The Silver Council

The Silver Council is a national group focused on the environmentally sound management of silver derived from the processing of photographic images. The Silver Council is supported by the photographic chemical and equipment manufacturers and represents more than 360,000 users. The purpose is to encourage communications between the regulatory and regulated communities, to support scientific research, and to share current scientific, technical and economic information so that the common goals of pollution prevention, recycling, water conservation, and compliance can be met.

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The Commercial Imaging Guide to the Code of Management Practice

The Commercial Imaging Guide to the Code of Management Practice is a set of recommended operating procedures designed to reduce both the amount of silver and the overall volume of photographic processing solutions discharged to the drain. This guide has been written for pre-press operations, micrographics and other commercial imaging facilities.

Limitations of the Commercial Imaging Guide to the Code of Management Practice

The Commercial Imaging Guide to the Code of Management Practice does not supercede existing local regulations. Use this Guide only after the local municipality has adopted the Code of Management Practice for Silver Dischargers (CMP) into regulation. Use of this Guide where the CMP has not been adopted may cause the commercial imaging facility to be out of compliance with local regulations. Before using the Guide, each commercial imaging facility should check with the local government agency to determine its regulatory requirements. For more information contact The Silver Council.
Acknowledgements

Many individuals representing the commercial imaging industry have contributed to the Commercial Imaging Guide to the Code of Management Practice. This Guide is the direct result of their participation in the committee process. We gratefully acknowledge all of these contributions.

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Table of Contents

1.0 Introduction ......................................................... 1
   1.1 Regulating Silver ............................................. 2
       a. Concentration-based Limits ................................ 2
       b. Performance-based Limits ................................... 3
   What's the Concern with Silver? .................................. 3
   1.2 Implementing the Code ......................................... 4

2.0 Determining the Category ........................................... 5

3.0 Small Commercial Imaging Facility ............................... 6
   3.1 Compliance Options ........................................... 6
   3.2 Equipment Configurations ...................................... 6
       1. One or Two Chemical Recovery Cartridges .................... 7
       2. Terminal electrolytic Unit Followed by a Chemical
          Recovery Cartridge ........................................ 8
       3. Off-Site Management ......................................... 9

4.0 Medium Commercial Imaging Facility ............................. 10
   4.1 Compliance Options ........................................... 10
   4.2 Equipment Configurations ..................................... 10
       1. Terminal electrolytic Unit Followed by Two or More Chemical
          Recovery Cartridges ......................................... 11
       2. In-line electrolytic Unit Followed by a Chemical Recovery Cartridge 12
       3. Two or More Chemical Recovery Cartridges .................... 13
       4. Off-Site Management ........................................... 14

5.0 Large Commercial Imaging Facility ............................... 15
   5.1 Compliance Options ........................................... 15
   5.2 Equipment Configurations ..................................... 15
       1. Terminal electrolytic Unit Followed by Two or More Chemical
          Recovery Cartridges ......................................... 16
       2. In-line electrolytic Unit Followed by a Chemical Recovery Cartridge 17
       3. Off-Site Management ........................................... 18
Table of Contents

6.0 Pollution Prevention .................................................. 19
   6.1 Put a Team Together ................................................. 20
      a. Management Activities ........................................ 20
      b. Staff Activities .............................................. 21
         P2 Team Checklist ............................................ 22
   6.2 Review Your Options .............................................. 23
      a. Management Practices ........................................ 23
         Preventive Maintenance ...................................... 23
         Process Control .............................................. 23
         Inventory Control ........................................... 24
         Spill Response Planning ..................................... 24
         Good Housekeeping .......................................... 24
         Safety and Security .......................................... 25
         Management Practices Checklist ............................ 26
      b. Equipment Modifications ...................................... 28
         Squeegee Rollers .............................................. 28
         In-line Silver Recovery ....................................... 28
         Stand-by Wash ................................................. 28
         Equipment Modifications Checklist ........................ 29
      c. Process Modifications .......................................... 30
         Low Replenishment Chemicals ............................... 30
         Solution Regeneration and Reuse ............................ 30
         Water Reuse and Recycling .................................. 30
         Dry Chemicals and Automated Mixing ..................... 30
         Process Modifications Checklist ............................ 31
      d. Solid Waste ...................................................... 32
         Solid Waste Checklist ......................................... 33
   6.3 Develop a P2 Plan .................................................. 34
      Screening Your Options .......................................... 34
      Example Worksheet for Screening Options .................. 34
      Point System ..................................................... 35
      Writing the P2 Plan .............................................. 35
      Example Pollution Prevention Plan Worksheet ............... 35
   6.4 Put the Plan in Place ............................................. 36
   6.5 Track Your Results ............................................... 36
      Example Worksheet for Evaluating P2 ....................... 36
      Spread the Word ................................................ 37
Table of Contents

Appendices

Appendix A  Glossary of Terms ........................................ 38
Appendix B  Electrolytic Silver Recovery .............................. 41
Appendix C  Chemical Recovery Cartridges ............................ 44
Appendix D  Off-Site Silver Management .............................. 47
Appendix E  Evaporation and Distillation ............................. 50
Appendix F  Ion Exchange ............................................. 51
Appendix G  Testing for Silver .......................................... 53
Appendix H  Forms .................................................... 55
          Sample Spill Contingency Plan ................................ 56
          Worksheet for Screening Options .............................. 57
          Pollution Prevention Plan Worksheet ......................... 58
          Worksheet for Evaluating P2 .................................. 59
          Processor Log Form ............................................ 60
1.0 Introduction

Photo processing effluent is a by-product of processing film. After silver recovery, this effluent is generally discharged to the drain where it goes to the publicly owned treatment works (POTW) for treatment and eventual release back to the environment. Processing solutions must not be discharged to a septic system.

Silver is the component of film and paper that makes it possible to form an image. While it’s not an ingredient of fresh solutions, during processing the silver is removed from the film and paper and goes into the solutions. Silver should be recovered from silver-rich solutions before they are discharged to the drain because:

- silver is a non-renewable resource,
- some sewage treatment plants (POTW’s) and states restrict the amount of silver that can be discharged, and
- silver has economic value.

**A silver-rich solution is a solution that contains sufficient silver that cost-effective recovery can be done either on-site or off-site. Silver-rich solutions include fixers and may include water from recirculated washwater systems.**

Effective silver recovery requires equipment that is appropriate to the size and activities of the commercial imaging facility. It also requires implementing a sound preventive maintenance program for silver recovery equipment.

Providing you with this information is the primary focus of the Commercial Imaging Guide to the Code of Management Practice.

The principal elements of the Commercial Imaging Guide to the Code of Management Practice is a set of recommended operating procedures designed to reduce both the amount of silver and the overall volume of processing solutions discharged to the drain.

The other element of the Guide is voluntary pollution prevention. In addition to recovering silver efficiently, commercial imaging processors should be concerned with minimizing the amount of waste they create. Waste solutions are literally money down the drain. In cases where the solutions can’t be discharged to drain, such as when the processor discharges to a septic system, it costs money for off-site disposal. That’s why it makes sense to minimize waste in the first place. The second half of the guide details several activities a commercial imaging processor can voluntarily undertake to reduce waste and save money.

The Commercial Imaging Guide to the Code of Management Practice is a guide of industry recommended practices. It is NOT a legal requirement. It was written by people just like yourselves—people who manage imaging operations.
The Guide takes the guesswork out of determining the specific silver recovery configurations and preventive maintenance activities you need. Terms used throughout this Guide are defined in the Glossary of Terms (Appendix A).

1.1 Regulating Silver

Silver discharges can be regulated or controlled by two different approaches. The first approach establishes limits on the concentration or total amount of silver in the wastewater. The second approach requires suitable treatment be applied before the wastewater is discharged to the drain. These categories are “concentration-based” or “performance-based,” respectively.

a. Concentration-based limits

The traditional means of restricting silver is through concentration-based numerical limits in the state law or the city sewer ordinance. For example, silver may be restricted to 4 parts per million (ppm).* This means that for every million parts of effluent, there can be no more than four parts of silver.

Concentration-based limits have been shown to be a poor way to regulate commercial imaging operations for several reasons:

1. Our industry strive to conserve water through standby washing, wash water recycling and lower replenishment rates for process chemicals. As we use less water, the concentration of silver in the effluent **increases. Concentration-based limits, therefore, actually penalize those who practice water conservation.

2. Municipal and state sewage treatment authorities ideally develop pretreatment limitations by comparing wastewater coming into the sewage treatment plant and the treated water leaving the plant. The discharge of treated wastewater must meet limits set by the sewage authority/EPA to avoid impact on the water quality of the receiving body of water. Local development of pretreatment limitations has resulted in widely varying and often unrealistic restrictions across the country.

