rd	0	0	0	0	0	0	1	1	0.2%
Sidewalk	6	2	0	0	0	0	0	8	1.4%
Sidewalk across from the zoo by the Shell	0	1	0	0	0	0	0	1	0.2%
Sidewalk in front of Starbucks Kapahulu&Kalakaua	0	1	0	0	0	0	0	1	0.2%
Sidewalk Monsarrat&Kalakaua	0	1	0	0	0	0	0	1	0.2%
Smith & Pauahi St.	1	0	0	0	0	0	0	1	0.2%
Street	50	13	0	4	1	0	1	69	12.4%
Tent	1	0	0	0	0	0	0	1	0.2%
Tent on Kohou St	1	0	0	0	0	0	0	1	0.2%
Thomas Square Park	2	0	0	0	0	0	0	2	0.4%
Town area	2	4	0	0	0	0	0	6	1.1%

Location of CH Adults	Region 1	Region 2	Region 3	Region 4	Region 5	Region 6	Region 7	Total	% of Total
tracks	0	0	0	0	0	0	4	4	0.7%
Turtle Park	1	0	0	0	0	0	0	1	0.2%
Ulehawa II	0	0	0	0	0	0	4	4	0.7%
Under bridge	1	0	0	0	0	0	0	1	0.2%
Under Bridge across from Ranches	0	0	0	0	0	0	1	1	0.2%
Under freeway Middle Street and Nimitz	3	0	0	0	0	0	0	3	0.5%
Under McCully Bridge & Ala Wai	0	1	0	0	0	0	0	1	0.2%
Under Nimitz Bridge	3	0	0	0	0	0	0	3	0.5%
Under tree	1	0	0	0	0	0	0	1	0.2%
Under Wahiawa bridge	0	0	0	0	1	0	0	1	0.2%
University Ave area	0	2	0	0	0	0	0	2	0.4%
Van	0	0	0	0	0	0	1	1	0.2%
Vehicle	0	0	0	0	0	0	1	1	0.2%
Vehicle-Puhawai St.	0	0	0	0	0	0	1	1	0.2%
Wahiawa - friend's backyard	0	0	0	0	1	0	0	1	0.2%
Wahiawa bridge	0	0	0	0	7	0	0	7	1.3%
Waianae	0	0	0	0	0	0	1	1	0.2%
Waianae boat harbor	0	0	0	0	0	0	21	21	3.8%
Waianae post office	0	0	0	0	0	0	1	1	0.2%
Waikamilo/Dillingham	1	0	0	0	0	0	0	1	0.2%
Waikiki	0	3	0	0	0	0	0	3	0.5%
Waikiki area	0	2	0	0	0	0	0	2	0.4%
Waikiki beach	0	8	0	0	0	0	0	8	1.4%
Waikiki library	0	2	0	0	0	0	0	2	0.4%
Waikiki Ohua Ave	0	1	0	0	0	0	0	1	0.2%
Waikiki on street	0	1	0	0	0	0	0	1	0.2%
Waikiki park	0	1	0	0	0	0	0	1	0.2%
Wailua gym area	0	0	0	0	1	0	0	1	0.2%
Waimanalo beach	0	0	0	1	0	0	0	1	0.2%
Waimanalo beach park	0	0	0	9	0	0	0	9	1.6%
Waimanalo campground	0	0	0	1	0	0	0	1	0.2%
Waimanalo Gym parking lot	0	0	0	1	0	0	0	1	0.2%
Ward Ave in a car	1	0	0	0	0	0	0	1	0.2%
Zablan Beach Park	0	0	0	0	0	0	1	1	0.2%
<b>Total</b>	225	142	29	42	32	3	85	558	100.0%

## Appendix 5: Frequencies for Unaccompanied Unsheltered Encampment Descriptions, 2014

<b>Encampment Description</b>								
Region	1	2	3	4	5	6	7	Total
Office Setting	106	121	6	9	3	2	20	267
On-site Visual	303	131	62	46	117	3	192	854
Unable to complete	107	36	5	25	17	0	16	206
Total	516	288	73	80	137	5	228	1327

<b>Approximate Size of Encampment</b>								
Region	1	2	3	4	5	6	7	Total
6'x6' or smaller	225	142	36	39	37	3	82	564
Up to 12'x'12'	51	33	8	6	26	1	57	182
Larger than 12'x12'	26	8	8	6	14	1	43	106
Undetermined	214	105	21	29	60	0	46	475
Total	516	288	73	80	137	5	228	1327

<b>Is Sleeping Area Covered from rain?</b>								
Region	1	2	3	4	5	6	7	Total
No	168	120	20	13	5	1	38	365
Yes	173	105	39	44	84	4	160	609
Undetermined	175	63	14	23	48	0	30	353
Total	516	288	73	80	137	5	228	1327

<b>Materials Used to Construct or Support the Encampment (Duplicated)</b>							
Region	1	2	3	4	5	6	7
Vinyl Tarp	83	50	12	13	61	2	106
Tent	95	45	14	21	78	2	114
Corrugated Boxes	54	19	3	4	15	0	10
Crates	21	6	2	1	20	0	21
Shopping Cart	29	16	9	1	10	0	9
Sleeping bag	75	41	12	9	24	1	64
Bicycle	28	12	5	0	18	0	38
Vehicle	25	22	13	9	48	0	35
Furniture	16	10	3	5	25	0	47
Carpeting	12	3	0	1	21	0	28
Plastic bags	40	15	5	2	16	0	22
Construction materials	18	5	3	1	11	0	12

<b>Does the Encampment Have Animals?</b>								
Region	1	2	3	4	5	6	7	Total
No	351	227	53	44	104	5	126	910
Yes	36	17	9	11	29	0	93	195
Unknown	129	44	11	25	4	0	9	222
Total	516	288	73	80	137	5	228	1327

