

# CITY & COUNTY OF HONOLULU'S HOUSING FIRST EVALUATION SNAPSHOT

## HOUSING FIRST IMPACTS

### CLIENT PROFILE & HOUSING RETENTION

MAY 2017



Photo by Housing First Photovoice project participant, 2016

Housing First has achieved an 89% housing retention rate with clients who are both highly vulnerable and diverse.

This evaluation snapshot is one of four installments highlighting the impacts of the City and County of Honolulu's Housing First initiative in its first 2 years. Administered through the Institute for Human Services, the Housing First (HF) program is a community intervention that offers permanent, affordable housing as quickly as possible for individuals and families experiencing homelessness. HF services are unique because they do not require individuals to demonstrate that they are "housing ready" before placement.

This snapshot provides a profile of HF clients, including their gender, ethnicities, and household composition. Additionally, it provides housing retention, detailing percentages of clients who have transitioned to permanent or other stable housing and who have fallen out of housing.

Since December 2014, a total of 214 clients (135 households) have received HF services through IHS. As of January 2017, 177 clients were currently receiving HF services through IHS. Of these clients, 37 have exited. The following snapshot provides further details on the 214 clients from both years of HF.

# CLIENT PROFILE

Total Clients Who Have Received IHS HF Services  
Years 1 & 2



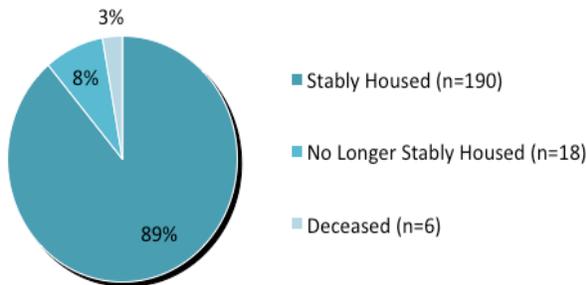
The majority of clients are

- Asian (47%)
- Native Hawaiian (40%)
- White (38%)

- The majority of clients have been male (53%)
- Client median age at intake: 45 years old\*
- Average Household VI-SPDAT score: 11.75.
- The 135 households were comprised of 105 singles & 30 families.
- The 30 families included 61 adults and 48 children.
- The majority of housed clients were adult singles (54%).

# HOUSING RETENTION

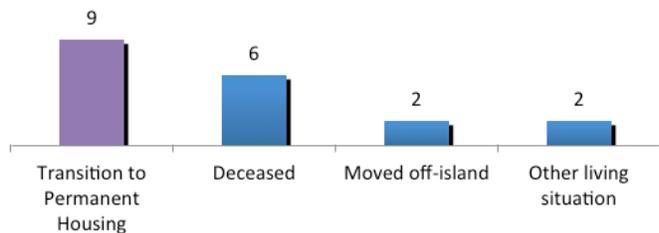
**Fig. 1. Client Housing Retention (n=214)**



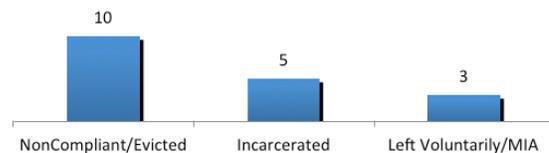
The other 19 clients are either deceased, have secured other living situations, or have successfully transitioned to permanent housing (Figure 2).

Of the 37 people who have exited the program, only 18 are no longer stably housed (Figure 3).

**Fig. 2. Exited Clients No Longer on the Street (n=19)**



**Fig. 3. Exited Clients No Longer Stably Housed (n=18)**



Therefore, the program has an overall housing retention rate of 89% since 2014.

**SUMMARY:** The program has housed a diverse group of highly vulnerable individuals and families who reflect the diversity of Hawai'i. The program has retained the vast majority of these households, maintaining a housing retention rate of 89%.