

DEPARTMENT OF ENVIRONMENTAL SERVICES  
**CITY AND COUNTY OF HONOLULU**

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KIRK CALDWELL  
MAYOR



LORI M.K. KAHIKINA, P.E.  
DIRECTOR

TIMOTHY A. HOUGHTON  
DEPUTY DIRECTOR

ROSS S. TANIMOTO, P.E.  
DEPUTY DIRECTOR

IN REPLY REFER TO:  
PER 14--58

June 18, 2014

Dear Wastewater Customer:

Subject: New Sewer Service Charge

This letter is to inform you that the new sewer service charge, shown on the reverse side of this letter, will be effective July 1, 2014.

When reviewing your account, it is important to understand that the sewer service charge has two components:

1. **Base charge:** recovers the fixed cost of having the wastewater system available for use at all times. Base or fixed charge is per equivalent single family dwelling unit. For example, a duplex is two equivalent single family dwelling units and pays two base charges. Nearly 70% of the costs of the wastewater system are fixed and not related to the amount of flow in the system.
2. **Volume charge:** recovers the variable cost of transporting and treating wastewater. Volume or sewer usage charge is based on water consumption for each service holder. Water consumption is reduced by twenty percent (20%) irrigation factor to account for irrigation and other water use that does not go into the sewer.

Each service holder pays a combination of the base charge and the volume charge which equitably reflects both the cost of having service available whenever needed and the cost of transporting and treating wastewater. This is an appropriate and equitable distribution of the costs of wastewater service.

If you have any questions, please call our Wastewater Customer Service and Investigation Unit at 768-3330.

Sincerely,

A handwritten signature in black ink, appearing to read "Lori M.K. Kahikina", is written over a white background.

Lori M.K. Kahikina, P.E.  
Director

**FY 2015  
As of  
7/1/2014**

**Residential Sewer Service Charges**

**Single family and duplex**

Monthly base charge	\$68.39
Monthly usage charge	
Charge per 1,000 gallons of metered water	\$4.08

**Single family and duplex not served by city water system** \$97.79

**Multi-unit dwellings served by city water**

Monthly base charge	\$47.02
Monthly usage charge	
Charge per 1,000 gallons of metered water	\$4.08

**Multi-unit dwelling not served by city water** \$76.41

**Non-residential Sewer Service Charges**

**Domestic Strength Wastewater**

**Metered Water Usage**

Monthly base charge per Equivalent Single Family Dwelling Unit (ESDU)	\$68.39
Charge per 1,000 gallons	\$4.08

**Metered Wastewater Discharge**

Monthly base charge per Equivalent Single Family Dwelling Unit (ESDU)	\$68.39
Charge per 1,000 gallons	\$4.08

**Extra Strength Wastewater**

Charge per 1,000 gallons of metered water	
$0.857 + 0.143$ (SSm/200) multiplied by applicable rate	\$4.08
Charge per 1,000 gallons of wastewater discharge	
$0857 + 0.143$ (SSm/200) multiplied by applicable rate	\$4.08