<b>Accessibility of the Encampment</b>								
Region	1	2	3	4	5	6	7	Total
Easy (street/park)	343	229	53	51	104	3	112	895
Moderate (off- path)	50	12	12	6	23	2	59	164
Difficult (dangerous)	37	4	0	2	8	0	40	91
Undetermined	86	43	8	21	2	0	17	177
Total	516	288	73	80	137	5	228	1327

## Appendix 6: 2014PITCount Household Survey

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USE THIS FORM IF THE CLIENT IS IN A HOUSEHOLD(Accompanied)

### 2014 City & County of Honolulu Homeless Point-in-Time Count Survey

Interviewer's Name: \_\_\_\_\_ Agency/Group: \_\_\_\_\_

Site of Interview (Actual Location): \_\_\_\_\_ Date: \_\_\_\_\_

**"Are you living alone or with others?"  
(If living alone use SINGLE form)**

**"Where did you sleep this past Wednesday, JANUARY 22<sup>nd</sup>?"** \_\_\_\_\_  
**SPECIFIC LOCATION - If answer is sheltered (e.g. house, shelter, hospital, jail), END SURVEY.**

**"What area of the island did you sleep?"** \_\_\_\_\_  
**Enter Area/Region # (1-7) [Map on back]**

#### HEAD OF HOUSEHOLD:

1. How many ADULTS are in your household? \_\_\_\_\_ How many CHILDREN UNDER 18? \_\_\_\_\_
2. First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_
3. Date of Birth: \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_ OR if DOB refused, Age: \_\_\_\_\_
4. Gender:  Male  Female  Transgender  Unknown/Refused
5. Do you identify as Hispanic (Ethnicity)?  Yes  No  Unknown  Refused
6. What Race do you most identify with? (**SELECT ONLY ONE**)  
 White  Black/African-American  Asian  American Indian/Alaska Native  
 Native Hawaiian  Other Pacific Islander  Multiple Races  Unknown
7. Have you served in the U.S. Armed Forces?  Yes  No  Unknown  Refused  
**IF NO, SKIP to Q9**
8. Were you activated, into active duty, as a National Guard member or Reservist?  
 Yes  No  Unknown  Refused
9. How long have you been continuously homeless this time?  
 Less than 1 year  **1 year or longer\***  Unknown  Refused
10. How many times have you been homeless in the past 3 years?  
 1-3 times  **4 or more times\***  Unknown  Refused
11. Were you on the street, beach, park, or in an emergency shelter each time?  
 **Yes\***  No  Unknown  Refused
12. Do you have a mental health disability that limits your ability to work or perform activities of daily living?  
 **Yes\***  No  Unknown  Refused
13. Do you have an alcohol or drug problem that limits your ability to work or perform activities of daily living?  
 **Yes\***  No  Unknown  Refused

14. Are you currently living with HIV/AIDS?  Yes\*  No  Unknown  Refused

15. Do you have a physical, developmental, or other disability that limits your ability to work or perform activities of daily living?  Yes\*  No  Unknown  Refused

**Encampment Portion on Back**

The following descriptions should be completed based on a visual but not intrusive inspection of the encampment area where the client is living unsheltered. Clients may complete themselves in office.

1. **ENCAMPMENT DESCRIPTION:**  On-site Visual  Office Setting  Unable to complete

2. **APPROXIMATE SIZE OF ENCAMPMENT: (SELECT ONLY ONE)**

6'x6' or smaller  Up to 12'x12'  Larger than 12'x12'  Undetermined

3. **IS SLEEPING AREA COVERED FROM RAIN?**  Yes  No  Undetermined

4. **WHAT MATERIALS ARE USED TO CONSTRUCT OR SUPPORT ENCAMPMENT? (Select as many as applicable)**

a.  Vinyl Tarp(s) b.  Tent(s) c.  Corrugated Boxes d.  Crates

e.  Shopping Cart f.  Sleeping Bag g.  Bicycle(s) h.  Vehicle(s)

