



2016 Individual and Family Open Enrollment November 1, 2015 – January 31, 2016

Ways to Apply or Get Help

HealthCare.gov

Apply Online <http://www.Healthcare.gov>
Apply by Phone (1-800-318-2596), 24 hours a day, 7 days a week or by TTY (1-855-889-4325)
Apply by Mail Health Insurance Marketplace
 Attn: Coverage Processing
 465 Industrial Blvd
 London, KY 40750-0001
 (Applications and Instructions: <https://marketplace.cms.gov/applications-and-forms/individuals-and-families-forms.html>)
Find an Assister <http://www.hawaiihealthconnector.com/help/assister-locations/>
Attend an Event <http://www.hawaiihealthconnector.com/events/>

Key Dates

November 1, 2015	Open Enrollment Begins
December 15, 2015	Last Day to complete enrollment and get January 1, 2016 coverage start date
January 15, 2016	Last day to complete enrollment and get February 1, 2016 coverage start date
January 31, 2016	Open Enrollment Ends Last day to complete enrollment without a qualifying event for 2016

Key Contacts

Escalations, Complaints, and Appeals	Healthcare.gov (1-800-318-2596)
ConnectHawaii Technical Errors	IssueTracker@HawaiiHealthConnector.com
View/Compare Plans	https://www.healthcare.gov/see-plans/
Kolea Technical Errors	KoleaConnectorSupport@dhsie.com
Healthcare.gov Technical Errors	Healthcare.gov (1-800-318-2596)
Hawaii Health Connector for 2015 and IRS Form 1095-A, and Medicaid application intake	P.O. Box 1170 Honolulu, HI 96807-1170 877-628-5076 Tel 855-585-8604 TTY/TDD 808-585-8206 Fax support@hawaiihealthconnector.com Executive: Robin Weldon-Cope 808-348-4123
SHOP Enrollments	Kaiser Permanente, Hawaii Dental Service
SHOP rules inquiries, appeals, or complaints	(808) 586-8835 (Oahu) 1-844-308-6307 (toll free) TDD/TTY: Dial 711, then ask for (808) 586-8866 Email: dhir.director@hawaii.gov Mail: 830 Punchbowl Street, Room 321, Honolulu, Hawaii 96813



Application Checklist

- Information about your household. Figure out who's applying for coverage before you start your application. Visit HealthCare.gov/income-and-household-information/household-size for help figuring out who needs coverage.
- Home and/or mailing addresses for everyone applying for coverage.
- Information about everyone applying for coverage.
- Social Security Numbers.
- Information about the professional helping you apply (if you're getting help completing your application). Visit HealthCare.gov/help/whos-helping-me-complete-my-application for more information.
- Document information for legal immigrants. Visit HealthCare.gov/help/immigration-document-types for more information.
- Information on how you file your taxes.
- Employer and income information for every member of your household (for example, from pay stubs or W-2 forms—Wage and Tax Statements). Visit HealthCare.gov/income-and-household-information/income to learn more about what types of income to include and not include.
- Your best estimate of what your household income will be in 2016. Visit HealthCare.gov/income-and-household-information/how-to-report for help estimating your income.
- Policy numbers for any current health insurance plans covering members of your household.
- A completed "Employer Coverage Tool" for every job-based plan you or someone in your household is eligible for. (You'll need to fill out this form even for coverage you're eligible for but don't enroll in.) Visit HealthCare.gov/downloads/employer-coverage-tool.pdf to view or print the tool.
- Notices from your current plan that include your plan ID, if you have or had health coverage in 2015.

Tax Checklist

Information for each household member

- Last year's tax return
- Social Security Number (SSN)
- Date of birth
- Child care records, including the provider's ID number
- Alimony that was paid, and the ex-spouse's SSN

Income & tax information for the tax year

- Your Form 1095-A from the Marketplace
- W-2 forms from all employers
- 1099 forms showing interest, refunds, credits, or other payments you received
- Information about any self-employment income
- Receipts for your small business, if you have one
- Receipts from rental, real estate, royalties, partnerships, S corporation, and trusts
- Unemployment compensation
- Social Security benefits

Deductions, adjustments & tax credits for the tax year

- 1098 forms or other mortgage statements
- Expenses like self-employment, education, and child care
- Real estate and personal property taxes
- IRA contributions, or other retirement saving contributions
- Expenses, like adoption, medical, or certain education costs
- Employee business expenses