3. The sampling point used to determine whether or not a limit is being met is determined by the local sewer authority. It may be the property line manhole, a point where all process wastewater is combined or at the point of generation. This introduces additional variation from city to city.

4. Our industry’s ability to recover silver cost-effectively is dependent upon the equipment available in the marketplace. Restrictions in some jurisdictions are so stringent they can not be met with any cost effective technology available.

b. Performance-based limits

Performance-based limits are spelled out as a percentage of the silver that must be recovered from discharged materials.

---

* ppm is the same measurement as milligrams per liter (mg/L).
** Effluent is the liquid waste generated from the processing of photographic material.
These limits provide environmental protection while taking into consideration the amount of silver-rich solutions generated by the imaging operation and the capability of the technology (equipment) available.

The Code of Management Practice places commercial imaging facilities into one of four categories and provides specific silver recovery equipment recommendations for each category. The category could vary for each processor in your facility. For example, there may be a processor that runs only a few films per day. This machine would fall into the small category. In the same shop, there may be a busy processor that runs numerous films per day and would fall into the medium or large category.

If the POTW were classifying your facility, it might take into consideration all the process effluent produced per day in the entire facility. For our purposes that's not very helpful. It could easily result in requiring an extensive silver recovery system on every processor—even one on which only a few films per day are processed. If you have this type of situation in your facility, you may need to discuss this with your POTW when it comes to categorizing your equipment.

The exception is in facilities where silver recovery operations are centralized. In these cases, where fixer from many processors are collected and desilvered in a central location, the category is based on a total volume of fixer and processing effluent produced at the centralized treatment site.

What's the Concern With Silver?

We wear silver jewelry, eat off silverware and carry silver fillings in our teeth. Then why is the silver in commercial imaging processing solutions regulated? The answer has to do with the different forms silver can take. The metallic silver that we use in eating utensils and jewelry is nontoxic. But some forms of silver can be very toxic to aquatic organisms. In fact, years ago, silver was used as a biocide in wastewater treatment. Even today, silver nitrate is sometimes added to the eyes of new infants in order to kill bacteria.

Because the silver ion is highly reactive, it quickly and easily complexes with materials in the environment such as sulfides and chlorides, to yield compounds with little or no toxicity. This means that silver rarely occurs in ionic or noncomplexed forms. The silver found in used fixer, for example, is in the form of silver thiosulfate, a nontoxic form.

While there is general agreement among regulators that it's the ionic form of silver that's most toxic, there's no accurate and repeatable analytical test method to measure the ionic species. Therefore, regulations are based on total silver, with no differentiation between ionic and complexed forms of silver.

So silver discharge regulations impact all pre-press processors. While individual dischargers may have little impact on the POTW, collectively, commercial imaging facilities discharge a significant amount of silver.
The four categories of film processors, as identified in the Code of Management Practice are as follows:

- A **small** commercial imaging facility is one that produces less than two gallons per day of silver-rich solutions and no more than 1000 gallons per day of total process effluent. Small facilities must recover silver to at least 90 percent efficiency.

- A **medium** commercial imaging facility is one that produces less than 20 gallons per day of silver-rich solutions and no more than 10,000 gallons per day of total process effluent. Medium facilities must recover silver to at least 95 percent efficiency.

- A **large** commercial imaging facility is one that produces more than 20 gallons per day of silver-rich solutions and no more than 25,000 gallons per day of total process effluent. Large facilities must recover silver to at least 99 percent efficiency.

- A **significant industrial user** (SIU) is one that discharges more than 25,000 gallons per day of total effluent.* SIUs have no set percentage recovery efficiency as each SIU is individually permitted by the city.

Through the use of this guide, the commercial processor, together with the local agency can cooperatively regulate silver discharges to sewer.

* The EPA defines a significant industrial user as a facility that discharges an average of 25,000 gallons per day or more of process wastewater to the publicly owned treatment works (POTW) (excluding sanitary, noncontact cooling and boiler blowdown waste water). Individual municipalities are free to use a more stringent definition. (40 CFR 403.3 (t)(ii))

This Guide offers a uniform approach to regulation from city to city. Most existing restrictions are unachievable given today’s technology and the industry goal of conserving water.

Performance-based limits are realistic, given the technology currently available to commercial imaging operations. Performance-based limits that are uniform across the country would allow the industry to self-regulate.

Performance-based limits are the best way to ensure environmental protection while providing economic incentive to the commercial imaging operation.

**1.2 Implementing the Code**

Who is responsible for ensuring this performance-based silver management program is implemented?

In a medium or large operation, the responsible person is most likely the film processing manager. While the technical service or even the processor operator may be assigned the job of putting certain aspects of the CMP in place, the final responsibility rests with management. That responsibility cannot be delegated. Even if an outside contractor services the processors and silver recovery systems, the responsibility stays with the facility manager.

In a small facility, the owner is most likely the responsible person. The same holds true in this situation; while a technician or assistant may undertake part of the duties of silver management and pollution prevention, the final responsibility lies with the person in charge.
2.0 Determining the Category

The first step is to determine which of the four categories best describes your facility: small, medium, large or significant industrial user (SIU). Remember, if you have centralized silver recovery, you must consider the amount of fixer produced throughout the entire facility, rather than by individual processing machines.

**Step 1**

For a specific processor (or central silver recovery site), calculate or measure the amount of fixer overflow produced in one day. For a more accurate estimate, average the fixer overflow over several days. Make sure you are using typical processing volume days.

**Step 2**

On the chart below, locate the Fixer Overflow column. Look down that column and find the amount of fixer overflow you estimated in step 1. Identify the processor category size and the silver recovery efficiency which corresponds to this volume.

Example: If in step 1 you estimated that a given processor produced 6 gallons per day (GPD) of fixer, that processor would be categorized as medium and the silver recovery efficiency required would be 95 percent.

Note: If your facility produces in total more than 20 gallons per day (GPD) of fixer then you must also consider the total amount of process wastewater produced. If the total process wastewater volume is less than 25,000 GPD then you can consider each processor individually. If it is greater than 25,000 GPD you are considered a Significant Industrial User and need to talk to your POTW.

**Step 3**

If you have more than one processor, use the Processor Log Form in Appendix H to list each processor, the category size, and the required silver recovery efficiency.

<table>
<thead>
<tr>
<th>Category</th>
<th>Fixer Overflow</th>
<th>Wastewater Volume</th>
<th>% Silver Recovery</th>
</tr>
</thead>
<tbody>
<tr>
<td>Small</td>
<td>&lt; 2</td>
<td>&lt;1000</td>
<td>90%</td>
</tr>
<tr>
<td>Medium</td>
<td>&gt;2 but &lt;20</td>
<td>&lt;10,000</td>
<td>95%</td>
</tr>
<tr>
<td>Large</td>
<td>&gt; 20</td>
<td>&lt;25,000</td>
<td>99%</td>
</tr>
<tr>
<td>SIU</td>
<td>-</td>
<td>&gt;25,000</td>
<td>by permit</td>
</tr>
</tbody>
</table>

all fixer and wastewater measurements are in gallons per day, GPD
3.0 Small Commercial Imaging Facility

3.1 Compliance Options

The following silver recovery options are recommended for recovering at least 90% of the silver from silver-rich solutions:

1. one or two chemical recovery cartridges (CRCs) with manufacturer specified flow control,* or

2. terminal electrolytic unit followed by a chemical recovery cartridge (CRC) with manufacturer specified flow control, or

3. off-site management, or

4. alternative technology providing at least 90 percent silver recovery.

*A small commercial imaging facility is one that produces less than 2 gallons per day of silver-rich solution. Small facilities must recover silver to at least 90 percent efficiency.

If you are a small facility, you have four practical options for compliance (achieving a 90 percent removal). These can be configured in several ways, discussed below.

3.2 Equipment Configurations

In this section for small facilities, we'll review typical silver recovery equipment configurations for each of the compliance options. Detailed information is available in the appendices.

We'll also describe the testing methods and procedures to use with the equipment to verify that it is recovering at least 90 percent of the silver.

Finally, we'll show you samples of simple silver recovery logs to use for recording the results of the testing.

For detailed information about a specific type of silver recovery equipment, how it works, and preventive maintenance recommendations, refer to:

Appendix B Electrolytic Silver Recovery
Appendix C Chemical Recovery Cartridges
Appendix D Off-Site Management

* Facilities that generate less than 0.5 gallons per day of silver-rich solutions need only one CRC. Due to the low volume, a second CRC would oxidize and channel by the time the first CRC was exhausted resulting in no additional silver recovery.
1. One or two chemical recovery cartridges (CRCs) with manufacturer specified flow control

*How it works*
In this configuration, the silver-rich overflow from the processor (A) is directed to an a holding tank (B - optional). Next, it is metered (C - optional) at a fixed rate through the chemical recovery cartridges (CRCs) set up in series (E and G). In this diagram two CRCs are shown. Once the solution exits the last cartridge in series (H) at least 90 percent of the silver has been recovered and the solution can be discharged to the drain (I).