i.  Furniture j.  Carpeting k.  Plastic Bags l.  Construction materials

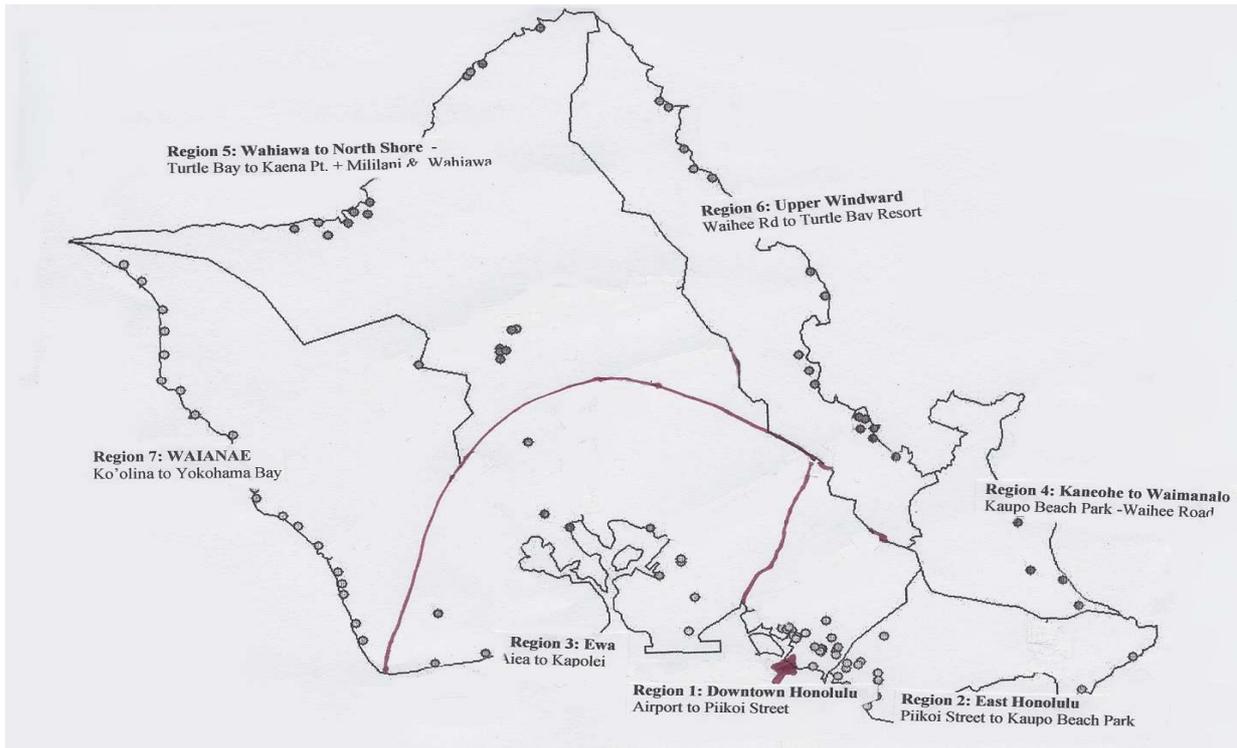
Other: \_\_\_\_\_

5. **ANIMALS?**  Yes; Type/#: \_\_\_\_\_  No  Unknown

6. **ACCESSIBILITY?**  Easy (street/park)  Moderate (off- path)  Difficult (dangerous)

7. **SINGLE PERSON ENCAMPMENT?**  1 Person  Multiple Persons  Undetermined

**CHECK WHEN ALL HOUSEHOLD SURVEYS HAVE BEEN ENTERED INTO THE HMIS**



**Description of Person if Refused Survey:**

**OTHER ADULT IN HOUSEHOLD:**

1. First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_
2. Date of Birth: \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_ OR if DOB refused, Age: \_\_\_\_\_
3. Gender:     Male  Female     Transgender  Unknown/Refused
4. Do you identify as Hispanic (Ethnicity)?  Yes  No     Unknown     Refused
5. What Race do you most identify with? **(SELECT ONLY ONE)**  
 White     Black/African-American     Asian     American Indian/Alaska Native  
 Native Hawaiian     Other Pacific Islander     Multiple Races     Unknown
6. Have you served in the U.S. Armed Forces?  Yes     No     Unknown     Refused  
**IF NO, SKIP to Q8**
7. Were you activated, into active duty, as a National Guard member or Reservist?  
 Yes     No     Unknown     Refused
8. How long have you been continuously homeless this time?  
 Less than 1 year  **1 year or longer\***     Unknown     Refused
9. How many times have you been homeless in the past 3 years?  
 1–3 times     **4 or more times\***     Unknown     Refused
10. Were you on the street, beach, park, or in an emergency shelter each time?  
 **Yes\***     No     Unknown     Refused
11. Do you have a mental health disability that limits your ability to work or perform activities of daily living?  
 **Yes\***  No     Unknown     Refused
12. Do you have an alcohol or drug problem that limits your ability to work or perform activities of daily living?  
 **Yes\***  No     Unknown     Refused
13. Are you currently living with HIV/AIDS?     **Yes\***     No     Unknown     Refused
14. Do you have a physical, developmental, or other disability that limits your ability to work or perform activities of daily living?  
 **Yes\***     No     Unknown     Refused

**Description of Person if Refused Survey:**

## Appendix 7:2014PITCount Single Survey

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USE THIS FORM IF THE CLIENT IS **SINGLE (Unaccompanied)**

### 2014 City & County of Honolulu Homeless Point-in-Time Count Survey

Interviewer's Name: \_\_\_\_\_ Agency/Group: \_\_\_\_\_

Site of Interview (Actual Location): \_\_\_\_\_ Date: \_\_\_\_\_

**"Are you living alone or with others?"**  
**(If living with others including a child under 18 use HOUSEHOLD form)**

**"Where did you sleep this past Wednesday, JANUARY 22<sup>nd</sup>?"** \_\_\_\_\_  
**SPECIFIC LOCATION - If answer is sheltered (e.g. house, shelter, hospital, jail), END SURVEY.**

**"What area of the island did you sleep?"** \_\_\_\_\_  
**Enter Area/Region # (1-7) [Map on back]**

1. First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

2. Date of Birth: \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_ OR if DOB refused, Age: \_\_\_\_\_

3. Gender:  Male  Female  Transgender  Unknown/Refused

4. Do you identify as Hispanic (Ethnicity)?  Yes  No  Unknown  Refused

5. What Race do you most identify with? (**SELECT ONLY ONE**)

White  Black/African-American  Asian  American Indian/Alaska Native  
 Native Hawaiian  Other Pacific Islander  Multiple Races  Unknown

6. Have you served in the U.S. Armed Forces?  Yes  No  Unknown  Refused  
**IF NO, SKIP to Q8**

7. Were you activated, into active duty, as a National Guard member or Reservist?  
 Yes  No  Unknown  Refused

8. How long have you been continuously homeless this time?  
 Less than 1 year  **1 year or longer\***  Unknown  Refused

9. How many times have you been homeless in the past 3 years?  
 1-3 times  **4 or more times\***  Unknown  Refused

10. Were you on the street, beach, park, or in an emergency shelter each time?  
 **Yes\***  No  Unknown  Refused

11. Do you have a mental health disability that limits your ability to work or perform activities of daily living?  
 **Yes\***  No  Unknown  Refused

12. Do you have an alcohol or drug problem that limits your ability to work or perform activities of daily living?  
 **Yes\***  No  Unknown  Refused

