

**Department of Transportation Services (DTS)  
Transportation Mobility Division Title VI Program  
Service Equity Analysis Report  
Route 2L Waikiki-School-Middle Limited**

**Introduction**

Title VI of the Civil Rights Act of 1964 prohibits discrimination on the basis of race, color, or national origin in programs and activities receiving Federal financial assistance. DTS' 2019 Public Transit Title VI Program identifies the policies and procedures used to determine whether service change proposals are considered "major" and to evaluate the impact of major service changes on minority and low income populations.

Based on the following criteria, the proposal to eliminate Route 2L does not meet the criteria for a "major" service change, and therefore, did not trigger the requirement for a Service Equity Analysis.

"Eliminating route(s) when the affected ridership is greater than ten (10) passengers and the percentage of affected ridership exceeds 10% of system-wide ridership. (No major service change will be considered if similar alternate service is available on another existing route.)"

Annual ridership FY 2020:

System-wide:	49,143,649
Route 2L:	277,498
Affected ridership:	0.5%

Alternate Service for Discontinued Route 2L segments not serviced by Route 2:

CBD, King Street: Routes A, C, 1L, 19, 20, 40, 42, 43

Waikiki, Kalakaua Avenue: Routes E, 22

CBD, Beretania Street: Routes A, C, 1L, 11, 19, 20, 40, 42, 43, 51, 52, 53, 54

**Background**

Route 2L was established in December 2012 to augment Route 2, one of the most heavily utilized routes in the City's bus system, with limited stop service during the weekday AM (eastbound only) and PM (westbound only) peak periods. The routing for Route 2L generally mirrors that of Route 2 with the following exceptions that provide extended coverage through the Central Business District (CBD) and Waikiki.

AM Peak (Eleven Eastbound Trips)

- Central Business District (CBD) segment operates on King Street instead of the Hotel Street transit mall.
- Waikiki segment operates on Kalakaua Avenue instead of Kuhio Avenue.
- Terminates in Waikiki on Monsarrat Avenue instead of Kapiolani Community College in Kaimuki.

PM Peak (Nine Westbound Trips)

- CBD segment operates on Beretania Street instead of the Hotel Street transit mall.

### Route 2 Waikiki-School-Middle

Trunk Route 2 provides service between Kalihi Transit Center, CBD, Waikiki, and Kapiolani Community College in Kaimuki.

### Route 2L: Waikiki-School-Middle Limited

Trunk Route 2L provides “limited stop” weekday peak period service between Kalihi Transit Center, CBD, and Waikiki in the AM - Kapiolani Community College in the PM.

The ongoing pandemic has reduced bus ridership by approximately 60% and requires onboard social distancing to prevent further transmission of the Novel Coronavirus (COVID-19). In addition, work from home and high unemployment have greatly reduced traffic during the peak periods. Due to these COVID-19 impacts, operating Route 2L is no longer efficient and is no longer needed to augment Route 2 during the peak hour periods due to the absence of traffic congestion. As such, better utilization of resources to “right size” bus service will improve service efficiency and achieve social distancing to the maximum extent practical.

### **Proposed Changes**

DTS proposes to eliminate Route 2L and transfer its 20 weekday peak period trips to Route 2. This extra Route 2 service will accommodate the loads on this heavily-used route to provide adequate onboard social distancing to the maximum extent practical.

Route 2L segments not serviced by Route 2 include the AM eastbound segments on King Street in the CBD and on Kalakaua Avenue in Waikiki, and the PM westbound segment on Beretania Street in the CBD. However, as shown below, there are other routes that provide adequate service on these discontinued segments that riders can easily access.

<u>Segment</u>	<u>Alternate Routes</u>
CBD: King Street:	Routes A, C, 1L, 19, 20, 40, 42, 43
Beretania Street:	Routes A, C, 1L, 11, 19, 20, 40, 42, 43, 51, 52, 53, 54
Waikiki: Kalakaua Avenue:	Routes E, 22

### **Public Outreach Activities**

DTS conducts the following outreach activities to notify the public of the proposed changes:

- Notification email and copies of Rider Notices to the following Honolulu City Council Members: Tommy Waters (District 4), Ann Kobayashi (District 5), Carol Fukunaga (District 6), Joey Manahan (District 7), Brandon Elefante (Transportation Committee Chair)

- Notification email and copies of Rider Notices to the following Neighborhood Boards and respective Mayor's Representatives: Hawaii Kai Neighborhood Board No. 1, Kuliouou-Kalani-Iki Neighborhood Board No. 2, Waialae-Kahala Neighborhood Board No. 3, Kaimuki Neighborhood Board No. 4, Diamond Head-Kapahulu-St. Louis Neighborhood Board No. 5, McCully-Moilili Neighborhood Board No. 8, Waikiki Neighborhood Board No. 9, Makiki-Tantalus Neighborhood Board No. 10, Ala Moana-Kakaako Neighborhood Board No. 11, Downtown-Chinatown Neighborhood Board No. 13, Liliha/Puunui/Alewa Neighborhood Board No. 14, Kalihi-Palama Neighborhood Board No. 15, Kalihi Valley Neighborhood Board No. 16
- Notification email and copies of Rider Notice to Department of Human Services/Division of Vocational Rehabilitation/Ho`opono Services for the Blind
- Post Rider Notices at affected bus stops along Route 2L
- Post notifications on TheBus.org website and linked to the DTS website