*Testing methods for silver recovery efficiency*
There are two types of testing methods you must use:

- **once each week**, silver estimating test papers or another method of approximating silver concentration must be used to indicate whether the system is working (if the paper shows any change in color, the system is not working), and

- **once every year**, highly accurate analytical laboratory testing such as atomic absorption (AA) or inductively coupled plasma spectroscopy (ICP) must be used. Use an outside service for analytical testing.

*Testing procedures*
1. To indicate whether the system is working, check the solution weekly with silver estimating test papers at two locations:
   - after the first CRC at (F)
   - after the last CRC at (H)

2. To verify the percent efficiency of the system, use an analytical laboratory to test the solution once every year, from two locations:
   - before the first CRC at (B)
   - after the last CRC at (H)

See Appendix G for more information about testing for silver.

*Testing records*
- All test results must be recorded in a silver recovery log. See the examples below. Check with the publicly owned treatment works (POTW) to find out how long to keep records on file.

**Silver Recovery Log**

<table>
<thead>
<tr>
<th>Date</th>
<th>Weekly Effluent Check*</th>
<th>CRC #1</th>
<th>CRC #2</th>
</tr>
</thead>
<tbody>
<tr>
<td>7/1/96</td>
<td>P</td>
<td></td>
<td>P</td>
</tr>
<tr>
<td>7/8/96</td>
<td>P</td>
<td></td>
<td>P</td>
</tr>
<tr>
<td>7/15/96</td>
<td>F</td>
<td></td>
<td>P</td>
</tr>
</tbody>
</table>

*Pass (P) = no color, Fail (F) = color

**Silver Recovery Log (ppm)**

<table>
<thead>
<tr>
<th>Date</th>
<th>Annual Test</th>
<th>% Recovery</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Influent</td>
<td>Effluent</td>
</tr>
<tr>
<td>7/1/96</td>
<td>2800</td>
<td>280</td>
</tr>
<tr>
<td>7/1/97</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7/1/98</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

To obtain the percent recovery, use the following formula: 100 - (effluent x 100 / influent).
2. Terminal electrolytic unit followed by a chemical recovery cartridge (CRC) with manufacturer specified flow control

How it works
In this configuration, the silver-rich overflow from the processor (A) is directed to the electrolytic unit (B). When sufficient silver-rich solution has accumulated, the electrolytic unit begins to desilver the solution. When the batch is completed, the partially desilvered solution is pumped out of the electrolytic unit (C) into the holding tank (D optional). From here, it is metered (E optional) at a fixed rate through the chemical recovery cartridge (G). Once the solution exits the cartridge (H) at least 90 percent of the silver has been recovered and the solution can be discharged to the drain (I).

Testing methods for silver recovery efficiency
There are two types of testing methods you must use:

• **once each week**, silver estimating test papers or another method of approximating silver concentration must be used to indicate the system is working, (if the paper shows any change in color, the system is not working), and

• **once every year**, highly accurate analytical laboratory testing such as atomic absorption (AA) or inductively coupled plasma spectroscopy (ICP) must be used. Use an outside service for analytical testing. Review Appendix G for detailed information about testing.

Testing procedures
1. To indicate whether the system is working, check the solution weekly with silver estimating test papers at two locations:
   • after the electrolytic unit at (D)
   • after the CRC at (H)

2. To verify the percent efficiency of the system, use an analytical laboratory to test the solution *once every six months*, from two locations:
   • before the electrolytic unit at (A)
   • after the CRC at (H)

See Appendix G for more information about testing for silver.

Testing records
• All test results must be recorded in a silver recovery log. See the examples below. Check with the POTW to find out how long to keep records on file.

<table>
<thead>
<tr>
<th>Silver Recovery Log</th>
<th>Silver Recovery Log (ppm)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date</td>
<td>Weekly Effluent Check*</td>
</tr>
<tr>
<td></td>
<td>Electrolytic CRC</td>
</tr>
<tr>
<td>7/1/96</td>
<td>P</td>
</tr>
<tr>
<td>7/8/96</td>
<td>P</td>
</tr>
<tr>
<td>7/15/96</td>
<td>P</td>
</tr>
</tbody>
</table>

* Pass (P) = no color, Fail (F) = color

When the weekly check indicates cartridge failure, refer to the equipment manual for the manufacturer’s recommendations.

To obtain the percent recovery, use the following formula:

$$100 - (\text{effluent} \times 100 + \text{influent})$$
3. Off-site management

How it works
In this configuration, the silver-rich solution overflow from the processor is stored in a container (A) until it is picked-up by a licensed hauler for off-site silver recovery, treatment and/or disposal (B).

Testing requirements
There are no Code of Management Practice testing requirements for verifying silver recovery efficiencies. State waste agencies, however, may require testing in order to characterize the waste.

Additional requirements
Commercial imaging facilities using off-site management must meet the following requirements:

• Accumulate the silver-rich solutions in a container that’s compatible with processing solutions.

• Provide secondary containment for storage tanks or containers, if required in your jurisdiction.

• Comply with all applicable hazardous waste and DOT regulations.

• Keep records of volumes and types of solutions transferred off-site. See the example log below.

<table>
<thead>
<tr>
<th>Date</th>
<th>Amount (gallons)</th>
<th>Type of Solution</th>
<th>Manifest Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>2/6/96</td>
<td>44</td>
<td>silver - rich photo</td>
<td>MI 3084201</td>
</tr>
<tr>
<td>3/5/96</td>
<td>44</td>
<td>silver - rich photo</td>
<td>MI 3084202</td>
</tr>
<tr>
<td>4/2/96</td>
<td>55</td>
<td>silver - rich photo</td>
<td>MI 3084203</td>
</tr>
<tr>
<td>5/1/96</td>
<td>48</td>
<td>silver - rich photo</td>
<td>MI 3084204</td>
</tr>
<tr>
<td>6/4/96</td>
<td>55</td>
<td>silver - rich photo</td>
<td>MI 3084205</td>
</tr>
</tbody>
</table>

• Maintain logs, hazardous waste manifests, land disposal restriction forms and other records for at least five years. Make the records available for inspection by the sewage treatment authorities.

• Verify that the contractor is properly licensed to transport your waste and is handling it correctly.
4.0 Medium Commercial Imaging Facility

**A medium commercial imaging facility is one that produces more than 2 but less than 20 gallons per day of silver-rich solutions. Medium facilities must recover silver to at least 95 percent efficiency.**

Remember: the category size of medium is based on an individual machine, not the whole facility, unless centralized treatment is used. This is done to ensure the silver recovery equipment and testing recommendations are appropriate for the size and utilization of the processing equipment.

If you are a medium facility, you have five practical options for compliance (achieving a 95 percent removal). These can be configured in several ways, discussed below.

4.1 Compliance Options

The following silver recovery options are recommended for recovering at least 95 percent of the silver from silver-rich solutions:

1. terminal electrolytic unit followed by a chemical recovery cartridge (CRC) with manufacturer specified flow control*, or

2. in-line electrolytic unit with a chemical recovery cartridge (CRC) with manufacturer specified flow control, or

3. two or more CRCs with manufacturer specified flow control, or

4. off-site management (including evaporation/distillation), or

5. alternative technology providing at least 95 percent silver recovery.

4.2 Equipment Configurations

In this section for medium commercial imaging facilities, we’ll review typical silver recovery equipment configurations for each of the compliance options. Detailed information is available in the appendices.

We’ll also describe the testing methods and procedures to use with the equipment to verify that it is recovering at least 95 percent of the silver.

Finally, we’ll show you samples of simple silver recovery logs to use for recording the results of the testing.

For detailed information about a specific type of silver recovery equipment, how it works, and preventive maintenance recommendations, refer to:

- Appendix B Electrolytic Silver Recovery
- Appendix C Chemical Recovery Cartridges
- Appendix D Off-Site Management
- Appendix E Evaporation/distillation

* Flow control may be gravity feed or a metering pump, depending upon the design capabilities of the cartridge and the processing workload. Work with your supplier to determine the flow control appropriate for your system.
1. **Terminal electrolytic unit followed by a chemical recovery cartridge (CRC) with manufacturer specified flow control**

**How it works**

In this configuration, the silver-rich overflow from the processor (A) is directed to the electrolytic unit (B). When sufficient silver-rich solution has accumulated, the electrolytic unit begins to desilver the solution. When the batch is completed, the partially desilvered solution is pumped out of the electrolytic unit (C) into the holding tank (D-optional). From here, it is metered (E-optional) at a fixed rate through the chemical recovery cartridge (G). Once the solution exits the cartridge (H) at least 95 percent of the silver has been recovered and the solution can be discharged to the drain (I).