13. Are you currently living with HIV/AIDS?  **Yes\***  No  Unknown  Refused

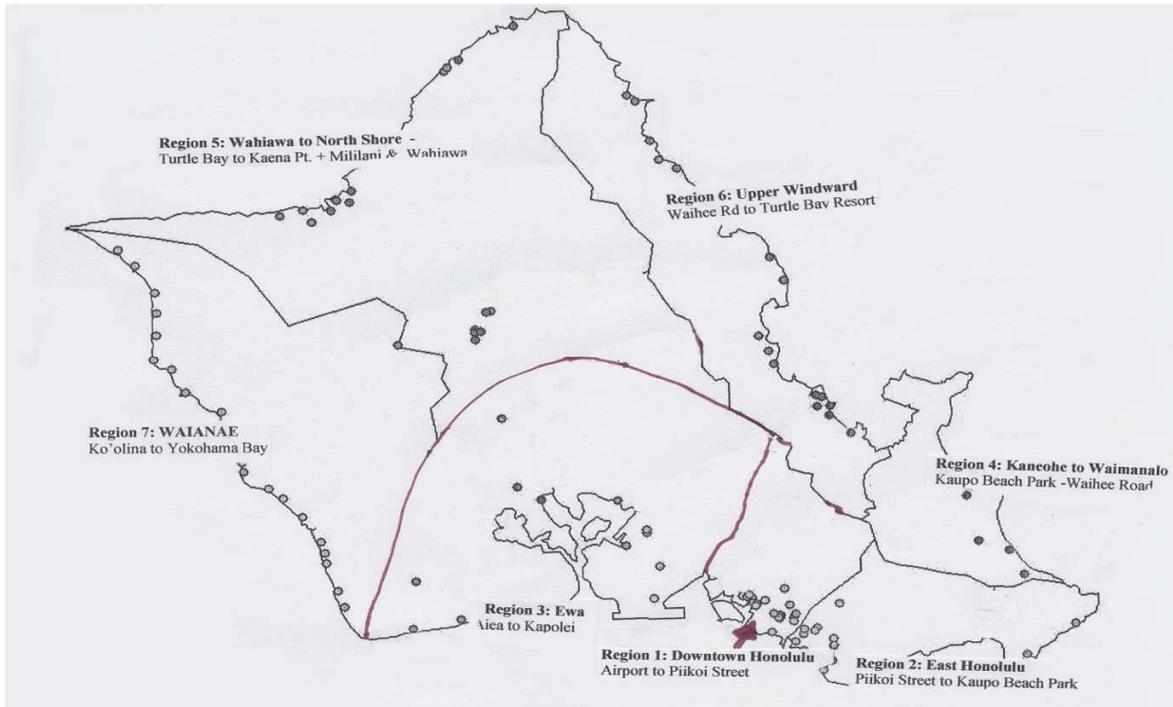
14. Do you have a physical, developmental, or other disability that limits your ability to work or perform activities of daily living?  
 **Yes\***  No  Unknown  Refused

**Encampment Portion on Back**

The following descriptions should be completed based on a visual but not intrusive inspection of the encampment area where the client is living unsheltered. Clients may complete themselves in office.

- 1. **ENCAMPMENT DESCRIPTION:**  On-site Visual  Office Setting  Unable to complete
- 2. **APPROXIMATE SIZE OF ENCAMPMENT: (SELECT ONLY ONE)**  
 6'x6' or smaller  Up to 12'x12'  Larger than 12'x12'  Undetermined
- 3. **IS SLEEPING AREA COVERED FROM RAIN?**  Yes  No  Undetermined
- 4. **WHAT MATERIALS ARE USED TO CONSTRUCT OR SUPPORT ENCAMPMENT? (Select as many as applicable)**  
a.  Vinyl Tarp(s)   b.  Tent(s)   c.  Corrugated Boxes   d.  Crates  
e.  Shopping Cart   f.  Sleeping Bag   g.  Bicycle(s)   h.  Vehicle(s)  
i.  Furniture   j.  Carpeting   k.  Plastic Bags   l.  Construction materials  
Other: \_\_\_\_\_
- 5. **ANIMALS?**  Yes; Type/#: \_\_\_\_\_  No  Unknown
- 6. **ACCESSIBILITY?**  Easy (street/park)  Moderate (off- path)  Difficult (dangerous)
- 7. **SINGLE PERSON ENCAMPMENT?**  1 Person  Multiple Persons  Undetermined

**CHECK THIS BOX WHEN THE SURVEY HAS BEEN ENTERED INTO THE HMIS**



**Description of Person if Refused Survey:**

## **Appendix 8:2014Overview**

### **POINT IN TIME (PIT) COUNT January 2014 Overview**

#### **2014 PIT Count Dates:**

- ***Sheltered Date for the Count is Wednesday, January 22, 2014.*** Individuals and families staying in a shelter on this night will be counted. All sheltered intakes for clients residing in your ES, TH, or SH programs should be entered into the HMIS by Friday, February 7, 2014. All Non-HMIS summary surveys for providers not participating in the HMIS (e.g. DV shelters) should be completed for clients residing on the night of 1/22/14 and submitted to [carlosperaro@yahoo.com](mailto:carlosperaro@yahoo.com) by Friday, February 7, 2014. This survey document will be sent to providers several weeks prior to 1/22/14.
- ***Unsheltered Dates for the Count are Thursday, January 23, 2014 to Wednesday January 29, 2014.*** ONLY people who responded that they DID NOT stay indoors on Wednesday January 22, 2014 should be surveyed. If a person responds by stating that they were sheltered or stayed indoors on the 22nd, discontinue the survey and **do not enter** into the PIT module of the HMIS. Ideally, surveying should be done at a variety of times including very early in the morning and late at night. Feedings should also be utilized as sites for surveying. All unsheltered surveys collected during the date range above should be entered into the HMIS by **Friday, February 21, 2014.**
- ***Kick-Off Evenings Thursday, January 23rd*** from 5:00-9:30pm for a concentrated outreach effort in each of the regions, which will continue until **Wednesday, January 29th.**

**Volunteers:** Any assistance by students or volunteers during the week of the unsheltered canvassing will be greatly appreciated. **All volunteers must register prior to the count with their affiliated organization for their particular region.** Volunteers can be assigned to lead coordinators as needed; however, organizations are also encouraged to recruit volunteers to assist with their efforts. Regional lead coordinators and partnering organizations must make sure that all volunteers working in their areas are adequately trained, documented in the Volunteer Sign-Up Form, and sign the Contact and Confidentiality Form. There will be several trainings leading up to the count, one during the week of January 6th, and one during the week of the 13th.

