

# **COVID-19 Abandoned Vehicle Reporting Procedures**

City and County of Honolulu • Department of Customer Services

**Abandoned vehicle reporting procedures during the COVID-19 emergency:**

**There are two ways to report an abandoned vehicle:**

1. Report a Concern on the City's website at <http://www.honolulu.gov/csd/concern.html>; or
2. Call 768-2530 during normal business hours. Please have the vehicle's description (make, model, color, etc.), license number, and location address or intersecting streets available when placing a call.

**Process after the report/complaint is made:**

The process to begin an investigation is complaint-driven, meaning our inspectors respond to the specific complaint.

An inspector will be assigned to the area to determine if it meets the requirements of an abandoned or derelict vehicle, if so, then it will be towed.

- PAU -