**Testing methods**

There are two types of testing methods you must use:

- **once each week**, silver estimating test papers or another method of approximating silver concentration must be used to indicate whether the system is working (if the paper shows any change in color, the system is not working), and

- **once every six months**, highly accurate analytical laboratory testing such as atomic absorption (AA) or inductively coupled plasma spectroscopy (ICP) must be used. Use an outside service for analytical testing.

**Testing procedures for silver recovery efficiency**

1. To indicate whether the system is working, check the solution *weekly* with silver estimating test paper at two locations:
   - after the electrolytic unit at (D)
   - after the CRC at (H)

2. To verify the percent efficiency of the system, use an analytical laboratory to test the solution *once every six months*, from two locations:
   - before the electrolytic unit at (A)
   - after the CRC at (H)

See Appendix G for more information about testing for silver.

**Testing records**

- All test results must be recorded in a silver recovery log. See the examples below. Check with the POTW to find out how long to keep records on file.

### Silver Recovery Log

<table>
<thead>
<tr>
<th>Date</th>
<th>Weekly Effluent Check*</th>
<th>CRC</th>
<th>Recovery</th>
</tr>
</thead>
<tbody>
<tr>
<td>7/1/96</td>
<td>P</td>
<td>P</td>
<td>133%</td>
</tr>
<tr>
<td>7/8/96</td>
<td>P</td>
<td>P</td>
<td>95%</td>
</tr>
<tr>
<td>7/15/96</td>
<td>P</td>
<td>F</td>
<td></td>
</tr>
</tbody>
</table>

* Pass (P) = no color, Fail (F) = color

When the weekly check indicates cartridge failure, refer to the equipment manual for the manufacturer’s recommendations.

### Silver Recovery Log (ppm)

<table>
<thead>
<tr>
<th>Date</th>
<th>Six Month Test</th>
<th>% Recovery</th>
</tr>
</thead>
<tbody>
<tr>
<td>7/5/96</td>
<td>2650</td>
<td>95%</td>
</tr>
<tr>
<td>1/5/97</td>
<td>133</td>
<td></td>
</tr>
<tr>
<td>7/1/97</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

To obtain the percent recovery, use the following formula:

\[ 100 - (\text{effluent} \times 100 + \text{influent}) \]
2. **In-line electrolytic unit with a chemical recovery cartridge (CRC) with manufacturer specified flow control**

**How it works**
In this configuration, the silver-rich overflow from the processor (A) is continuously recirculated through the electrolytic silver recovery unit (B) and back into the fixer tank (A). Fixer overflow (C) is fed into the holding tank (D). From here, it is metered (e) at a fixed rate through the chemical recovery cartridge (G). Once the solution exits the cartridge (H) at least 95 percent of the silver has been recovered and the solution can be discharged to the drain (I).

**Testing methods for silver recovery efficiency**
There are two types of testing methods you must use:

- **once each week**, silver estimating test papers or another method of approximating silver concentration must be used to indicate whether the system is working (if the paper shows any change in color, the system is not working), and

- **once every six months**, highly accurate analytical laboratory testing such as atomic absorption (AA) or inductively coupled plasma spectroscopy (ICP) must be used. Use an outside service for analytical testing. Review Appendix G for detailed information about testing.

**Testing procedures**
1. To indicate whether the system is working, check the solution weekly with silver estimating test papers at two locations:
   - after the electrolytic unit at (D)
   - after the CRC at (H)

2. To verify the percent efficiency of the system, use an analytical laboratory to test the solution once every six months, from two locations:
   - before the electrolytic unit at (A)
   - after the CRC at (H)

See Appendix G for more information about testing for silver.

**Testing records**
- All test results must be recorded in a silver recovery log. See the examples below. Check with the POTW to find out how long to keep records on file.

### Silver Recovery Log

<table>
<thead>
<tr>
<th>Date</th>
<th>Weekly Effluent Check*</th>
<th>Silver Recovery Log (ppm)</th>
</tr>
</thead>
<tbody>
<tr>
<td>7/5/96</td>
<td>P</td>
<td>Influent Effluent Recovery</td>
</tr>
<tr>
<td>7/15/96</td>
<td>P</td>
<td>2500 129 95%</td>
</tr>
</tbody>
</table>

* Pass (P) = no color, Fail (F) = color

When the weekly check indicates cartridge failure, refer to the equipment manual for the manufacturer’s recommendations.

To obtain the percent recovery, use the following formula:

\[
\text{Percent Recovery} = \frac{(\text{Influent} - \text{Effluent}) \times 100}{\text{Influent}}
\]

† Because no pre-silver recovery measurement is possible, a baseline silver level of 2500 ppm is assumed.
3. **Two or more chemical recovery cartridges (CRCs) with manufacturer specified flow control**

*How it works*

In this configuration, the silver-rich overflow from the processor (A) is directed to the holding tank (B). Next, it is metered (C) at a fixed rate through the chemical recovery cartridges (CRCs) set up in series (E and G). In this diagram two CRCs are shown. Once the solution exits the last cartridge in series (H) at least 95 percent of the silver has been recovered and the solution can be discharged to the drain (I).

*Testing methods for silver recovery efficiency*

There are two types of testing methods you must use:

- **once each week**, silver estimating test papers or another method of approximating silver concentration must be used to indicate whether the system is working (if the paper shows any change in color, the system is not working), and

- **once every six months**, highly accurate analytical laboratory testing such as atomic absorption (AA) or inductively coupled plasma spectroscopy (ICP) must be used. Use an outside service for analytical testing. Review Appendix G for detailed information about testing.

*Testing procedures*

1. To indicate whether the system is working, check the solution weekly with silver estimating test papers at two locations:
   - after the first CRC at (F)
   - after the second CRC at (H)

2. To verify the percent efficiency of the system, use an analytical laboratory to test the solution *once every six months*, from two locations:
   - before the first CRC at (B)
   - after the second CRC at (H)

See Appendix G for more information about testing for silver.

*Testing records*

- All test results must be recorded in a silver recovery log. See the example below. Check with the POTW to find out how long to keep records on file.

### Silver Recovery Log

<table>
<thead>
<tr>
<th>Date</th>
<th>Weekly Effluent Check*</th>
<th>CRC #1</th>
<th>CRC #2</th>
</tr>
</thead>
<tbody>
<tr>
<td>7/1/96</td>
<td>P</td>
<td>P</td>
<td></td>
</tr>
<tr>
<td>7/8/96</td>
<td>P</td>
<td>P</td>
<td></td>
</tr>
<tr>
<td>7/15/96</td>
<td>F</td>
<td></td>
<td>P</td>
</tr>
</tbody>
</table>

* Pass (P) = no color, Fail (F) = color

When the weekly check indicates cartridge failure, refer to the equipment manual for the manufacturer's recommendations.

### Silver Recovery Log (mg/L)

<table>
<thead>
<tr>
<th>Date</th>
<th>Influent</th>
<th>Effluent</th>
<th>% Recovery</th>
</tr>
</thead>
<tbody>
<tr>
<td>7/5/96</td>
<td>1784</td>
<td>89</td>
<td>95%</td>
</tr>
<tr>
<td>1/5/97</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7/5/98</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

To obtain the percent recovery, use the following formula: 100 - (effluent x 100 ÷ influent).
4. Off-site management

How it works
In this configuration, the silver-rich solution overflow from the processor is stored in a drum (A) until it is picked-up by a licensed hauler for off-site silver recovery, treatment and/or disposal (B). Commercial imaging operations can reduce the volume of waste using evaporation or distillation to reduce hauling charges. This technique does not change the total amount of silver available. (see Appendix E.)

Testing requirements
There are no Code of Management Practice testing requirements for verifying silver recovery efficiencies. State waste agencies, however, may require testing in order to characterize the waste.

Additional requirements
Commercial imaging operation using off-site management must meet the following requirements:

- Provide secondary containment for storage tanks and drums, if required in your jurisdiction.
- Comply with all applicable hazardous waste and DOT regulations.
- Keep records of volumes and types of solutions transferred off-site. See the example log below.