**Survey Instruments:** The survey instruments for 2014 have been slightly modified to accommodate HUD changes and to capture information that will be helpful to the CoC. A copy of the household (accompanied) and single (unaccompanied) surveys will be provided. It is recommended that the form for singles be printed on white paper, the survey instrument for households be printed on colored paper. The household form contains a page for the head of household and a form that should be used for all other adults within the household. Each adult in the household should have a corresponding survey.

**Training:** There will be two trainings during January for Lead Coordinators, partners, homeless programs staff, and volunteers. One of the trainings will be conducted during the week of January 6th, and the other will be conducted during the week of January 13th. Training dates will be forthcoming. After initial training and instructions have been disseminated via training and telephone conversations, leads and partners are urged to conduct sub-trainings with volunteers to relay important coordination topics.

**Surveyor Training:** The last training for those working the Kick-Off Count will happen from 5:00 to 5:30 pm just prior to the start of the count at each of the coordinating sites. All surveyors are required to attend. All lead coordinators should help to ensure that all surveyors are properly trained before each shift.

**Survey Data Entry:** Data entry must be conducted by staff already established in the HMIS. Lead coordinators and partnering agencies will be responsible for determining which personnel will be responsible for entering the surveys collected during the count. Instructions to aid in the data entry will be provided before 1/22/14.

## **Regional Boundaries, Coordinators, and Partners:**

### **Region 1: Downtown Honolulu – Airport to Piikoi Street**

Lead Coordinator: Jennifer Tehotu (KalihiPalama Health Center), [jtehotu@kphc.org](mailto:jtehotu@kphc.org)  
Lead Coordinator: Leslie Uyehara (KalihiPalama Health Center), [luyehara@kphc.org](mailto:luyehara@kphc.org)  
Lead Coordinator: Aaron Whyne (KalihiPalama Health Center), [awhyne@kphc.org](mailto:awhyne@kphc.org)  
Lead Coordinator: Marian Bernardino (KalihiPalama Health Center), [mbernardino@kphc.org](mailto:mbernardino@kphc.org)  
Lead Coordinator: Elizabeth Anderson (KalihiPalama Health Center), [eanderson@kphc.org](mailto:eanderson@kphc.org)  
Partner: Connie Mitchell (IHS), [ConnieM@ihs-hawaii.org](mailto:ConnieM@ihs-hawaii.org)  
Partner: Kanui Bell (IHS), [KanuiB@ihs-hawaii.org](mailto:KanuiB@ihs-hawaii.org)  
Partner: Skye Moore, (Project DATE), [projectdate@lthawaii.org](mailto:projectdate@lthawaii.org)  
Partner: Adrian Contreras (Mental Health Kookia), [acontreras@mhkhawaii.org](mailto:acontreras@mhkhawaii.org)  
Partner: Coralee Chin (Steadfast), [cchin@steadfast-hawaii.org](mailto:cchin@steadfast-hawaii.org)

### **Region 2: East Honolulu – Piikoi Street to Kaupo Beach Park**

Lead Coordinator: Michelle Ip (Waikiki Health), [mip@waikikihealth.org](mailto:mip@waikikihealth.org)  
Lead Coordinator: Joy Rucker (Waikiki Health), [jrucker@waikikihealth.org](mailto:jrucker@waikikihealth.org)  
Partner: Jennifer Tehotu (KalihiPalama Health Center), [jtehotu@kphc.org](mailto:jtehotu@kphc.org)  
Partner: Leslie Uyehara (KalihiPalama Health Center), [luyehara@kphc.org](mailto:luyehara@kphc.org)  
Partner: Aaron Whyne (KalihiPalama Health Center), [awhyne@kphc.org](mailto:awhyne@kphc.org)  
Partner: Marian Bernardino (KalihiPalama Health Center), [mbernardino@kphc.org](mailto:mbernardino@kphc.org)  
Partner: Elizabeth Anderson (KalihiPalama Health Center), [eanderson@kphc.org](mailto:eanderson@kphc.org)  
Partner: Erin Rutherford (Catholic Charities), [erin.rutherford@catholiccharitieshawaii.org](mailto:erin.rutherford@catholiccharitieshawaii.org)  
Partner: Paul Oshiro (Catholic Charities), [paul.oshiro@catholiccharitieshawaii.org](mailto:paul.oshiro@catholiccharitieshawaii.org)

### **Region 3: Central – Aiea to Kapolei**

Lead Coordinator: Kim Cook (US VETS), [kcook@usvetsinc.org](mailto:kcook@usvetsinc.org)  
Lead Coordinator: John Molina (US VETS), [jmolina@usvetsinc.org](mailto:jmolina@usvetsinc.org)  
Partner: Steven Williams (US VETS), [swilliams@usvetsinc.org](mailto:swilliams@usvetsinc.org)  
Partner: Macy Sevaatasi (US VETS), [msevaaetasi@usvetsinc.org](mailto:msevaaetasi@usvetsinc.org)  
Partner: Tanya Tehotu (WCO), [t.tehotu@wcohawaii.org](mailto:t.tehotu@wcohawaii.org)

### **Region 4: Lower Windward- Kaupo Beach Park to Kaneohe (Waihee Road)**

Lead Coordinator: Michelle Ip (Waikiki Health), [mip@waikikihealth.org](mailto:mip@waikikihealth.org)  
Lead Coordinator: Joy Rucker (Waikiki Health), [jrucker@waikikihealth.org](mailto:jrucker@waikikihealth.org)  
Partner: Paul Oshiro (Catholic Charities), [paul.oshiro@catholiccharitieshawaii.org](mailto:paul.oshiro@catholiccharitieshawaii.org)  
Partner: Holly Holowach (Weinberg Village Waimanalo), [wwholly@hawaii.rr.com](mailto:wwholly@hawaii.rr.com)  
Partner: Deborah Smith (Waimanalo Health Center), [fotsismith@gmail.com](mailto:fotsismith@gmail.com)  
Partner: Christy MacPherson (Family Promise Hawaii), [christy@familypromiseshawaii.org](mailto:christy@familypromiseshawaii.org)  
Partner: Skye Moore, (Project DATE), [projectdate@lthawaii.org](mailto:projectdate@lthawaii.org)  
Partner: Paul Ruddell, (Homeless Programs Office), [PRuddell@dhs.hawaii.gov](mailto:PRuddell@dhs.hawaii.gov)

