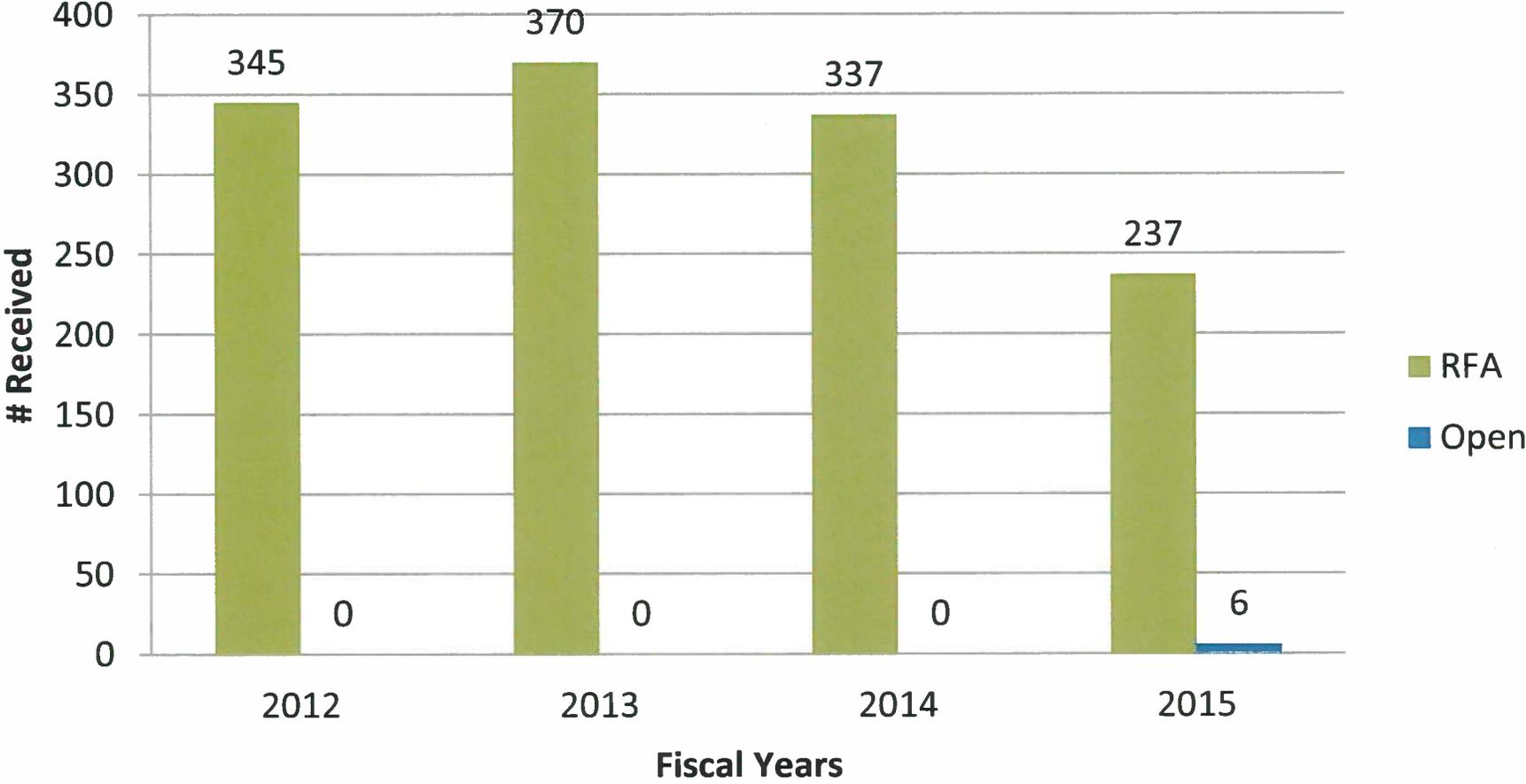


Quarterly Statistics for FY 2012; 2013; 2014; 2015

COMPLAINTS	FY 2012 Complaints (7/1/11-6/30/12)			FY 2013 Complaints (7/1/12-6/30/13)			FY 2014 Complaints (7/1/13-6/30/14)			FY 2015 Complaints (7/1/14-6/30/15)		
	Received	Investigated	Still open									
Quarter 1 (Jul. 1-Sep. 30)	27	19	0	45	31	1	28	22	0	37	23	9
Quarter 2 (Oct. 1-Dec. 31)	13	11	0	36	25	0	43	31	6	31	23	8
Quarter 3 (Jan. 1-Mar. 31)	32	24	0	27	20	0	31	21	2	23	18	13
Quarter 4 (Apr. 1-Jun. 30)	33	25	0	21	12	1	50	35	7	51	29	27
TOTAL	105	79	0	129	88	2	152	109	15	142	93	57
TOTAL cases where violations found		12			15			15				
TOTAL cases where corrective action taken		24			35			30				
Total cases where disciplinary action was taken		4			3			3				

REQUESTS FOR ADVICE	FY 2012 RFA (7/1/11-6/30/12)			FY 2013 RFA (7/1/12-6/30/13)			FY 2014 RFA (7/1/13-6/30/14)			FY 2015 RFA (7/1/14-6/30/15)		
	Received	Still Open		Received	Still Open		Received	Still Open		Received	Still Open	
Quarter 1 (Jul. 1-Sep. 30)	97			75			114			48	0	
Quarter 2 (Oct. 1-Dec. 31)	86			64			79			75	1	
Quarter 3 (Jan. 1-Mar. 31)	95			114			77			69	1	
Quarter 4 (Apr. 1-Jun. 30)	67			117			67			63	5	
TOTAL	345	0		370	0		337	0		255	7	

Total RFA FY 2012-2015



Total Complaints FY 2012-2015