<table>
<thead>
<tr>
<th>Date</th>
<th>Amount (gallons)</th>
<th>Type of Solution</th>
<th>Manifest Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>2/6/96</td>
<td>44</td>
<td>silver - rich photo</td>
<td>MI 3084201</td>
</tr>
<tr>
<td>3/5/96</td>
<td>44</td>
<td>silver - rich photo</td>
<td>MI 3084202</td>
</tr>
<tr>
<td>4/2/96</td>
<td>55</td>
<td>silver - rich photo</td>
<td>MI 3084203</td>
</tr>
<tr>
<td>5/7/96</td>
<td>48</td>
<td>silver - rich photo</td>
<td>MI 3084204</td>
</tr>
<tr>
<td>6/4/96</td>
<td>55</td>
<td>silver - rich photo</td>
<td>MI 3084205</td>
</tr>
</tbody>
</table>

- Maintain logs, hazardous waste manifests, land disposal restriction forms and other records for at least five years. Make the records available for inspection by the sewage treatment authorities.
- Verify that the contactor is properly licensed to transport your waste and is handling it correctly.

- Store the silver-rich solutions in a container that's compatible with Commercial imaging processing solutions.
5.0 Large Commercial Imaging Facility

A large commercial imaging facility is one that produces more than 20 gallons per day of silver-rich solutions. Large operations must recover silver to at least 99 percent efficiency.

Remember: the category size of large is based on an individual machine, not the whole facility, unless centralized recovery is used. This is done to ensure the silver recovery equipment and testing recommendations are appropriate for the size and utilization of the processing equipment.

If you are a large facility, you have four practical options for compliance (achieving a 99 percent removal). These can be configured in several ways, discussed below.

5.1 Compliance Options

The following silver recovery options are recommended for recovering at least 99 percent of the silver from silver-rich solutions. Ion exchange may be used in combination with other compliance options to achieve 99 percent recovery with the wastewater from the processors:

1. terminal electrolytic unit followed by two chemical recovery cartridge (CRC) with manufacturer specified flow control, or

2. in-line electrolytic unit with two chemical recovery cartridge (CRC) with manufacturer specified flow control, or

3. off-site management (including evaporation/distillation), or

4. alternative technology providing at least 99 percent silver recovery.*

5.2 Equipment Configurations

In this section for large facilities, we’ll review typical silver recovery equipment configurations for each of the compliance options. Detailed information is available in the appendices.

We’ll also describe the testing methods and procedures to use with the equipment to verify that it is recovering at least 99 percent of the silver.

Finally, we’ll show you samples of simple silver recovery logs to use for recording the results of the testing.

For detailed information about a specific type of silver recovery equipment, how it works, and preventive maintenance recommendations, refer to:

Appendix B Electrolytic Silver Recovery
Appendix C Chemical Recovery Cartridges
Appendix D Off-Site Management
Appendix E Evaporation & Distillation
Appendix F Ion Exchange

* This option allows for improvements to existing technology and for new technology developed after this guide was written. It also allows for less commonly used technology that is available and can meet the percent recovery requirements.
1. Terminal electrolytic unit followed by two or more chemical recovery cartridges (CRC) with manufacturer specified flow control

How it works
In this configuration, the silver-rich overflow from the processor (A) is directed to the electrolytic unit (B). When sufficient silver-rich solution has accumulated, the electrolytic unit begins to desilver the solution. When the batch is completed, the partially desilvered solution is pumped out of the electrolytic unit (C) into the holding tank (D). From here, it is metered (E) at a fixed rate through the CRCs (G, J). Once the solution exits the last CRC (I) at least 99 percent of the silver has been recovered and the solution can be discharged to the drain (K).

Testing methods for silver recovery efficiency
There are two types of testing methods you must use:

- **once each week**, silver estimating test papers or another method of approximating silver concentration must be used to indicate whether the system is working (if the paper shows any change in color, the system is not working), and

- **once every three months**, highly accurate analytical laboratory testing such as atomic absorption (AA) or inductively coupled plasma spectroscopy (ICP) must be used. Use an outside service for analytical testing. Review Appendix G for detailed information about testing.

Testing procedures
1. To indicate whether the system is working, check the solution weekly

   - with silver estimating test papers at three locations:
     • after the electrolytic unit at (D)
     • after the first CRC at (H)
     • after the last CRC at (J)

2. To verify the percent efficiency of the system, use an analytical laboratory to test the solution once every three months, from two locations:
   • before the electrolytic unit at (A)
   • after the last CRC at (J)

See Appendix G for more information about testing for silver

Testing records
- All test results must be recorded in a silver recovery log. See the example below. Check with the POTW to find out how long to keep records on file.

<table>
<thead>
<tr>
<th>Date</th>
<th>Weekly Effluent Check*</th>
<th>Three Month Test</th>
</tr>
</thead>
<tbody>
<tr>
<td>7/1/96</td>
<td>P</td>
<td>1876</td>
</tr>
<tr>
<td>7/8/96</td>
<td>P</td>
<td>17</td>
</tr>
<tr>
<td>7/15/96</td>
<td>P</td>
<td>18</td>
</tr>
<tr>
<td>7/5/96</td>
<td>1876</td>
<td>99%</td>
</tr>
<tr>
<td>10/5/96</td>
<td>1876</td>
<td>99%</td>
</tr>
<tr>
<td>1/5/97</td>
<td>1876</td>
<td>99%</td>
</tr>
</tbody>
</table>

* Pass (P) = no color, Fail (F) = color

When the weekly check indicates cartridge failure, refer to the equipment manual for the manufacturer's recommendations.

To obtain the percent recovery, use the following formula:

\[ \text{% Recovery} = \left( 1 - \frac{\text{effluent} \times 100}{\text{influent}} \right) \times 100 \]
2. In-line electrolytic unit with a chemical recovery cartridge (CRC) with manufacturer specified flow control

How it works
In this configuration, the silver-rich overflow from the processor (A) is continuously recirculated through the electrolytic silver recovery unit (B) and back into the fixer tank (A). Fixer overflow (C) is fed into the holding tank (D). From here, it is metered (E) at a fixed rate through the chemical recovery cartridges (E). Once the solution exits the cartridge (H) at least 99 percent of the silver has been recovered and the solution can be discharged to the drain (I).

Testing methods for silver recovery efficiency
There are two types of testing methods you must use:

- **once each week**, silver estimating test papers or another method of approximating silver concentration must be used to indicate whether the system is working (if the paper shows any change in color, the system is not working), and

- **once every three months**, highly accurate analytical laboratory testing such as atomic absorption (AA) or inductively coupled plasma spectroscopy (ICP) must be used. Use an outside service for analytical testing.

Testing procedures
1. To indicate whether the system is working, check the solution **weekly** with silver estimating test papers at three locations:
   - after the electrolytic unit at (D)
   - after the first CRC at (F)
   - after the second CRC at (H)

2. To verify the percent efficiency of the system, use an analytical laboratory to test the solution **once every three months**, from two locations:
   - before the electrolytic unit at (A) (in the fixer processing tank)
   - after the last CRC at (H)

See Appendix G for more information about testing for silver.

Testing records
- All test results must be recorded in a silver recovery log. See the examples below. Check with the POTW to find out how long to keep records on file.

| Date  | Weekly Effluent Check* | Electrolytic CRC
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>7/1/96</td>
<td>P</td>
<td>P</td>
</tr>
<tr>
<td>7/8/96</td>
<td>P</td>
<td>F</td>
</tr>
<tr>
<td>7/15/96</td>
<td>P</td>
<td>F</td>
</tr>
</tbody>
</table>

*Pass (P) = no color, Fail (F) = color

When the weekly check indicates cartridge failure, refer to the equipment manual for the manufacturer's recommendations.

To obtain the percent recovery, use the following formula:

\[
100 - (\text{effluent} \times 100 \div \text{influent})
\]

Because no pre-silver recovery measurement is possible, a baseline silver level of 2500 ppm is assumed.
4. Off-site management

*How it works*
In this configuration, the silver-rich solution overflow from the processor is stored in a drum (A) until it is picked-up by a licensed hauler for off-site silver recovery, treatment and/or disposal (B). Commercial Imaging operations can reduce the volume of waste using evaporation or distillation to reduce hauling charges. This technique does not change the total amount of silver available. (see Appendix E.)

*Testing requirements*
There are no Code of Management Practice testing requirements for verifying silver recovery efficiencies. State waste agencies, however, may require testing in order to characterize the waste.