### **Region 5: North Shore - Turtle Bay to Kaena Pt. including Mililani & Wahiawa**

Lead Coordinator: Connie Mitchell (IHS), [ConnieM@ihs-hawaii.org](mailto:ConnieM@ihs-hawaii.org)  
Lead Coordinator: Tyran Terada (IHS), [TyranT@ihs-hawaii.org](mailto:TyranT@ihs-hawaii.org)

### **Region 6: Upper Windward -Waihee Rd to Turtle Bay Resort**

Lead Coordinator: Michelle Ip (Waikiki Health), [mip@waikikihealth.org](mailto:mip@waikikihealth.org)  
Lead Coordinator: Joy Rucker (Waikiki Health), [jrucker@waikikihealth.org](mailto:jrucker@waikikihealth.org)  
Partner: Connie Mitchell (IHS), [ConnieM@ihs-hawaii.org](mailto:ConnieM@ihs-hawaii.org)  
Partner: Tyran Terada (IHS), [TyranT@ihs-hawaii.org](mailto:TyranT@ihs-hawaii.org)

### **Region 7: Waianae – Ko’olina to Yokohama Bay**

Lead Coordinator: Tanya Tehotu (WCO), [t.tehotu@wcohawaii.org](mailto:t.tehotu@wcohawaii.org)  
Lead Coordinator: Faleupolu Toa (WCO), [f.toa@wcohawaii.org](mailto:f.toa@wcohawaii.org)  
Partner: Gladys Peraro (WCC), [gperaro@usvetsinc.org](mailto:gperaro@usvetsinc.org)  
Partner: Leinaala Kanana (WCCHC), [Lkanana@wcchc.com](mailto:Lkanana@wcchc.com)

Partner: KanoaPagaduan (WCCHC), [kpagaduan@wcchc.com](mailto:kpagaduan@wcchc.com)

Partner: Kahealani Poe (WCCHC), [KaheaPoe@wcchc.com](mailto:KaheaPoe@wcchc.com)

Partner: Ana Piloton (ASI), [apiloton@asi-hawaii.org](mailto:apiloton@asi-hawaii.org)

**PIT Contact Information:**

Carlos Peraro: Phone 429-6941 or by email: [carlosperaro@yahoo.com](mailto:carlosperaro@yahoo.com)

Gabe Naeole: Phone 768-7715 or by email: [gnaeole@honolulu.gov](mailto:gnaeole@honolulu.gov)

## **Appendix 9: Contact and Confidentiality Form**

### **Contact Information and Confidentiality Form\*\* 2014 HOMELESS POINT-IN-TIME COUNT**

Name: \_\_\_\_\_ Phone #: \_\_\_\_\_

Position: \_\_\_\_\_ Agency: \_\_\_\_\_

E-mail: \_\_\_\_\_

Emergency Name and Contact #: \_\_\_\_\_

Preferred Geographic Area: \_\_\_\_\_

#### **2014 Point-In-Time Count Statement of Confidentiality MUST BE SIGNED BY ALL SURVEYORS**

All outreach staff and volunteers associated with the collection of homeless population data during the 2014 Unsheltered Point in Time Count are subject to certain confidentiality guidelines.

These guidelines apply to all data collected during the seven day period from January 23rd – January 29th and to any data that may subsequently be entered into the HMIS from this period. The State of Hawaii's HMIS contains an appreciable amount of client information that must be confidentially maintained. As the administrator of the HMIS, there are several guidelines that the State of Hawaii would like to address regarding the upcoming collection of client data and the entering of this data into the HMIS for applicable outreach staff.

- All client information gathered will be held strictly confidential.
- All completed surveys will be kept out of public view.
- Personal HMIS user identifications and passwords will be kept secure and will not be shared.
- Private information obtained from the HMIS is to remain confidential, even if an employee's job is terminated or concludes for any reason.
- Entering known, inaccurate information about any client is prohibited.

**Your signature below indicates your agreement to  
comply with this statement of confidentiality.**

*Outreach Agency if Applicable* \_\_\_\_\_

*Print Name* \_\_\_\_\_

*Signature* \_\_\_\_\_ *Date* \_\_\_\_\_

\*\*Please email or hand-in all completed forms to the lead coordinator or partner agency. The lead coordinator/partner agency will be responsible for collecting all consent forms and submitting them to Gabe Naeole at the City & County of Honolulu.

## Appendix 10: PIT Agency Instructions

### **AGENCY INSTRUCTIONS UNSHeltered Homeless Surveyors Instructions JANUARY 23rd to 29th, 2014 - HOMELESS POINT-IN-TIME COUNT**

- Surveying begins on Thursday, January 23rd from 5–9:30 pm and will end on Wednesday, January 29th.
- Survey all unsheltered individuals and households that you normally outreach.
- Survey all unsheltered individuals and households that request services from you.
- If you have staff and volunteers assisting in the Kickoff Thursday or doing outreach during the week make sure it is coordinated with the agency or person who is the Lead for that area.
- Have all staff and volunteers that are helping with the survey fill out and sign the Contact and Confidentiality Form.
- Collect all Single and Household surveys and assign someone with access to the HMIS to enter the unsheltered surveys into the PIT module of the HMIS. Instructions for entering data into the HMIS will be provided before the PIT count takes place.
- Ensure that all staff and volunteers have been properly trained by someone who has attended the PIT Count training and reviewed the Surveyor Instructions handout.
- Confirm that the Contact and Confidentiality Forms are collected and turned into Gabe Naeole at the City & County of Honolulu. Gabe's contact information is below and is also on the Overview form.
- If you have any questions please contact,  
Gabe Naeole: Phone 768-7715 or email [gnaeole@honolulu.gov](mailto:gnaeole@honolulu.gov)  
Carlos Peraro: Phone 429-6941, or email @ [carlosperaro@yahoo.com](mailto:carlosperaro@yahoo.com)

