

Outreach to Unsheltered Veterans: Engaging, Listening, and Persuading



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VIRTUAL VETERANS CONFERENCE
September 10, 2020 | 9:45am – 10:30am HST

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Coordinator

Roles and Goals



- What does a typical day look like doing street outreach to veterans?
- What are your goals when you encounter a homeless veteran?

Strengths and Challenges



- In your experience working with the homeless veteran population, tell us about:
 - Strengths
 - Needs
 - Challenges

Service Resistance



- How do you approach veterans who are hesitant to accept housing or services?
- What works?
- What doesn't work?

COVID-19



- How has outreach changed during the COVID-19 pandemic?
- How do you balance the need to keep staff safe while continuing to serve those in need?

Service Gaps



- In your opinion, what additional services are needed to make outreach to veterans more effective?
- What ways could we improve the system to help unsheltered veterans?

Good Neighbors



- When people in the community encounter a homeless veteran, what can they do to help?

Questions?

NATIONAL CALL CENTER FOR HOMELESS VETERANS
1-877-424-3838

OAHU HOMELESS HELP CARD

[https://www.honolulu.gov/rep/site/ohou/ohou_docs/2019 Oahu Homeless Help Card REV6.19 10x7.pdf](https://www.honolulu.gov/rep/site/ohou/ohou_docs/2019_Oahu_Homeless_Help_Card_REV6.19_10x7.pdf)