*Additional requirements*
Commercial imaging processing operations using off-site management must meet the following requirements:

- Provide secondary containment for storage drums, if required in your jurisdiction.
- Comply with all applicable hazardous waste and DOT regulations.
- Keep records of volumes and types of solutions transferred off-site. See the example log below.

```
<table>
<thead>
<tr>
<th>Date</th>
<th>Amount (gallons)</th>
<th>Type of Solution</th>
<th>Manifest Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>2/6/96</td>
<td>44</td>
<td>silver-rich photo</td>
<td>MI 3084201</td>
</tr>
<tr>
<td>3/5/96</td>
<td>44</td>
<td>silver-rich photo</td>
<td>MI 3084202</td>
</tr>
<tr>
<td>4/2/96</td>
<td>55</td>
<td>silver-rich photo</td>
<td>MI 3084203</td>
</tr>
<tr>
<td>5/7/96</td>
<td>48</td>
<td>silver-rich photo</td>
<td>MI 3084204</td>
</tr>
<tr>
<td>6/4/96</td>
<td>55</td>
<td>silver-rich photo</td>
<td>MI 3084205</td>
</tr>
</tbody>
</table>
```

- Maintain logs, hazardous waste manifests, land disposal restrictions forms and other records for at least five years. Make the records available for inspection by the sewage treatment authorities.
- Verify that the contractor is properly licensed to transport your waste and is handling it correctly.
6.0 Pollution Prevention

This section of the guide introduces several voluntary activities that can result in preventing pollution. We recommend that you read through it and adopt any ideas that are appropriate to your processing operation. While many of these activities are better suited to larger operations, there are some that can also benefit even the smallest film processor.

Your industry has a long history of practicing waste minimization or waste control, whether it’s through the use of photo processing solutions with reduced replenishment rates or reduction of silver in films. Using good waste control practices has two benefits: it can lower the impact our businesses have on the environment and it can save money through reduced material consumption and labor.

In today’s language, waste control is called pollution prevention. Pollution prevention, or P2, is the name given to good management practices, as well as equipment and chemical modifications that result in reducing or eliminating waste—before it’s generated.

Most commercial imaging facilities are already using some pollution prevention practices. In this section of the Commercial Imaging Guide to the Code of Management Practice we’re going to give you a method to look at your imaging operation, identify options for pollution prevention, put a voluntary P2 plan in place and follow-up on the success of that plan. The diagram on the next page shows the five steps of P2 planning:

1. **Put a team together** of interested and capable staff and management employees to develop and oversee pollution prevention activities in your facility.

2. **Identify and review your options** by examining your current practices in light of alternative or additional measures that can reduce or eliminate waste.

3. **Develop a P2 plan** by deciding which options you’ll adopt, the time frame for adopting them, and who will be responsible for overseeing the option is implemented and maintained.

4. **Put the plan in place** by providing the staff with pollution prevention training and resources. Do not underestimate the importance of the human factor.

5. **Track your results** and provide feedback by keeping records where they are helpful and by routinely auditing or inspecting your imaging operation for pollution prevention.

Not every pollution prevention activity discussed in this section will make sense for your facility. For example, if the processing volume is low, an in-line silver recovery system may not be a good choice. This is just one example of why it’s so important for you to conduct a thorough review of your facility and examine your options before you begin to develop a P2 plan.
In the following pages of this section, we provide you with specific P2 information and checklists to assess your performance.

6.1 Put a Team Together

Commitment from management and staff is an essential element of a successful pollution prevention plan.

Management shows its support by 1) developing, implementing and maintaining a P2 policy, 2) forming a P2 team and 3) by allowing adequate time and resources for P2 activities.

Staff shows its support by working with management to ensure pollution prevention is a priority.

a. Management activities

There's no substitution for good leadership in pollution prevention. Management has a key role to play by setting direction, eliminating barriers to change and motivating employees.

A pollution prevention policy is a simple and clear statement that waste reduction and elimination are important goals of your company. The policy can be developed with the help of the P2 team (discussed next). We’ve provided an example of a policy. Make sure it’s signed by the president, owner or plant manager to show commitment and responsibility to P2 activities.

Once the policy is developed, it should be posted for all employees, and customers, to see. Remember—the success of P2 depends upon support from all the people in the company.
The P2 team

The pollution prevention team is the group of managers and staff people who develop, implement and evaluate all the activities that go into making up the P2 plan.

• How many people should be on the team? That depends upon the size of your operation. In a three or four person printing company, it might be a team of one—the manager. In a large company, it might be a team of five or six. You decide how many people you need.

• Who makes the best team member? The best team member is someone who’s interested in pollution prevention, wants to be on the team and has a good understanding of the entire Commercial imaging system. In large companies, try to get representatives of different departments.

• What about a team leader? The P2 team needs a leader. Management can leave that decision up to the team or it can designate someone.

Time and resources for the P2 team

The P2 team needs time and resources to do its job properly. Time means time to meet, audit the facility, develop the P2 plan, implement it and periodically evaluate it. Resources means training and technical information such as equipment operation, maintenance procedures, film volume and replenishment rates. Management must provide these as part of its commitment to P2.

b. Staff activities

Everyone has a part to play in pollution prevention. Some staff will be part of the P2 team. Their responsibilities will include participation in the development and implementation of the plan.

The rest of the staff will be trained to recognize pollution prevention opportunities and to work in such a way that doesn’t create waste in the first place.
Checklist
This checklist reviews all the elements for putting together a P2 team. When you have the team in place, you should be able to answer “Yes” to all questions. “No” answers are potential pollution prevention opportunities. When you don’t have adequate information to answer, mark the “?” Then get the information you need to make an assessment.

<table>
<thead>
<tr>
<th>Pollution Prevention Team</th>
<th>Yes</th>
<th>No</th>
<th>?</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Do you have a company P2 policy?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Has it been signed and dated by management?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Is the policy posted where all employees can see it?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Is the policy posted where all customers can see it?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Have employees been told about the P2 policy and its purpose?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Has the P2 team been formed?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are the team members knowledgeable about film processing?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Has a team leader been chosen?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Does management provide the team with the time and resources needed for P2 planning and implementation?</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Pollution prevention options for processing solutions can be broken into three categories:

1) management practices,
2) equipment modifications, and
3) process modifications.

Each of these will be examined here. We'll also look at options for managing the solid waste produced in a Commercial imaging operation.

At this phase of the P2 process, we're only looking at the available options. After each discussion, we've included a checklist for you to evaluate your practices and equipment. A “Yes” answer means you’re already practicing that P2 activity. Anytime you answer “No” you’ve found a potential pollution prevention opportunity. Anytime you answer “?” it means you need more information to evaluate the option. When you finish, look back at the checklists and with the team, choose the best P2 options for your company.

**a. Management practices**

Some of the easiest and least expensive management practices produce the most effective pollution prevention results. Keep this in mind as we look at the following management practices.

**Preventive maintenance**

Preventive maintenance should be your first pollution prevention option. By implementing a complete preventive maintenance program, the equipment will work at its optimum level, keeping waste at a minimum. Use the recommendations found in the equipment operating manual as a starting point for your preventive maintenance program.

**Process control**

Process control is the routine monitoring of variables that affect the quality of your product. These variables include:

- replenishment rates,
- processing temperatures,
- processing time, and
- chemical mix procedures.

They should be checked on a periodic basis to ensure that the film image quality is good and waste is minimized. These variables should be monitored on a set schedule tied to the preventive maintenance schedule.

Commercial imaging operations should also routinely run control strips, chart the results of each strip (as shown on the chart below) and take action based on the results.

**Example process control chart**

![Process Control Chart - Example](image)
Inventory control
Managing the chemical inventory includes rotating the stock so that the oldest is used first and maintaining an appropriate supply of chemicals on-hand. This reduces the risk of having old chemicals in inventory and reduces the amount of money tied-up in overstock.

Spill response planning
Any time a solution is unintentionally released it's a spill. The key word is *unintentional*. When you produce a waste solution during rack washing, it's intentional. But if a container of photographic processing solution is dropped on the floor, ruptures and leaks, you have an unintentional spill.

Most spills are minor splashes or leaks and can be cleaned up with a sponge or mop. Occasionally, however, a larger spill could occur requiring specialized clean-up materials and procedures.

The time to plan for a spill is long before it happens. A good spill response plan will help minimize the effects of the spill on the environment and ensure the Commercial imaging facility returns to normal as quickly as possible. Some of the things to include in your spill response plan include:

- an inventory of all the chemicals used in the commercial imaging operation;
- a description of the containment used for silver recovery cartridges, mixing tanks, chemical storage tanks and any other containers that could leak or rupture;
- a list of spill response supplies and equipment such as mop, pail, sponge, co-polymer or other absorbent materials, neutralizing materials and personal protective equipment; and
- a set of tested procedures for responding to a spill. A sample spill response procedure, as shown below is included in Appendix H.

### Mr. Opaque Pre-Press Ltd.

**SPILL CONTINGENCY PLAN**

<table>
<thead>
<tr>
<th>Spill Response Personnel</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Don Spillit</td>
<td>999-5555</td>
</tr>
<tr>
<td>Name</td>
<td></td>
</tr>
<tr>
<td>Ruth Typeset</td>
<td>555-9999</td>
</tr>
<tr>
<td>Name</td>
<td></td>
</tr>
<tr>
<td>Bill Sorbit</td>
<td>898-5656</td>
</tr>
<tr>
<td>Name</td>
<td></td>
</tr>
</tbody>
</table>

**Environmental Emergency Phone**

(999) 999-9999 24 hours a day 7 days a week.