#### **Safety Tips**

- Never survey alone – Work in pairs and always stay within eyesight of others.
- Never survey in an isolated area unless the area and the clients are known to you
- If there is an area that you do not feel comfortable surveying, do not survey and let the coordinator know that the area was not surveyed.
- It is recommended to wear white or brighter colors to be easily visible. Wear comfortable clothes and shoes. Limit the amount of accessories you wear.
- Look for any suspicious or dangerous activities when arriving at a site to be aware of areas to avoid.
- Be observant of people around you and look up often while administering the survey.
- Stay out of enclosed or tight spaces.
- Do not pressure anyone to participate in the survey
- In case of an emergency, call or have another person call 911.

## Appendix 11: Additional 2014 PIT Count Instructions

### PIT COUNT 2014 - ADDITIONAL INSTRUCTIONS

#### INTERVIEW SURVEY: (front side)

Site of Interview (Actual Location):

If this is an office location please denote as such *Example: U.S.VETS (Office)*  
*This will allow distinction between interviews completed "on the streets" versus office.*

**1 and 2) First/Last Name – VERY IMPORTANT TO COMPLETE. NECESSARY TO LINK TO HMIS**

5) What race do you identify with?

Filipino should be categorized with "Other Pacific Islander"- due to limited categories

#### ENCAMPMENT QUESTIONS: (back side)

These questions are added for three main reasons: 1) Public Health documentation, 2) Census of large encampments, and 3) Information to strategize for housing alternatives

##### **1) Encampment Description:**

On-site visual = completed at their site (by yourself or with the person's assistance)

Office setting = completed at office or other place not at site – person answers questions to the best of their ability since visual is not available

Unable to complete = circumstances do not allow while on-site. Please minimize use of this response. Office setting should be able to complete with person

##### **2) Size of encampment:**

No measurements needed. Choose the best approximate size.

6 feet by 6 feet - is the size of one person (squared). The site is no more than one person with minimal set-up then choose this selection.

12 feet by 12 feet – this means bigger than 6 x 6 – but no bigger than approximately two persons by two persons square (e.g. two tents, one small car set up).

Greater than 12 x 12 feet – large multi-person encampment, or large tent structure.

##### **3) Is Encampment area protected from rain?**

Use your best judgment if you think it sufficiency protects full body from rain.

Sufficient – Blue tarp (not tattered), solid tent, car, construction material roof

Insufficient – Cardboard, sleeping blanket only, small vinyl that doesn't fully cover

##### **4) What materials are used for encampment?**

Please go through each one and check if applies. Please add additional as viewed short comment/description. It is expected that most encampment use 1 or more materials. **Please be courteous.** Most are willing to help with visual.

##### **5) Animals?** – Self-explanatory. This question you can ask when likely, but no visual.

##### **6) Accessibility?**– this is from the interviewers/outreach worker's point of view.

Easy (Street/park) – examples: sidewalk, urban park areas, in from of buildings.

Moderate (off path) – location not visible from inside a car (park areas hidden).

Somewhere that takes more than 5-10 minutes to get to from street.

Difficult/dangerous - area would not go alone or inexperienced worker (cave, deep in bush in known dangerous area due to crime/drugs)

##### **7) Single person encampment?** Self-definitive

### ANALYSIS OF PIT 2013

PIT 2012 performance = 85%; PIT 2013 performance = 79%

GOAL PIT 2014: of 90% for 2014.

**Table 2: Prevalence of Full Name Collection in the 2013 Oahu PIT Count**

Area	Total Count	# Full Names Collected	# Missing Names	% With Full Name
<b>1</b>	590	398	192	67%
<b>2</b>	260	202	58	78%
<b>3</b>	64	54	10	84%
<b>4</b>	46	43	3	93%
<b>5</b>	98	85	13	87%
<b>6</b>	21	12	9	57%
<b>7</b>	296	293	3	99%
<b>Total</b>	<b>1,375</b>	<b>1,087</b>	<b>288</b>	<b>79%</b>

**SURVEY COMPLETION BY DAY BY AREA – PIT 2013**

	AREA							Total
	1	2	3	4	5	6	7	
1/23/2013	234	123	20	42	33	20	46	518
1/24/2013	89	47	15	0	16	0	76	243
1/25/2013	159	51	6	2	34	0	35	287
1/26/2013	1	1	0	0	0	0	19	21
1/27/2013	0	0	0	0	0	0	0	0
1/28/2013	64	24	10	1	11	0	70	180
1/29/2013	16	10	2	0	0	0	1	29
Missing	27	4	11	1	4	1	49	92
<b>TOTAL</b>	<b>590</b>	<b>261</b>	<b>64</b>	<b>46</b>	<b>98</b>	<b>21</b>	<b>296</b>	<b>1375</b>

Agency	Total Persons	Total Veterans
Affordable Housing and Homeless Alliance - AHHA ARC North Shore	1	0
Affordable Housing and Homeless Alliance - AHHA ARC Windward	10	0
<b>Family Life Center - Family Life Center Outreach</b>	<b>443</b>	<b>31</b>
<b>HOPE Services Hawaii, Inc. - HOPE Services Hawaii Outreach</b>	<b>850</b>	<b>65</b>
Institute for Human Services - IHS North Shore Outreach	130	9
Institute for Human Services - IHS Urban Honolulu Outreach	71	12
<b>Ka Hale A Ke Ola - KHAKO - Outreach</b>	<b>23</b>	<b>0</b>