**EQUIPMENT REQUIRED**

- Gloves
- Bucket
- Absorbent Materials
- Apron
- Mop
- Neutralizing Materials
- Goggles
- Sponge

**SPILL RESPONSE PROCEDURES**

1. Put on gloves, goggles and an apron.
2. Contain the spill with a mop or absorbent materials available.
3. Check the appropriate material safety data sheet (MSDS) for special handling, ventilation, personal protection or other pertinent data.
4. Clean up the spill, as directed, using generous amounts of water.
5. Use the mop and sponge to clean the area thoroughly.
6. Package and label all contaminated absorbent materials for off-site disposal.
7. Notify the supervisor or manager that a spill has occurred.
8. (If required) Notify appropriate government agency that a spill has occurred.
**Good housekeeping**
In a clean and orderly operation, there's better control over materials and equipment and less likelihood of spills. This results in less operational waste and prevents pollution.

Good housekeeping is one of those inexpensive and simple management practices that can significantly reduce waste, increase productivity and lower costs. You can’t afford to neglect it.

Here are three basic good housekeeping guidelines:

1. Designate an appropriate storage area for all materials and equipment.

2. Require every employee to return all materials and equipment to their designated area.

3. Establish a procedure and a schedule to inspect chemical receiving, storage, mixing and use areas for spills, leaks, cleanliness and orderliness.

**Safety and security**
Keeping chemical areas safe and secure can minimize spills and other upsets.

- Make sure there is always someone trained in spill response procedures in the facility or who can be contacted to respond immediately.

- Restrict staff admittance to areas where chemicals are used and stored to staff who have had hazard communication training.

- Make sure there’s an MSDS on file for every chemical in the facility.

- Maintain a security system so that you know when someone is in the facility, both during and after working hours.
**Checklist**

This checklist reviews all the elements for evaluating management practices. “Yes” answers indicate that you’re already using that pollution prevention measure. “No” answers are potential pollution prevention opportunities. When you don’t have adequate information to answer, mark the “?” Then get the information you need to make an assessment.

<table>
<thead>
<tr>
<th>Management Practices</th>
<th>Yes</th>
<th>No</th>
<th>?</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Preventive Maintenance</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Is there a preventive maintenance program in place incorporating all the equipment manufacturer recommendations?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Process Control</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are solution replenishment rates routinely monitored?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are processing tank temperatures routinely checked?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are processing times routinely checked?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are standard chemical mix procedures used by all staff?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are control strips run on processors at least once per shift?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are all control strips plotted on control charts?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• When corrective action is taken, is it noted on the control chart?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Inventory Control</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Is the oldest chemical stock always used first?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are appropriate levels of stock maintained?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Spill Response Planning</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Is there a spill response plan?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Is it posted in the chemical mix area?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Is there an inventory of all chemicals in the Commercial imaging area?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Is there a floor plan detailing the location of chemicals, floor drains, exits, fire extinguishers and spill response supplies?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Is there containment around all permanent chemical containers?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are the spill response supplies easily accessible?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are spill response personnel properly trained?</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### Management Practices (continued)

<table>
<thead>
<tr>
<th>Good housekeeping</th>
<th>Yes</th>
<th>No</th>
<th>?</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Are all materials and equipment kept in a specified location?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are all chemical containers routinely checked for cracks or leaks?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Is all equipment wiped clean of chemical residue and dirt?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are all floors free of chemical spills and residue?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are aisles and walkways clear?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Does the Commercial imaging area look orderly and clean?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are all employees held accountable for good housekeeping?</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Safety and Security</th>
<th>Yes</th>
<th>No</th>
<th>?</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Is there at least one staff member trained in spill response in the facility at all times?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are areas where chemicals are used and stored restricted to staff trained in safe chemical handling?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Is there an MSDS for every chemical in the facility?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Is there a security system in place during working and nonworking hours?</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>
b. Equipment modifications
A second category of pollution prevention options is equipment modifications. This refers to the changes made to film and paper processors to reduce the amount of waste solution produced through processing. As we examine each of these options remember what we said earlier: Not every one of these options is appropriate for your equipment. In some cases, equipment cannot be modified or is not an economical option. Check with your equipment manufacturer.

Squeegee Rollers
Squeegee rollers are an effective P2 option that improves silver recovery. As the film exits the fix tank, it carries over a certain amount of silver-rich solution into the wash. Squeegee rollers reduce carryover, therefore keeping the silver in the fix tank where the overflow can be sent to silver recovery instead of being lost in the wash tanks.* Care and routine maintenance can extend the life and effectiveness of squeegee rollers.

In-line silver recovery
Another way to reduce the silver carried over from the fix tank into the wash tanks is to reduce the concentration of silver in the fix. This can be done with in-line silver recovery.

In-line silver recovery is an electrolytic unit through which the fix in the processor tank is recirculated and constantly desilvered. Because the silver concentration is kept at a low, fixed amount, this significantly reduces the concentration of silver carried over into the wash.

There are other benefits of in-line silver recovery. Generally, it's possible to use a lower fix replenishment rate which means lower fixer consumption. Additionally, the silver recovered is high grade silver flake.

If you use in-line silver recovery, check with your chemical supplier to determine if you need a specially formulated fixer.

Stand-by Wash
Today, most processors come equipped with an extremely efficient water saving device called stand-by wash. This controls the wash water so it runs only when the film is being processed. When the film clears the machine, the wash goes into standby position and doesn’t begin again until the next film is processed. This equipment modification can save hundreds of gallons of water. If you have an older machine, check with your supplier to find out if it is possible to have it modified for a standby wash.

* Squeegee rollers are also used between the developer and fixer tanks. This minimizes developer carryover that contaminate the fixer.
**Checklist**

This checklist reviews all the elements for evaluating equipment modifications. “Yes” answers indicate that you’re already using that pollution prevention measure. “No” answers are potential pollution prevention opportunities. When you don’t have adequate information to answer, mark the “?” Then get the information you need to make an assessment.

<table>
<thead>
<tr>
<th>Equipment modifications</th>
<th>Yes</th>
<th>No</th>
<th>?</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Squeegee Rollers</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are there squeegee rollers on processors capable of being equipped?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are all squeegee rollers routinely checked and replaced?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are all squeegee rollers cleaned as part of the shut-down procedure?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>In-line Silver Recovery</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Is there an in-line electrolytic unit on all film fixer tanks?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Is the silver concentration in the tank monitored so that it doesn’t get below 500 ppm or above 1000 ppm?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Is the fixer appropriate for in-line silver recovery?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Has the fixer replenishment rate been reduced?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Standby Wash (if applicable)</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are the processors equipped with standby wash?</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
**c. Process modifications**

The third category of pollution prevention options is process modifications. Just as with equipment modifications, not all processors can be changed to accommodate every one of these process modifications.

**Solution regeneration and reuse**

Regenerating and reusing fixer may reduce the amount of chemicals to be desilvered or discharged to the drain. If the equipment can be modified and the film use is high enough, this pollution prevention option can significantly reduce waste. **Talk with your film and chemical suppliers to find out if this option is appropriate for your facility.**

Off-site chemical recycling may also be an option. In this case, the film processing facility collects the fixer overflow at the processor and periodically ships the collected solution to the recycler. From here, the fixer is desilvered and also regenerated for reuse. The regenerated fixer is then returned to the film processing facility to be used as fresh chemical.

**Water reuse and recycling**

Reducing the amount of water used in processing reduces waste and conserves a valuable resource. Optional process modifications for water conservation include:

- wash water recycling equipment
- manufacturer kits such as metered wash water replenishment and wash water timers.

Because wash water has a direct affect on image stability, always consult with your film manufacturer before making water conservation modifications to the processors.

**Dry chemicals and automated mixing**

Under some conditions, dry chemical packaging and automated mixing can contribute to waste minimization through extended shelf life and less packaging material.
**Checklist**

This checklist reviews all the elements for evaluating process modifications. “Yes” answers indicate that you’re already using that pollution prevention measure. “No” answers are potential pollution prevention opportunities. When you don’t have adequate information to answer, mark the “?” Then get the information you need to make an assessment.