KalihiPalama Health Center - KPHC - Unsheltered Outreach	600	28
<b>Kauai Economic Opportunity - Kauai Economic Opportunity Outreach</b>	<b>230</b>	<b>13</b>
Legal Aid Society of Hawaii - Legal Aid Society of Hawaii - Oahu	167	22
<b>Salvation Army, Maui - Salvation Army Maui Outreach</b>	<b>544</b>	<b>56</b>
Waianae Coast Comprehensive Health Center - Waianae Coast Comprehensive Health Center	1,333	44
Waianae Community Outreach - WCO Outreach / Drop-In Services	641	7
Waikiki Health - Waikiki Health Outreach	1483	114
<b>Subtotal Neighbor Island</b>	<b>1,890</b>	<b>165</b>
<b>TOTAL</b>	<b>6,526</b>	<b>401</b>

## Appendix 12: Preparation for the 2014 PIT Count

### **Preparation for the 2014 PIT Count**

#### **Background:**

The analysis of the PIT count completed by Carlos Peraro and Michael Ullman showed a significant amount of discrepancies between individuals active in the HMIS and the actual canvassing efforts. PIC is asking agencies, especially outreach agencies, to prepare better for the 2014 PIT count in order to produce a more accurate count.

The key strategy introduced this year will be for *outreach agencies to use their HMIS active lists as the basis for clients they should be finding and enumerating during the canvassing period*. The steps below will help in this preparation. In order for the PIT count to improve, outreach agencies must set higher standards for the whereabouts of the clients that they are serving as indicated by being active in their HMIS records. All PIC agencies will support the efforts of the outreach agencies during the canvassing period.

#### **Key Preparation Steps:**

1. Outreach agencies should first print out their active lists from the HMIS. The best function to produce a list that gives the name, intake date, and last encounter date is the “Veterans Total Report” under REPORTS menu. Select the report and select “client names”. This report was created and paid for by U.S.VETS last year to track veterans, but it can list all names with the veterans being designated by an asterisk.

Select the date range. It is recommended to use 12/1/2013 thru 12/1/2013 as the date range (one day). Copy and paste the listing into an excel sheet and sort by last name ascending and, on separate tabs, sort by intake date, and by encounter date.

A sample of the report is attached on the last page of this document

2. The report produced above should be used to begin “cleaning” your HMIS active list. The month of December and into early January should be used to clean the active list and delete/close out cases that are not active with your outreach program. You will be asked to print a final list on January 1, 2014, using the same report techniques.
3. It is recommended to close out cases for the following obvious reasons:
  - a) No encounter in the past 90 days. This list can be obtained by sorting on last encounter date as described above. Exit information should be as accurate as possible, but lack thereof should not preclude closeout. Use the date of the last encounter as the exit date.
  - b) Currently housed. Some outreach programs engage housed/sheltered individuals. If they are still receiving services, these clients should be put into a separate HMIS program that is not assumed to be unsheltered. The same closeout procedures apply if sheltered clients are no longer receiving services. Contact Carlos Peraro, and he can assist you in setting

up the sheltered outreach program in the HMIS and transferring those clients into that program.

- c) Duplication. Please merge any duplicate entries. If the system will not allow you to merge, please send to Carlos Peraro to merge the individual's intake records into one client file.
- d) Efforts should be made to obtain consent from clients with aliases, and if gained, the alias should be edited to the actual name. It should be noted that implied consent is acceptable for entering actual information into the HMIS. This is an acceptable practice, confirmed by national HUD TA providers.
- e) Errors in the designation of individuals' current homeless status.

**ALL INDIVIDUALS REMAINING ACTIVE IN YOUR HMIS UNSHELTERED OUTREACH PROGRAM SHOULD BE CONFIRMED AS LITERALLY HOMELESS.**

**Next Steps – General Overview of the 2014 PIT effort.**

1. The revised listing as of January 1, 2014 will be considered your agencies ACTIVE list of unsheltered homeless persons for the 2014 PIT count.
2. Canvassing efforts during January and up to the PIT Count will focus on finding ALL THE PEOPLE ON YOUR ACTIVE LIST and documenting their current homeless status and location of unsheltered encampment. This should aid in more effectively targeting unsheltered homeless during the 2014 PIT Count.
3. Beginning December 1, agencies should work to update as much information for active clients as they are encountered in normal outreach duties to further clean and update the information in the HMIS. Please begin updating actual location information through encounters so that ALL ACTIVE CLIENTS CAN BE FOUND (or have a high probability of being found) during the PIT Count period. Additional strategies to accomplish this will be discussed in meetings. Information to clients regarding the upcoming PIT count should begin being disseminated as soon as possible.
4. Persons who were active but were not found during the PIT period will be exited in your program with an exit date of one day prior to the PIT date. This will mean that the HMIS outreach section will show only PIT count persons as active on the PIT count date.
5. Persons can be reopened in your program, as you encounter them, beginning on the 8<sup>th</sup> day after the PIT date. This will ensure that the full week of the canvassing period contains only PIT HMIS people.

Thank you for your participation in the upcoming Oahu PIT 2014.

Darryl J. Vincent, PIC Chair

<b>St. Joseph's Outreach Center</b>						
<b><u>Clients (* denotes a veteran)</u></b>						
	<b>Last Name</b>	<b>First Name</b>	<b>Intake Date</b>	<b>Exit Date</b>	<b>Last Encounter</b>	
	Brennan	Colt	12/17/2011		10/30/2012 9:00	
	Bryant	Kobe	9/26/2012		9/27/2012 14:40	
	Reagan*	Ronald	8/11/2009		11/16/2012 15:30	
	Goodman	Benny	9/25/2012		9/25/2012 10:30	
	James	LeBron	4/12/2012		10/30/2012 10:00	
	Joel	Billy	9/25/2012		9/25/2012 10:30	
	John	Elton	8/8/2012		11/7/2012 10:00	
	Jordan	Michael	2/1/2012		9/5/2012 11:45	
	Lincoln*	Abraham	8/7/2012		8/7/2012 11:00	
	Marino	Dan	12/17/2011		10/30/2012 9:30	
	Sinatra*	Frank	4/10/2012		9/25/2012 10:00	