<table>
<thead>
<tr>
<th>Process modifications</th>
<th>Yes</th>
<th>No</th>
<th>?</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Replenishment</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Have replenishment rates been measured or adjusted to manufacturer specifications</td>
<td>Yes</td>
<td>No</td>
<td>?</td>
</tr>
<tr>
<td><strong>Solution Reuse</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are chemicals regenerated where it’s practical?</td>
<td>Yes</td>
<td>No</td>
<td>?</td>
</tr>
<tr>
<td>• Is the portion of the silver-rich chemicals that is not regenerated sent for silver recovery?</td>
<td>Yes</td>
<td>No</td>
<td>?</td>
</tr>
<tr>
<td>• Are chemicals reused where it’s practical?</td>
<td>Yes</td>
<td>No</td>
<td>?</td>
</tr>
<tr>
<td><strong>Water Reuse and Recycling</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are wash water rates set at manufacturer recommendations?</td>
<td>Yes</td>
<td>No</td>
<td>?</td>
</tr>
<tr>
<td>• Does the wash water run only during processing?</td>
<td>Yes</td>
<td>No</td>
<td>?</td>
</tr>
<tr>
<td>• Is wash water conservation being used?</td>
<td>Yes</td>
<td>No</td>
<td>?</td>
</tr>
<tr>
<td>(e.g., metered wash water replenishment or wash water timer)</td>
<td>Yes</td>
<td>No</td>
<td>?</td>
</tr>
<tr>
<td><strong>Other Process Modifications</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Are dry chemicals used where it’s practical?</td>
<td>Yes</td>
<td>No</td>
<td>?</td>
</tr>
<tr>
<td>• Are automated mixers used where it’s practical?</td>
<td>Yes</td>
<td>No</td>
<td>?</td>
</tr>
</tbody>
</table>
**d. Solid waste**

There are pollution prevention opportunities for reducing the solid waste produced in Commercial imaging. For example, film can be sent out for processing and silver removal. Some manufacturers will recycle plastic end caps and chemical cubitainers.

Some cities have recycling programs for corrugated cardboard, office paper and other materials. Reusing and recycling reduces the amount of solid waste going to landfill and lowers your waste disposal fees.

The example below is from a pre-press facility. Use it as a guideline in developing a pollution prevention guide for your operation.
**Checklist**

This checklist reviews all the elements for evaluating your solid waste management program. “Yes” answers indicate that you’re already using that pollution prevention measure. “No” answers are potential pollution prevention opportunities. When you don’t have adequate information to answer, mark the “?” Then get the information you need to make an assessment.

<table>
<thead>
<tr>
<th>Solid Waste</th>
<th>Yes</th>
<th>No</th>
<th>?</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Are the following solid wastes reused:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Plastic core protectors?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Paper cores (cardboard)?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Photographic paper bags?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Processing equipment filters?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Packing materials including pallets and plastic wrap?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Are the following solid wastes recycled:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Films and plates?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Chemical containers or cubitainers?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Unwanted or excess exposed and processed film</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Paper cores (cardboard)?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Office paper?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Corrugated cardboard?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Box board?</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Packing materials including pallets and plastic wrap?</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>
6.3 Develop a P2 Plan

Now that the P2 team has finished the audit or review, it’s time for them to look at all the options and prioritize them as:

- **High priority**—needs immediate action
- **Medium priority**—needs action within 3 to 12 months
- **Low priority**—needs consideration within the next 1 to 2 years

**Screening your options**

Screen each option by asking the following questions and writing out your answers:

1. What is the potential for reducing waste and providing other environmental benefits?

2. What is it going to cost in time, materials and equipment costs?

3. How much money will it save in time and materials?

4. How difficult is it to implement?

To show you how this works, look at the following example of screening the option of using in-line silver recovery on the film processor. A blank worksheet is included in Appendix H. Make copies as you need them and leave the original in this Guide.

---

**Example Worksheet for Screening Options**

**Option:** Installing and maintaining an in-line silver recovery unit on the processor

1. **What is the potential for reducing waste and providing other environmental benefits?**
   
   Less silver will be lost to the wash tank and therefore the drain. In addition, we may be able to reduce replenishment rates.

2. **What is it going to cost in time and materials?**
   
   Cost of the electrolytic unit, labor for installation and periodic replacement, and labor for maintenance.
   *(Estimate actual costs as closely as possible.)*

3. **How much money will it save in time and materials?**
   
   The savings will come in the increased amount of silver recovered (estimate actual savings as closely as possible) and lower fix replenishment rates.

4. **How difficult is it to implement?**
   
   Not difficult. We can schedule the installment during the next preventive maintenance check on the machine. We need to buy the electrolytic unit. We also need to train process operators to keep the silver concentration about 500 ppm to reduce the potential for sulfiding.

---

*Code of Management Practice Guide for Commercial Imaging*
Screening all the options you’ve identified will take time but it’s time well spent. It’s very important that you actually write out your answers. Doing your homework here makes the difference between a P2 plan that exists only in your head vs. one that is implemented and working.

**Point system**
You might find it useful to develop a point system for rating all the options. For example, you could assign a *plus* value to every potential benefit and a *minus* value to every negative impact.

**Writing the P2 plan**
Whatever system you use, you need to get to the point where you’ve prioritized all of the options. Now you can begin to draft the P2 plan. For your first attempt at systematic pollution prevention, we recommend that you start with only the *high priority* options. Work at getting these into place and evaluate your success before addressing the medium and low priority options. Don’t make too many changes as once—start with only 1 or 2 items.

Keep your P2 plan simple. Here is the information you should include:

- **Spell out each option and its purpose**
- **State a specific date when the option will be implemented**
- **List who is responsible**
- **Note if a record will be kept**

Review the example below. A blank Pollution Prevention Plan Worksheet is included in Appendix H. Make copies as you need them and leave the original in this Guide.

---

**Example Pollution Prevention Plan Worksheet**

<table>
<thead>
<tr>
<th><strong>Option or activity:</strong></th>
<th>We’re going to install the in-line unit on the film processor in order to reduce the amount of silver in the wash water.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Implementation date:</strong></td>
<td>The unit will be installed during the December preventive maintenance check.</td>
</tr>
<tr>
<td><strong>Responsibility:</strong></td>
<td>Joe Smith, maintenance supervisor, will spec the unit, arrange for purchase, develop an installation plan, ensure it is installed and be responsible for seeing it is maintained. He will also train the process operators how to maintain and harvest the silver.</td>
</tr>
<tr>
<td><strong>Record:</strong></td>
<td>In-Line electrolytic maintenance will be added to the preventive maintenance checklist.</td>
</tr>
</tbody>
</table>
Now that you have a P2 plan it’s time to put it into action. These are the steps:

1. Make the plan known - Post it, explain its purpose and details to the employees, and talk it up. Through both your words and actions, make all employees aware of how committed management is to pollution prevention. Keep employees updated on both the successes and failures of the plan.

2. Provide training and education - Make sure that anyone who is given responsibility in the P2 plan has the training and knowledge to carry out his/her tasks.

3. Provide the necessary resources - Make sure that anyone who is given responsibility in the P2 plan has the time and materials required to fully implement the P2 plan.

As you evaluate your P2 plan, keep in mind your original intent for pollution prevention: minimizing or eliminating waste for both environmental and economic benefit.

Answer each of the following questions for each pollution prevention option or activity listed in your plan:

- How much waste has been reduced or eliminated as a result of this activity?
- How much has it cost?
- How much money has it saved?

In some cases, it may be hard to get exact answers to these questions. But try. It’s important that you fully evaluate every P2 option implemented in your commercial imaging operation. Once again, let's look at installing an in-line unit as an example.

### Example Worksheet for Evaluating P2

**Option:** Installing and maintaining in-line electrolytic silver recovery unit on the film processor

**Date:** 4/20/97

1. **Waste reduction results**

   After analyzing the wash water, we found the concentration of silver went from 95 ppm to 12 ppm. Over the 6 month period, we estimate this represents 386 troy ounces of silver.

2. **Costs**

   Materials - unit= $1240. Labor - installation 1 1/2 hours x $20/hour = $30. Daily maintenance - 1 minute at $12/hour = $.20 daily or $24 for 6 months. Total costs = $1294

3. **Savings**

   386 tr. oz. of silver at $5.40 tr. oz. = $2084. This was the amount of silver diverted from the wash.
A *successful* P2 option or activity is one that reduces waste and saves more money than it costs. Consider whether changing it would make it even more successful or whether to let it continue as is.

An *unsuccessful* option or activity is one that doesn’t reduce waste, or it costs more money than it saves. With an unsuccessful option, consider whether changing it would make it successful or whether to discontinue using it.

Once you’ve done this evaluation for every option, you can also consider whether it’s time to put some of those *medium priority* options in place. Remember not to make too many changes at once.

**Spread the word**

Every time you evaluate the success of the P2 plan, let the staff know the results—both the positive and the not so positive. When you decide to make changes or implement new P2 activities, remember to train the staff if there are any new procedures.

Include your P2 success stories in your facility’s annual report or newsletter. If there’s no environmental section in the report, now is a good time to start one.

With pollution prevention, everyone’s a winner: the impact of your business on the environment is reduced and the cost savings from lower waste means more money in your pocket.